



The Other Side of the Fence

E-News from ONI ~ March 2004

Enhancing the quality of neighborhoods through community participation.

Crime Prevention

By Staff

Crime Prevention Program Manager, **Art Hendricks**, announces that the *Time, Place and Manner (TPM)* ordinance has been approved by the City Council. Crime Prevention, Liquor License, Noise, and Portland Police Bureau Drugs and Vice Division are preparing for the implementation of the ordinance. The TPM will go into effect on March 15, 2004.

Dave Austin the Crime Prevention Coordinator at **Central Northeast Neighborhoods** reports that he is working on two major projects.

The first is a Community Partnership Agreement for the Clara Vista Apartment Complex. The expectations of this agreement are to:

- Ensure that the Villa de Clara Vista is a safe place for the families and children who reside there as well as for the social service and healthcare staff who work there.
- Reduce crime and the fear of crime at Villa de Clara Vista.
- Maintain open lines of communication among the signing parties.

The second is a Good Neighbor Agreement between *Rose City Arco* and the *Rose City Park Neighborhood Association*. The goals of the agreement are to:

- Maintain the livability and safety of the neighborhoods surrounding Rose City Arco.
- Minimize nuisance issues, crime and the fear of crime in and around Rose City Arco and its surrounding neighborhoods.
- Develop and maintain clear communication channels between all parties.

Paul Dinberg, assigned to **Northeast Coalition of Neighbors**, reports that in an effort to improve the lives of the children, youth, and families in the community, he and **Preston Wong**, Crime Prevention staff, are partnering with Northeast Coalition of Neighborhoods (NECN) to launch a community collaborative planning process. Despite 15 years of practicing community policing and many successful strategies to curb violence, this community still faces a continual pattern of incidents of youth and family violence and crime, costly housing, lack of opportunities for youth, and a lack of a comprehensive strategy to address these issues. Capitalizing on the opportunity to address these problems and devise solutions to them, Crime Prevention staff and NECN are creating a partnership to develop a strategic plan for preventing violence in our community. Such a partnership will empower the community to set their own priorities for their community's future, and to have a say in resource allocation and capital investment decisions across government agencies and working with local private and not-for-profit organizations.

Preston and Paul will present the public safety plan proposal to the March 16th NECN Board.

Preston Wong reports that the Northeast area has been relatively quiet the last couple of weeks. Since the rash of shooting incidents in early February there have been only two additional shooting incidents in the past three weeks.

In addition to the NECN public safety plan proposal, Preston reports that they are continuing to organize new Neighborhood Watches at a rapid pace and are recruiting additional new members for the Community and Livability Committee (CSAL). The CSAL will be included in the community planning of the NECN Public Safety Plan.

Crime Prevention Coordinators **Galina Boyechko** and **Rosanne Lee** assigned to the **Southeast Uplift** (SEUL) neighborhoods have been engaged in a variety of projects. Galina has organized two foot patrols and one new neighborhood watch this last month; participated in the Community Dialogue Forum on Community Policing; conducted a diversity training with security managers of major local companies (e.g. BPA, UPS, etc.); made a presentation on the proposed public safety planning process to the SEUL Board of Directors regarding the public safety process and committee. All this in addition to the usual problem-solving efforts regarding drug house issues, community relations, etc.

Currently Rosanne is working with H.A.N.D. neighbors, Kimberly Mark-Villea and Eric King on a Good Neighbor Agreement for the Night Light Lounge; doing outreach to the community on property crime prevention (residential burglaries, thefts from porches and yards, car prowls) both by attending neighborhood meetings, foot patrol meetings, submitting articles to neighborhood newsletters & being interviewed by the Sellwood Bee. Rosanne also has just returned from attending a Weed & Seed /Partners in Prevention conference in Dallas, Texas where she learned of several federal grant opportunities which address many of our crime and livability issues. As part of the Lents/Brentwood Darlington Weed & Seed site she is working with others members of the Executive Committee on a Drug Free Communities grant and most likely two SAMHSA grants on Methamphetamine and Ecstasy drug prevention for youth.

