



# MARIJUANA CONTROL PLAN MEDICAL DISPENSARIES AND MARIJUANA RETAILERS

Business Information				
Entity Name	Must match Secretary of State Business Registry Tidepool East Inc.			
Trade Name	DBA Five Zero Trees			
Facility Address	Street 10209 SE Division Ave.	City Portland	State OR	Zip 97266
Mailing Address	Street 5336 SW Beaverton-Hillsdale Hwy	City Portland	State OR	Zip 97221
Phone Number: 503.396.8976		Email: 503consulting@gmail.com		
Website: www.fivezerotrees.com		Facebook Link: www.facebook.com/fivezerotrees		

Primary Business Contact Information		
Contact	First Name Case	Last Name Van Dorne
Title	President	Email: 503consulting@gmail.com

**1. Please describe your plan to prevent theft at the licensed premises, including robberies, burglaries, and shoplifting.**

All employees on site shall monitor the parking lot, all areas of the retail, entrances and exits via the 16 security cameras displayed on the three security monitors (at the reception desk, point of sale desk, and in the back of house office). Additionally, all employees are required to constantly maintain visual inspection of the interior and exterior environments. Any illegal activities such as consumption, vandalism, or transfers of products from a customer to a person outside the facility shall be documented and police immediately notified. Any suspicious activities that affect the facility shall be reported to the PRF, store manager and if necessary, the Police. All employees have been trained on the proper use and locations of 6 silent alarm panic pendants that are both worn by staff and strategically placed throughout the facility. The door from the lobby waiting area into the dispensing area is to remain closed and locked at all times, only allowing entry to prescreened patrons with the escort of a staff member. No customer shall be left unattended in any portion of facility with the exception of the restrooms, and while customers are using the ATM. No one, except store staff is allowed in the clone room. Patients are not allowed to use cellphones while in the dispensing area. Any suspicious activity or persons within the dispensing area will be identified and reported to the PRF and store manager. If employees feel threatened, the infringing person(s) will be asked to leave the facility and the police will be called if deemed appropriate by PRF/management. No one except dispensary staff is permitted in any area of the facility that is marked with "Restricted Access – Authorized Personnel Only" signage. When facility is closed, all marijuana, and products containing marijuana is locked in safes in locked safe room. Products in refrigerators must be locked when business is not operating. Clone room door must be locked when business is not operating. When the facility is closed, all doors are to be locked and the monitored alarm activated.

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**2. Please describe your plan to control access to your establishment and ensure that no one under the age of 21 is admitted.**

On the exterior entrance to the facility, signage indicates that only individuals with a valid OMMP card and ID or individuals that are 21+ years of age with valid ID are permitted to enter the premises. At the time of entrance, patrons are greeted by a staff member and asked to present valid ID upon every visit, regardless of previous visits to the facility. All staff members have been trained with proper ID verification strategy and procedure. If it is determined that an individual is under the age of 21 or if the ID is suspected to be false or counterfeit, staff will ask the individual to leave the premises. If the individual refuses, staff will contact the police for assistance. ID's are again verified by staff for a second time at the actual point of sale prior to processing any transaction.

**3. In order to reduce the possibility of underage persons, as established by law, from gaining access to marijuana products sold at the licensed premises, please describe your plan to educate patrons on the risks of marijuana use by minors.**

Large colorful posters are displayed clearly in both the waiting room and at the point of sale that very clearly state "KEEP IT OUT OF REACH - Marijuana can make children very sick. You can keep the kids in your life safe and healthy by storing all marijuana in a locked area that children cannot see or reach." We also have multiple copies of "Educate Before You Recreate" posted throughout the dispensary that clearly displays the message "You can possess and use recreational marijuana if you are 21 and older. If you are younger, it's illegal." At the time of each sale, our staff will provide every patron with a state issued "Marijuana Information Card" that contains a message explaining the necessary proper locked storage of marijuana and the dangers of consumption by children or even just using marijuana in front of children. All staff members are trained to verbally provide an additional friendly reminder to keep all marijuana products away from children to patrons at the time of providing them with the information card at the point of sale as well. All usable marijuana and dried flowers are placed in child-resistant containers (tamper-proof, re-closable, opaque, and labeled) at or before the point of sale.

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**4. Please describe your plan to ensure that marijuana products sold by your business are not consumed irresponsibly in public or in the immediate vicinity of the license premises.**

All employees on site shall monitor the parking lot via security cameras displayed on the three security monitors (at the reception desk, point of sale desk, and in the back of house office). Additionally, employees are required to constantly maintain visual inspections of the exterior environments. Any illegal activities such as consumption outside the facility shall be documented by staff and the individuals involved permanently banned from the facility. In the event of consumption on the premises, staff must immediately notify the PRF or management, at which time the PRF/management will address the individual(s) asking them to leave and notifying the police if the request is met with resistance or not complied with.

**5. Please describe your plan to avoid potential negative impacts to neighborhood livability such as noise, parking or garbage from your patrons.**

Our facility is located in a very commercial area and has a large parking lot to accommodate all of our patrons. The building itself and color story of the exterior was designed to mesh well with the architecture and composition of the neighborhood. Our hours of operation are from 9am-9pm, with surrounding businesses being open much earlier and later than ours. We have hired parking lot sweeping and land scape services on contract that perform weekly maintenance to ensure that the property is always well kept. Staff and management visually inspect the parking area and property daily ensure it is free of debris. We have met with local members of the Raleigh Hills Neighborhood Association as well as neighboring businesses and provided them our contact information and encouraged them to contact us if there's every any issue or concern that they may have.

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**6. Please describe the process to respond to complaints from neighboring businesses and residents regarding the licensed premises.**

Any complaint regarding the licensed premises will be handled directly by the management and owners in a very prompt manner. We have preemptively introduced ourselves and provided the local neighborhood association and surrounding businesses with means of contact. It is our intention to be outstanding neighbors and leave nothing but a positive impact on our surroundings. Any issue that is brought to our attention will be resolved to our fullest ability by any means necessary.

**7. Please include any other pertinent information related to the licensed premises.**

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