



*Enhancing the quality of
neighborhoods through
community participation*

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**City/County
Information and Referral**
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FY 09-10 Budget Process Crime Prevention Program

Office of Neighborhood Involvement Crime Prevention Program
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The mission of the Crime Prevention Program is to:

***Organize and support community partnerships to
prevent crime and the fear of crime***

Portland's crime prevention services are offered through the Office of Neighborhood Involvement and are designed to reduce crime, increase livability, and get neighbors involved in community policing efforts. These services are provided by Crime Prevention Program Coordinators who are assigned by geography throughout the city, and a Training and Events Supervisor who coordinates citywide training and events.

Crime Prevention offers problem-solving, community organizing, and education on issues of crime and public safety. They work closely with community members, public safety activists, police, neighborhood associations, city bureaus, businesses, state agencies, school districts, and local service providers.

Crime Prevention by Numbers from FY 07-08

Crime Prevention trainings for the public	215
Total number in attendance	3,248
CPTED assessments completed	101
Good Neighbor Agreements developed	14
Problem-solving meetings held	249
Cases	
Basic problem-solving cases processed	3,328
Basic problem-solving cases resulting in referral/resolved....	3,200
Complex problem-solving cases processed	199
Cases resolved	132
Graffiti materials cases addressed	5
Time, Place, Manner (TPM) cases addressed	7
Parties held for National Night Out (NNO).....	119
Percentage of neighborhoods participating in NNO	72%
People in attendance at Crime Prevention events	23,458
Organized Crime Prevention community groups supported.....	623
External hits to the Crime Prevention website.....	83,571
Program staff (total).....	15.4
Program Manager.....	1
Program Coordinator	1
Crime Prevention Program Administrators	13
Office Support Specialist II	0.4

El Programa de la Prevención del Crimen tiene un miembro que habla español. Llame por favor al número principal 503-823-4000 si usted necesita los servicios en español.

The services provided to the community by the Crime Prevention Program fall into three broad areas:

Problem-solving

Crime Prevention works with various individuals and groups to solve crime problems. This problem solving might be as brief as a short phone conversation, or could last for weeks or months, depending on the nature of the problem. Staff often works as a catalyst, bringing together the appropriate agencies who can effect change on the problem location or situation. Some of the problems that staff frequently work to solve include: *drug houses, rashes of burglaries or car prowls, chronic nuisance locations, gang activity, problem liquor establishments, and public safety issues in parks.* The following are common strategies and tools used to help solve these types of problems:

- Give advice over the phone
- Refer someone to the appropriate agency
- Teach people how to document and report problems
- Organize a community meeting to educate and mobilize neighbors
- Bring together stakeholders for a problem-solving meeting
- Develop Good Neighbor Agreements and Partnership Agreements between parties
- Evaluate physical sites for possible security improvements
- Assist with documenting & developing cases that fall under crime-related City ordinances

Community organizing

A key part of community policing is involving the community in working to solve crime and livability problems. Crime Prevention works to bring together individuals to form powerful, active groups capable of solving neighborhood problems.

Crime Prevention has the primary responsibility in the city for training and supporting Neighborhood Watches, Business Watches, and Community Foot Patrols. Staff also mobilizes volunteers for short term efforts such as doing outreach and distributing educational materials in a neighborhood particularly hard-hit by a certain type of crime or fear of crime.

Education

Training is organized and/or provided for groups on a variety of crime and public safety topics. These trainings sometimes happen on site, upon the request of a group such as a neighborhood association or a public safety committee. Trainings are also set up at central locations, which are open to the public. Crime Prevention also works in partnership with other organizations, bureaus, or agencies to provide training and educational opportunities for the community.

The most commonly requested trainings include: burglary prevention, identity theft awareness, car prowl prevention, personal safety, and gang awareness. The Crime Prevention Program also has an expanding catalog of educational information sheets, which are available online at www.portlandonline.com/oni/cp.