

**Office of Neighborhood Involvement
General Program Overview of Goals/Services/Staffing
December 2015**

	Mission	Goals	Program offerings	Communities served	Partnerships	Staff members	FTE	Source of funding
ONI overall	Office of Neighborhood Involvement (ONI) Promote a culture of civic engagement by connecting and supporting all Portlanders working together and with government to build inclusive, safe, and livable neighborhoods and communities.	1. Increase the number and diversity of people who are involved and volunteer in their communities and neighborhoods. 2. Strengthen neighborhood and community capacity to build identity, skills, relationships, and partnerships. 3. Increase community and neighborhood impact on public decisions. 4. Provide tools and resources to improve neighborhood and community livability and safety. 5. Provide accurate information and responsive and effective services to community members and organizations.	See below	See below	See below	See below	See below	See below
CNIC	Community and Neighborhood Involvement Center (CNIC) Promote a culture of civic engagement by connecting and supporting all Portlanders working together and with government to build inclusive, safe, and livable neighborhoods and communities.	1. Increase the number and diversity of people who are involved and volunteer in their communities and neighborhoods. 2. Strengthen neighborhood and community capacity to build identity, skills, relationships, and partnerships. 3. Increase community and neighborhood impact on public decisions.	1. Disability Program - Voluntary Emergency Registry, info and referral, leadership development/workshops, organizational partnership building, communication, outreach, advocacy, civic engagement and community awareness, TA. 2. Public Involvement Best Practices Program - Public Involvement Advisory Council, city staff networking sessions and workshops, TA. 3. Diversity and Civic Leadership Program - community of color, immigrant and refugee organizations, civic engagement, leadership development/workshops, communication/outreach, organizational partnership building, identifying opportunities, TA. 4. Neighborhood Program - neighborhood district coalitions, small grants, civic engagement, leadership development/workshops, communication/outreach, organizational partnership building, TA on nonprofit issues, TA. 5. Elders in Action - civic engagement, leadership development/workshops, communication/outreach, organizational partnership building, commission. 6. Youth Commission - civic engagement and leadership development, support commission. 7. General - Grant/contract and fund management, updating neighborhood directory, board and commissions, community org/media database, events and special projects. 8. New Portlander Program - programs focusing on immigrant and refugees/New Portlanders including Equity in Practice program, Community engagement liaisons, New Portlander Policy Council, and Families Move program.	13 ONI partner organizations we fund; Volunteers, members and leaders in 95 neighborhood associations, 35 business associations, 5 DCL organizations, Elders in Action commission, Portland Commission on Disability, Public Involvement Advisory Council, Restorative Listening Project, etc.; City Bureau Staff, City Council; Media; General public	Seven District Coalitions; 5 DCL organizations; Elders in Action; 94 Neighborhood Associations; 35 Business District Associations; Venture Portland (formerly APNBA), Resolutions Northwest; City bureaus (Transportation, BPS, Cable, PDC, etc); Portland State University, internships; Concordia University; several local churches; Motivespace; Youth Commission; The Public Involvement Advisory Council (PIAC) is a partnership of 18 community organizations (eight of which are from underrepresented communities) and 14 City bureaus/projects; The Citywide Public Involvement Network (CPIN) has had regular participation from 15 bureaus and 14 community organizations (who have served as presenters) in past several years; National civic engagement leaders, Matt Leighninger; National League of Cities; NUSA; Kettering Foundation; Art mural PDX members; Multnomah County Sheriff's Office; County Commissioner Diane McKeel's office; Senator Ron Wyden's office; Portland State Women's studies classes; PSU Urban Studies; Warner Pacific Urban Studies; Organizing People Activating Leaders; Portland Public Schools; Rose Haven; RCC Cascade; Groundwork Portland; Our Beloved	Nickole Cheron, Brian Hoop (supervisor), Ashley Horne, Paul Leistner, Andrea Marquez, Arolia McSwain, Jeri Williams, Polo Catalani, Lisha Shrestha, and 15 I & R general support for CNIC tasks. Grantee staff - Coalitions, DCL partners	12 city FTE (includes staff in left box plus EPNO and NPNS city seasonal staff), Estimates for district coalitions - 25 FTE not including EPNO and NPNS, DCL groups - 7.5 FTE, Elders in Action - 3 FTE.	General fund
