



# CITY OF PORTLAND MARIJUANA CONTROL PLAN

Business Information				
Entity Name	Must match Secretary of State Business Registry PDX Flagship LLC			
Trade Name (DBA)				
Facility Address	Street 111 NE 12th Ave	City Portland	State OR	Zip 97110
Mailing Address	Street 1199 NW Wall Street	City Bend	State OR	Zip 97703
Phone Number: 602-553-4115		Email: khogan@hogangroupaz.com		
Website:		Facebook Link: <small>Optional</small>		

**1. Please describe how your business will ensure that no one under the age of 21 is admitted, and how your business will educate patrons on the risks of marijuana use by minors.**

No one under the age of 21 is allowed to enter or access any of our OLCC licensed cannabis locations. All people entering the building must be logged into the Point of Sale System or signed into a vendor log.

All customers' name, date of birth, and sate of ID expiration are entered into the Point of Sale at time customers arrive. That information is re-verified at when customer is checking out. Also, we have signage indicating that people under 21 are not allowed. Doors remain locked and security system is turned on during closed hours.

We educate patrons on the risks of marijuana use by minors in the following ways:

- 1.) Employees are trained weekly on all OLCC compliance matters with an strong emphasis on risk of marijuana use by minors through prevention.
- 2.) We have warning labels on all products
- 3.) Packaging is thoroughly inspected to ensure it is not appealing to minors
- 4.) Handouts at every Point of Sale that discussed dangers of children ingesting cannabis as well dangers for pregnant women.

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**2. Please describe how your business will prevent cannabis products from being consumed around or near your business.**

- 1.) We have posters throughout the dispensary that describe the definitions of a public space, and where customers are allowed to consume cannabis products. Another poster blatantly states that there is NO on-site consumption which is strictly enforced.
- 2.) When customers ask, our manager's explain to them the rules and ask them to read the poster carefully and to ask additional questions if they have them.

**3. Please describe how your business will prevent and address potential negative impacts to neighborhood livability such as noise, parking, garbage, or loitering from your patrons.**

- 1.) We do not sell to obnoxious or loud people.
- 2.) Our employees and management make sure the public spaces around our dispensary are kept ridiculously clean, including sweeping, hosing down all outside areas before opening up. We recently revitalized a pocket park across from our dispensary in Bend as a collaboration with the Town. We are responsible for maintenance as well.
- 3.) We don't allow customers to loiter around the dispensary. Strictly enforced.
- 4.) We will reimburse customers for legal paid parking in order to encourage legal parking.
- 5.) We will use commercial contracted garbage pick-up.
- 6.) We embrace the local environment and will do collaborations with artists and headline sponsor neighborhood events.
- 7.) Good Neighbor policy is critical to our mission.
- 8.) Establish hours that are in compliance with state and local regulations to avoid noise late at night.

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**4. Please briefly describe your business's process to respond to and resolve complaints and/or concerns from neighboring businesses or residences.**

- 1.) Listen and Read the complaint carefully
- 2.) Read it again to ensure we understand properly
- 3.) Come up with plan to address the complaint
- 4.) Implement Plan
- 5.) Check back with complainant and verify plan is working
- 6.) If not, come up with additional measures to rectify complaint
- 7.) Follow through until complaint is resolved

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