

Customer Service Advisory Committee

Meeting Agenda
Monday, July 13, 2009
12:00 to 1:00
Pettygrove Meeting Room

Est. Time	Subject
12:00	Review agenda; updates
12:10	Membership update—Mark Fetters will be replacing Alisa Cour as our BDS representative
12:20	Review status report highlight summaries; discuss additional follow up needed with bureaus
12:45	Discuss CSAC report--determine highlights to include in report and/or web site; format of report
12:55	Prepare agenda for August 10th meeting
1:00	Adjourn