Customer Service Advisory Committee

Meeting Notes

Meeting Date: June 8, 2009

CSAC members present: John Dutt, Scott Fisher, Art Alexander, Alisa Cour, Carrie Lathers

Others present: Jenny Scott
Notes prepared by: Jenny Scott

Topic	Discussion	Action/ Decision
Committee member update	Carrie Lathers of the Revenue Bureau attended the meeting. John gave Carrie a brief history of the committee.	Carrie is talking the place of Sue Klobertanz on the committee
Status reports	The group discussed highlights and missing information from status reports reviewed to date.	John asked Committee members (via email) to review the status reports for their site team's bureaus and prepare a list of highlights and a list of points that need more information from the bureau.
Next meeting	The next meeting is scheduled for July 13 th at 12-1.	