



OFFICE OF
Community
& Civic Life
CANNABIS PROGRAM

Chloe Eudaly, Commissioner
Suk Rhee, Director
1221 SW 4th Avenue, Room 110
Portland, OR 97204
Phone: 503-823-9333
portlandoregon.gov/cannabis



CITY OF PORTLAND MARIJUANA CONTROL PLAN

Business Information					
Entity Name	Must match Secretary of State Business Registry <i>The Natural Refinery LLC</i>				
Trade Name (DBA)	<i>Refinery Canna Connoisseur</i>				
Facility Address	Street	City	State	Zip	
	<i>2707 NE Broadway St</i>	<i>Portland</i>	<i>OR</i>	<i>97232</i>	
Mailing Address	Street	City	State	Zip	
	<i>317 NE 6th Ave</i>	<i>Portland</i>	<i>OR</i>	<i>97213</i>	
Phone Number:	<i>971-5000 291-0052</i>		Email: <i>thefaturalrefinery@gmail.com</i>		
Website:	<i>refinerypdx.com</i>		Facebook link: <small>Optional</small>		

1. Please describe how your business will ensure that no one under the age of 21 is admitted, and how your business will educate patrons on the risks of marijuana use by minors.

Exterior of entry door has warning that minors are not permitted on premises in english and spanish. Once entering the facility customers are asked to provide valid identification where their age is verified. If under age or no ID they are promptly asked to leave the premises due to regulations. Inside, signage is provided explaining OLCC rules w/ minors and after each sale customers are given a paper on not providing minors w/ marijuana.

2. Please describe how your business will prevent cannabis products from being consumed around or near your business.

We are located on a busy street and will frequently ask walk-in buyers not to smoke near the building entry and we do not have a parking lot where customers could partake but if it is even an issue we do ask customers to please not consume out of line w/ state rules and along state guidelines. We make them aware that we wish to treat the neighborhood in a manner that we are a positive in the community.

3. Please describe how your business will prevent and address potential negative impacts to neighborhood livability such as noise, parking, garbage, or loitering from your patrons.

We have yet to be negative as noise or loitering but we make it our regular daily duty to clean up around our building and also have a recycling drop off outside for required state paperwork customers might ~~not~~ throw on to the ground.

4. Please briefly describe your business's process to respond to and resolve complaints and/or concerns from neighboring businesses or residences.

Again, we have yet to have this issue and mainly have heard positive community feedback. Still, if there is a minor issue we have our staff address the issue right away. If the issue can not be resolved or beyond their scope we ask the issue ~~now~~ be addressed by management or owner who will contact the complaint and address it as we see best fit to resolve the issue.