

IMPORTANT NOTICE

The Bureau of Fire and Police Disability and Retirement has contracted with two medical providers, Managed Healthcare NW (CareMark Comp, MCO) and Kaiser On-The-Job, to provide medical services for members that have been injured in the line of duty. Any Fire or Police member that files a claim for service-connected or occupational disability benefits is required to treat within either Managed Healthcare NW (CareMark Comp, MCO) or Kaiser On-The-Job on any approved claim.



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YOU ARE NOT REQUIRED TO TREAT WITHIN CAREMARK COMP (MCO) OR KAISER-ON-THE-JOB UNTIL YOUR CLAIM IS APPROVED. ONCE YOUR CLAIM IS APPROVED YOU WILL BE REQUIRED TO TREAT WITH A PHYSICIAN WITHIN THE CONTRACTED PROVIDER GROUP.

IF YOUR CLAIM IS DENIED OR WITHDRAWN AND YOU TREAT OUTSIDE YOUR GROUP HEALTH PLAN PROVIDER, YOU WILL BE RESPONSIBLE FOR THE COSTS OF ANY EXPENSES INCURRED THAT ARE NOT COVERED BY YOUR GROUP HEALTH PLAN.

Managed Healthcare NW (CareMark Comp, MCO) facilities and Kaiser On-The-Job health care providers are available 24 hours a day, 7 days a week. You won't have to go across town to see a physician because their providers are within easy access of your home or work.

You may access Managed Healthcare NW CareMark Comp, MCO provider directories on line at www.mhninc.com. A flyer with locations for Kaiser On-The-Job facilities and Managed Healthcare NW Occupational Clinics is attached.

HOW TO CHOSE MEDICAL CARE:

Members with approved service-connected claims must follow the medial treatment guidelines outlined in Chapter 5 of the City of Portland Charter and its associated administrative rules.

FPDR Administrative Rules outlines the requirement that members must select an Attending Physician from one of the above listed preferred provider organizations to direct their medical care. An Attending physician is defined as:

- A Medical doctor or doctor of osteopathy licensed under ORS 677.100 to 677.228 by the Board of Medical Examiners for the State of Oregon or a similarly licensed doctor in any country or in any state, territory or possession of the United States, or
- For a period of 30 days from the first visit on the initial claim or for 12 visits, whichever first occurs, a doctor or physician licensed by the State Board of Chiropractic Examiners for the State of Oregon or a similarly licensed doctor in any state, territory or possession of the United States....

If you have any questions, call FPDR at 503-823-6823.