



# CITY OF PORTLAND MARIJUANA CONTROL PLAN

Business Information				
Entity Name	Must match Secretary of State Business Registry Trellis Holdings OP -3424 NE 82nd Ave LLC			
Trade Name (DBA)	Doctor's Orders			
Facility Address	Street 3424 NE 82nd Ave	City Portland	State OR	Zip 97220
Mailing Address	Street same	City	State	Zip
Phone Number: 971-254-4731	Email: chris@trellisbrands.io			
Website:	Facebook Link: <small>Optional</small>			

**1. Please describe how your business will ensure that no one under the age of 21 is admitted, and how your business will educate patrons on the risks of marijuana use by minors.**

Any person entering the facility is required to check in with a front desk employee at the security window prior to being granted access to the sales floor. Only persons who present valid state or federally issued identification are permitted. Employees are trained not to admit a potential patron if there is any question as to the validity of their identification. As a first line of defense against false identification, the front computer is equipped with an ID scanner to detect false identification that may escape visual scrutiny. This scanner will not retain any customer data, to ensure our customer's privacy and to be compliant with state law. Employees are also provided with a comprehensive ID guide featuring IDs from all 50 states, including multiple versions, as a secondary means of verifying validity. Signage at the front desk also states the minimum birth date for a person to be over 21, to reduce the possibility of employee error.

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**2. Please describe how your business will prevent cannabis products from being consumed around or near your business.**

At the point of sale, OHA-mandated signage highlights basic rules of consumption of marijuana products. At the time of purchase, staff members remind customers that it is illegal to consume marijuana products in public, and that it is illegal to drive under the influence. Employees monitor the surveillance system to ensure that no consumption occurs on or around the vicinity of the facility. Any customer caught attempting to consume on site or in the vicinity will have their name flagged in the point of sale system and be permanently banned from the store.

**3. Please describe how your business will prevent and address potential negative impacts to neighborhood livability such as noise, parking, garbage, or loitering from your patrons.**

We enforce a strict no loitering policy in and around our parking lot to reduce noise, minimize congestion, and provide a safe experience for our customers.

Maintaining a clean parking lot free of garbage is part of our daily opening and closing checklist. All garbage is securely locked in our locking dumpster each night.

We have good relationships with neighbors adjacent to our property and work hard to ensure we are in good standing in the community by keeping a clean and safe property.

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**4. Please briefly describe your business's process to respond to and resolve complaints and/or concerns from neighboring businesses or residences.**

We have provided contact information to the neighboring businesses in case of possible complaints so they can be addressed quickly. We also have a sign posted in the dispensary asking our customers only to use our parking lot and never block the driveways. Our

We value our reputation in the community and pride ourselves on being a good neighbor to the surrounding businesses and residential neighborhood behind 82nd Ave. We've worked hard to cultivate these relationships and will continue to be a great example of the retail marijuana program.

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