

Customer Service Advisory Committee

Meeting Agenda
Monday, January 14, 2013
12:00 to 1:00
Pettygrove Meeting Room

Est. Time	Subject
12:00	Welcome
12:05	CRM/311 Workgroup update
12:30	Customer service training update
12:35	Customer service budget reports <ul style="list-style-type: none">- OMF update: submittals via Requested Budget- Bureau follow-ups (BPS, BTS, OEHR, PBEM, PDC, Police)
12:50	General updates
1:00	Adjourn