



To organize and support community partnerships to prevent crime and the fear of crime

4747 E. Burnside
Portland, Oregon 97215

tel 503-823-4064
fax 503-823-2909
tty 503-823-6969

This document is available at the Crime Prevention Program website:

www.portlandoregon.gov/oni/cp



Portland Public Safety Resources

Office of Neighborhood Involvement Crime Prevention Program
Spring 2017

Hotlines, Crisis Lines, Information Lines

Emergency police, fire, medical (24 hrs)	9-1-1
Non-emergency police (24 hrs)	503-823-3333
City/County Information & Referral	503-823-4000
Mental Health Crisis Line (24 hrs)	503-988-4888
Drug & Alcohol Helpline (24 hrs)	800-923-HELP (4357)
Child Abuse Hotline (Multnomah County) (24 hrs)	503-731-3100
Call to Safety (help for survivors of violence) (24 hr)	503-235-5333
Multnomah County Aging, Disability, Veteran Helpline (24 hr)	503-988-3646
.....	multco.us/ads
Health & Human Services referral	2-1-1
.....	211info.org
Oregon Attorney General's Consumer Hotline	503-229-5576
.....	doj.state.or.us

City of Portland Crime Prevention Services and Other Resources

City of Portland Crime Prevention Program provides community organizing, problem-solving advice and education around crime issues:

Main Line	503-823-4064
onicpa@portlandoregon.gov	portlandoregon.gov/oni/cp
Central Precinct area	823-5852, 823-4257, 823-0540
East Precinct area	823-3432, 823-5532, 823-3505
North Precinct area	823-4098, 823-4094, 823-4764
Neighborhood Watch and Foot Patrol	823-2781
Training and Education	823-3131
Program Manager	823-2030
Crime Prevention handouts	portlandoregon.gov/oni/cpadvice
.....	<i>Includes security checklists, burglary, package and bike theft prevention</i>
Portland Police Bureau (PPB) Locks Program	503-823-0723
.....	<i>Free locksmith services for low-income seniors and crime victims</i>
PPB's WomenStrength and GirlStrength self-defense classes
.....	portlandoregon.gov/police/womenstrength
FTC Identity Theft prevention and recovery	consumer.gov/idtheft
Internet Safety and Privacy	stopthinkconnect.org

Portland Police Bureau (PPB) Services

Emergency police, fire, medical (24 hrs)	9-1-1
.....	<i>Call for immediate threats to life or property, crimes in progress</i>
Non-emergency police (24 hrs)	503-823-3333
.....	<i>Report suspicious activity that is not a crime in progress, file a police report</i>

Online Crime Report for theft from publicly accessible spaces, vandalism (excluding graffiti), lost property portlandoregon.gov/police/cor
 PPB Smartphone App for iPhone bit.ly/PPBIOS
 PPB Smartphone App for Android bit.ly/PPBAndroid
App includes PPB news releases, crime maps and alerts

Precinct Information. Call precincts for supervisors, the Neighborhood Response Team and district officers:

Central Precinct 503-823-0097
West of the river, except for Linnton, and inner SE to 39th
 East Precinct..... 503-823-4800
East of SE 39th, south of I-84, plus Madison South
 North Precinct 503-823-5700
North and NE Portland north of I-84, plus Linnton
 Drug House Complaint Line 503-823-DRUG (3784)
 Gang Enforcement Team gangs@portlandoregon.gov ... 503-823-4106
 Copies of police reports..... 503-823-0043
 Bike Theft Task Force-submit tips to PPB btff@portlandoregon.gov
 Multnomah County District Attorney's Office 503-988-3162
 mcda.us
 Portland Police Bureau website..... portlandoregon.gov/police
 Crime statistics and mapping portlandoregon.gov/police/29795
 Crime Stoppers-tips about crimes 503-823-HELP (4357)
Text 823HELP + your tip to 274637 crimestoppersoforegon.com
 Alarm program..... 503-823-0031
For questions about home and commercial alarms and preventing false alarms
 Trespass Enforcement Agreement Program
 portlandoregon.gov/police/article/543498
Eligible businesses can authorize the Portland Police Bureau to trespass on their behalf, but are advised to read the eligibility criteria before applying

Neighborhood Safety & Livability Services

City of Portland's Graffiti Abatement Program:

Graffiti Abatement and reporting line 503-823-4TAG (4824)
 PDX Reporter Smartphone App..... portlandoregon.gov/pdxreporter
Report graffiti, abandoned autos, street lighting and other City issues
 Graffiti website portlandoregon.gov/oni/graffiti
 City's Noise Control Office (excessive amplified sound) ... 503-823-7350
noise@portlandoregon.gov portlandoregon.gov/oni/noise
 Resolutions NW neighborhood mediation 503-595-4890
Free mediation for neighbor-to-neighbor disputes
 Multnomah County Animal control..... 503-988-7387
 multcopets.org
 Portland Parks security..... 503-823-1637
 parkscanpdx.org
To report ongoing security & safety problems in public parks
 Campsite online reporting form portlandoregon.gov/campsite
 Homelessness Toolkit..... portlandoregon.gov/toolkit
Resources and information about homelessness
 Code enforcement & neighborhood inspections ..503-823-CODE (2633)
To report zoning code violations, dilapidated or dangerous building conditions, tall grass, trash in yard, cars parked on yard
 Metro Regional Illegal Dumping Patrol 503-234-3000
 NFM Cart Rescue for abandoned shopping carts 888-552-2787

