

## Customer Service Advisory Committee

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Meeting Agenda  
Monday, November 9, 2009  
12:00 to 1:00  
Pettygrove Meeting Room

<b>Est. Time</b>	<b>Subject</b>
12:00	Review agenda; new member welcome (LeAnne Tumbaga—Water); updates
12:10	Review CSAC report to Council draft
12:45	Discuss presentation to Council—January 13th
12:55	Prepare agenda for December 14th meeting
1:00	Adjourn