



To organize and support community partnerships to prevent crime and the fear of crime

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This document is available at the Crime Prevention Program website:

[www.portlandoregon.gov/oni/cp](http://www.portlandoregon.gov/oni/cp)



# Neighborhood Crime Prevention Services

Office of Neighborhood Involvement Crime Prevention Program  
Summer 2017

The mission of the City of Portland's Crime Prevention Program is to

**Organize and support community partnerships to prevent crime and the fear of crime**

Portland's crime prevention services are offered through the Office of Neighborhood Involvement and are designed to reduce crime, increase livability, and get neighbors involved in community policing efforts. These services are provided by Crime Prevention Coordinators who are assigned to neighborhoods throughout the city.

Crime Prevention Coordinators (CPC) offer education, community organizing and problem-solving advice on issues of crime and public safety. They work closely with community members, public safety activists, the police, neighborhood associations, city bureaus, businesses, state agencies, school districts, and local service providers.

Contact information for the Crime Prevention Program is below. A more detailed description of the services they provide can be found on the reverse side of this information sheet.

## Crime Prevention Program Numbers

*All numbers are area code 503*

Main Line .....823-4064  
Email.....[onicpa@portlandoregon.gov](mailto:onicpa@portlandoregon.gov)  
Website.....[www.portlandoregon.gov/oni/cp](http://www.portlandoregon.gov/oni/cp)  
Crime prevention brochures ..... [www.portlandoregon.gov/oni/cpadvice](http://www.portlandoregon.gov/oni/cpadvice)

### *Related services*

City/County information & referral .....823-4000  
Liquor license notification .....823-4520  
Graffiti abatement.....823-4824  
Noise control.....823-7350  
Code enforcement hotline (*nuisances, zoning, etc.*) ..... 823-2633  
Neighborhood mediation .....595-4890  
Traffic safety hotline .....823-SAFE  
Illegal parking and abandoned autos .....823-5195  
Problems with campsites ..... [portlandoregon.gov/campsite](http://portlandoregon.gov/campsite)  
PDX Reporter (report graffiti & other livability issues) .. [pdxreporter.org](http://pdxreporter.org)

El Programa de la Prevención del Crimen tiene un miembro que habla español. Llame por favor al número principal 503-823-4000 si usted necesita los servicios en español.

The services provided to the community by the City of Portland's Crime Prevention Coordinators (CPCs) fall into three broad areas:

### **Education**

CPCs provide training and explanations for groups on a variety of crime and public safety topics. These trainings sometimes happen on site, upon the request of a group such as a neighborhood association or a public safety committee. CPCs also set up trainings at central locations which are open to the public.

The most commonly requested trainings include: burglary prevention, identity theft awareness, car prowling prevention, and crime prevention for businesses.

The Crime Prevention Program also has an expanding catalog of educational information sheets. These are available at the ONI website at: [www.portlandoregon.gov/oni/cpadvice](http://www.portlandoregon.gov/oni/cpadvice).

### **Community organizing**

A key part of community policing is involving the community in working on crime and livability problems. CPCs bring individuals together to form powerful, active groups capable of solving neighborhood problems. CPCs have the primary responsibility in the city for training and supporting Neighborhood Watches, Business Watches, and Community Foot Patrols. CPCs also mobilize volunteers for short term efforts such as doing outreach and distributing educational materials in a neighborhood particularly hard-hit by a certain type of crime or fear of crime.

### **Problem-solving advice**

CPCs provide problem-solving advice to various individuals and groups experiencing ongoing crime issues in their area. These interactions might be as brief as a short phone conversation, or could last for weeks or months, depending on the nature of the problem. When necessary, a CPC can be a catalyst, bringing together the appropriate agencies who can effect change on the problem location or situation. Some of the problems that CPCs frequently work to solve include: *drug houses, rashes of burglaries or car prowls, chronic nuisance locations, problem liquor establishments, and public safety issues in parks*. To help solve these types of problems, a CPC might utilize some of the following strategies and tools:

- Give advice over the phone
- Refer someone to the appropriate agency
- Teach people how to document and report problems
- Organize a community meeting to educate and mobilize neighbors
- Bring together stakeholders for a problem-solving meeting
- Develop Good Neighbor Agreements and Partnership Agreements between parties
- Evaluate physical sites for possible security improvements
- Assist with documenting & developing cases that fall under crime-related City ordinances