C COVID-19 Information and Resources – I&R Database (6-22-20)

**City Information/Resources**


**CDC guidance on what to do if you are sick or think you might have the COVID-19** - [https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html](https://www.cdc.gov/coronavirus/2019-ncov/if-you-are-sick/steps-when-sick.html)

**Symptom Checker Tool** – [https://c19oregon.com](https://c19oregon.com) - to support community-based triage in advance of and during a surge of COVID19 cases. Site will refer those who need medical attention to hospitals with capacity. Those who need health advice should contact their doctor or health system, if they don’t have one several resources that may help: **OHSU Connect Care Center:** 833-647-8222, **Multnomah County Primary Care:** 503-988-5558, **Legacy GoHealth Clinics:** 503-667-1808, **Kaiser Advice and Clinics:** 503-813-2000, **Providence Express:** 888-227-3312, **Virginia Garcia Health Centers:** 503-214-1668; **Zoom Care:** 503-684-8252

**Testing** - OHSU is operating **mobile testing sites in Portland and Hillsboro**. Anyone over two months of age with clinical signs or symptoms of upper or lower respiratory tract illness can be referred for testing. The two locations are:

- **Portland Expo Center**, 2060 N. Marine Dr., Portland 97217. Mon-Sat, noon to 6 p.m.
- **Hillsboro Stadium**, 4450 NE Century Blvd., Hillsboro 97124. Mon-Sat, noon to 6 p.m.

**East County Health Center** (600 NE 8th St, Gresham) began offering free testing for those that have symptoms. M & Th 9:30am-4pm. Call 503-988-8939 to make an appointment.

**Face coverings, masks and COVID19** - If you need to go out, wear a cloth face covering whenever you cannot keep 6 feet from others. For example, in a store, on a crowded sidewalk or on public transit. Starting June 24, people in seven counties will be required to wear face coverings while in indoor public spaces, such as grocery stores and other businesses [https://multco.us/novel-coronavirus-covid-19/face-coverings-masks-and-covid-19-what-you-should-know](https://multco.us/novel-coronavirus-covid-19/face-coverings-masks-and-covid-19-what-you-should-know)

**Safe + Strong** public awareness campaign by the Oregon Health Authority to provide up to date information about COVID19 - [https://www.safestrongoregon.org/](https://www.safestrongoregon.org/)

**Volunteers/Donations** - The Joint (City-County) Volunteer Information Center (VIC) is operational to coordinate volunteers and donations to support the COVID-19 emergency response. Email account is jvic@portlandoregon.gov. Phone: 503-406-3696. website: [https://multco.us/donate-volunteer](https://multco.us/donate-volunteer)

Donations of Personal Protective Equipment Event Info -
https://www.portlandoregon.gov/fire/news/read.cfm?id=250623;
• Fire Marshal’s Office at 1300 SE Gideon, noon-4pm M-F;
• 501 SE Hawthorne loading dock, 9am-3pm M, W and 10-2 Sa;
• Yeon Building at 1620 SE 190th Ave, 8-5 M-F drop box.

Personal Protective Equipment for Personal Caregivers - email name, address, phone number, number of caregivers, supplies needed to AgingDisabilitySupplies@portlandoregon.gov, after request submitted, a confirmation email or phone call will be made and supplies will be delivered by NET Volunteers when they become available. Call 503-823-4000 for assistance.

Arts/Business Tax: Arts Tax and City/County Business Tax filing and payment deadline is now July 15, 2020 to coincide with Federal and State income tax filing deadlines.

Bureau of Development Services
> Permit Center closed as of 3/17. NO WALK-INS. To get assistance call 503-823-7300 - leave message for a call back. Starting 3/23 limited staff will be available for permit intake by appointment only. Call 823-7300 and leave a message and someone will get back to you shortly or email bds@portlandoregon.gov.

All other services by phone. See website for contact list -
https://www.portlandoregon.gov/bds/article/519984. Refer to website for more details on specific service provision options (land use applications, plan delivery/pickup, records research, inspections) - https://www.portlandoregon.gov/bds/article/756804

Bureau of Technology Services - Starting 3/25 the Helpdesk in the 1900 Building is reopened with limited staffing. For assistance call 503-823-5199 or submit requests via regular Cherwell service request system (https://help.portlandoregon.gov/CherwellPortal/BTS%20Technology%20Portal?_=3f8552e9) or email btshelpdesk@portlandoregon.gov

Facilities - reduced occupancy plan at the Portland Building, 1900 Building and City Hall effective 4/2/2020 - https://www.portlandoregon.gov/dam/article/758269

Fire Bureau – Meds on Wheels: 971-288-7687 - medication pickup and delivery service for community members in need. Call between 9am-3pm, M-F

Fire Marshal’s Office at 1300 SE Gideon St is open limited public hours 12-3:30pm M-F for permit plan submittals. Interact remotely if possible, by calling 503-823-3712, email - pfrpc@portlandoregon.gov. Inspections can be scheduled online at http://www.portlandoregon.gov/fire/inspectionrequest or 503-823-1199. Other questions - 503-823-3770, firemarshal@portlandoregon.gov
FOOD

Sunshine Division - Free emergency food boxes at 687 N Thompson (M-F 9:30-3:30, Sa 9:30-1 Sa) and 12436 SE Stark (T-F 9:30-3:30, Sa 9:30-1), 971-255-0834, https://www.sunshinedivision.org; Donations - text "SUPPORTSUNSHINE" to 44-321, or https://secure.givelively.org/donate/sunshine-division-portland-police-dept
The Police may be able to deliver a food box to someone unable to go get it. Call Non-emergency dispatch, 503-823-3333, Press Zero to make a request.

Oregon Food Bank Food Finder - https://www.oregonfoodbank.org/find-help/find-food/- food pantries and assistance sites.

Neighborhood House is currently providing food pantry delivery - http://nhpdx.org/food-security/, 503-246-1663 x5004

Roosevelt High School Student Grocery Delivery Service for North Portland Seniors: 503-360-0058
The Salvation Army is conducting food box giveaway events from a Lloyd Center parking lot weekly from 9 a.m. to 1 p.m. on Mondays

Garbage Service - service continues but pickup may be delayed depending on private garbage company staffing. Leave carts at the curb, if not picked up within 48 hours contact your hauler. For the health and safety of waste collectors and the community, please bag all garbage as tightly and securely as possible. You can set out extra bags of garbage for $5 per bag.

