



City of Portland Vendors Accessibility & ADA Accommodation Services

Disclaimer: This handout is offered solely as a resource and starting point for locating a vendor that offers a service related to disability accessibility. A vendor's inclusion in this list does not mean they are endorsed by the City of Portland or its disability equity staff. If you use one of these vendors and do not have a positive experience, please notify Nickole Cheron at the Office of Equity and Human Rights (OEHR) at Nickole.Cheron@portlandoregon.gov or by phone at (503) 823-4938.

Accessible Documents for Screen-readers (*PDF, Word*)

Provider	Contact Information	Vendor ID	Price Agreement
Angel Ray (individual) <i>Beaverton, OR</i>	Angel Ray Angel@angelraycounseling.com (503) 470 - 2626	00010090	
Cheryl Green (individual) <i>Portland, OR</i>	Cheryl Green chrl.grn@gmail.com (503) 432 - 3169	00010093	
Jacob Spindel (individual) <i>Portland, OR</i>	Jacob Spindel jspindel@fastmail.fm	00011087	

Audio Description for Videos

Provider	Contact Information	Vendor ID	Price Agreement
3PlayMedia <i>Boston, MA</i>	info@3playmedia.com (617) 245 - 0510		
Ai-Media <i>San Francisco, CA</i>	info@ai-media.tv (213) 337 - 8552		
Cheryl Green (individual) <i>Portland, OR</i>	Cheryl Green chrl.grn@gmail.com (503) 432 - 3169	00010093	
Eye Describe <i>Portland, OR</i>	Victoria Morgan eyedescribe@gmail.com (503) 729 - 1040	M0552309	



American Council of the Blind <i>Online Resource List</i>	Find more audio description service providers at: http://acb.org/adp/services.html		
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American Sign Language (ASL) Interpretation

Type	Provider	Contact Information	Vendor ID	Price Agreement
In-person	Aaron Medlock (individual) <i>Vancouver, WA</i>	Aaron Medlock medlockdude@gmail.com (360) 910 - 4737	M0516243	
In-person	Amanda Johnson (individual) <i>Vancouver, WA</i>	Amanda Johnson mandini12@gmail.com (360) 513 - 0706	M0504654	
In-person	ASL Bridges <i>Portland, OR</i>	Andrea Nelson andrea@aslbridges.com (503) 568 - 1192	M0516180	
In-person	Jacqueline Birkes (individual) <i>Portland, OR</i>	Jacqueline Birkes jacqueline.birkes@gmail.com (503) 704 - 0423	M0514778	
In-person	Passport to Languages <i>Portland, OR</i>	Erik Lawson erik@passporttolanguages.com (503) 297 - 2707	M0304836	31000643
In-person	Translation Solutions Corp. <i>Portland, OR</i>	Rosa Capdevielle rosa@translationsolutions.org (503) 248 - 9915	M0218981	31000649
In-person	Tri-county Sign Language Interpreters <i>Keizer, OR</i>	Christine Davis tricountyinterpreting@yahoo.com (503) 931 - 3465	M0508296	31000636
Virtual (VRI)	LanguageLine Services, Inc. <i>Monterey, CA</i>	Rick Cummings rcummings@languageline.com (888) 898 - 1471	M0211796	31000635



Captions for Events (CART)

Provider	Contact Information	Vendor ID	Price Agreement
Ai-Media San Francisco, CA	info@ai-media.tv (213) 337 - 8552		
LNS Captioning Portland, OR	Carol Studenmund cstudenmund@LNScaptioning.com (503) 299 – 6200	M0205479	

Captions for Videos

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3PlayMedia Boston, MA	info@3playmedia.com (617) 245 - 0510		
Ai-Media San Francisco, CA	info@ai-media.tv (213) 337 - 8552		
Cheryl Green (individual) Portland, OR	Cheryl Green chrl.grn@gmail.com (503) 432 - 3169	00010093	
LNS Captioning Portland, OR	Carol Studenmund cstudenmund@LNScaptioning.com (503) 299 – 6200	M0205479	

Braille signs

Provider	Contact Information	Vendor ID	Price Agreement
Signs Now Portland, OR	help@SignsNowNW.com (503) 252 - 0650		



Braille transcription

Provider	Contact Information	Vendor ID	Price Agreement
Braille Plus, Inc. <i>Salem, OR</i>	Vera Randall service@brailleplus.net (503) 391 – 5335	00010711	
Independent Living Resources <i>Portland, OR</i>	Barry Quamme info@ilr.org (503) 232 – 7411	M0205765	

Tactile Paving for Sidewalks

Provider	Contact Information	Vendor ID	Price Agreement
ADA Solutions, Inc. <i>Chelmsford, MA</i>	Morgan Johnston morghichjohnston111@gmail.com (800) 372 - 0519	M0297554	

Transcripts for Videos, Podcasts

Provider	Contact Information	Vendor ID	Price Agreement
3PlayMedia <i>Boston, MA</i>	info@3playmedia.com (617) 245 - 0510		
Ai-Media <i>San Francisco, CA</i>	info@ai-media.tv (213) 337 - 8552		



Website Accessibility – Identifying Issues

Provider	Contact Information	Vendor ID	Price Agreement
Angel Ray (individual) Beaverton, OR	Angel Ray Angel@angelraycounseling.com (503) 470 - 2626	00010090	
Jacob Spindel (individual) Portland, OR	Jacob Spindel jspindel@fastmail.fm	00011087	

Website Accessibility – Fixing Issues

Provider	Contact Information	Vendor ID	Price Agreement
Jacob Spindel (individual) Portland, OR	Jacob Spindel jspindel@fastmail.fm	00011087	

Resources for language and cultural access

Many spaces where we are planning for disability access also require planning for language and cultural access, among others. Get started at the links below:

City language interpretation [resources are located here.](#)

Cultural Engagement Liaisons [can be found here.](#)