

## Customer Service Advisory Committee

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Meeting Agenda  
Monday, January 14, 2013  
12:00 to 1:00  
Pettygrove Meeting Room

<b>Est. Time</b>	<b>Subject</b>
12:00	Welcome
12:05	CRM/311 Workgroup update
12:30	Customer service training update
12:35	Customer service budget reports <ul style="list-style-type: none"><li>- OMF update: submittals via Requested Budget</li><li>- Bureau follow-ups (BPS, BTS, OEHR, PBEM, PDC, Police)</li></ul>
12:50	General updates
1:00	Adjourn