Homeless Services

> Homelessness and Urban Camping Impact Reduction Program (HUCIRP) has placed Emergency Hygiene Stations at several locations across the city and working to place additional. Map- https://pdx.maps.arcgis.com/apps/webappviewer/index.html?id=3abca53221c64d6a9e35c5c8572a9696
Campsite cleanup activity - increased threshold for what necessitates cleanup, reducing the number of encampments posted and focusing efforts on encampments with significant presence of hazardous materials that present a public health and safety risk. Response teams are also ensuring campers have access to hand sanitizer and information on the pandemic. PBOT is not currently responding to people living in vehicles but HUCIRP will respond with Clean Start crews to contact individuals and do some cleanup so submit a campsite report to initiate this response. [CDC guidelines for responding to COVID19 among people experiencing unsheltered homelessness](https://www.cdc.gov/coronavirus/2019-ncov/need-extra-precautions/unsheltered-homelessness.html?CDC_AA_refVal=https%3A%2F%2Fwww.cdc.gov%2Fcoronavirus%2F2019-ncov%2Fcommunity%2Fhomeless-shelters%2Funsheltered-homelessness.html)
Concerns about homeless not obeying Governor’s order for physical distancing should be sent to Police nonemergency, 503-823-3333

> Shelters remaining open indefinitely and increases to motel voucher funding for most vulnerable. All shelters remain open but some decreased capacity due to distancing
requirements. Additional 80 bed shelter has opened at the Charles Jordan Community Center, 120 beds at the Convention Center and 60 beds at Mt Scott Community Center. On June 3rd the East Portland Community Center shelter closed and the Chestnut Tree Inn in east Portland opens and takes its place as a woman only shelter. These locations are not adding additional beds but are allowing shelter system to achieve better spacing. Contact 211 for access to shelters. A motel-based respite program has been set up and will be expanding to provide individual rooms for people already in the shelter system who are symptomatic and can’t remain in shelters. Two hotels open for this purpose.

The City, in partnership with JOIN, is opening 3 temporary Outdoor Emergency Shelters (2 at SE Main and Water and 1 at NW Glisan and Broadway) to give safer and healthier places to sleep for vulnerable adults without shelter. Access through 2-1-1

Siting information from the Mayor’s Office - “These sites are in non-residential areas. Early on, staff proactively contacted several neighborhood stakeholders, as well as the two business districts that encompass these sites, to answer questions and take any feedback. We received support from both business districts. We also proactively contacted and received support from the Portland Business Alliance, which is the city’s largest chamber of commerce.”

County hiring new staff for Emergency Shelter work - https://multco.us/jobs/county-hiring-new-staff-emergency-shelters

> Joint Office for Homeless Services has information on their website regarding COVID-19 and efforts to limit the spread of infection among neighbors experiencing homelessness including efforts to add additional shelter in new buildings to help achieve spacing and bring more people in.

Housing - rentalservices@portlandoregon.gov

> Multnomah County/City of Portland COVID-19 Eviction Moratorium 3-17-2020 and remains in effect for the duration of the declaration of emergency. County FAQ - https://multco.us/file/86788/download

Tenants will have up to six months from the date of the end of the declared state of emergency to repay any rent they owe. No late fees may be charged for rent that is delayed. Applies to tenants whose jobs are shut down, whose work hours are reduced, who miss work to provide childcare due to school closures or who are unable to work due to themselves or a relative getting sick from the virus.

Tenant must demonstrate substantial loss of income, through documentation or other objectively verifiable means, resulting from the COVID-19 pandemic, including County, state and federal restrictions imposed to mitigate its spread. Landlords who don’t comply with the
order could be sued and liable for civil damages as well as other sanctions. FAQ with more details - https://beta.portland.gov/phb/rental-services/multnomah-county/city-portland-covid-19-eviction-moratorium

Legal Aid Services has created a sample tenant letter - https://beta.portland.gov/sites/default/files/2020-03/eviction-updates-for-multnomah-county-march-20-2020.pdf

The Governor’s Office issued an Executive Order 20-11 on March 22nd which put a 90-day moratorium on residential evictions for nonpayment of rent statewide.


On April 2nd City Council sent a letter to state and federal officials asking them to adopt rent and mortgage forgiveness policies.

Rental Assistance - On May 1st, Oregon Legislature’s Emergency Board pushing out $8.5 million for people who have lost income due to COVID-19 and cannot pay their rent. The state is expecting to receive an additional $14.9 million from the federal government to help cover rent and utilities and funding homeless shelter operations or using hotels as temporary housing. The $8.5 million will be given to existing housing assistance agencies for distribution. Contact 211 to request rent assistance.

Landlords concerned about not receiving rent payments - The Mayor and the City are aware of the issue and are working to ensure an equitable outcome for everyone along the economic cycle affected by the situation, but the exact formula has yet to be determined. Rent moratorium is just a first step and there are many discussions taking place including conversations with building owners, landlords and tenants. Prosper Portland has formed a Reduce Commercial Evictions Task Force to find solutions for both the issue of business tenants having problems paying rent and commercial property owners losing income from lack of rent being received. They are currently gathering data and tracking inquiries as a tool to inform policy and policy makers. Next steps include coordinating with banks, lending institutions and state and federal partners to determine how best to provide relief to landlords. Property owners should also contact their lenders about options for payment deferral as the Federal Government has enacted suspensions on deferral on some mortgage/loan products for owners of rental housing properties.

Homeowners concerned about mortgage payments - Loans backed by the Federal Government (about 2/3rds of all mortgages in US) have had federal agencies enact suspension/deferrals on mortgage payments if you can demonstrate loss of income due to the pandemic. Still obligated to repay missed payments but can be delayed without late fees. Contact mortgage servicer to determine if loan is federally backed. In addition, there are many bank enacting their own deferment programs.
> **Emergency Household Stabilization Fund** - Portland Housing Bureau provided $1 million to support up to 2000 low income households with up to $500 in direct assistance for food, medication, rent support and other urgent needs. About $800k will be distributed through the Short-Term Rent Assistance providers to existing clients and $200k will be distributed via 211 in the form of $250 gift cards to households earning no more than 50% Area Median Income. Funds allocated and distributed the last week of April 2020.

