

# PUBLIC HEALTH AND MEDICAL SERVICES MAY 2018

## Public Health & Medical Services (Burns)

### Establish leadership role in Community Health

Create innovative programs to address low-acuity health needs

- Work with BOEC to shift triage to ProQA
- Decrease 9-1-1 utilization by 50% & show improved health outcomes in 30 designated High Utilizers (CHAT)
- Implement re-admission reduction pilot program
- Expand the Alternative Destination Alternative Transport (ADAT)
- Transfer low-acuity calls to ambulance service provider
- Evaluate & implement plan to turn lift assist calls at care centers & nursing homes into a fee for service

### Enhance employee awareness of Community Health Programs

- Provide 2 specific bureau-wide required training presentations on Community Health Programs
- Develop system to more accurately track High Utilizers
- Improve access to patient information technology by acquiring 3 health information systems

### Develop FMAs Community Outreach program

- Complete 100% of FMAs Health & Safety Blueprints
- Community Health team will provide health & safety presentations in 40% of FMAs
- Perform annual gap analysis of Coordinated Care Organizations (CCO) & hospital objectives & trend services & education toward 3 specific gaps in service

### Improve cancer awareness prevention program

- Complete 100% of exposure reporting within 30 days
- Send cancer awareness education to personnel quarterly
- Determine baseline rate of firefighters who have had or have cancer at PF&R
- Standardize truck to accommodate EMS equipment away from the tailpipe

### Health & Wellness

#### Develop behavioral health program

- Distribute mental health information quarterly
- Report on traumatic event usage quarterly for mental health issues
- Provide peer support training every 6 months
- Provide battalion chiefs & other managers training to provide them with skills and support

#### Improve firefighter health & wellness

- Reduce 2016 firefighter injury rate by 10%
- Continue Stability & Mobility program with new content every quarter
- Finalize return to work policy

#### Increase survivability from cardiac arrest by 10%

- Provide CPR & defibrillation within 5 minutes to cardiac arrest victims
- Administer CPR training to 800 residents annually
- Supply patient outcome data to crews on 100% of cardiac arrest patients

#### Increase survivability from strokes by 10%

- Arrive at patient's side within 10 minutes
- Administer Stroke Signs & Symptoms training to 400 residents annually
- Supply patient outcome data to crews on 100% of stroke patients

#### Increase survivability from traumatic injuries by 10%

- Complete on-scene time for trauma patients within 10 minutes, 100% of the time
- Administer Trauma Injury Prevention training to 400 residents annually
- Supply patient outcome data to crews on 100% of trauma patients

### Emergency Medical Services

#### Improve firefighter training

- Create annual training programs for each firefighter
- Implement NFPA recommendations for fire-related training and hours
- Implement OSHA requirements for SCBA & driver training
- Develop online training

#### Develop a career development program throughout all levels of the department

- Develop Department of Public Safety Standards & Training (DPSST) accreditation for Fire Officer 1 through 4
- Develop & host Instructor 2 training
- Plan & host National Fire Academy (NFA) Command and Control class
- Develop in-house Safety Officer training for chief officers & training officers

#### Develop a method to minimize the impact of on-going training on our emergency response capabilities

- Move training blocks into the battalions
- Reduce out of service time for training blocks by 25%
- Coordinate TV training program to match training blocks

#### Become the Northwest regional fire training hub

- Repair burn building to useable condition
- Repair propane prop to meet DPSST requirements
- Host at least 1 NFPA off-campus class per year
- Establish a role within 4 regional training groups

#### Create a Train-the-Trainer program

- Develop lesson plans quarterly for specific topics
- Film the training session for distribution

### Training - Achieve National Accreditation

### Improve recruitment

Increase number of women & underrepresented groups who apply for firefighter positions

- Establish a partnership with PCC
- Increase collegiate athletics outreach by 20%
- Increase overall outreach by 25%

Increase equity in the application & testing process

- Hire a consultant to review application & recruitment process
- Evaluate Gov.QA application process

### Integrate technology for efficiency

- Create a Training Academy administrative calendar
- Implement technology based learning systems in the Training Academy
- Update Training Academy curriculum
- Develop PF&R specific Target Solutions training content

### Improve the Training Academy

Identify supplies & equipment needed for Training Academy

- Identify & forecast logistical needs required to conduct a recruit academy
- Complete a logistical survey/needs assessment of Training Academy assets
- Develop a plan to obtain safe, serviceable drill turnouts for recruits and trainers

Implement professional development for Training Academy staff

### Upgrade Hazmat training

- Conduct & maintain all levels of OSHA required Hazmat training with DPSST certifications
- Maintain & replace PF&R Hazmat equipment
- Seek NIMS Level 1 Hazmat team certification for PF&R Hazmat team