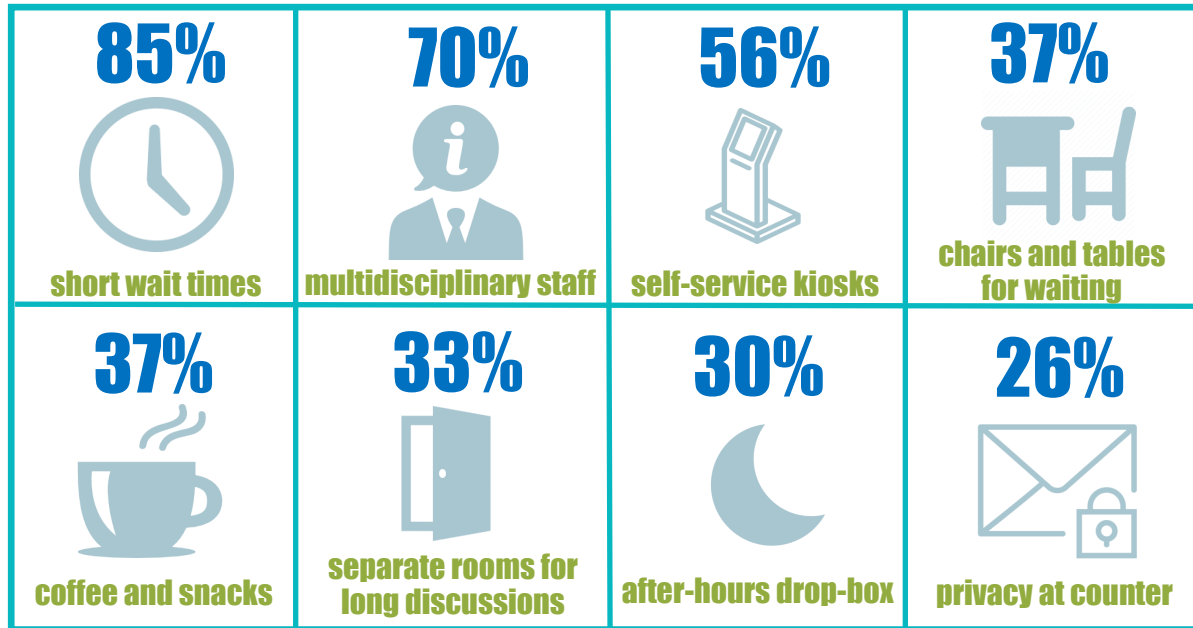


The Portland Building Reconstruction Project

DESIGN SURVEY RESULTS

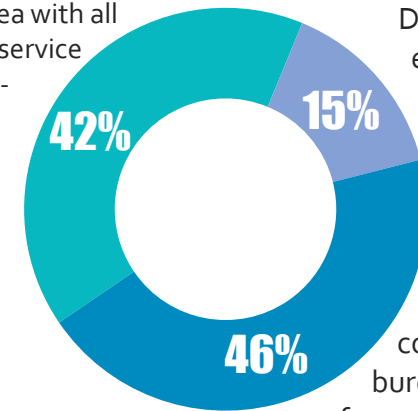
We surveyed Portlanders asking about their priorities for the design of the public spaces in the Portland Building. The survey was distributed online and in hardcopy at the Portland Building from March 7 - April 3, 2017. Preferences of the respondents are as follows:

Priorities for Customer Service Areas



Preferred Approach to Customer Service Area

Central area with all customer service staff cross-trained by bureaus



Distinct areas for each bureau, with their own customer service staff

General customer service area for common needs and bureau-specific areas for more in-depth needs

Importance of City's Goals for this Project