**Office of Community & Civic Life** - City Hall closed to the public.

> **Cannabis Program** - business may continue to operate during the emergency declaration period regardless of payment or license expiration. Communicate via email - cannabis@portlandoregon.gov OLCC approved temp rule allowing retailers to sell cannabis curbside to promote social distancing.

> **Liquor Licensing** - no applications accepted at this time. Communicate via email - liquor@portlandoregon.gov

    Liquor License Temporary Event Fee Waiver Info - https://www.portlandoregon.gov/civic/article/756432

> **Mental Health Program** - “Maintaining Mental Wellness during COVID-19” info sheet - https://www.portlandoregon.gov/bhr/article/757379

> **Noise Program** - online forms for variances at https://www.portlandoregon.gov/civic/article/118531, email - noise@portlandoregon.gov

**Parks**

Updated info on closures/cancellations - https://www.portlandoregon.gov/parks/article/756348

All community centers, indoor facilities, pool, playground equipment areas, skate parks, sport courts closed. Outdoor areas open but must practice distancing. **To report a concern about individuals not following physical distancing requirement contact Park Rangers and leave a message at 503-823-1637 or rangercallcenter@portlandoregon.gov.**

Restrooms are open and maintained. Washington Park Shuttle and cultural institutions closed - Zoo, Children’s Museum, Forestry Center. Japanese Garden now open with timed ticketing to limit capacity - https://japanesegarden.org/. All outdoor movies, concerts this summer canceled. All City’s pools and community centers including summer programming and events, including outdoor camps closed until September. Parks will operate the Free Lunch + Play program June 22nd to provide young Portlanders access to nutritious food during the school recess - https://www.portlandoregon.gov/parks/69873

Customer Service Center closed for walk-ins, but available by phone (503-823-2525) and email at CSCpermits@portlandoregon.gov. Information about cancellations/refunds - https://www.portlandoregon.gov/parks/article/756846

**Portland International Airport** announced new physical distancing rules effective May 18, including a requirement that everyone at the airport wear face coverings.
> Permits for large events revoked.
> Commissioner Eudaly suspended all ticketing and towing of abandoned autos as long as the City is in a declared State of Emergency. Parking enforcement continues.
> Portland Aerial Tram - Effective 3/20/20 limited to those who have OHSU ID badges, VA and Shriner employee cards and patients of OHSU, VA and Shriners. Limiting capacity to 10 people at a time. No ticket sales for public.
> Area Parking Permits - all done through the mail, temporary permits available. Contact via email - pboparkingpermits@portlandoregon.gov. Information on phone line: 503-823-2777.
> Private for Hire - contact via regulatory@portlandoregon.gov temporary permits will be extended and offering the option to defer the payment of permit renewal fees until July 1, 2020.
> Streetcar - still operating but service reduced to every 20 minutes on weekdays.
> Temporary Street Use Permits - cpac@portlandoregon.gov, staff working remotely and monitoring email.
> SmartPark garages - effective June 1st, 1st & Jefferson Garage all-day rate is $10, the other 4 SmartPark garages are still at the reduce all-day rates of $5 per day that went into effect 3/27/20.
> Sunderland Yard closed to the public so no mulch available through them at this time.
> Sunday Parkways - May and June events now “all-digital” events. Exercise classes, bike repair tutorials, art and wellness projects, etc. https://beta.portland.gov/sunday-parkways
> Travel Coupons (FREE) to organizations to help them provide FREE transportation options for frontline workers, patients, and others needing to make critical trips during the Covid-19 pandemic - https://www.portland.gov/transportation/services/sign-travel-coupons-through-pandemic-mobility-support-program


Healthy Businesses Program - free permits to allow businesses to use space on city sidewalks or streets (neighborhood plazas, curb zone use, street closure) to operate while preserving physical distancing for customers and staff - https://beta.portland.gov/transportation/safestreetspdx/services/apply-healthy-businesses-permit?utm_medium=email&utm_source=govdelivery
Police - to reduced contact individuals are encouraged to file reports online if possible. PPB members will continue to respond in-person to calls where there is a life safety issue or if it is a call that cannot be taken online or by phone. Enforcement of the Governor’s Stay Home Order will follow an education-first approach where officers will attempt to educate violators of the order before issuing any citations. FAQ from Portland Police regarding enforcement - https://www.portlandoregon.gov/police/article/757705. It is NOT necessary for individuals to have special paperwork documentation from an employer indicating employee is essential. There are no travel restrictions. Law enforcement will not be pulling individuals over for any possible violations of the Stay Home order.

Police Tows - temporarily suspending the practice of requiring vehicle owners to obtain a release by PPB prior to obtaining their vehicle from tow companies. PPB is also temporarily suspending the $150 administrative fee that is collected when PPB tows a vehicle because it is a traffic hazard, for safekeeping, or when its alarm is continuously sounding. Can contact tow company direct for release.

Portland Public Schools
All schools closed for the remainder of the school year – distance learning to finish the year. Oregon Department of Education issued a “Distance Learning for All Guidance” to begin by 4/13, acknowledging that students may not be able to physically return to schools this academic year. Online schooling will only take place M-Th, closed Fridays effective 5-7-20. Breakfast and Lunch will be provided to children age 1-18 at school locations listed Mon-Fri https://www.pps.net/coronavirus

Printing & Distribution Services: All mail available for pickup at 124 SW Madison St, daily outgoing pickup at City Hall Security Desk. City staff contacts - june.leno@portlandoregon.gov or matthew.spitulski@portlandoregon.gov

Public Records Requests - City Attorney’s Office - Due to the State of Emergency, Public Information Officers have been called to perform other essential tasks which prioritize the City’s actions to slow the spread of COVID-19. Only employees critical for day-to-day operations are able to access City of Portland buildings. Consequently, your public records request is in abatement for the duration of the declared emergency

Revenue Bureau – Business and Arts Tax filing/payment deadline now 7/15/20 Closed for phone calls but responding to emails.
• Business License/Tax - BizTaxHelp@portlandoregon.gov;
• Arts Tax - ArtsTaxHelp@portlandoregon.gov;
• Transient Lodging Tax - TLTax@portlandoregon.gov

