



# CITY OF PORTLAND MARIJUANA CONTROL PLAN

Business Information				
Entity Name	Must match Secretary of State Business Registry Slichlolo Broadway Retail LLC			
Trade Name (DBA)	Tru Cannabis			
Facility Address	Street 801 NE Broadway	City Portland	State OR	Zip 97232
Mailing Address	Street 1269 Elati Street	City Denver	State CO	Zip 80204
Phone Number: 414-202-9661		Email: andy@mytrucannabis.com		
Website: www.mytrucannabis.com		Facebook Link: <small>Optional</small>		

**1. Please describe how your business will ensure that no one under the age of 21 is admitted, and how your business will educate patrons on the risks of marijuana use by minors.**

The retail facility features a reception area with a check in window where Identification is checked prior to access to the sales area. The door between the reception area and the retail sales area remains locked at all times. IDs are checked for age verification and to insure they are valid (not expired) and not tampered with (fake). This process applies to customers, vendors, visitors, and contractors. The only exception is for valid medical card holders, for which we check their Identification as well as their medical card for validity. We also keep a State ID guide book on hand for reference. IDs are also checked a second time prior to completing the sale, at the point of sale. If any ID is questionable, a second opinion is obtained by the manager on duty for validity and acceptability. If an ID remains in question, service is refused as a precautionary measure.

No persons under 21 years of age and with valid ID (other than valid and verified medical patients) are allowed access to the retail area.

We refuse service to anyone we believe is purchasing product for anyone other than themselves. All products are marked with "keep away from children" and sold in child proof containers. Educational pamphlets are distributed to all customers at the point of sale, and educational posters are also on display in the retail sales area.

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**2. Please describe how your business will prevent cannabis products from being consumed around or near your business.**

We inform all customers that public consumption is against the law, and that cannabis can only be consumed in private residences. We believe in educating the customers of our policies in addition to City, State, and OLCC policies. Any patrons or persons found consuming cannabis around or near our location are asked to leave immediately or police will be contacted. We also advise them that not following these rules runs the risk of being banned from making purchases in our location.

**3. Please describe how your business will prevent and address potential negative impacts to neighborhood livability such as noise, parking, garbage, or loitering from your patrons.**

We operate a professional establishment with strict standard operating procedures to address these matters. All staff is trained on SOPs and we have daily procedures for the staff, including checklists and sign offs to manage things like picking up trash around the facility. All staff is trained on handling anyone loitering around the store, and asking them to "move on" in a friendly manner. We have not experienced any issues with noise or parking problems to date, as we quickly serve all patrons and do not tolerate any disturbances around our location.

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**4. Please briefly describe your business's process to respond to and resolve complaints and/or concerns from neighboring businesses or residences.**

All complaints are taken seriously and addressed in a timely manner. If a complaint is received, it is our mission to obtain the name and contact information of the complainant and to immediately attempt to address the situation in a neighborly manner. The issue is then brought to the attention of the store manager, general manager, and/or owners to personally follow up to insure the situation is resolved, and mitigated in the future.

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