

**IPR Annual Report 2016 - Data Appendix**

**Community and Bureau Complaints Reported in Calendar Year**

	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Community	660	435	405	385	426	413	409	379	388	435
Bureau	24	40	48	24	25	39	45	53	28	45
<b>Total</b>	<b>684</b>	<b>475</b>	<b>453</b>	<b>409</b>	<b>451</b>	<b>452</b>	<b>454</b>	<b>432</b>	<b>416</b>	<b>480</b>

**Community Complaint Allegations by Category**

<u>Allegation Category</u>	2013		2014		2015		2016	
	<u>Number</u>	<u>Percent</u>	<u>Number</u>	<u>Percent</u>	<u>Number</u>	<u>Percent</u>	<u>Number</u>	<u>Percent</u>
Procedure	342	36%	289	37%	349	44%	359	35%
Conduct	253	27%	186	24%	214	27%	308	30%
Courtesy	199	21%	215	27%	171	21%	193	19%
Force	73	8%	58	7%	69	9%	143	14%
Disparate Treatment	44	5%	27	3%	24	3%	25	2%
Control Technique	26	3%	14	2%	10	1%	8	1%
<b>Total Allegations</b>	<b>937</b>		<b>789</b>		<b>800</b>		<b>1036</b>	
<b>Complaints Received</b>	<b>409</b>		<b>379</b>		<b>388</b>		<b>435</b>	

**Bureau Complaint Allegations by Category**

<u>Allegation Category</u>	2013		2014		2015		2016	
	<u>Number</u>	<u>Percent</u>	<u>Number</u>	<u>Percent</u>	<u>Number</u>	<u>Percent</u>	<u>Number</u>	<u>Percent</u>
Conduct	32	44%	35	41%	24	40%	67	70%
Control Technique	0	0%	0	0%	0	0%	0	0%
Courtesy	3	4%	1	1%	5	8%	3	3%
Disparate Treatment	0	0%	1	1%	0	0%	0	0%
Force	0	0%	0	0%	0	0%	0	0%
Procedure	37	51%	49	57%	31	52%	26	27%
<b>Total Allegations</b>	<b>72</b>		<b>86</b>		<b>60</b>		<b>96</b>	
<b>Complaints Received</b>	<b>45</b>		<b>53</b>		<b>28</b>		<b>45</b>	

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**Findings in Community Cases Completed in Calendar Year**

	2013		2014		2015		2016	
	Total	Percent	Total	Percent	Total	Percent	Total	Percent
One or More Sustained Findings	15	48%	19	66%	11	18%	22	28%
All Not Sustained	16	52%	10	34%	51	82%	58	72%
	31		29		62		80	

**Findings on Community Allegations by Complaint Category during 2016**

	Conduct	Control	Courtesy	Disparate Treatment	Force	Procedure	Finding Total	Percent
Sustained	22	0	3	0	2	13	40	14%
Not Sustained	15	3	11	6	37	35	107	39%
Not Sustained w/debriefing	10	1	8	1	4	16	40	14%
Unfounded	9	0	0	1	15	11	36	13%
Exonerate	14	0	1	3	27	1	46	17%
Exonerate w/ debriefing	4	0	1	0	1	2	8	3%
<b>Category Total</b>	<b>74</b>	<b>4</b>	<b>24</b>	<b>11</b>	<b>86</b>	<b>78</b>	<b>277</b>	

**Findings in Bureau Cases Completed in Calendar Year**

	2013		2014		2015		2016	
	Total	Percent	Total	Percent	Total	Percent	Total	Percent
One or More Sustained Findings	20	87%	24	86%	15	68%	15	79%
All Not Sustained	3	13%	4	14%	7	32%	4	21%
	23		28		22		19	

**Findings on Bureau Allegations by Complaint Category during 2016**

	Conduct	Control	Courtesy	Disparate Treatment	Force	Procedure	Finding Total	Percent
Sustained	14	0	2	0	0	10	26	67%
Not Sustained	6	0	0	0	0	0	6	15%
Not Sustained w/debriefing	1	0	1	0	0	3	5	13%
Unfounded	1	0	0	0	0	0	1	3%
Exonerate	1	0	0	0	0	0	1	3%
<b>Category Total</b>	<b>23</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>13</b>	<b>39</b>	

