

Excerpt from the BTS- PMO Survey

BTS Project Management Office Project Closure Survey

The following is a short survey for BTS customers upon project completion. The goal of this survey is to gather feedback that can be used to improve the quality of our Project Management methodology and practices.

Project Information

1. Project Title*

2. Project Type (choose one)*

- Office Move Business case or proposal development
 Application or system development Application or system upgrade
 Infrastructure replacement or upgrade
 Telecommunications Procurement support Other

3. Approximate Project Size (in BTS billable hours) 40 hours or fewer 41-100 hours 101-200 hours or greater 201 hours or greater

Requirements Definition and Project Planning

4a. Were you involved with project planning?* Yes No

4b. If 'Yes', please describe how the requirements were developed

5. Please rate the level to which the project requirements reflected business needs as identified during project initiation* excellent acceptable below average very poor

6. Please rate the level to which the project achieved requirements documented in the project plan* excellent acceptable below average very poor

6b. How could we have improved requirements definition and project planning?