In **Southwest Portland (SWNI)**, **Stephanie Reynolds**, has started a list serve (aka: email group) about crime prevention and public safety in the area. She hopes that neighborhood chairs, crime prevention committee representatives, block captains, businesses, and any other interested parties will join the list serve. The list will be a way for Stephanie and the Senior Neighborhood Officers to send out information and answer questions, as well as a place for neighbors from all over Southwest Portland to discuss common public safety concerns and issues. To join the list serve, send a blank email to: swpublicsafety-subscribe@yahoogroups.com.

William Warren, assigned to the **Neighbors West/Northwest** neighborhoods invites you, your neighbors and colleagues to the *Neighbors West-Northwest **Free** Crime Prevention Workshop* to be held on Saturday, April 3rd from 10:00AM to 1:00PM at the Northwest Cultural Center, 1819 NW Everett Street, in the downstairs community room.

Topics of interest will include: Graffiti Reporting and Abatement; Crime Prevention Techniques for Personal and Property Safety; working with your Multnomah County Deputy District Attorney, Laurie Abraham, on Prosecution; How the new city liquor ordinance of Time, Place, and Manner operates; and the Portland Police Bureau Senior Neighborhood Officers and their expertise, among others.

ONI Crime Prevention Program Manager, Art Hendricks will speak about the innovative Public Safety Plans being developed throughout the seven neighborhood coalitions and neighborhood offices. The Public Safety Plans will provide neighborhoods an opportunity to identify the types of crime prevention and public safety services provided by the ONI Crime Prevention staff and other city resources.

Walter Garcia, Crime Prevention Coordinator for **North Portland Neighborhood Office**, that the Kenton Community Policing Office held its grand opening on Friday, February 27th. The office is located at 8134 N. Denver Avenue, will be used by police officers and community volunteers. Officers will be able to use the office to write reports, access computers, and meet with community members. The establishment of the community policing office will provide the community with access to general referral and assistance, crime prevention material, programs, various report forms, Neighborhood Watch and Block Captain contact, access to Sunshine Division assistance, Police Activities League (PAL) and many other services. This office is the result of a great collaboration between Walter and Sgt. Michael Barkley of North Precinct.

Information & Referral (I&R)

By John Dutt

- February was pretty standard business as usual in I&R though we are quite busy preparing for major changes in staffing and taking steps in getting closer to migrating to our new and improved databases.
- For the month of February we made our 90% goal with 12778 calls answered and 90.3% of them answered under 25 seconds and 82.4% of them answered with no wait time. A very nice month for the stats!
- Staffing transitions continue to be a dominant theme for the I&R Unit. In February Colleen left I&R to return to the Neighborhood Inspections unit because of Amanda's departure for her new position at OSD. Also during the month of February we received news from HR that Barbara Jackson was being placed on medical layoff which gives us the go ahead to fill that position. So with all these developments we are now in the process of filling 3 positions. To cover for Colleen's departure we hired Teresa Solano as a temporary through St Vincent De Paul. She has done a great job learning the job and filling in while we finish our recruitment process. We are nearly complete with our special recruitment to fill the permanent Spanish speaking I&R position that has been vacant since Walter got his position in Crime Prevention. We will conduct the oral interviews the first week of March and hope to have them on board by the middle of the month. We are in the process of surveying the regular OSS2 list for I&R work. The letters went out with a due date for response of March 12th. After we get those back we will be interviewing to fill the two other vacant positions. So within the next month or so we will have a lot of staffing changes and will be doing a lot of training. Doyle and Aaron continue to do a nice job for us filling the positions in the interim.
- On February 12th Commissioner Leonard attended our Thursday morning staff meeting. It was a nice opportunity for staff to share with him the inner workings of I&R and the unique responsibilities and challenges we face. It was also a good way for the Commissioner to share with us what hot topics his office was dealing with. I think the visit was time well spent and a great experience for all in attendance.

- The first week of March was a crazy one for the I&R Unit. With the County's decision to allow same sex marriage licenses came a barrage of calls. On Wednesday the 3rd we received about 300 calls just dealing with this issue. Most were callers wishing to express an opinion but there were also a lot of calls regarding process. We ramped up our process knowledge and tried to divert as many calls as possible from the Marriage License office as their office was overloaded with calls.
- Pocket Directory - The new edition of the Pocket Directory went out this month. About 15000 directories sent out to about 200 different local government and social service agencies.

