



CITY OF PORTLAND MARIJUANA CONTROL PLAN

Business Information				
Entity Name	Must match Secretary of State Business Registry TBD			
Trade Name (DBA)	HAVE A HEART CC			
Facility Address	Street 1133 SE 82ND AVE	City PORTLAND	State OR	Zip 97215
Mailing Address	Street 3958 6TH AVE NW, STE. 3	City SEATTLE	State WA	Zip 98107
Phone Number: (206) 889-0583	Email: core@haveaheartcc.com			
Website: haveaheartcc.com	Facebook Link: <small>Optional</small>			

1. Please describe how your business will ensure that no one under the age of 21 is admitted, and how your business will educate patrons on the risks of marijuana use by minors.

Have a Heart is committed to making a positive impact on the communities it serves. Courteous and professional security staff members will greet potential patrons at the customer entrance to our retail floor. All non-employees (e.g. potential patrons, authorized vendors, contractors, suppliers, and the like) will be required to present valid, government-issued, photo identification prior to being granted admittance to the facility, regardless of their apparent age. Patrons identification will be rechecked at the point of sale.

All security and sales staff members will be trained to assess the validity of the presented identification and determine whether it corresponds to the individual and indicates the individual is at least twenty one years of age.

Individuals who cannot provide such identification shall be politely refused entry to the facility and, if necessary, asked to leave the premises.

All entrances will have OLCC-compliant signage posted stating "No Minors Permitted Anywhere On These Premises"

All sales staff members will receive pre-employment and ongoing training emphasizing the risk of cannabis use by minors. All cannabis products will have OLCC compliant warning labels and be contained in packaging designed not to be appealing to minors. OLCC informational pamphlets discussing the risk of cannabis use by minors will be available at all point of sale locations and pregnancy and child cannabis consumption warning posters will be posted in conspicuous locations around the retail space.

INTERNAL USE ONLY

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2. Please describe how your business will prevent cannabis products from being consumed around or near your business.

Have a Heart will strictly enforce the prohibition against cannabis consumption at its facility and the vicinity.

Security staff will regularly patrol the exterior of the facility to discourage loitering. If any cannabis consumption is witnessed, security staff will inform the individuals of the prohibition against public consumption. If a verbal warning is ineffective, or if giving a verbal warning is impractical, security staff will notify the Portland Police Bureau.

In our retail facility all employees will be trained on state and city regulations regarding consumption so they will be prepared to accurately answer customer questions. OLCC literature will also be available to address any customer concerns. Employees will also be trained in recognizing new customers who may not be familiar with Oregon's rules regulations and proactively providing guidance to those customers on where their cannabis products may and may not be legally and safely consumed.

Informational signage will also be conspicuously posted around the retail floor, warning against on-site and public consumption.

3. Please describe how your business will prevent and address potential negative impacts to neighborhood livability such as noise, parking, garbage, or loitering from your patrons.

Have a Heart's policy shall be to refuse service to anyone who is loud, obnoxious, abusive to customers or employees, or otherwise causing a disturbance anywhere on Have a Heart property. We also look forward to working with local neighborhood and business associations to develop an ongoing dialogue in order to identify and address any issues or concerns before they become problems.

No loitering will be allowed on the premises, particularly in the rear and side areas of the structure, and all employees will be trained to strictly enforce this policy via video surveillance and regular security patrols. In addition to discouraging loitering and other issues, the security patrols will also collect and remove any garbage or other debris from the property.

The facility's operating hours will will comply with state and city regulations to further limit any noise in the evening hours.

We do not anticipate a parking issue at our retail facility, however any complaints from neighbors relating to customer or employee parking will be addressed promptly and efficiently.

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4. Please briefly describe your business's process to respond to and resolve complaints and/or concerns from neighboring businesses or residences.

Have a Heart will take any and all of our neighbors' concerns seriously. Any staff member who learns of such a concern or complaint shall immediately report it to the on-duty manager. The on-duty manager will immediately contact the complaining party to discuss the issue. At the conclusion of the discussion, if the complaint or concern is not resolved to the person's satisfaction, the on-duty manager will open an incident report so the management team can review the issue and develop a process and timetable for resolving the issue. If the complaining party is not available to discuss the issue with the on-duty manager, the investigation process will be initiated and store management will continue to try to contact the complaining party at regular intervals.

