

Customer Service Advisory Committee

Meeting Agenda
Monday, April 14, 2008
12:00 to 1:00
Pettygrove Meeting Room

<i>Est. Time</i>	<i>Subject</i>
12:00	Review agenda; administrative updates
12:10	Review discussion with Auditor's Office regarding inclusion of customer service question on SEA Resident Survey
12:25	Briefly revisit the definition of Customer Service to determine if this concern will be addressed further
12:40	Review follow-up with bureau representatives and report on progress or issues and review bureau customer service reports
12:55	Prepare agenda for May 12 meeting
1:00	Adjourn