

## Customer Service Advisory Committee

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Meeting Agenda  
Monday, May 10, 2010  
12:00 to 1:00  
Pettygrove Meeting Room

<b><i>Est. Time</i></b>	<b><i>Subject</i></b>
12:00	General updates and introduction of speaker
12:10	Presentation by Bob Muellner--Vice President of Sales, Lagan Technologies about 311 information and referral service
12:45	Update on bureau status reports and customer service training
1:00	Adjourn