

## Customer Service Advisory Committee

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Meeting Agenda  
Monday, May 11, 2009  
12:00 to 1:00  
Pettygrove Meeting Room

<b>Est. Time</b>	<b>Subject</b>
12:00	Review agenda; updates; distribute status reports
12:10	Review status reports, discuss strategies for following up with bureaus for additional information
12:45	Work to be done before next meeting—reviewing different bureau reports and pulling highlights for the web site and annual report
12:55	Prepare agenda for June 8th meeting
1:00	Adjourn