8
Complete Listing of Revenue Division Program Relief -
https://www.portlandoregon.gov/revenue/article/757214

TriMet - Effective May 20th all riders and drivers must wear face coverings. Reduced service started April 5th due to drop in ridership. Buses will be limited to 10-15 riders at a time to promote social distancing. See website for updated schedules -
https://trimet.org/alerts/reducedservice.htm

TriMet LIFT Grocery Delivery - starting Monday April 20,2020, current LIFT-eligible customers can get orders from grocery stores or food banks delivered to their front door by LIFT. Call 503-962-8000. FAQ - https://trimet.org/lift/delivery


Utilities
All local communication providers (CenturyLink, Comcast, Verizon, etc.) have signed up to waive late fees, open WiFi hotspots and not terminate service for next 60 days. Electric companies have suspended non-payment cancellations.

Water Bureau
> Service disconnections suspended.
> Walkin Center at 664 N Tillamook closed as of 3/16/2020, Portland Building Call Center Temporarily closed 3/20/20 and reopened 3/27/20 with slightly reduced hours 9am-4pm M-F email pwbcustomerservice@portlandoregon.gov

> Financial assistance programs for residential customers expanded to provide additional financial assistance to those in need.

State Information/Resources

May 7, 2020 - Reopening Oregon State Guidance Info -
https://www.oregon.gov/oha/erd/pages/covid-19-news.aspx - Sector Guidance documents listed under May 7th Press Conference section for gradually reopening to begin May 15th. Reopening according to these guidelines is County specific so some counties may be deemed
eligible by the State to begin May 15th and for others it may be later. **Dashboard of Oregon Counties reopening status** - [https://govstatus.egov.com/reopening-oregon#baseline](https://govstatus.egov.com/reopening-oregon#baseline) (as of May 22nd, all but Washington and Multnomah counties approved for phase 1, Clackamas County approved for May 23rd, Washington County June 1st, Multnomah County June 19th. Governor also declared on June 19th that Washington, Clackamas and Multnomah County would be treated the same for future reopening plans.) Starting June 24, people in seven counties will be required to wear face coverings while in indoor public spaces, such as grocery stores and other businesses.

**Questions form Businesses about Guidelines can be sent to Business Oregon’s Navigator Hotline:** 1-833-604-0880


**PHASE 1**

**Outdoor Recreation** - Must implement social distancing mandates, encourage face coverings, keep restrooms clean, ban all group gatherings or 10+, keep playgrounds, pools, sports courts and picnic shelters closed. [https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2342E.pdf](https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2342E.pdf)

**Food and Drink Establishments** - required to space customers by at least six feet, limit groups to parties of 10 or fewer, and end on-site consumption of food and drink by 10 p.m. Employees will be required to wear masks. Self-service operations including buffets, salad bars, soda machines and growler refilling stations are prohibited. Businesses unable to operate under those restrictions will be limited to takeout and delivery. Video Lottery allowed with distancing and cleaning restrictions. [https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2342B.pdf](https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2342B.pdf)

**Personal Service Providers** (hair and nail salons, massage therapists and tattoo parlors, etc.) - ask customers COVID-19 screening questions before appointments, record client information, provide masks for employees and customers, maintain six feet of distance between clients, and keep customers outside while they wait. [https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2342F.pdf](https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2342F.pdf)

**Retail Stores** - Standalone furniture stores, art galleries, jewelry shops and boutiques will be allowed to reopen if they can adhere to physical distancing guidelines statewide on May 15th. Other retail stores (including malls and businesses within them) could reopen as soon as May 15 if their counties are approved to reopen by the governor’s office. Retailers must limit the number of customers, mandate employee masks, and frequently clean high-traffic areas. [https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2342A.pdf](https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2342A.pdf)

**Fitness Related Businesses** (gyms, martial arts centers, etc.) - Limit the number of individuals in the facility and focus on maintaining at least six (6) feet of physical distance between people. No contact sports. [https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2352.pdf](https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2352.pdf)

No Large Gatherings (concerts, sporting events, 25+ people) until at least September

PHASE 2
On June 5th several Oregon Counties hope to move to a Phase 2 reopening which includes expansion of in-person gatherings to up to 50 people, theaters and churches with a maximum capacity of 250, expanding restaurant and bar closing times to midnight, pools, spas and sports courts allowed to reopen with restrictions, bowling and mini-golf facilities reopening. Detailed Phase 2 guidance at https://govstatus.egov.com/OR-OHA-COVID-19#collapseOHAGuidance (scroll down to “Phase 2 Guidance”)

May 1, 2020 - Governor lifting ban on non-essential surgical procedures. State of Emergency extended to July 6th. Reopening guidelines include sufficient testing and ability to do contact tracing - https://sharedsystems.dhsoha.state.or.us/DHSForms/Served/le2347.pdf

To the maximum extent possible, individuals should stay at home. Non-essential social and recreational gatherings of individuals outside of a residence are prohibited regardless of size. When individuals need to leave their home, they should at all times maintain social distancing of at least 6 feet including outdoor recreational activities. Individuals may not patronize businesses prohibited from operating.

Businesses prohibited from operation because close personal contact is difficult or impossible to avoid include – shopping malls, gyms, barber shops, nail salons, bowling alleys, senior centers, theaters, amusement parks, etc. (see the Executive Order for a much more detailed list)

For all other businesses they must establish, implement and enforce social distancing policies and facilitate telework as much as possible.

Childcare facilities may remain open but must limit participants to a stable group of 10 or fewer children.

All campgrounds are closed, all State Parks are closed, local Portland Parks are still open but all playground equipment areas, outdoor sports courts, skate parks and pools are closed.

