

## Customer Service Advisory Committee

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Meeting Agenda  
Monday, June 9, 2008  
12:00 to 1:00  
Pettygrove Meeting Room

<b><i>Est. Time</i></b>	<b><i>Subject</i></b>
12:00	Review agenda; administrative updates
12:10	Review follow-up on customer service reports
12:25	Review progress for report to Council
12:40	Review criteria for rating bureau success and tentative scores for bureaus
12:55	Prepare agenda for July 14 meeting
1:00	Adjourn