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**Sources of Community Complaints Received by IPR**

	2013		2014		2015		2016	
	Number	Percent	Number	Percent	Number	Percent	Number	Percent
Phone	174	42%	197	52%	187	49%	200	46%
E-mail/Website	85	21%	79	21%	94	25%	97	22%
Walk-in	55	13%	42	11%	21	6%	42	10%
Precinct	15	4%	9	2%	19	5%	11	3%
Mail	38	9%	10	3%	17	4%	17	4%
Unknown/Other	15	4%	20	5%	16	4%	30	7%
Inter-office	10	2%	14	4%	13	3%	15	3%
940 Force Investigation	8	2%	3	1%	6	2%	6	1%
Fax	9	2%	4	1%	3	1%	0	0
Tort Notice	1	<1%	1	<1%	3	1%	15	3%
Outreach Event	-	-	-	-	2	<1%	2	<1%
<b>Total*</b>	<b>410</b>		<b>379</b>		<b>381</b>		<b>435</b>	

\* Complainant contact counts are shown. Because multiple complainants can be named on any given complaint, and they can file multiple complaints, this count may differ from the annual community complaint count.

**Community Complainant Demographics**

	2013	2014	2015	2016		Proportion of Portland's Population**
	Percent	Percent	Percent	Number	Percent*	
<b>Gender</b>						
Female	46%	45%	47%	209	53%	51%
Male	54%	55%	53%	186	47%	50%
Unknown				26		
<b>Race/Ethnicity</b>						
Asian	2%	5%	2%	4	1%	7%
Black or African American	20%	19%	21%	70	23%	6%
Hispanic or Latino	4%	5%	2%	25	8%	9%
Native American	3%	2%	3%	6	2%	1%
Native Hawaiian/ Other Pacific Islander	0%	<1%	0%	1	<1%	1%
White	69%	65%	66%	187	61%	76%
Two or More Races	2%	2%	1%	3	1%	5%
Other Race/Ethnicity	1%	2%	5%	10	3%	4%
Unknown				115		
<b>Age</b>						
24 Years and Younger	17%	15%	9%	44	13%	29%
25-34 Years	29%	26%	26%	85	25%	20%
35-49 Years	28%	33%	30%	121	35%	23%
50-64 Years	21%	23%	29%	70	20%	18%
65 Years and Older	5%	4%	6%	22	6%	10%
Unknown				79		
<b>Total Complainants</b>	<b>416</b>	<b>404</b>	<b>396</b>	<b>421</b>		

\* Percent Calculations exclude responses of 'unknown'

\*\* U.S. Census Data

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**IPR Screening Decisions Made During Calendar Year**

	2013		2014		2015		2016	
	Total	Percent	Total	Percent	Total	Percent	Total	Percent
Dismissed by IPR	256	76%	268	75%	244	67%	206	57%
Referred to Internal Affairs	75	22%	72	20%	96	26%	123	34%
Assigned for IPR Investigation	0	0%	7	2%	10	3%	22	6%
Pending or Completed Mediation	7	2%	8	2%	12	3%	8	2%
Referred to Other Agency	0	0%	3	1%	1	0%	0	0%
Resolved	0	0%	0	0%	0	0%	1	0%
	<b>338</b>		<b>358</b>		<b>363</b>		<b>360</b>	

**IPR Dismissal Reasons**

	2013		2014		2015		2016	
	Total	Percent	Total	Percent	Total	Percent	Total	Percent
No Misconduct	127	50%	150	56%	129	53%	107	52%
Unable to Identify Officer	22	9%	33	12%	35	14%	37	18%
Complainant Unavailable/Withdrew	27	11%	25	9%	25	10%	17	8%
Cannot Prove Misconduct	43	17%	16	6%	6	2%	7	3%
Filing Delay	7	3%	11	4%	6	2%	6	3%
Not Reliable, Credible, or Logical	2	1%	6	2%	3	1%	6	3%
All Other Reasons	28	11%	27	10%	40	16%	26	13%
<b>Total Dismissals</b>	<b>256</b>		<b>268</b>		<b>244</b>		<b>206</b>	

