



To organize and support community partnerships to prevent crime and the fear of crime

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This document is available at the Crime Prevention Program website:

[www.portlandoregon.gov/oni/cp](http://www.portlandoregon.gov/oni/cp)



# Portland Public Safety Resources

Office of Neighborhood Involvement Crime Prevention Program  
Fall 2017

## Hotlines, Crisis Lines, Information Lines

Emergency police, fire, medical (24 hrs) .....	9-1-1
Non-emergency police (24 hrs) .....	503-823-3333
City/County Information & Referral.....	503-823-4000
Mental Health Crisis Line (24 hrs) .....	503-988-4888
Drug & Alcohol Helpline (24 hrs) .....	800-923-HELP (4357)
Child Abuse Hotline (Multnomah County) (24 hrs) .....	503-731-3100
Call to Safety (help for survivors of violence) (24 hr).....	503-235-5333
Multnomah County Aging, Disability, Veteran Helpline (24 hr) ..	503-988-3646
.....	<a href="http://multco.us/ads">multco.us/ads</a>
Health & Human Services referral .....	2-1-1
.....	<a href="http://211info.org">211info.org</a>
Oregon Attorney General's Consumer Hotline .....	503-229-5576
.....	<a href="http://doj.state.or.us">doj.state.or.us</a>

## City of Portland Crime Prevention Services and Other Resources

City of Portland Crime Prevention Program provides community organizing, problem-solving advice and education around crime issues:

Main Line .....	503-823-4064
<a href="mailto:onicpa@portlandoregon.gov">onicpa@portlandoregon.gov</a> .....	<a href="http://portlandoregon.gov/oni/cp">portlandoregon.gov/oni/cp</a>
Neighborhood Watch .....	823-2781
Training and Education .....	823-3131
Program Manager .....	823-2030
Crime Prevention handouts.....	<a href="http://portlandoregon.gov/oni/cpadvice">portlandoregon.gov/oni/cpadvice</a>
.....	<i>Includes security checklists, burglary, package and bike theft prevention</i>
Portland Police Bureau (PPB) Locks Program .....	503-823-0723
.....	<i>Free locksmith services for low-income seniors and crime victims</i>
PPB's WomenStrength and GirlStrength self-defense classes .....	.....
.....	<a href="http://portlandoregon.gov/police/womenstrength">portlandoregon.gov/police/womenstrength</a>
FTC Identity Theft prevention and recovery .....	<a href="http://ftc.gov/idtheft">ftc.gov/idtheft</a>
Internet Safety and Privacy .....	<a href="http://stopthinkconnect.org">stopthinkconnect.org</a>

## Portland Police Bureau (PPB) Services

Emergency police, fire, medical (24 hrs) .....	9-1-1
.....	<i>Call for immediate threats to life or property, crimes in progress</i>
Non-emergency police (24 hrs) .....	503-823-3333
.....	<i>Report suspicious activity that is not a crime in progress, file a police report</i>
Online Crime Report for theft from publicly accessible spaces, vandalism (excluding graffiti), lost property .....	<a href="http://portlandoregon.gov/police/cor">portlandoregon.gov/police/cor</a>
PPB Smartphone App for iPhone .....	<a href="http://bit.ly/PPBIOS">bit.ly/PPBIOS</a>

PPB Smartphone App for Android ..... [bit.ly/PPBAndroid](http://bit.ly/PPBAndroid)  
*App includes PPB news releases, crime maps and alerts*

Precinct Information. Call precincts for supervisors, the Neighborhood Response Team and district officers:

- Central Precinct ..... 503-823-0097  
*West of the river, except for Linnton, and inner SE to 39th*
- East Precinct..... 503-823-4800  
*East of SE 39th, south of I-84, plus Madison South*
- North Precinct ..... 503-823-5700  
*North and NE Portland north of I-84, plus Linnton*
- Drug House Complaint Line ..... 503-823-DRUG (3784)
- Gang Enforcement Team [gangs@portlandoregon.gov](mailto:gangs@portlandoregon.gov) ... 503-823-4106
- Copies of police reports..... 503-823-0043
- Bike Theft Task Force-submit tips to PPB ..... [btff@portlandoregon.gov](mailto:btff@portlandoregon.gov)
- Multnomah County District Attorney's Office ..... 503-988-3162  
..... [mcd.a.us](http://mcd.a.us)
- Portland Police Bureau website..... [portlandoregon.gov/police](http://portlandoregon.gov/police)
- Crime statistics and mapping ..... [portlandoregon.gov/police/29795](http://portlandoregon.gov/police/29795)
- Crime Stoppers-tips about crimes ..... 503-823-HELP (4357)  
*Text 823HELP + your tip to 274637..... [crimestoppersoforegon.com](http://crimestoppersoforegon.com)*
- Alarm program..... 503-823-0031  
*For questions about home and commercial alarms and preventing false alarms*
- Trespass Enforcement Agreement Program .....  
..... [portlandoregon.gov/police/article/543498](http://portlandoregon.gov/police/article/543498)  
*Eligible businesses can authorize the Portland Police Bureau to trespass on their behalf, but are advised to read the eligibility criteria before applying*

