

Customer Service Advisory Committee

Meeting Agenda
Monday, September 12, 2011
12:00 to 1:00
Pettygrove Meeting Room

Est. Time	Subject
12:00	General updates
12:10	Discuss committee membership
12:20	Discuss customer service summary report and summary chart. Any updates, any follow-up needed with bureaus?
12:40	Discuss "Happiness/wellbeing as a measurement of customer service success."
1:00	Adjourn