Enforcement of this order in Portland will be through Portland Police. Violations of restaurants continuing the dine-in service will be investigated by the County Environmental Health Section, 503-988-4300 Option 1, foodsafety@multco.us, All other violations of the order will be enforced by police. PPB will follow an education-first approach where officers will attempt to educate violators of the order first. If community members do not adhere to the
officer’s direction, they are subject to criminal citations for interfering with a Police Officer as well as executive order-ORS 401.99, both misdemeanor crimes. Businesses out of compliance will be provided a warning and opportunity to get in compliance. Officers will write a report and send to any appropriate licensing agency. To report violations - call 503-823-3333. FAQ from Portland Police regarding enforcement - https://www.portlandoregon.gov/police/article/757705 It is NOT necessary for individuals to have special paperwork documentation from an employer indicating employee is essential. There are no travel restrictions. Law enforcement will not be pulling individuals over for any possible violations of the Stay Home order.

“Am I an essential business?” tool - https://govstatus.egov.com/or-covid-19, Businesses needing clarification on whether they may remain open can email biz.covid19@oregon.gov for assistance.

Employees wanting to file a complaint about the lack of action from an employer to maintain a clean, healthy and social distance workplace submit concern to the Oregon Occupational Safety and Health Administration (OSHA) via the following link - https://osha.oregon.gov/workers/Pages/index.aspx
OSHA: 1-800-922-2689, tech.web@state.or.us

April 23, 2020 - Oregon Legislature Emergency Board approved $32 million funding package - $12 million rent assistance/motel vouchers, $10 million small business assistance for those that have not received CARES Act assistance, $2 million emergency housing for DV survivors, $10 million assistance for unemployed workers not eligible for UI due to immigration status, $3.35 million for long-term care facility testing and training.


March 22, 2020- Executive Order 20-11 - 90-day moratorium on residential evictions for nonpayment of rent.

March 11, 2020 to last at least a month- all schools in State closed as of 3-16-20 until 4-28-20. Childcare Centers allowed to remain open.

Oregon Legislature has created **Special Joint Committee on Coronavirus Response** to 1. identify actions for short-term economic relief to low-income workers and small business, 2. consider additional statutory changes to assist with public health, 3. make timely budget/policy recommendations.

**Oregon Worker Relief Fund (OWRF)** provides financial support directly to Oregonians who have lost their jobs yet are ineligible for Unemployment Insurance and federal stimulus relief due to their immigration status. [https://www.workerrelief.org/faq/](https://www.workerrelief.org/faq/)

**Oregon Health Authority Contact Tracing Interest Form** - [https://app.smartsheet.com/b/form/dd28696cca4b4e59946d7faa0d2de120](https://app.smartsheet.com/b/form/dd28696cca4b4e59946d7faa0d2de120)

**Safe + Strong** public awareness campaign by the Oregon Health Authority to provide up to date information about COVID19 - [https://www.safestrongoregon.org/](https://www.safestrongoregon.org/)

**State Service Changes:**

**Oregon Health Authority and Military Department** assembling the **Oregon Medical Station at Salem Fairgrounds** as a temporary mobile facility for up to 250 patients currently in nursing care.

> **Childcare** - The State Office of Childcare assisting to launch emergency childcare centers for **essential workers** - Essential employees can call **211, prompt for Childcare is Option 2**, [https://www.211info.org/search-resources](https://www.211info.org/search-resources), text “children” or “ninos” to 898211, children@211info.org


**Early Learning Division is actively recruiting childcare substitutes.** Applications - [https://oregonearlylearning.com/COVID-19-Resources/Emergency-Child-Care#1585264289220-a3afda51-465c](https://oregonearlylearning.com/COVID-19-Resources/Emergency-Child-Care#1585264289220-a3afda51-465c)

> **Department of Corrections** suspended all visits.


> **DEQ** - testing stations closed until at least April 15th.
> **Department of Revenue** – tax filing deadline moved to July 15<sup>th</sup> along with IRS.

> **Fire Marshal’s** allowed people to **pump their own gas** until May 24<sup>th</sup> to reduce contact that could spread the coronavirus and ensure that essential frontline workers have access to fuel during potential staffing shortages. Self-service pumping discontinued May 24<sup>th</sup>.

> **Human Services** - Oregonians enrolled in Supplemental Nutritional Assistance Program (SNAP), also commonly referred to as food stamps, will be able to buy food online for delivery from Walmart and Amazon. To apply for SNAP - [https://www.ohp.oregon.gov](https://www.ohp.oregon.gov) Children eligible for free or reduced-price meals will get cash benefits for meals they would have received at schools. Households will receive $5.70 per child for each normal school day from March through June.

> **ODOT** - Studded tire deadline moved to May 1. Historic Columbia River Highway closed during day-time hours.

> **OLCC** - approved temp rule allowing retailers to sell cannabis curbside to promote social distancing. Relaxing requirement for stores having to accept empty beverage containers from 3/15 to 3/31

> **The Oregon Beverage Recycling Cooperative (OBRC)** has opened an emergency bottle return location at its headquarters at 3900 NW Yeon Ave, in Portland, open daily 9am-5pm. Trimet has a shuttle running to this location.

> **State Campgrounds** closed 4/3 until at least 5/25. Some campgrounds will reopen June 9<sup>th</sup> with limited services. [https://stateparks.oregon.gov/index.cfm?do=v.dsp_parkstatus](https://stateparks.oregon.gov/index.cfm?do=v.dsp_parkstatus)

> **State Parks** closed as of 3/23 with some reopening 5/6 for day-use including Tryon Creek in Portland. Recreation areas in the gorge and at the coast remain closed. See website for latest info - [https://oregonstateparks.org/](https://oregonstateparks.org/)

> **Unemployment** - most Unemployment Insurance claims can be filed online at [https://secure.emp.state.or.us/ocs4/index.cfm?lang=E&u=startover](https://secure.emp.state.or.us/ocs4/index.cfm?lang=E&u=startover) Phone line - 1-877-345-3484 has been ringing busy. Waiting Week requirement waived.