**Internal Affairs Case Assignments**

	2013	2014	2015	2016
Service Improvement Opportunity	51	56	53	89
Investigation	54	52	77	93
Dismissed or Declined	24	34	16	12

**Most Common Allegations in Service Improvement Opportunities – 2016**

Action or assistance - inadequate	34
Rude behavior or language	33
Unprofessional conduct - on-duty	15
Investigation - inadequate/improper	14
Other - Procedure	12

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**Frequency of Complaints Against Employees by Year**

<b>Number of Complaints</b>	<b>2013</b>	<b>2014</b>	<b>2015</b>	<b>2016</b>
8+	0	0	0	0
7	0	0	0	0
6	2	0	0	2
5	6	1	2	3
4	11	8	8	13
3	39	22	20	31
2	104	74	80	91
1	203	242	223	257
<b>Total*</b>	<b>365</b>	<b>347</b>	<b>333</b>	<b>397</b>

\* Includes bureau and community complaints

**Complaints by Precinct or Division**

	<b>2013</b>		<b>2014</b>		<b>2015</b>		<b>2016</b>	
	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>	<b>Number</b>	<b>Percent</b>
East	125	31%	106	28%	100	26%	127	29%
Central	120	29%	100	26%	86	22%	104	24%
North	72	18%	83	22%	86	22%	86	20%
Precinct Subtotal	317	78%	289	76%	272	70%	317	73%
Traffic	36	9%	33	9%	28	7%	28	6%
Detectives	8	2%	5	1%	7	2%	10	2%
Transit	7	2%	7	2%	8	2%	7	2%
Tactical Operations Division	3	1%	4	1%	9	2%	11	3%
Large Event/Multiple Precincts	-	-	4	1%	2	1%	5	1%
All Other Portland Divisions	11	3%	9	2%	9	2%	10	2%
Unknown/Other Agency	27	7%	28	7%	53	14%	47	11%
<b>Total</b>	<b>409</b>		<b>379</b>		<b>388</b>		<b>435</b>	

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### Police Review Board Findings in 2016

OIS-ICD Reviews found 'In Policy'	2
Community Complaints Sustained	10
Community Complaints Not Sustained	3
Bureau Complaints Sustained	8
Bureau Complaints Not Sustained	1
<b>Total Cases and Reviews</b>	<b>24</b>

### Discipline, Resignations, Letters, and Counseling

	2013	2014	2015	2016
Termination	2	0	1	2
Demotion	0	0	0	0
Resignation or Retirement with Investigation Pending	3	7	4	6
81+ Hours Without Pay	0	1	1	1
10-80 Hours Without Pay	7	9	6	1
Letter of Reprimand	7	9	8	4
Command Counseling	17	15	8	18
<b>Total</b>	<b>36</b>	<b>41</b>	<b>28</b>	<b>32</b>

\* Counts include officers disciplined in Bureau, Community, or Tort cases only.

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### IPR Force Complaints and Allegations compared to Police Bureau Force Reports

	2010	2011	2012	2013	2014	2015	2016
IPR Force Complaints	40	62	56	41	35	37	62
IPR Force Allegations	61	122	101	73	58	69	143
PPB Force Reports				1050	972	1092	1096

### Types of Force in IPR Allegations

	2013	2014	2015	2016
Hands/feet/knees	30	19	21	36
Striking instrument - baton, flashlight, etc.	2	0	2	2
Take down or other impact	7	18	11	19
Firearm - display/use	1	0	1	0
Firearm - pointed	5	1	9	3
Other - Force	10	15	13	29
Taser	5	2	4	8
Restraints - handcuffs, hobbles, etc.	5	2	7	26
Vehicle	2	0	0	2
Dog/Horse	2	1	0	0
Aerosol	4	0	1	2
Impact munition	0	0	0	1

