

Customer Service Advisory Committee

Meeting Agenda
Tuesday, January 7, 2014
1:30 to 2:30pm
Pettygrove Meeting Room

<i>Est. Time</i>	<i>Subject</i>
1:30	Welcome back to Ross Caron (BDS)
1:35	Customer service budget report update – distribution to Bureau Directors
2:00	CRM/311 Workgroup update
2:15	Customer service training update
2:25	General updates
2:30	Adjourn