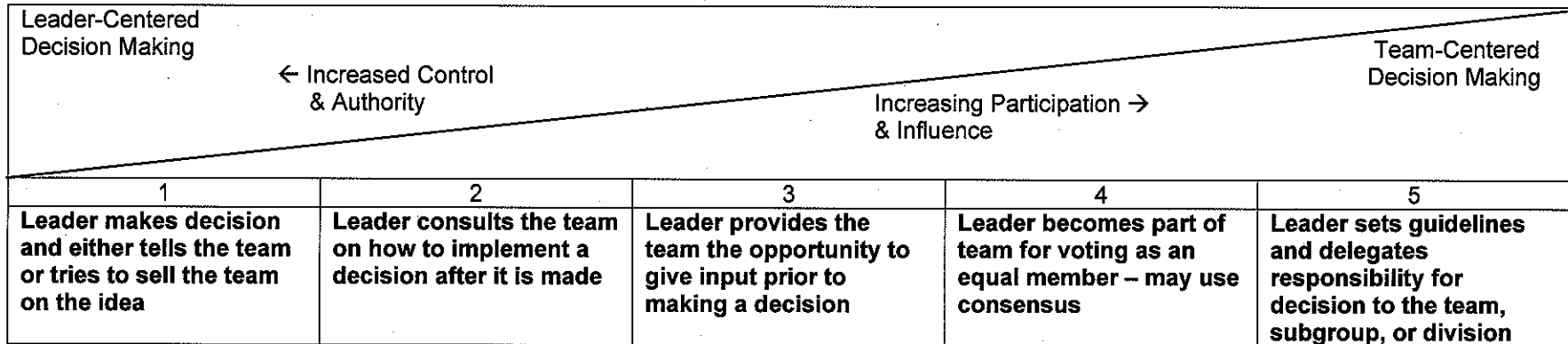


OPTIONS IN DECISION MAKING



Thought on decision-making:

- 1) Effective organizations employ patterns of decision making which utilize all of the approaches shown in the scale above
- 2) It is not in the best interests of the business or the people to make all decisions autocratically or participatively
- 3) Ultimately, the effective team needs two kinds of abilities:
 - The ability to choose correctly the best way to make a given decision
 - The knowledge, skills, and relationships to make the decision in the chosen manner