

Customer Service Advisory Committee

Meeting Agenda
Monday, September 10, 2012
12:00 to 1:00
Pettygrove Meeting Room

Est. Time	Subject
12:00	Customer service budget reports – bureau follow-ups (BPS, BTS, OEHR, PBEM, PDC, Police)
12:30	BHR training update
12:45	CRM/311 Workgroup update
12:55	General updates - Departure of Alisa Cour from City and CSAC
1:00	Adjourn