



MARIJUANA CONTROL PLAN MEDICAL DISPENSARIES AND MARIJUANA RETAILERS

Business Information				
Entity Name	Must match Secretary of State Business Registry Nectar PDX, LLC			
Trade Name	DBA			
Facility Address	Street 10931 SW 53rd Ave	City Portland	State OR	Zip 97219
Mailing Address	Street 10931 SW 53rd Ave	City Portland	State OR	Zip 97219
Phone Number: 503.477.8800		Email: info@nectarpdx.com		
Website: www.nectarpdx.com		Facebook Link: n/a		

Primary Business Contact Information		
Contact	First Name Jeremy	Last Name Pratt
Title	Manager	Email: j.pratt@gmail.com

1. Please describe your plan to prevent theft at the licensed premises, including robberies, burglaries, and shoplifting.

a. The possibility of internal theft will be minimized by the hiring of well-vetted employees who will be trained, instructed and responsible for strict accountability of product.

b. All marijuana items for sale will be located and stored in a manner that the items are only accessible to authorized employees.

c. Premises internally will be under continuous video monitoring. Each high activity room will have multiple cameras and others (except restrooms) will have at least one camera, with the requisite back-up and storage. This will be a practical deterrent and will provide a record of any mishaps.

d. The perimeter of each of the licensed premises will also be under video monitoring and will be secured with hardened locks, security doors, opaque or covered windows, etc. as appropriate. Professional security contractors will be used to implement, certify and maintain all the systems.

e. Personnel on the licensed premises will be trained to de-escalate any active incidents and call for help, including using available silent alarms.

f. Signage inside and outside the premises will warn of video surveillance to deter shoplifting, burglaries and robberies.

g. Several of these procedures and security assets are already implemented for the current medical business being conducted. Further, they are in the process of being brought up to a common standard to comply with the regulatory requirements specified by OLCC.

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2. Please describe your plan to control access to your establishment and ensure that no one under the age of 21 is admitted.

- a. Each establishment is staffed with age-verified employees who serve customers in different capacities. At any given time, at least one is in charge of checking IDs of all visitors as they enter to ensure they are over 21 or older.
- b. Typically, each storefront will have one entry for potential customers where the IDs will be checked. As a further deterrent, there will be ample signage outside the entrance and inside to clarify that no persons under 21 will be admitted. OLCC compliant signage such as “No Minors Permitted Anywhere on the Premises” will be posted.
- c. Employees will be trained to observe and challenge anyone who appears to be below the required age, although given the strict checking at entry, there is not much likelihood that there will be such situations.

3. In order to reduce the possibility of underage persons, as established by law, from gaining access to marijuana products sold at the licensed premises, please describe your plan to educate patrons on the risks of marijuana use by minors.

- a. Our operational emphasis as indicated above will be on controlling access to the licensed premises by underage persons.
- b. However, to further dissuade availability to minors, potentially through legitimate patrons purchasing marijuana at the licensed premises, we will have a combination of mandatory (e.g. OLCC or other authority required) labeling and signage, as well as additional educational signage and materials that will be used.
- c. For example, we will post health warnings, offer educational materials, such as “Educate Before You Recreate” and other similar assets made available by regulatory or health authorities.
- d. In addition, we will work with industry associations and organizations to educate patrons and the marijuana inclined public generally to be educated via ads, pamphlets, signage and other means about the risks of marijuana access and use by minors.

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4. Please describe your plan to ensure that marijuana products sold by your business are not consumed irresponsibly in public or in the immediate vicinity of the license premises.

- a. This can mostly only be addressed by proper signage and warnings posted in and around the licensed premises, which we will do.
- b. OLCC mandatory signage such as “No On-Site Consumption” and “Marijuana and Marijuana-Infused Products May Not Be Consumed In Public” will be posted as required.
- c. Further employees will be trained to observe such activity via our perimeter video monitoring systems and to notify anyone consuming product on our property to cease and desist.
- d. Egregious or repeated instances of such consumption will be reported to the authorities and we may ban repeat offenders from our premises.

5. Please describe your plan to avoid potential negative impacts to neighborhood livability such as noise, parking or garbage from your patrons.

- a. Our general approach to ensuring that such impacts do not occur in the area involves maintaining clean, orderly premises inside and out and dissuade any loitering by people in front or around our stores.
- b. Once again, appropriate signage will be posted and the exterior, including parking lots and other areas surrounding area will be video monitored.
- c. Our facilities typically have their own parking area so that street parking is minimized. In any event, most of our customers stop by for relatively short periods, in most cases under 10 minutes.
- d. Egregious or repeated disruptive or negative behavior will be reported to the authorities.

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6. Please describe the process to respond to complaints from neighboring businesses and residents regarding the licensed premises.

- a. While we anticipate very little by way of complaints (we have operated 4 locations, some over a year, without any complaints from neighbors) we will be receptive to any feedback we may receive from neighbors.
- b. We will train and instruct employees, particularly the ones who will be first to interact with visitors, to escalate such complaints to management immediately.
- c. Once received, management will meet with neighbors who have issues to understand and resolve them as constructively and expeditiously as possible.
- d. We pride ourselves for being a responsible and valuable business in the community we are a part of and will continue to be so.

7. Please include any other pertinent information related to the licensed premises.

- a. Our emphasis on operating our business is to do so at a high standard of professionalism and customer-friendliness. We are already a well appreciated brand and plan to build our brand further as we grow. This high standard is evident physically in our storefronts and the way they are laid out, organized and operated.
- b. Notwithstanding the concerns and perceptions surrounding marijuana businesses, we plan to conduct our business activities in a manner that consistent with leading brands and businesses in any other industry.
- c. Our licensed premises will reflect all of this.

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