

Customer Service Advisory Committee

Meeting Agenda
Monday, February 8, 2009
12:00 to 1:00
Pettygrove Meeting Room

Est. Time	Subject
12:00	Discuss outcome of report to Council (video of presentation on CSAC web site under Minutes)
12:30	Brainstorm future CSAC work to address Council questions/concerns/requests. Ideas: 311 workshop, Citywide customer service training, employee recognition, sharing customer service/communications best practices
1:00	Adjourn