



MARIJUANA CONTROL PLAN MEDICAL DISPENSARIES AND MARIJUANA RETAILERS

Business Information				
Entity Name	Must match Secretary of State Business Registry JB Retail LLC			
Trade Name	DBA Fremont Cannabis			
Facility Address	Street 5103 NE Fremont	City Portland	State OR	Zip 97213
Mailing Address	Street 5103 NE Fremont St	City Portland	State OR	Zip 97213
Phone Number: (541) 288-8858	Email: jglascock@groenoregon.com			
Website: N/A	Facebook Link: N/A			

Primary Business Contact Information		
Contact	First Name Jason	Last Name Glascock
Title	General Manager	Email: jglascock@groenoregon.com

1. Please describe your plan to prevent theft at the licensed premises, including robberies, burglaries, and shoplifting.

In order to prevent theft on the licensed premise, Fremont Cannabis employees will be trained on all security measures. We believe that thorough safety and security measures serve as strong deterrents to criminal behavior. Fremont Cannabis will meet or exceed all safety and security requirements set forth by the State of Oregon and the City of Portland, including the following:

1. Place security signs and stickers on points of entry to serve as deterrents to criminal activities.
2. Provide adequate lighting both inside and outside the business, with sufficient exterior lighting to illuminate dark areas around the building and parking lots.
3. Install silent alarms to notify police and other emergency personnel/services in the case of criminal activity.
4. Install state-of-the-art cash register protection.
5. Install digital security cameras with off-site data backup throughout the interior and exterior of the location to deter criminal activity, and to help with identifying suspects after a robbery has been committed.
6. Utilize a safe with a drop mechanism that allows employees to make periodic drops during the day to minimize the amount of cash in the registers.
7. Always drop large bills immediately and publicize this to discourage theft.
8. Provide adequate staffing to ensure that at least two employees are on duty at all times.

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2. Please describe your plan to control access to your establishment and ensure that no one under the age of 21 is admitted.

Fremont Cannabis will control access to the premises by creating a security station at the entrance to the establishment, manned at all times during business hours by a fully trained staff member to check identification documentation. This staff member will be responsible for verifying each customer's identification documents to ensure that the documents are valid and state approved, and that the customer is 21 years of age or older.

Appropriate signage, written in both Spanish and English, will be posted outside and inside the facility to notify customers that Fremont Cannabis is an "over-21" facility and that valid identification is required for entry.

Prior to making a sale, each cashier will be required to review the customer's personal identification a second time before any transaction is completed, to ensure that the ID is valid and that the customer is over 21 years of age.

In addition, all staff members will be trained in the proper procedures for dealing with minors or those with unacceptable/invalid identification.

3. In order to reduce the possibility of underage persons, as established by law, from gaining access to marijuana products sold at the licensed premises, please describe your plan to educate patrons on the risks of marijuana use by minors.

To reduce the risk of underage persons gaining access to marijuana products on the premises, Fremont Cannabis will educate customers on the risk of marijuana use by minors. In addition to in-store signage, with every purchase, Fremont Cannabis will provide printed matter regarding the health risks of marijuana and will have this information readily available if a consumer asks for it.

Fremont will use the OHA guide as a reference to train staff so they can effectively educate customers if prompted. Key items from the OHA guideline include

- Understanding and minimizing the possible negative public health impacts of retail and medical marijuana products;
- Educating the public about health issues related to marijuana use;
- Protecting children and vulnerable populations from marijuana exposure;
- Preventing youth from starting to use marijuana; and
- Monitoring marijuana use, attitudes and health effects.

In addition, all packaging will be designed to deter opening by minors/children, and will bear health warning notices as required by law.

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6. Please describe the process to respond to complaints from neighboring businesses and residents regarding the licensed premises.

If Fremont Cannabis receives a complaint from a resident or neighboring business, staff members will be trained to immediately relay the complaint to store management; managers will, in turn, take immediate steps to personally address the matter and take appropriate corrective action, with the aim of reaching a satisfactory and amicable solution for all parties involved.

If the matter is beyond manager's ability to resolve, ownership will be contacted to address the complaint in a timely and professional manner.

Following the resolution of a complaint, staff will be informed of the outcome and will be provided with any necessary training to prevent the problem from reoccurring.

Complaints regarding staff members or customer service will be thoroughly reviewed and documented, per the company's human resources policies.

7. Please include any other pertinent information related to the licensed premises.

In addition to our ongoing employee review and training procedures, Fremont Cannabis will work diligently to keep every staff member up to date regarding new and changing marijuana laws, conflict resolution, and safety and security measures. Emergency procedures and important contact information will always be available in digital and hard-copy format, in several locations throughout the premises, and monthly staff meetings (required attendance) are held to keep our employees updated with respect to company and community concerns and events.

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