### **Neighborhood Safety & Livability Services**

City of Portland's Graffiti Abatement Program:

- Graffiti Abatement and reporting line ..... 503-823-4TAG (4824)
- PDX Reporter..... [pdxreporter.org](http://pdxreporter.org)  
*Online reporting of graffiti, abandoned autos, street lighting & other livability issues*
- Graffiti website ..... [portlandoregon.gov/oni/graffiti](http://portlandoregon.gov/oni/graffiti)
- City's Noise Control Office (excessive amplified sound) ... 503-823-7350  
[noise@portlandoregon.gov](mailto:noise@portlandoregon.gov) ..... [portlandoregon.gov/oni/noise](http://portlandoregon.gov/oni/noise)
- Resolutions NW neighborhood mediation ..... 503-595-4890  
*Free mediation for neighbor-to-neighbor disputes*
- Multnomah County Animal control..... 503-988-7387  
..... [multcopets.org](http://multcopets.org)
- Portland Parks security..... 503-823-1637  
..... [parkscanpdx.org](http://parkscanpdx.org)  
*To report ongoing security & safety problems in public parks*
- One Point of Contact Campsite reporting .. [portlandoregon.gov/campsite](http://portlandoregon.gov/campsite)
- Homelessness Toolkit..... [portlandoregon.gov/toolkit](http://portlandoregon.gov/toolkit)  
*Resources and information about homelessness*
- Code enforcement & neighborhood inspections .. 503-823-CODE (2633)  
*To report zoning code violations, dilapidated or dangerous building conditions, tall grass, trash in yard, cars parked on yard*
- Metro Regional Illegal Dumping Patrol ..... 503-234-3000
- NFM Cart Rescue for abandoned shopping carts ..... 888-552-2787
- Vector control..... 503-988-3464  
*To report rodent infestations, mosquito breeding grounds*

Traffic Safety & Livability Hotline .....503-823-SAFE (7233)  
*safe@portlandoregon.gov ..... portlandoregon.gov/transportation*  
*To report locations with chronic traffic safety problems*

Online reporting and requests related to traffic, parking, walking and biking.....*portlandoregon.gov/transportation/47348*

Abandoned vehicles on public property..... 503-823-7309

Parking patrol (illegally parked vehicles) ..... 503-823-5195

Street maintenance ..... 503-823-1700

Street Light Outage Hotline ..... 503-865-LAMP (5267)

Towing Information ..... 503-823-0044

Liquor license establishments information and complaints. For concerns about existing liquor license establishments or pending applications for new ones, contact the resources below:

City of Portland's Liquor License Notification Program..... 503-823-4520  
*liquor@portlandoregon.gov ..... portlandoregon.gov/oni/liquor*

Oregon Liquor Control Commission (OLCC) ..... 503-872-5000  
*olcc.dispatch@oregon.gov ..... oregon.gov/olcc*

OLCC's after-hours line for problem establishments ....503-872-5070

Medical Cannabis information and complaints. For concerns about existing medical cannabis dispensaries or pending applications for new locations, contact both resources below:

City of Portland's Cannabis Policy Program ..... 503-823-9333  
*cannabis@portlandoregon.gov ..... portlandoregon.gov/oni/marijuana*

Oregon Health Authority Medical Marijuana Program ..... 855-244-9580  
*medmj.dispensaries@state.or.us ..... mmj.oregon.gov*

Recreational Cannabis information and complaints. For concerns about existing recreational cannabis businesses or pending applications for new locations, contact both resources below:

City of Portland's Cannabis Policy Program ..... 503-823-9333  
*cannabis@portlandoregon.gov .... portlandoregon.gov/oni/marijuana*

OLCC Recreational Marijuana Program ..... 503-872-6366  
*marijuana@oregon.gov ..... marijuana.oregon.gov*

## **Victim Services**

OR Dept. of Justice Crime Victim's Services ..... *doj.state.or.us/victims*  
*Includes information about victims' rights and crime victims compensation*

