

## Customer Service Advisory Committee

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Meeting Agenda  
Monday, December 21, 2009  
12:00 to 1:00  
Auditor's conference room-City hall room 140

<b>Est. Time</b>	<b>Subject</b>
12:00	Review agenda; new member welcome (LeAnne Tumbaga—Water and Maureen Yandle—PBOT)
12:10	Discuss Directors' meeting presentation
12:45	Discuss additional changes to report—should have final report and PowerPoint presentation to Council clerk by 12/31
12:55	Discuss presentation to Council—January 13th
1:00	Adjourn