Evolverment

- The Evolverment Project Phase 2 is kicking into gear. On February 10th there was a public forum with Portsmouth participants and other key North Portland residents mainly to discuss phase 1 successes and failures to help us figure out what phase 2 changes should consist of. It was very interesting to hear the opinions of those who had previously participated. It seems like the biggest successes were the BackFence and the community online interaction that this created. The primary failures all seem to revolve around the fact that the site content was not managed in a timely and responsive manner. Phase 2 will need to have a more coordinated and involved approach to site content management. Also in February several meetings were held to start the process of hiring a couple of interns to provide outreach for the program through ONI's direction. It was decided that Brian Hoop would be their direct supervisor. Also we had some preliminary discussion and a meeting around forming our outreach and marketing plan. Next steps will include meeting with Innovative Partnerships, who will be responsible for the marketing portion of this plan.

Neighborhood Inspections Team (NIT)

By Crystle Cowen

NIT has published a revised draft of code changes for the City Code Amendment Project for Reassignment of Responsibilities. NIT has been working in partnership with BDS to coordinate changes to code in response to the transfer of Noise Control and Neighborhood Inspections to ONI and to make some minor changes to the enforcement process. This includes changes to Title 29, Title 18, and Chapter 3.30 and creating a new Chapter 3.97 and Title 24. Although there was minimal attendance at the first public meeting, some neighborhood activists raised concerns regarding the prior drafts so ONI and BDS agreed to hold an additional meeting and extend the public comment period. NIT is currently accepting public comments through March 12, 2004 and plans to submit for Council consideration by the end of March for adoption by May 2004.

The Auditors office is getting ready to start the 2nd round of foreclosure. This will include any property with significantly delinquent liens that is not owner occupied. NIT voluntarily does a review of these cases to check for errors, and also invites owners to provide any additional information regarding mitigating circumstances that surround the lien.

NIT is currently sponsoring Landlord Training (LLT). This is a free 8hr class, offering training in applicant screening, rental agreements, management that discourages illegal behavior, partnership with neighbors, City Property Maintenance Code, Crime Prevention through environmental design, warning signs of illegal activity, crisis resolution/eviction, and working with Police & Housing Maintenance Inspectors. This class will be offered on 6 dates, at various locations through out the City. Registration forms and other LLT information is available at the ONI website or by contacting Crystle Cowen in NIT.

Neighborhood Resource Center (NRC)

By *Brian Hoop*

ONI Guidelines review - GREAT

The Guidelines outline the roles and responsibilities of the neighborhood system - neighborhood associations, coalitions, and ONI. The committee is now considering language for the roles and responsibilities of District Coalition offices. Significant changes includes clarifying the differences between non-profit coalitions and the city-administered offices (North and East Portland.) The group has broadened language regarding newsletter policies to incorporate electronic communications that represent neighborhood associations. Lastly GREAT is now considering what shall be the procedures for creating new coalitions, if neighborhood associations can move from one coalition to another, and how city-administered offices can revert back to being non-profit coalitions. We are recruiting new representatives from the North Portland Neighborhood Services office and Central Northeast Neighbors. GREAT meets every 2nd and 4th Tuesday of each month, 8:30 AM to 10 AM, City Hall, Lovejoy Room. For more info go to: <http://www.portlandonline.com/oni/index.cfm?c=29023&> If you have questions contact Brian Hoop, 503-823-3075, bhoop@ci.portland.or.us.

Public Involvement Task Force

The Public Involvement Task Force is charged with developing recommendations for improving public involvement efforts by the City of Portland for consideration and adoption by City Council. Four workgroups met in February to consider prioritizing the almost 90 recommendations and changes to the DRAFT report outline. The four workgroups mirrored the four sections of the proposed principles of public involvement including Culture, Process, Community, and Accountability/Evaluation. Brian Hoop will incorporate the many suggested changes into a new report outline. The next Task Force meeting will be Wednesday, March 24, 2004, 5 PM, City Hall, Lovejoy Room. For more details go to: <http://www.portlandonline.com/oni/index.cfm?c=29118&> Questions: Brian Hoop, 503-823-3075 or bhoop@ci.portland.or.us.