Multnomah County Victim Services ..... *multco.us/dcj/victims-services*

Domestic violence services ..... *web.multco.us/dv*

Sexual Assault Resource Center ..... *sarcoregon.org*

Not Alone: Together Against Sexual Assault..... *notalone.gov*  
*Info for survivors of sexual assault on college campuses, tips on how bystanders can help prevent assault, data, how friends can support survivors*

Custody status of offenders..... *vinelink.com*

Multnomah County Sheriff's Online Booking Data ..... *mcsso.us/paid*

## **Neighborhood Involvement**

City's Office of Neighborhood Involvement ..... *portlandoregon.gov/oni*

National Night Out ..... *portlandoregon.gov/oni/nno*  
*Neighborhood public safety event in August to get to know your neighbors*

Portland Maps-property and neighborhood info ..... *Portlandmaps.com*

**City of Portland's Crime Prevention Program**

Our program provides prevention advice, organizes and trains Portland residents and businesses on crime issues. To connect with a Crime Prevention Program Coordinator in your Portland neighborhood:

- Call 503-823-4064
- Email [onicpa@portlandoregon.gov](mailto:onicpa@portlandoregon.gov)

Request a training at [www.portlandoregon.gov/oni/70447](http://www.portlandoregon.gov/oni/70447)

District Coalition Offices support area volunteer-based neighborhood associations, community groups and individual community activists with transportation, land use, safety and other neighborhood issues:

- Central Northeast Neighbors ..... 503-823-3156  
*NE Portland neighborhoods east of 42nd and west of I-205 plus Sunderland*
- East Portland Neighborhood Office ..... 503-823-4550  
*Portland neighborhoods east of I-205*
- North Portland Neighborhood Services ..... 503-823-4524  
*North Portland neighborhoods*
- Northeast Coalition of Neighborhoods ..... 503-388-5004  
*Inner NE Portland neighborhoods*
- Neighbors West/Northwest ..... 503-823-4288  
*NW Portland, Downtown, Old-Town China Town, Goose Hollow, Arlington Heights, Sylvan Highlands neighborhoods*
- Southeast Uplift..... 503-232-0010  
*SE Portland neighborhoods south of I-84 and west of SE 82nd Ave*
- Southwest Neighborhoods Inc..... 503-823-4592  
*SW Portland neighborhoods south of US-26*

**Other Prevention and Safety Resources**

- Public Alerts Registry for emergency alerts..... [publicalerts.org](http://publicalerts.org)  
*Includes boil water notices, chemical leaks, dangerous police incidents in your area*
- CARES NW-child abuse and safety resources ..[caresnw.org/resources](http://caresnw.org/resources)
- City's Office of Youth Violence Prevention ..... 503-823-4180  
..... [portlandonline.com/safeyouth](http://portlandonline.com/safeyouth)  
*Info about gang outreach and the Community Peace Collaborative*
- Mental Health First Aid ..... [GetTrainedToHelp.com](http://GetTrainedToHelp.com)  
*Free, comprehensive trainings to help any community member identify, understand and respond to a person experiencing a mental health concern*
- Stolen bike registries ..... [bikeindex.org](http://bikeindex.org) and [project529.com](http://project529.com)  
*Proactively register your bike serial number to improve chances of recovery*
- City's Bike Theft Prevention website ..... [endbiketheft.org](http://endbiketheft.org)
- Better Business Bureau's Scam Tracker ..... [bbb.org/scamtracker/us](http://bbb.org/scamtracker/us)  
*Maps out scams reported to BBB and includes prevention education*
- State of Oregon Division of Financial Regulation ..... [oregondfcs.org](http://oregondfcs.org)  
*Protects consumers and regulates insurance, depository institutions, trust companies, securities, and consumer financial products and services*
- Sex offender info ..... [web.multco.us/dcj-adult/sex-offender](http://web.multco.us/dcj-adult/sex-offender)
- FBI Uniform Crime Report..... [ucrdatatool.gov](http://ucrdatatool.gov)
- Bureau of Justice Statistics ..... [bjs.gov](http://bjs.gov)
- Bureau of Emergency Communications ..... [portlandoregon.gov/911](http://portlandoregon.gov/911)  
*Dispatchers for police, medical and fire*
- City's Landlord Training ..... [portlandoregon.gov/bds/landlordtraining](http://portlandoregon.gov/bds/landlordtraining)  
*Free class offered in Spring and Fall that teaches landlords and property managers how to maintain safe properties and address problems*
- Portland Fire Bureau's safety brochures.. [portlandoregon.gov/fire/44467](http://portlandoregon.gov/fire/44467)
- Portland Bureau of Emergency Management... [portlandoregon.gov/pbem](http://portlandoregon.gov/pbem)  
*Emergency preparedness info and Neighborhood Emergency Team training*