PUBLIC HEALTH & MEDICAL SERVICES OCT 2017

- Establish leadership role in Community Health
  - Create innovative programs to address low-acuity health needs
    - Work with BOEC to shift triage to ProQA
    - Decrease 9-1-1 utilization by 50% & show improved health outcomes in 30 designated High Utilizers (CHAT)
    - Implement re-admission reduction pilot program
    - Expand the Alternative Destination Alternative Transport (ADAT)
    - Transfer low-acuity calls to ambulance service provider
  - Enhance employee awareness of Community Health Programs
    - Provide 2 specific bureau-wide required training presentations on Community Health Programs
    - Develop system to more accurately track High Utilizers
    - Improve access to patient information technology by acquiring 3 health information systems
  - Develop FMAs Community Outreach program
    - Complete 100% of FMAs Health & Safety Blueprints
    - Community Health team will provide health & safety presentations in 40% of FMAs
    - Perform annual gap analysis of Coordinated Care Organizations (CCO) & hospital objectives & trend services & education toward 3 specific gaps in service
- Health & Wellness
  - Improve cancer awareness prevention program
    - Complete 100% of exposure reporting within 30 days
    - Send cancer awareness education to personnel quarterly
    - Determine baseline rate of firefighters who have had or have cancer at PF&R
    - Standardize truck to accommodate EMS equipment away from the tailpipe
  - Develop behavioral health program
    - Distribute mental health information quarterly
    - Report on traumatic event usage quarterly for mental health issues
    - Provide peer support training every 6 months
    - Provide battalion chiefs & other managers training to provide them with skills and support
  - Improve firefighter health & wellness
    - Reduce 2016 firefighter injury rate by 10%
    - Continue Stability & Mobility program with new content every quarter
    - Finalize return to work policy
- Emergency Medical Services
  - Increase survivability from cardiac arrest by 10%
    - Provide CPR & defibrillation within 5 minutes to cardiac arrest victims
    - Administer CPR training to 800 residents annually
    - Supply patient outcome data to crews on 100% of cardiac arrest patients
  - Increase survivability from strokes by 10%
    - Arrive at patient's side within 10 minutes
    - Administer Stroke Signs & Symptoms training to 400 residents annually
    - Supply patient outcome data to crews on 100% of stroke patients
  - Increase survivability from traumatic injuries by 10%
    - Complete on-scene time for trauma patients within 10 minutes, 100% of the time
    - Administer Trauma Injury Prevention training to 400 residents annually
    - Supply patient outcome data to crews on 100% of trauma patients
- Training - Achieve National Accreditation
  - Improve firefighter training
    - Create annual training programs for each firefighter
    - Implement NFPA recommendations for fire-related training and hours
    - Implement OSHA requirements for SCBA & driver training
    - Develop online training
  - Develop a career development program throughout all levels of the department
    - Develop Department of Public Safety Standards & Training (DPSST) accreditation for Fire Officer 1 through 4
    - Develop & host Instructor 2 training
    - Plan & host National Fire Academy (NFA) Command and Control class
    - Develop in-house Safety Officer training for chief officers & training officers
  - Develop a method to minimize the impact of on-going training on our emergency response capabilities
    - Move training blocks into the battalions
    - Reduce out of service time for training blocks by 25%
    - Coordinate TV training program to match training blocks
  - Become the Northwest regional fire training hub
    - Repair burn building to useable condition
    - Repair propane prop to meet DPSST requirements
    - Host at least 1 NFPA off-campus class per year
    - Establish a role within 4 regional training groups
  - Create a Train-the-Trainer program
    - Develop lesson plans quarterly for specific topics
    - Film the training session for distribution
- Recruitment
  - Increase number of women & underrepresented groups who apply for firefighter positions
    - Establish a partnership with PCC
    - Increase collegiate athletics outreach by 20%
    - Increase overall outreach by 25%
  - Increase equity in the application & testing process
    - Hire a consultant to review application & recruitment process
    - Evaluate Gov.QA application process