**PUA (Pandemic Unemployment Assistance)** - State announced PUA applications available 4/28/20 - unemployment benefits provided for those who normally wouldn’t receive it because they don’t participate in the unemployment insurance program (self-employed, gig workers, independent contractors) - retroactive to the first week a worker was impacted by a qualifying COVID-19 reason. Application information - [https://govstatus.egov.com/ui-benefits/CARES](https://govstatus.egov.com/ui-benefits/CARES), oed_pua_info@oregon.gov, PO Box 14165 Salem, OR 97311, fax - 503-371-2893. PUA benefits may last up to 39 weeks (2/2/20-12/23/20 is eligibility period) and may also qualify for Federal Pandemic Unemployment of $600/wk from 3/29/20-7/20/20. Potential PUA weekly benefit (1.25% of total base year earnings) of $205-$648/week.
County Information/Resources


Multnomah County Emergency Management is lead on local emergency response. Duty Officer: 503-988-6700 Option 1, em.dutyofficer@multco.us
Resource requests by agencies, organizations, and businesses engaged in response or impacted by COVID-19 can be sent via [https://multco.us/em/need-resources-multnomah-county-resource-request-form](https://multco.us/em/need-resources-multnomah-county-resource-request-form)

Media Inquiries to COVID-19 PIO: Julie Sullivan-Springhetti, 503-502-2741

Aging and Disability Services - The Five Oak Building, at 209 SW 4th Ave in downtown Portland, and the East Office, 600 NE 8th St. in Gresham, remain open.
All other office locations are closed to the public, but services are still being offered online, telephonically or via virtual venues. [https://multco.us/dchs/dchs-contacts-locations](https://multco.us/dchs/dchs-contacts-locations) Helpline: 503-988-3646 still open
> Senior Loneliness Line: 503-200-1633, 1-800-282-7035 - confidential phone line to help older adults and their loved ones in the county connect to others

Animal Services - Critical services for stray animals, emergency owner surrenders, call center services, and emergency field services will still be available. Other administrative services including adoptions will be suspended until further notice. [https://www.multcopets.org](https://www.multcopets.org) The Multnomah County shelter is taking steps to temporarily board pets belonging to hospitalized COVID-19 patient.

Assessment, Recording and Taxation (recording functions, marriage licenses, tax payments, passport services/photos) - Office is closed to the public, some services available online, by email and live chat - [https://multco.us/assessment-taxation/notifications/dart-customer-service-closed](https://multco.us/assessment-taxation/notifications/dart-customer-service-closed)


Elections - Building is closed but candidate measure pamphlet filings, voter registration and other services available online at [https://multco.us/elections/notifications/multnomah-county-elections-office-closed-public](https://multco.us/elections/notifications/multnomah-county-elections-office-closed-public)

Health Department - All dental clinics closed except East County. All student health centers closed except Parkrose. Only primary care clinics open are East County, Mid County, NE and the HIV Health Services Center. Telemedicine/phone consultations available at 503-988-5558.
Efforts underway working with local hotels to establish alternate medical locations. Also working to establish a location for those who have a positive test for COVID-19 but do not need hospitalization.

**Land Use Planning** - Facility closed to the public but services provided by email (land.use.planning@multco.us) or phone (503-988-3043) [https://multco.us/landuse](https://multco.us/landuse)

**Libraries** - closed as of 3/13/20 until further notice. On June 8th library drop boxes reopen for return of materials. Appointment-only sidewalk service (no contact dropoff and pickup of reserved materials) at 12 locations as of June 15th. Patrons make appointments by calling 503-988-5123. On June 22nd sidewalk service will expand to all other locations. Time-limited in-person computer service begins at four locations - Central, Gresham Midland and North Portland June 22nd. No late fines. Get library card online to access Library’s electronic resources from home - [https://multcolib.org/blog/20200321/how-get-library-card-online](https://multcolib.org/blog/20200321/how-get-library-card-online)

**Multnomah County Courts** - Generally closed to the public as of 3/17/20. Hearings, trials being postponed/rescheduled. Urgent matters like restraining/protective orders, etc. are being handle at the Justice Center Courts Desk at 1120 SW 3rd Ave 2nd floor. Update detailed info - [https://www.courts.oregon.gov/courts/multnomah/Documents/MUL-PressRelease.3.17.20.pdf](https://www.courts.oregon.gov/courts/multnomah/Documents/MUL-PressRelease.3.17.20.pdf)

Individual Departments at the Court now have direct emails that are being monitored and responded to by staff:

- Mul.TrafficDept@ojd.state.or.us
- Mul.ParkingDept@ojd.state.or.us
- Mul.Familylaw@ojd.state.or.us
- Mul.Probate@ojd.state.or.us
- Mul.Civil@ojd.state.or.us
- Mul.SmallClaims@ojd.state.or.us
- Mul.Evictions@ojd.state.or.us
- Mul.Juvenile@ojd.state.or.us
- Mul.Criminal@ojd.state.or.us
- Mul.Arraignments@ojd.state.or.us
- Mul.FinancialDept@ojd.state.or.us
- Mul.Records@ojd.state.or.us


**Sheriff’s Office** - modifications to services - [https://www.mcso.us/site/COVID_19.php](https://www.mcso.us/site/COVID_19.php)

- **Concealed Handgun Licenses**: 503-988-0517 - no in person service but applications being accepted online or by mail. [https://www.mcso.us/site/licenses_permits.php](https://www.mcso.us/site/licenses_permits.php)
- No Courthouse Expedited Access Badges at this time.
> **Business Premise Check Program** - The County Sheriff and Gresham Police are offering closed businesses periodic property visits to check on their properties. To sign up for businesses located in Multnomah County - https://multnomahcounty.seamlessdocs.com/f/BusPremCheck, for businesses in the City of Gresham - https://greshamoregon.gov/Police-Services-and-Resources/#BusinessPremiseCheck

**Business Information/Resources**

**Prosper Portland Reopening Resources** - https://prosperportland.us/portfolio-items/reopening-resources/ - information and resources including digital marketing materials, printable posters, etc.


> Sign up for updates - https://mailchi.mp/prosperportland/covid-19

Mayor has convened the **Portland COVID-19 Economic Impact & Intervention Task Force** led by Prosper Portland to identify ways to help local businesses as we face the economic impacts of this public health emergency. Prosper Portland is working with this task force to continue to find additional resources from local, state and federal resources to support the broad Portland business community. Sign up for updates at https://mailchi.mp/prosperportland/covid-19

**Portland Small Business Relief Fund** - $2 Million Relief Fund for businesses approved 3/26/20 by City Council, application period for $1 million in grants was 3/30/20 to 4/1/20 with grant decisions made by Prosper Portland on 4/7/20. 210 businesses received grants out of 8,777 qualified applicants. Sign up for updates from Prosper Portland for additional future grant funding information should it become available. Demographic information on recipients - https://prosperportland.us/prosper-portland-awards-1-million-in-small-business-relief-grants-data/
**List of grantees** - https://prosperportland.us/portfolio-items/portland-small-business-relief-fund/

$1 million in **zero-interest loans** up to $50k for businesses with $5 million or less in annual gross revenue launched 4/8 and application process ran through 4/11 with awards made on 4/15. 30 businesses have been selected and notified. Craft3 is the nonprofit lender administering loans.