30th Anniversary of Portland Neighborhood Association system

2004 marks the 30th anniversary of the City of Portland's establishment of the Office of Neighborhood Involvement and recognition of neighborhood associations as critical components of Portland's public involvement efforts, especially in relation to land use planning. A planning committee of 12 neighborhood association leaders has begun meeting to organize a year-long series of events to commemorate the occasion. Tentative plans include weekly neighborhood association presentations before City Council, a birthday celebration event connected with the Rose Festival, entries in the Starlight or Grand Floral Parades. If you are interested in participating please contact Bonny McKnight, an East Portland neighborhood association leader, (503) 253-6848.

In Other NRC News...

By *Lauren Norris*

Downspout Disconnection Program

Last fall, the Downspout Disconnection Program conducted a large scale survey of its first disconnection area to evaluate the commitment of homeowners to keep downspouts disconnected over many years. The doors have been knocked on, the data crunched and the results are looking good!

ONI/Downspout surveyors knocked on 23,000 doors and gathered information at 9500 homes or 41% of the 1995-1999 target area. Their task was to find out if downspouts that

were disconnected between 5-9 years ago stayed disconnected. They were also to quantify the roofwater flow removal, ensure that owners are maintaining their downspouts, and that water is properly draining away from foundations. The intent is to give City engineers a sense of how much they can count on downspouts remaining disconnected for years to come.

We were pleased to find that over 90% of the downspouts remained disconnected and flow removal over the entire area is higher than last calculated in 1999. Less than 1% of people who disconnected through the City program complained of dampness in basements. A significant 83% of the owners have properly maintained their downspouts. All of these numbers indicate that downspout disconnection is working.

This data comes at an important time, as modelers grapple with sizing the last remaining large pipe of the CSO projects. Downspout disconnection data will help modelers better quantify the amount of stormwater removed by the Downspout Disconnection Program, helping save on costs of other CSO projects.

Neighborhood Livability Services (NLS)

By Eric King

We have a new name! The Neighborhood Livability Center is now Neighborhood Livability Services. This new section of ONI represents several existing programs that were grouped to better reflect similar approaches to addressing neighborhood livability issues. These programs include the **Community Residential Siting Program, Graffiti Abatement, Liquor License Notification, and Neighbor-to-Neighbor Mediation**. The Graffiti Abatement and Liquor License Notification Programs were previously included in the Crime Prevention Center and the Community Residential Siting and Neighbor-to-Neighbor Mediation were included under Neighborhood Mediation.

The grouping of these programs under 'Neighborhood Livability Services' does not impact ONI's overall budget or the services provided by the individuals programs. This change, instead, reflects a **greater emphasis on providing direct neighborhood services through increased coordination and resource sharing**; thereby increasing efficiency of service delivery. The common elements to the services provided by these programs is that they:

- Directly impact neighborhood livability;
- Use similar tools to problem solve; ranging from conflict resolution to regulatory enforcement;
- Are, for the most part, referred or initiated by individual neighbors or businesses; and
- Have a case management component; where
- A specific property address is used to track the services being provided; and
- There is an intake, case development, and administrative tracking process.

Our mission is to enhance the quality of Portland's neighborhoods by coordinating the delivery of services and programs that provide a range of problem solving tools, resources, and technical assistance to achieve a positive impact on livability and nuisance issues in the community.

Now on with our specific program updates...

Graffiti Abatement Program

- The PortlandOnline service requests for graffiti reporting/abatement continue to attract more users...as of March 4 there have been **325 reports made by 73 online users**. This system has the potential to make graffiti reporting and removal a much more efficient process. We continue to spread the word at neighborhood, business and precinct meetings.

- A Graffiti Work Group has been reviewing and reworking the contract, for graffiti removal services, which expires June 30 with a goal of putting out an RFP on April 1st.

Prospective bidders will have until April 30 to submit their proposals.

