



CITY OF PORTLAND MARIJUANA CONTROL PLAN

Business Information				
Entity Name	Must match Secretary of State Business Registry CO2 Company Auction House LLC			
Trade Name (DBA)	Cannabis & Co.			
Facility Address	Street 1010 SW Gibbs St	City Portland	State OR	Zip 97239
Mailing Address	Street 1010 SW Gibbs St	City Portland	State OR	Zip 97239
Phone Number: (503) 477-5202	Email: info@theco2company.com			
Website: www.theco2company.com	Facebook Link: <small>Optional</small>			

1. Please describe how your business will ensure that no one under the age of 21 is admitted, and how your business will educate patrons on the risks of marijuana use by minors.

Selling to minors is something that is taken very seriously at our business. Per OLCC rules we post all the required signage at the entrance to the building and inside the store where customers have access. Employees are trained that if they see anyone who appears under the age of 30 to check the individuals ID at the door before they are even allowed to enter the Retail sales area. Any person under the age of 21 will be refused access to the dispensary and staff is also trained to recognize fake id's and to question ones that look suspicious. We have a strict zero tolerance policy and any questionable id's are refused access to the building. Additionally, all IDs are checked prior to making any purchases regardless of age or appearance.

We have all of the required security cameras and safety measures in place to prevent access during both business and non-business hours. Multiple panic buttons on site allow the police to be notified in addition to remote panic buttons controlled by upper management.

In terms of educating patrons we work with industry associations and have various pamphlets on site which talk about the dangers of marijuana to minors as well as all of the required signs posted in and around the building. Staff is well-trained and we encourage patrons to ask questions to our budtenders and managers on site.

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2. Please describe how your business will prevent cannabis products from being consumed around or near your business.

We have all the necessary signage around the building outlining the 'no consumption on site' policy. Security cameras provide coverage all around the building and staff is trained to remain hyper vigilant while working and also while on break in and around the building. Cameras are checked often and any suspicious individuals are monitored to make sure no issues arise. In the unlikely event that an individual were to consume products in or around the building we have trained the staff to immediately notify police and ban those individuals from entering our building in the future. As with all compliance issues we maintain a very strict zero tolerance policy in regards to consumption on site.

3. Please describe how your business will prevent and address potential negative impacts to neighborhood livability such as noise, parking, garbage, or loitering from your patrons.

We strive to be nothing but a positive impact on our neighborhood and have always maintained great relationships with all of our neighbors. In terms of prevention, we have state of the art surveillance equipment to make sure all rules and regulations are being followed and to make sure no disruptive behaviors impact our surrounding areas. We have clearly labeled all parking spaces around our building as to which ones are available for customers to park in and immediately notify any customers to move their vehicles if they park in any spots not designated for our business. We post signs in and around the building which clearly outline our daily hours and have no loitering signs posted as well. Staff is trained to recognize any patrons who may be loitering and kindly ask them to leave the premises if it becomes an issue. We have garbage receptacles in the building and do regular sweeps around the property to pick up any garbage or litter regardless if our patrons were the cause of it.

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4. Please briefly describe your business's process to respond to and resolve complaints and/or concerns from neighboring businesses or residences.

As mentioned above we strive to maintain a positive relationship with all of our neighbors and surrounding businesses. If any concerns should arise, staff is trained to take those complaints seriously and escalate them to management if they are not able to effectively address them immediately. As with most issues, open and honest communication is always the most effective way to handle situations and we will meet with any neighbors face to face to hear their concerns and deal with them as quickly and efficiently as possible. We pride ourselves on being a positive influence in the neighborhood and have always felt that is the best way to run a business. When possible we always try to interact with our neighbors and are always looking for feedback from them whether positive or negative. To date we have had no issues of any kind with any of our neighbors and hope to keep that statistic intact moving forward.

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