Vector control..... 503-988-3464
To report rodent infestations, mosquito breeding grounds

Traffic Safety & Livability Hotline503-823-SAFE (7233)
safe@portlandoregon.gov portlandoregon.gov/transportation
To report locations with chronic traffic safety problems

Online reporting and requests related to traffic, parking, walking and biking.....portlandoregon.gov/transportation/47348

Abandoned vehicles on public property..... 503-823-7309

Parking patrol (illegally parked vehicles) 503-823-5195

Street maintenance 503-823-1700

Street Light Outage Hotline 503-865-LAMP (5267)

Towing Information 503-823-0044

Liquor license establishments information and complaints. For concerns about existing liquor license establishments or pending applications for new ones, contact the resources below:

City of Portland’s Liquor License Notification Program..... 503-823-4520
liquor@portlandoregon.gov portlandoregon.gov/oni/liquor

Oregon Liquor Control Commission (OLCC) 503-872-5000
olcc.dispatch@oregon.gov oregon.gov/olcc

OLCC’s after-hours line for problem establishments503-872-5070

Medical Cannabis information and complaints. For concerns about existing medical cannabis dispensaries or pending applications for new locations, contact both resources below:

City of Portland’s Cannabis Policy Program 503-823-9333
cannabis@portlandoregon.gov..... portlandoregon.gov/oni/marijuana

Oregon Health Authority Medical Marijuana Program 855-244-9580
medmj.dispensaries@state.or.us mmj.oregon.gov

Recreational Cannabis information and complaints. For concerns about existing recreational cannabis businesses or pending applications for new locations, contact both resources below:

City of Portland’s Cannabis Policy Program 503-823-9333
cannabis@portlandoregon.gov portlandoregon.gov/oni/marijuana

OLCC Recreational Marijuana Program 503-872-6366
marijuana@oregon.gov marijuana.oregon.gov

Victim Services

OR Dept. of Justice Crime Victim’s Services doj.state.or.us/victims
Includes information about victims’ rights and crime victims compensation

Multnomah County Victim Services multco.us/dcj/victims-services

Domestic violence services web.multco.us/dv

Sexual Assault Resource Center.....sarc.oregon.org

Not Alone: Together Against Sexual Assault..... notalone.gov
Info for survivors of sexual assault on college campuses, tips on how bystanders can help prevent assault, data, how friends can support survivors

Custody status of offenders..... vinelink.com

Multnomah County Sheriff’s Online Booking Datamcso.us/paid

Neighborhood Involvement

City’s Office of Neighborhood Involvement portlandoregon.gov/oni

National Night Out portlandoregon.gov/oni/nno
Neighborhood public safety event in August to get to know your neighbors

Portland Maps-property and neighborhood info Portlandmaps.com

District Coalition Offices support area volunteer-based neighborhood associations, community groups and individual community activists

with transportation, land use, safety and other neighborhood issues:

- Central Northeast Neighbors 503-823-3156
NE Portland neighborhoods east of 42nd and west of I-205 plus Sunderland
- East Portland Neighborhood Office 503-823-4550
Portland neighborhoods east of I-205
- North Portland Neighborhood Services 503-823-4524
North Portland neighborhoods
- Northeast Coalition of Neighborhoods 503-388-5004
Inner NE Portland neighborhoods
- Neighbors West/Northwest 503-823-4288
NW Portland, Downtown, Old-Town China Town, Goose Hollow, Arlington Heights, Sylvan Highlands neighborhoods
- Southeast Uplift..... 503-232-0010
SE Portland neighborhoods south of I-84 and west of SE 82nd Ave
- Southwest Neighborhoods Inc. 503-823-4592
SW Portland neighborhoods south of US-26

Other Prevention and Safety Resources

- Public Alerts Registry for emergency alerts..... publicalerts.org
Includes boil water notices, chemical leaks, dangerous police incidents in your area
- CARES NW-child abuse and safety resources ..caresnw.org/resources
- City's Office of Youth Violence Prevention 503-823-4180
..... portlandonline.com/safeyouth
Info about gang outreach and the Community Peace Collaborative
- Stolen bike registries bikeindex.org and project529.com
Proactively register your bike serial number to improve chances of recovery
- City's Bike Theft Prevention website endbiketheft.org
- Better Business Bureau's Scam Tracker bbb.org/scamtracker/us
Maps out scams reported to BBB and includes prevention education
- State of Oregon Division of Financial Regulation oregondfcs.org
Protects consumers and regulates insurance, depository institutions, trust companies, securities, and consumer financial products and services
- Sex offender info web.multco.us/dcj-adult/sex-offender
- FBI Uniform Crime Report..... ucrdatatool.gov
- Bureau of Justice Statistics bjs.gov
- Bureau of Emergency Communications portlandoregon.gov/911
Dispatchers for police, medical and fire
- City's Landlord Training portlandoregon.gov/bds/landlordtraining
Free class offered in Spring and Fall that teaches landlords and property managers how to maintain safe properties and address problems
- Landlord Forum portlandoregon.gov/oni/59394
Monthly presentation October-May by a landlord attorney
- Portland Fire Bureau's safety brochures.. portlandoregon.gov/fire/44467
- Portland Bureau of Emergency Management... portlandoregon.gov/pbem
Emergency preparedness info and Neighborhood Emergency Team training

City of Portland's Crime Prevention Program

Ask for the Crime Prevention Program Coordinator for
your Portland Neighborhood at 503-823-4064
or onicpa@portlandoregon.gov.
www.portlandoregon.gov/oni/cp