- As publicized in the local print media, **the infamous Silver Donut Tagger” was caught in the act in Buckman a few weeks ago**. This individual is (allegedly) responsible for thousands of silver circle tags applied on top of other graffiti across Portland’s eastside.

Graffiti Abatement is currently working with Officer Jami Resch to gather as many photographs as possible of these incidents, with the intent of putting together a sizable case against the tagger, a 63 year old man. The individual applied his tags in a misguided attempt to show disrespect for the graffiti vandals. His silver circles caused more damage, in some cases, than the original tags.

- We continue to work towards a **regional database, which will be available to all our partner agencies**. It will be discussed and demonstrated at the next Graffiti Task Force meeting March 18, and we plan to initiate a testing period by month-end.

Community Residential Siting Program (CRSP)

- Working with neighbors in North Portland to **review existing good neighbor agreements with several Community Development Corporations (CDCs)** in an effort to address and resolve livability/nuisance issues.

- **Providing technical assistance for the County** in their efforts to site transitional housing for people with special needs.

- Revising informational/educational materials for the program in an effort to conduct an outreach “blitz” to neighborhood and business groups this spring.

Liquor License Notification Program

- 2004 brought two distinct changes in the license notification process and one large change in enforcement of Liquor in Portland. We began the year with the **45-day notification rule taking effect**. This allows 30 days for neighbor and Neighborhood Association input for applications in their area. This is a change from the previous 14-day notification period.

- In February, **OLCC adjusted their policy to approve and/or deny applications at the staff level**. This means that staff will review and evaluate opposition based on its significance and will now have the authority to forward recommendations to a commission meeting or approve/deny it at the staff level. By approving or denying applications at the regulatory level, neighbors will no longer be able to testify to the Liquor Commission on concerns related to livability for example, noise, trash, parking.

- **Time, Place and Manner was voted on at Portland City Council and approved with a 4/0 vote** (Commissioner Sten withdrew from the voting process). We are all very excited about this program and are working diligently on preparing for implementation on March 15th, 2004. In preparing to implement the TPM, the **online track-it program is being utilized** to allow Crime Prevention, Portland Police and OLCC to view and track complaints for licensed establishments and the application history.

Coalition News

Southwest Neighborhoods Inc. (SWNI)

By Sylvia Bogert

Spring 2004 Candidates Fair: Wednesday, March 31, 7-9 pm at Multnomah Center, 7688 SW Capitol Hwy., in the auditorium. Southwest Neighborhoods, Inc. and Neighbors West/Northwest have invited all candidates running for Mayor, City Commissioner Position #1 Commissioner of Public Utilities, and City Commissioner Position #4 Commissioner of Public Safety to meet the citizens of Portland, present their platforms, and answer questions related to current issues.

Hillsdale Votes! A volunteer voter registration effort based in Hillsdale, will have a voter registration sign-up table at the SWNI & NW/NW Spring 2004 Candidates' Fair on March 31st. The organization will also have a table at the Hillsdale Winter Farmers' Market, Sunday, March 14th. The organization, whose motto is "Democracy begins at home," is non-partisan and has been endorsed by the Hillsdale Neighborhood Association and the Hillsdale Business and Professional Association.

Effective Testimony Training: Former planning commissioner and West Portland Park resident Amanda Fritz will present ideas and tips for giving effective testimony at Planning Commissioner and City Council meetings at the SWNI Land Use Committee meeting on Tuesday, March 16th, at 7 pm, at the Multnomah Center (all interested parties are welcome to attend).

Addressing Portland's Methamphetamine Problem: SWNI's Public Safety Committee has invited a sergeant from the Police Bureau's Drugs and Vice Division to discuss Portland's methamphetamine problem and how it contributes to the crime rate in every part of the city. The meeting is open to all interested parties and will be held on Tuesday, March 23, at 7 pm at the Multnomah Center.

Southeast Uplift (SEUL)

By Elizabeth Kennedy-Wong

New Staff at Southeast Uplift!!! SEUL is pleased to introduce four, new, talented, energetic people to support our neighborhood associations and programs.

