

City of Portland - Office of Neighborhood Involvement (ONI)
Bureau Advisory Committee Meeting

Monday April 9th, 2018 5:30-7:00PM
City Hall, Lovejoy Room

MINUTES

In Attendance:

Adriana Govea, Judy Low, Claire Carder, Christina Albo, Jan Campbell, Roger Leachman, Lew Church, Mark Sieber, Molly Mayo, Cary Waters, Stefan Saing, Alison Stoll, Kristen Shorey, Sylvia Bogert, Eric Simon, Sandra Lefrancois, Jill Erickson, Llondyn Elliot, Quince Assenberg, LaShawn McCarthy, Zinah Mudhafar.

ONI/City Staff:

Suk Rhee (Bureau Director), Michelle Rodríguez (Business Ops Supervisor), Mary Hartshorn (Executive Assistant), Víctor Salinas (EPNO), Andrea Marquez (Youth Commission), Doretta Schrock (NPNS).

Interpreters

Courtney Acostagrates, Spanish
Raghad Almusawi, Arabic

Welcome and Introductions

Public Comment

Informal poll questions

Who Should Be the BAC: World Café Discussion

1. BAC members—today and in the future— “Must be willing and able to put the interests of their constituency group(s) in a larger context and first and foremost represent the best interests of neighborhoods and communities citywide.” How do we explore this in the recruitment/application process?
 - Look at MCY application
 - Ask questions to see where they are at
 - Think globally, city wide
 - Ask “what does it mean to you to put your interests in the larger context?”
 - Use values:
 - Self interest
 - Top interest of City as a whole
 - Are you able to distinguish between the two?
 - How do you lower barriers and make it more accessible?
 - Focus more on what you want rather than what you don't want

- Simply formulated questions that allow you to really reflect
- Inquire about the values to know the values around the table
- Group needs to understand what goal of group is so that people know what they are getting into. Explain what they will be able to do, or at least what the expectations are.
- Need to focus on decision making of applicants, value soft skills in selection criteria
- Both hard and soft skills are needed
- Emphasize why you are able and willing to participate
- In application process, address what their background is and how they would like to approach it
- Add in an essay question
- Be clear that lack of answers does not disqualify
- We need to know who is in our neighborhood
- Explain what and why, find groups in participation so they can get involved
- Ask other affiliations
- Inquire about interests
- Confluence of interests
- Ask for example of conflicts and how they managed them in the past
- What is the matter with representative participation?
- Who represents a group?
- Diversity in age and diverse experiences
- Youth have to fall in love with work
- Dedicated (multiple) seats from different geographical areas
- Involved in community
- Evidence of broad thinking
- Cultural/immigrant groups
- Capacity in creating the systems
- Sensitive who isn't engaged
- Civic participation is currently a luxury
- Additional modes of participation – technology
- More meetings around the City
- Come together with other BACs

2. Given what we know about the projections for “Portland 2035,” who needs to be represented on the BAC?

- Must be flexible
- Black people
- Large diverse group of people (not 12-15)
 - Many perspectives
- Historically most impacted (those unheard)

- More than one
- Frontline communities
- Economic diversity – working and lower class
- Ethnic diversity
- Age diversity
- 2-year budget cycle
- Geographic diversity
- Grassroots participation, not just executives
- Lower/reduce barriers for participation
- Community conversations to outreach to many groups if BAC is limited in size
 - Straw votes, comment cards
 - Support from ONI to do this
- Open house/forum – community center
- Well-functioning advisory board to advise bureau, not just advocate for your own needs
- Two or more in specific group identity
- More cross cultured
 - Education/communication
 - All Middle Eastern cultures
- Young people’s voices
 - Urban, multi-cultural environment
- Technically proficient
- Renters/equity
- Broad connections
- Better transit system
- Address diversity in language and culture
- Connections to diverse communities through schools
- Inclusive of all genders/affiliations
- Safety for all
- Civic engagement – broad, collaborative, inclusive, and intentional

3. When we think about ONI’s mission to “promote a culture of civic engagement,” what experiences, qualities, “hard” and “soft” skills do we need represented on the BAC to accomplish our goals? (Please consider informal and formal forms of civic engagement.)

- “Two ears, one mouth”
- Clear expectations for participants that they formally agree to
- Objectivity and curiosity – go to community, bring back ideas beyond what they came with
- Ally-ship, advocate for voices not at the table
- Trainings on civic engagement
- Historical knowledge and fresh perspective

- Willingness to advise, clearly and honestly
- Some knowledge of budget and money (with training)
- Answers to a group of people/grassroots have been held accountable
- Creative thinkers and problem solvers
- Training for expectation of neighbors
- Respectful listening
- Broadly overtime involved
- Individual responsibility
- Convey/address issues
 - Homelessness
 - Gentrification
 - Public safety
- Communicate inclusivity, share power
- Two-way communication
 - Take what is important back with integrity and responsibility
 - Participation of groups and community
- Inclusive representation
- Geographic equity
- Shape up traditional meeting dynamic and process
- Living at intersection of systematic oppression and their experiences
- Deal with issue at hand
- Involved in their community in some aspect – voluntary or paid
- Good listeners
- Balance of inquiry and advocacy
- No BS
- Transformative communication skills
- Open minded
- Willing to learn – understand budget
- Willing to step back, allow others to provide input
- Invite people who may not know how things work
- Power and analysis
 - Understand and shape power dynamics
 - Power mapping
 - Direct energy in a productive way

Share ONI Programs 3 Year Goals (DRAFT) – See attached document

Next Meeting Agenda Items

May 14th- ONI's Racial Equity Plan

June 11th – Steps for FY 18-19

3 Year Program Goals by Center	STRUCTURES FOR INCLUSION	ADAPTIVE GOVERNANCE	FULFILLED / EMPOWERED PORTLANDERS
Business Operations & Administration <ul style="list-style-type: none"> All program services offered in English and Spanish (one-person programs not included/fewer one-person programs.) This team has operational competencies to support the many ways community want to engage digitally. Data and metrics are used to provide thorough analysis of ONI community impact, with adjustments made accordingly. 	X	Y	Z
Cannabis Program <ul style="list-style-type: none"> Create a local framework for social consumption of cannabis while advocating for change in State rule and law. Develop a multi-bureau model of local cannabis regulation. Fund and facilitate dispersal of funds for record clearing, expungement, and workforce development. Ensure 100% building code compliance with active commercial cannabis Producers and Processors. 	X	Y	Z
Community & Neighborhood Involvement Center <ul style="list-style-type: none"> Team actions will produce significant and meaningful increases in program inclusivity and diversity by 70%. In partnership with other ONI programs, expand the breadth of community and agency partnerships to develop a more holistic approach to public safety, livability, and resiliency. Generate the energy to connect through more art, play, and joy resulting in a doubling in participation of communities impacted by oppression at every CNIC gathering by 2021. 	X	Y	Z
Crime Prevention <ul style="list-style-type: none"> Improve public safety awareness and increase civic engagement opportunities for communities that have historically been under engaged and not well served by government. Implement training and education initiatives, transitioning from solely complaint driven to a more proactive model. In partnership with other ONI programs, expand the breadth of community and agency partnerships to develop a more holistic approach to public safety, livability, and resiliency. 	X	Y	Z
Information & Referral <ul style="list-style-type: none"> Citywide Service Delivery System implemented, Portlanders can easily and effectively access City information and services. 70% One Call Resolution Rate for call center. Rate of Contacting by Community Members Increase 20% and 30% for Underrepresented Community Members 	X	Y	Z
East Portland Neighborhood Office <ul style="list-style-type: none"> Enhance community building and civic engagement infrastructures to increase the partnerships serving East Portlanders by 20% annually. Increase the coordination and collaboration between the Community-building and Advocacy Programs, and the East Portland Action Plan to address the 268 action items. Examine and evaluate city and community owned models for district collations to develop recommendations for their role, structure & program delivery model. 	X	Y	Z
North Portland Neighborhood Services <ul style="list-style-type: none"> Conduct a community needs assessment to evaluate community building and civic engagement infrastructures. Examine and evaluate city and community owned models for district collations to develop recommendations for their role, structure & program delivery model. Develop non-governmental sources of funding for community driven programs. 	X	Y	Z
Livability <ul style="list-style-type: none"> Develop a City-wide livability framework that incorporates methods for restorative well-being that enhances livability, quality of life, and sense of place. Empower community members by facilitating collaborative opportunities that encourage an inclusive community voice and constructive dialogues that contributes to problem-solving related livability issues. Increase outreach and education about the benefits of the Livability Programs to reduce the number of complaint-based calls by 20%. In partnership with other ONI programs, expand the scope of community and agency partnerships to develop holistic approaches to address nuisance and livability concerns. 	X	Y	Z