

Customer Service Advisory Committee

Meeting Agenda
12:00 – 2:00 p.m., Monday, March 12, 2007
Rose Meeting Room

<i>Estimated Time</i>	<i>Subject</i>
12:00	Agenda -- changes and additions
12:05	Modify and/or approve notes for February 12 meeting
12:10	Bureau budget requests
12:40	CSAC website development
1:00	Incorporating customer service values in personnel decisions – <i>Anna Kanwit, Bureau of Human Resources</i>
1:25	Customer service training – <i>Anna Kanwit</i>
1:50	Plan agenda for April 9 meeting Review goals and tasks for next meeting
2:00	Adjourn