- **Steve Hoyt**

Steve has been hired to coordinate and strategize with neighborhood associations on specific projects and policy issues. His official title is "Policy and Strategy Coordinator". His three primary efforts are in relation to the three priorities identified through the "Healthy Neighborhoods Project" (July 2001-June 2003) and the "Community Agenda's" workshop we had in January. Steve will develop strategies and work with neighborhoods to gain success on those issues. Additionally, he will provide support for individual neighborhoods to develop plans and strategies to address individual issues, e.g. Woodstock Community Center. We are very excited by both the professional experience and personal commitment he brings to the organization and issues. He is SEUL staff liaison to the Buckman, Creston-Kenilworth, Eastmoreland, Richmond, South Tabor, Sunnyside, and Woodstock neighborhoods. Before joining SEUL, Steve spent the past five years assisting local governments and communities on smart growth and energy issues through the nonprofit Local Government Commission in Sacramento, CA. Steve is an avid bicycle commuter and is overjoyed to be back in Portland.

- **Havilah Ferschweiler**

Havilah is taking on the new position of "Outreach Coordinator". She will be working intensively with a small number of neighborhoods specifically to identify, train and develop leadership within the neighborhood associations. Neighborhood association leaders have repeatedly stated that their biggest challenge is getting more people involved. Havilah has excellent skills in volunteer recruitment, development and community organizing. Havilah has worked in outreach development with both the Nevada State Education Association and with the Youthvote Coalition here in Portland. With the Nevada State Education Association, she was also responsible for coalition building with organizations and unions of similar goals and backgrounds. She has worked on several political campaigns and is excited to begin working with Southeast Uplift. Havilah will begin working with the Brooklyn, Center, Foster-Powell, HAND, Mt. Scott, Montavilla and Reed neighborhood associations. With her expertise and support, we will watch our neighborhoods grow!

- **Dan Newth & Bridgette Fanbeullah**

Dan and Bridgette are joining SEUL as co-coordinators of the Homelessness Working Group (HWG). This group has developed a program to complete 150 community meetings on homelessness in the next two months. The goal of the group is to develop the political will to end homelessness. They will be working with community members to take the solutions to homelessness identified by neighborhood association folks and others and incorporate them into a citywide planning process to end homelessness.

Southeast Uplift "Development Summit: What is good Development?"

Saturday, March 27th , 2004

Portland Mennonite Church - 1312 SE 35th

8:30 AM - 3:30 PM

The Southeast Uplift (SEUL) Land Use and Transportation Committee (LUTC) invites you to participate in our "Development Summit: What is good Development?"

As our city becomes more dense, the LUTC continues to study how our neighborhoods are growing, and we are constantly monitoring the impacts that current development has on our community.

There are many forces dictating how our neighborhoods are developing; there are many people playing different roles in this process. The way we manage land; conduct planning and development activities; design, build, use materials and resources; and create regulations all have incredible impacts on how we live. These activities play an important role in our economy, health, education, and raise questions about accessibility, equity and diversity. They affect our sense of belonging and facilitate or inhibit our ability to build relationships, community and identity.

Your participation at The Development Summit will activate and invigorate relationships among a variety of people: neighbors, planners, developers, leaders in the business community, builders, architects, city bureau staff, city council members and anyone who is interested in answering the question: What is good development?

This Development Summit is our first opportunity to identify common values; investigate the obstacles that keep us from working together; and spend time identifying solutions. This year's Development Summit is the first step to supporting all of us working together to build better places to live, work and play.

For more information, to register and for special requests (childcare-translation-transportation) contact Judith González at 503 232 0010 x14 or e-mail judith@southeastuplift.org

This event is free, donations greatly appreciated. Lunch provided

In conjunction with the SEUL Development Summit, the Portland Planning Bureau will hold an open house from 9 am to 1 pm on the Infill Design Project, which will focus on improving the design of multifamily and rowhouse development in neighborhoods outside Portland's downtown. This is an opportunity to learn about the Infill Design Project and to share ideas and concerns. It will feature a drop-in format to allow participants to stop by at their convenience.

Marriage Announcement



Congratulations and best wishes to Nell Wagenaar!