More info - https://prosperportland.us/portfolio-items/portland-small-business-relief-fund/
Many other levels of government are responding to help businesses affected by the pandemic – The Oregon Legislature created the **Special Joint Committee on Coronavirus Response** to identify actions for short-term economic relief to low-income workers and small business. The **Federal Coronavirus Aid, Relief, and Economic Security (CARES) Act** included $367 billion in small business loans through the Small Business Administration including the creation of an employee retention tax credit. As of 4/24/20 a second round of federal funding of $349 billion to the SBA was allocated for the PPP and EIDL programs.

> **SBA Economic Injury Disaster Loans** - [https://www.sba.gov/page/disaster-loan-applications#section-header](https://www.sba.gov/page/disaster-loan-applications#section-header) Includes an up front grant of UP TO $10k


FAQ - [https://www.sba.gov/sites/default/files/2020-05/Paycheck-Protection-Program-Frequently-Asked-Questions_05%202020%202.pdf](https://www.sba.gov/sites/default/files/2020-05/Paycheck-Protection-Program-Frequently-Asked-Questions_05%202020%202.pdf)

> **SBA Express Bridge Loans** - Contact SBA lender to apply - [https://www.portlandoregon.gov/civic/article/758703](https://www.portlandoregon.gov/civic/article/758703)

**SBA lender lookup** - [https://www.sba.gov/paycheckprotection/find](https://www.sba.gov/paycheckprotection/find)

**Small Business Program for Utility Relief (SPUR)** - City program to assist approximately 200-300 small businesses with utility credits of between $1,000-$10,000. Program will be administered by Prosper Portland with priority given to minority and women-owned businesses. Application will be open for two weeks beginning July 8th. Sign up for updates and application will be available at [https://www.portlandoregon.gov/water/smallbiz](https://www.portlandoregon.gov/water/smallbiz)

**Micro Enterprise Services of Oregon (MESO)** - as of 6/8/20 will be offering a forgivable loans program for small businesses. Up to 40% of the loans can be forgiven if borrowers meet certain criteria. **Inquiry Form** - [https://www.mesopdx.org/](https://www.mesopdx.org/)


**Save Small Business Fund** - nationwide grantmaking initiative led by US Chamber of Commerce Foundation offering short-term relief for small employers in economically vulnerable communities (these communities are identified by Zipcode - check website to see if their
Zipcode qualifies as only some Portland area Zipcodes do) negatively impacted by Covid19. [https://www.savesmallbusiness.com/] Applications online and go live 4/20/20 at noon.

**Main Street Lending Program** - Federal Reserve providing roughly $600 billion in loans to businesses with interest rates from 2.5-4%. Applications are through local banks. [https://www.federalreserve.gov/monetarypolicy/mainstreetlending.htm]

**Workshare Oregon** – [http://www.oregonworkshare.org], 503-714-5989
Employees that would not normally qualify for unemployment insurance because they are still working and make too much money, may be able to receive a portion of UI benefits as a subsidized portion of lost wage if employers reduces hours and has an agreement in place with the State Employment Division. **Businesses need to contact Workshare Oregon to make arrangements** – 503-714-5989 (phone line staffed between 1-4pm)

**COVID Workforce Response Line:** 503-714-5989 - workforce support services including job finding help, unemployment information, other financial support services. [Washington County](#) - 503-766-5696

**Community Business Resources** - [https://prosperportland.us/covid-19-business-resources/]
> **Business Oregon COVID-19 Resources for Business website** - [http://www.oregon4biz.com/Coronavirus-Information/] - resources on how to access capital through a variety of loan products.
> **CCD Business Development Corp** - microlending loan program focused on COVID-19 needs, [https://www.ccdbusiness.org/ccd-covid-19-loan-program/, 541-756-4101]
> **Oregon Community Foundation** - grants for nonprofits and small businesses, [https://oregoncf.org/covid/apply-for-funding/, 503-227-6846]

> **Business For A Better Portland** - forum for posting and receiving resources from the Portland business community - [https://bbpdx.switchboardhq.com/]
> **Greater Portland Inc.** website for resources for Greater Portland area businesses affected by COVID-19 - [https://greaterportlandinc.com/covid-business-resources]
> **MercyCorps NW** - [https://www.mercycorpsnw.org/, 503-896-5070]
> **Oregon Entrepreneur Network resource listing** - [https://www.oen.org/2020/03/23/rona-resources-2/, 503-222-2270, info@oen.org]
> **SCORE** - nationwide nonprofit organization dedicated to the formation, growth and success of small businesses, [https://portlandor.score.org/, scorepdx@scorevolunteer.org, 503-326-5211]
> **Small Business Development Center** - one-on-one business advising with training programs taught by business experts, giving small business clients the resources they need to grow, [https://www.pcc.edu/climb/small-business/, sbdc@pcc.edu, 971-722-5080]
Oregon Business Development Emergency Small Business Fund - The State approved $10 million for financial assistance for small businesses affected by COVID-19 that have NOT received federal emergency assistance under the CARES Act. Funds will be made available through Community Development Financial Institutions (CDFI) but as of 5/26/20 no details about how funds will be accessed. Proposals from non-profits that support small businesses requesting funds to distribute due May 18th. Sign up for updates from Biz Oregon at http://development.oregon4biz.com/acton/form/14786/0003:d-0001/0/index.htm.