Whether or not the complaint or concern is immediately resolved, the on-duty manager shall also submit a report to Have a Heart's central management team for assessment and any necessary remedial action.

Upon licensure by the City of Portland and the State of Oregon, we will build a skilled team of individuals from the Portland community. We will employ our established operational protocols and procedures in the areas of compliance, security, product training, customer engagement, and sales support, all of which will set the foundation of our day-to-day business operations and lay the groundwork for sustainable and long-term success in the community. With the support, experience, and knowledge of the entire Have a Heart family, our new Portland team will be equipped to provide their neighbors and community with safe and convenient access to reasonably priced cannabis and cannabis products through a compliant and efficient production, processing, wholesaling, and retail sales operation.

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OREGON LIQUOR CONTROL COMMISSION REQUEST Land Use Compatibility Statement

CITY/COUNTY USE ONLY
Date delivered by license applicant:

Received by (print):

Initial:

What is a land use compatibility statement (LUCS)? The LUCS is a form used by a state agency and local government to determine whether a land use proposal is consistent with local government's comprehensive plan and land use regulations.

Why is a LUCS required? OLCC and other state agencies with permitting or approval activities that affect land use are required by Oregon law to be consistent with local comprehensive plans and to have a process for determining consistency. Section 34(4)(a) of 2015 Oregon Laws, Chapter 614, requires OLCC to request and obtain the LUCS and have a positive LUCS prior to issuing a license.

When is a LUCS required? A LUCS is required for all proposed marijuana facilities before an OLCC license can be obtained.

How to complete a LUCS:

- **Step 1: Applicant** completes Section 1 of this form and submits it to the appropriate city or county planning office. Applicant verifies with local jurisdiction whether additional forms, applications, or permits are required.
- **Step 2: Local jurisdiction** completes Section 2 of this form indicating whether the proposed use is compatible with the acknowledged comprehensive plan and land use regulations and returns signed and dated form to the applicant.
 - Applicant completes payment to local jurisdiction for processing application.
 - Local jurisdictions are **NOT required** to begin processing LUCS forms until **January 4, 2016 at 8:30 AM**.
- **Step 3: Applicant** submits this date-stamped form and any supporting information provided by the city or county to the OLCC with the license application. This form may be submitted while Section 2 is in process with the local governing body.

Section 1 – To be Completed by Applicant
**Sections marked with an asterisk should be verified with the local planning department prior to submitting this form.*

Applicant Name: RYAN S. KUNKEL Phone: (206) 889-0583

Mailing Address: 3958 6TH AVE NW Rm/Ste: 3

City: SEATTLE State: WA ZIP: 98107

Site plan of the subject property and proposed development attached? (required)

Proposed Premises Address: 1133 SE 82ND AVE Rm/Ste:

City: PORTLAND County: MULTNOMAH ZIP: 97216

Tax Lot #: 100 Range/Section*: 2E05AD Latitude: 45.515125

Township*: 1S Map*: 3138 Longitude: -122.579216

Proposed use/permit type sought (A separate LUCS may be necessary for each proposed use even if it is on the same property):

- Producer Wholesaler Processor Retailer Laboratory Research Certificate
- Note indoor or outdoor below List endorsements below

Details of proposed use (note any attachments):
The site is currently licensed as a producer (Indoor, Tier 1), processor (extracts and concentrates) and wholesaler. Applicant would like to purchase and operate the existing facilities under new licenses and add a new retail facility at the existing location.

Section 2 – To be Completed by Local Jurisdiction

Site Location:

- Inside city limits Inside UGB Outside UGB

Name of Jurisdiction:

Property Zoning of
Proposed Premises:

- The proposed land use has been reviewed and **is prohibited.**
 The proposed land use has been reviewed and **is not prohibited.**

If the proposed land use is allowable only as a conditional use, permits are required as noted below.

Comments:

Name of Reviewing Local Official (print):

Title:

Date:

Email:

Phone:

Signature:

Check this box if there are attachments to this form:

