

| Civic Life 3 Year Program Goals by Center | STRUCTURES FOR INCLUSION | ADAPTIVE GOVERNANCE | FULFILLED / EMPOWERED PORTLANDERS |
|--|--------------------------|---------------------|-----------------------------------|
| Business Operations & Administration <ul style="list-style-type: none"> All program services offered in English and Spanish (one-person programs not included/fewer one-person programs.) This team has operational competencies to support the many ways community want to engage digitally. Data and metrics are used to provide thorough analysis of Civic Life’s community impact, with adjustments made accordingly. | X X | Y Y | Z Z |
| Cannabis Program <ul style="list-style-type: none"> Create a local framework for social consumption of cannabis while advocating for change in State rule and law. Develop a multi-bureau model of local cannabis regulation. Fund and facilitate dispersal of funds for record clearing, expungement, and workforce development. Ensure 100% building code compliance with active commercial cannabis Producers and Processors. | X | Y Y Y | Z X X |
| Community & Neighborhood Involvement Center <ul style="list-style-type: none"> Team actions will produce significant and meaningful increases in program inclusivity and diversity by 70%. In partnership with other Civic Life programs, expand the breadth of community and agency partnerships to develop a more holistic approach to public safety, livability, and resiliency. Generate the energy to connect through more art, play, and joy resulting in a doubling in participation of communities impacted by oppression at every CNIC gathering by 2021. | X | Y | Z Z |
| Crime Prevention <ul style="list-style-type: none"> Improve public safety awareness and increase civic engagement opportunities for communities that have historically been under engaged and not well served by government. Implement training and education initiatives, transitioning from solely complaint driven to a more proactive model. In partnership with other Civic Life programs, expand the breadth of community and agency partnerships to develop a more holistic approach to public safety, livability, and resiliency. | X | Y Y | Z Z |
| Information & Referral <ul style="list-style-type: none"> Citywide Service Delivery System implemented, Portlanders can easily and effectively access City information and services. 70% One Call Resolution Rate for call center. Rate of Contacting by Community Members Increase 20% and 30% for Underrepresented Community Members | X | Y | Z Z |
| East Portland Neighborhood Office <ul style="list-style-type: none"> Enhance community building and civic engagement infrastructures to better support existing partnerships (NAs and community groups) and focusing increasing group and organizational partnerships. Increase the coordination and collaboration between the East Portland Community Office and the East Portland Action Plan to address the 268 action items. Work with Civic Life, the district coalition offices and other community partners to examine and evaluate the future role, structure and program delivery model for district coalition offices. | X X X | Y Y | Z Z Z |
| North Portland Neighborhood Services <ul style="list-style-type: none"> Conduct a community needs assessment to evaluate community building and civic engagement infrastructures. Examine and evaluate city and community owned models for district collations to develop recommendations for their role, structure & program delivery model. Develop non-governmental sources of funding for community driven programs. | X X X | Y Y Y | Z Z Z |
| Livability <ul style="list-style-type: none"> Develop a City-wide livability framework that incorporates methods for restorative well-being that enhances livability, quality of life, and sense of place. Empower community members by facilitating collaborative opportunities that encourage an inclusive community voice and constructive dialogues that contributes to problem-solving related livability issues. Increase outreach and education about the benefits of the Livability Programs to reduce the number of complaint-based calls by 20%. In partnership with other Civic Life programs, expand the scope of community and agency partnerships to develop holistic approaches to address nuisance and livability concerns. | X X X | Y Y Y | Z Z Z Z |