CP	Crime Prevention: Organize and support community partnerships to prevent crime and the fear of crime.	1. Increase community participation and stewardship of neighborhood public safety efforts. 2. Offer training and educational resources to address crime trends and community needs. 3. Facilitate community problem solving efforts by coordinating public safety teams and resources. 4. Assist in establishing sustainable communication links between the community and the public safety system.	1. Community Organizing, formal and informal, long- and short-range. Community meetings, Neighborhood Watch, Foot Patrol, Enhanced Safety Properties, National Night Out, support to public safety action committees. 2. Problem-Solving-- coaching and assistance. Meetings, partnership agreements, security assessments, advice. 3. Training and Education on crimes and livability problems, and crime prevention techniques. In person, handouts, newsletters, web, social media.	Crime victims People at risk of being crime victims People experiencing fear of crime People impacted by neighborhood livability problems General public	Individual community members; neighborhood system; culturally specific programs; business associations; law enforcement agencies; liquor control; mediation; city bureaus; social services; housing authority; school districts; county agencies; drug and alcohol coalition; state agencies.	Stefanie Adams, Michael Boyer, Jacob Brostoff, Celeste Carey, Sara Hussein, Marianna Lomanto, Teri Poppino, Jenni Pullen, Stephanie Reynolds (supervisor), Brad Taylor, Mary Tompkins, Angela Wagnon, Mark Wells	13.0 FTE	General fund
I&R	Information & Referral: Simplify community access to services and information by providing timely, accurate information in a helpful and competent manner.	1. Answer 90% of calls within 25 seconds. 2. No constituent complaints.	Central source for basic information and referral to city and county programs, services, and employees. A single line to call: 503-823-4000	All community members living in the Portland metropolitan area.	City of Portland and Multnomah County	John Dutt (supervisor), Susan Barr, Lisa Leddy, David Muir, Teresa Solano, Jonah Wilbach	5.75 FTE	County 50% City overhead 30% City general fund 20%
Livability	Neighborhood Livability Services Provide a range of problem-solving tools and resources to address neighborhood and livability problems.	1. Ensure that all liquor outlets meet the high expectations of the community, operate in a lawful manner, and do not unreasonably disturb the peace and tranquility of the neighborhoods. 2. Improve neighborhood livability by enforcing the City's noise regulations and issuing noise variances for events and activities that necessitate more noise than the code normally allows. 3. Improve neighborhood livability by decreasing graffiti in partnership with the Police Bureau, neighborhood and business associations, and other community partners. 4. Empower individuals and communities to work together to make decisions that meet both individual and collective needs. 5. Ensure that the emerging Recreational Marijuana and existing Medical Marijuana businesses meet the high expectations of the community, operate in a lawful manner and do not unreasonably disturb the peace and tranquility of our neighborhoods.	1. Liquor Licensing - Liquor license application notification, review, recommendations Enforcement of Time, Place, Manner and problem-solving with liquor licensed establishments 2. Noise Control - receive and investigate complaints regarding noise, enforcement of Title 18 Noise Regulations, processing noise variances. 3. Graffiti Abatement - Receive and track complaints of graffiti, providing data for prosecution of vandals; Coordinate removal of graffiti and enforcement of graffiti codes; Training & education on removal, Volunteer coordination. 4. Mediation/Facilitation - Neighbor to neighbor mediation services, Conflict resolution education & training, Facilitation services to support communities in conflict 5. Marijuana Policy- Licensing of Marijuana businesses, enforcement of code requirements, legislative monitoring and advocacy for marijuana regulations impacting the community.	Individuals experiencing conflict Victims of graffiti crimes Neighbors of liquor establishments and marijuana businesses Marijuana businesses At-risk youth General public	Neighborhoods and Coalitions; Diversity and Civic Leadership Program partners and other community organizations; Portland Police Bureau and other jurisdictional police; Bureau of Development Services Programs; Fire Bureau; Multnomah County; businesses; Oregon Liquor Control Commission; DPSST; State Lottery; Central City Concern; State Legislature; Portland Parks and Recreation; Community Alliance of Tenants; Housing Authority of Portland; Port of Portland; Noise Review Board, Oregon Health Authority.	Theresa Marchetti (manager), Kathy Couch, Mary Schneider, Paul van Orden, Juliette Murrachioli, Victor Salinas, Brandon Goldner, Jason Coulter, Arolia McSwain, other TBD Grantee employees at Resolutions NW	13 FTE City employees + approx 4.0 FTE at Resolutions NW	Liquor revenues Noise fines and variance revenues Marijuana revenues General fund
Admin	Administration Provide sound and responsive management of the bureau's fiscal, personnel and policy issues.	1. Deliver efficient, effective and accountable services. 2. Provide support and policy direction for all ONI programs and ensure they are advancing the bureau's mission, goals and values. 3. Provide a safe and supportive work environment for staff.	Budget Development and Monitoring Fiscal Administration Human Resources Administration and Oversight of ONI programs Grant and Contract Administration (Management of Livability Programs)	Staff Programs Community grantees, contractors and partners Council Other City Bureaus	See communities served and partnerships for all ONI programs	Amalia Alarcón de Morris Amy Archer Michael Kersting	3 FTE	General fund