

Meeting Agenda
Monday, July 9, 2007
12:00 to 1:00
Pettygrove Meeting Room

Subject

- 12:00 Update meeting agenda / approve June 11 meeting notes
- Update on BHR meeting with bureau directors
 - Update on State customer service survey efforts
 - Review and finalize bureau customer service memo and reporting template
 - Develop bureau communication/ outreach plan
 - Prepare agenda for August 13th meeting
- 1:00 Adjourn