### Force Complaints Investigated

	2013		2014		2015		2016	
	Cases	Allegations	Cases	Allegations	Cases	Allegations	Cases	Allegations
Investigated	12	22	13	22	32	62	58	134
Dismissed or Declined	29	51	22	36	5	7	4	9
<b>Total</b>	<b>41</b>	<b>73</b>	<b>35</b>	<b>58</b>	<b>37</b>	<b>69</b>	<b>62</b>	<b>143</b>
Sustained	3	4	0	0	0	0	4	6*
Open Cases/Allegations	0	0	0	0	2	3	20	54

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**Timeliness**

	2013	2014	2015	2016
<b>Combined Timeliness Measures:</b>				
Overall Case Closure <sup>1</sup>	55.5	56	51	48
for IPR Dismissals	34	37.5	35	24
for Internal Affairs Declines	88	92.5	62	60
for Full Investigations (Internal Affairs)	325	278	231	200
for Full Investigations (IPR)	-	-	261.5	247.5
for Service Improvement Opportunities	84	72	64.5	50
<b>IPR Timeliness Measures:</b>				
Completion of Intake Investigations (w/ IPR Director Decision) <sup>2</sup>	33	36	32	24
<b>Internal Affairs and Other Police Bureau Timeliness Measures:</b>				
Internal Affairs Assignment of (Non-declined) Cases <sup>3</sup>	5	8	5	7
Internal Affairs Investigations Completed <sup>4</sup>	71.5	55	59	63
Internal Affairs Declines Completed <sup>5</sup>	43	57.5	37	15
Service Improvement Opportunities Completed <sup>6</sup>	19	27.5	13	14
Command Review of Investigations <sup>7</sup>	12	17.5	10	12
Review Board Scheduled and Held <sup>8</sup>	66	54	42	37
Full Investigation Process Complete (w/ Findings, Review Level, etc.) <sup>9</sup>	176.5	157	113	106

<sup>1</sup> Measured from the day a complaint is received to the day it is closed.

<sup>2</sup> Measured from the date IPR receives the complaint to the date the IPR director makes an intake decision. Does not include bureau complaints, officer-involved shootings, or in-custody deaths as those cases do not originate with IPR.

<sup>3</sup> Measured from the day the case is sent to Internal Affairs to the day Internal Affairs management assigns the case to an investigator or to a precinct.

<sup>4</sup> Measured from the day Internal Affairs management assigns a case to an investigator to the day the investigator completes the investigation.

<sup>5</sup> Measured from the day the case is sent from IPR to Internal Affairs to the day IPR receives the declined complaint back from Internal Affairs with a letter of explanation.

<sup>6</sup> Measured from the day the case is assigned by Internal Affairs as a Service Improvement Opportunity to the day the Bureau Manager completes the Service Improvement Opportunity.

<sup>7</sup> Measured from the day Internal Affairs sends the case to a Bureau Manager for the finding to the day the Bureau Manager makes the finding.

<sup>8</sup> Measured from the day the Bureau Manager makes the finding to the day of the Board hearing.

<sup>9</sup> Measured from the day the case is sent from IPR to Internal Affairs to the day IPR receives the completed case including findings from Internal Affairs.



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**Officer Involved Shootings and In-Custody Deaths by Year**

	2010	2011	2012	2013	2014	2015	2016
Officer-involved shootings	6	4	6	2	4	6	2
In-custody deaths	0	1	0	0	0	0	0

**Timeliness of Investigations into Officer Involved Shootings**

	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016
Total Case Time	423	477	559	556	432	243	468	660	350.5	226	200	161	183
Days to Review Board	197	426	544.5	484	412	233	442	496	300.5	190	185	136	153
Days to Finding	173.5	362	497.5	421	330	175	360	433	228.5	149	135	91.5	108.5
Days of Investigation	78.5	260	288.5	295	174	133	122.5	308	107.5	58	51	54.5	58