



# CITY OF PORTLAND MARIJUANA CONTROL PLAN

Business Information				
Entity Name	Must match Secretary of State Business Registry			
Trade Name (DBA)	Kind Heart Collective			
Facility Address	Street 8217 N Denver Ave	City Portland	State OR	Zip 97217
Mailing Address	Street 8217 N Denver Ave	City Portland	State OR	Zip 97217
Phone Number: 503-512-6136	Email: info@kindheartcollective.com			
Website: www.kindheartcollective.com	Facebook Link: <sup>Optional</sup> www.facebook.com/kindheartcollective			

**1. Please describe how your business will ensure that no one under the age of 21 is admitted, and how your business will educate patrons on the risks of marijuana use by minors.**

No person(s) under 21 can enter our sales floor, which is separated by a solid wall and a locked door and can only be unlocked by authorized personnel. As a part of our procedure at check-in, we are required to check every person(s) date of birth with a valid, government issued ID. Again at the point of sale every person(s) date of birth is confirmed to be 21 or older. Staff are trained to have any persons under 21 years of age exit our premises or if met with resistance to call law enforcement. We have signs posted on our front door, inside our lobby, and on our sales floor that no one under 21 years old is allowed on the premises.

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**2. Please describe how your business will prevent cannabis products from being consumed around or near your business.**

Every person that visits and checks in to our dispensary is provided with our written rules which states no one can consume marijuana products in or around our facility and will be banned from returning to our establishment. If a person is seen consuming marijuana around our facility by our neighboring business and/ or our staff, that person will also be banned from returning to our establishment. Each employee is advised that there is a zero tolerance for public consumption and if met with resistance to call law enforcement.

**3. Please describe how your business will prevent and address potential negative impacts to neighborhood livability such as noise, parking, garbage, or loitering from your patrons.**

If a customer appears to be intoxicated the sale will not be allowed and the person will be instructed to exit the premises. Our employees are required to clean the inside and outside of our building each week and pick up any garbage on the sidewalk to present a clean, welcoming and organized establishment to our customers and surrounding neighbors. Our average visit per customer is five minutes because all our flower is prepackaged to make the transaction smooth and quick. Because of our efficient sales process, our customers should not take up a lot of time parking in front of our establishment. We are also a member of the Kenton Business Association and are in regular contact with the head of KBA. Our communication is open to our business neighbors and the residential community. We also gave our contact information to all the neighboring businesses and asked them to contact us for any questions or concerns.

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**4. Please briefly describe your business's process to respond to and resolve complaints and/or concerns from neighboring businesses or residences.**

If complaints arise from neighboring businesses and/or residents regarding our establishment, our main goal is to address any issues and work together to provide a solution. We would contact each effected person/business to request a meeting on how to solve the problem, and do our best to find a solution in which all parties are satisfied. We have also been transparent on our rules and regulations that we follow established by the City of Portland and the OLCC, if needed. It is our goal to show that we are a responsible and law abiding establishment that focuses on safety and integrity with our neighbors and our customers.

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