

## Customer Service Advisory Committee

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Meeting Agenda  
Tuesday, September 2, 2014  
1:30 to 2:30pm  
Pettygrove Meeting Room

<b><i>Est. Time</i></b>	<b><i>Subject</i></b>
1:30	Meeting with CAO's Office
1:45	CRM/311 Workgroup update
2:00	Customer service training update
2:15	General updates
2:30	Adjourn