> Enhanced Innovation Grant Program for Tech Companies - Biz Oregon and Oregon Innovation Council grant fund for up to 5 proposals ($50k each) to commercialize a technology to address COVID-19 and move to economic recovery. https://www.oregon4biz.com/News-&-Media/index.php?a=227

Jade District Small Business Grants - Prosper Portland - nearly $200,000 of grants were awarded to 31 small businesses on March 27th. This was the City’s first COVID19 assistance program which started with the Jade District because it felt the earliest impacts of COVID-19 due to unfounded fear of patronizing Asian businesses. email - covidsupport@apano.org

Proper Portland is deferring loan payments for THEIR borrowers for 3-months and offering commercial tenants in buildings THEY own rent relief in the form of a 3-month deferral. There are other lenders in the area providing similar loan deferrals so encourage local businesses inquiring to contact their banks. The City CANNOT mandate rent relief on commercial buildings so businesses should ask their property management company directly about rent relief. The City of Portland Facilities Division is also granting 3 months of rent relief to tenants in their buildings.

Inclusive Business Resource Network - a citywide program through Prosper Portland that brings multiple services for small business into a single network. Services include micro loans, seed funding and business loans, legal support, accounting, market research. See website for members and contacts - https://prosperportland.us/portfolio-items/inclusive-business-resource-network/


Child Care Providers may apply for the federal Emergency Child Care (ECC) grant program. Applications opened on 5/1 and close 5/11 - https://oregonearlylearning.com/COVID-19-Resources/Grants Grant amounts up to $18k, all applicants who meet criteria will receive a grant.

Oregon Community Foundation has a grant program for CBOs, [https://oregoncf.org/](https://oregoncf.org/)

City Beaverton Business Assistance - [https://www.beavertonoregon.gov/EmergencyBizAssistance](https://www.beavertonoregon.gov/EmergencyBizAssistance), 503-629-6437


City of Lake Oswego Business Assistance - [https://www.ci.oswego.or.us/novel-coronavirus-covid-19/business-assistance-grant-program](https://www.ci.oswego.or.us/novel-coronavirus-covid-19/business-assistance-grant-program), 503-635-0270

**Federal Information/Resources**

$2 trillion Coronavirus Aid, Relief, and Economic Security (CARES) Act was passed 3-25-20

- One-time check to all individuals making up to $75k. $1200 ($2400 for a couple) + $500 per child. Every $100 over $75k is a $5 deduction to the amount received. If income greater than $99k don’t qualify.
- Extension of unemployment insurance to four months and additional UI benefits of $600/week. Expand eligibility to include self-employed/contractors.
- $367 billion for small business loans and creation of an employee retention tax credit.
- $500 billion for a major corporate liquidity program
- Funding also for airlines, states, counties, tribal governments, cities, SNAP benefits, rental assistance, transit agencies, airports, hospitals, substance abuse and mental health services, etc


Treasury Department expects distribution of payments to begin in next 3 weeks (4/1) and will be distributed automatically unless individual didn’t file a tax return in 2018. [https://www.irs.gov/newsroom/economic-impact-payments-what-you-need-to-know](https://www.irs.gov/newsroom/economic-impact-payments-what-you-need-to-know)


Online form for individuals who didn’t file taxes in 2019 or 2018 to get payment - [https://www.freefilefillableforms.com/#/fd/EconomicImpactPayment](https://www.freefilefillableforms.com/#/fd/EconomicImpactPayment)

Federal Service Changes:
> Department of Housing and Urban Development suspended foreclosures/evictions for mortgages insured by FHA until end of April. ICE halted most enforcement. REAL ID deadline extended to 10/1/2021.
> FBI - Cyber scam related to COVID19 disaster - submit your complaint to the Internet Crime Complaint Center - FBI's Internet Crimes Complaint Center at http://www.ic3.gov or contact the National Center for Disaster Fraud Hotline at 866-720-5721 or via email at disaster@leo.gov
> FDA - The Food and Drug Administration is monitoring the market for anyone marketing products with fraudulent coronavirus diagnostic, prevention and treatment claims. Reports of fraudulent activity can be sent to FDA-COVID-19-Fraudulent-Products@fda.hhs.gov
> Forest Service - All National Forest lands in Columbia Gorge closed
> IRS - tax filing and payment deadline pushed to July 15.
> Department of Labor $100 million in dislocated worker grants for disaster-relief unemployment and employment/training activities. Families First Coronavirus Response Act (FFCRA) - requires most employers to provide employees with paid sick leave or expanded family and medical leave for reasons related to COVID19 - https://www.dol.gov/agencies/whd/pandemic/ffcra-employer-paid-leave
> State Department closed US/Canada/Mexico borders to non-essential crossings.

**Other Information/Resources**

City ECC: 503-823-2323
ECC Ordering Process - for City bureaus to acquire COVID-19 related resources - ecclogistics@portlandoregon.gov

211 is the primary contact for information/resources related to COVID-19 pandemic.

Multnomah County Emergency Management is lead on local emergency response. Duty Officer: 503-988-6700 Option 1, em.dutyofficer@multco.us

Mayor State of Emergency - March 12, 2020 - currently through April 9, 2020 and could be extended - no gatherings over 25. No additional restrictions on businesses staying open besides Governor’s order. City Hall, Portland Building and most City facilities closed to the public as of 3/17/20.

Mayor has asked for community to step outside and cheer to honor and thank health care workers at 7pm nightly #PDXThanksYou

Non-Represented City Staff Furloughs - on 4/14/20 it was announced that all non-rep staff are required to take up to 10 days of unpaid leave between 4/30 and 10/7/20.
On March 25, 2020 City Council approved $3 million out of the City contingency fund for an initial COVID-19 response. That amount includes $2 million for the City’s emergency response and $1 million for small businesses feeling the worst impact of this crisis – prioritizing businesses owned by People of Color and women. These are important first steps, and there is more to come.

On 3/20/20 the Portland Building closed due to a possible infection reopened to some essential staff (Facilities Dispatch for example) 3/23/20

Metro - Oregon Convention Center being used as a temporary shelter to alleviate regular shelter spacing issues. Expo Center parking lot has a drive-through testing facility with staffing from OHSU recommended for anyone that needs a COVID19 test prior to elective surgeries. Metro Parks open with physical distancing policies and access limitations the same as Portland Parks.

Portland Rose Festival postponed

List of Event Cancellations - https://www.wweek.com/culture/2020/03/12/here-is-a-running-list-of-the-major-portland-events-cancelled-due-to-coronavirus/

Portland Saturday Market opening with restrictions June 20th