



To organize and support community partnerships to prevent crime and the fear of crime

4747 E. Burnside
Portland, Oregon 97215

tel 503-823-4064
fax 503-823-2909
tty 503-823-6969

This document is available at the Crime Prevention Program website:

www.portlandoregon.gov/oni/cp



Portland Public Safety Resources

Office of Neighborhood Involvement Crime Prevention Program
Fall 2017

Hotlines, Crisis Lines, Information Lines

Emergency police, fire, medical (24 hrs)	9-1-1
Non-emergency police (24 hrs)	503-823-3333
City/County Information & Referral.....	503-823-4000
Mental Health Crisis Line (24 hrs)	503-988-4888
Drug & Alcohol Helpline (24 hrs)	800-923-HELP (4357)
Child Abuse Hotline (Multnomah County) (24 hrs)	503-731-3100
Call to Safety (help for survivors of violence) (24 hr).....	503-235-5333
Multnomah County Aging, Disability, Veteran Helpline (24 hr) ..	503-988-3646
.....	multco.us/ads
Health & Human Services referral	2-1-1
.....	211info.org
Oregon Attorney General's Consumer Hotline	503-229-5576
.....	doj.state.or.us

City of Portland Crime Prevention Services and Other Resources

City of Portland Crime Prevention Program provides community organizing, problem-solving advice and education around crime issues:

Main Line	503-823-4064
onicpa@portlandoregon.gov	portlandoregon.gov/oni/cp
Neighborhood Watch	823-2781
Training and Education	823-3131
Program Manager	823-2030
Crime Prevention handouts.....	portlandoregon.gov/oni/cpadvice
.....	<i>Includes security checklists, burglary, package and bike theft prevention</i>
Portland Police Bureau (PPB) Locks Program	503-823-0723
.....	<i>Free locksmith services for low-income seniors and crime victims</i>
PPB's WomenStrength and GirlStrength self-defense classes
.....	portlandoregon.gov/police/womenstrength
FTC Identity Theft prevention and recovery	ftc.gov/idtheft
Internet Safety and Privacy	stopthinkconnect.org

Portland Police Bureau (PPB) Services

Emergency police, fire, medical (24 hrs)	9-1-1
.....	<i>Call for immediate threats to life or property, crimes in progress</i>
Non-emergency police (24 hrs)	503-823-3333
.....	<i>Report suspicious activity that is not a crime in progress, file a police report</i>
Online Crime Report for theft from publicly accessible spaces, vandalism (excluding graffiti), lost property	portlandoregon.gov/police/cor
PPB Smartphone App for iPhone	bit.ly/PPBIOS

PPB Smartphone App for Android bit.ly/PPBAndroid
App includes PPB news releases, crime maps and alerts

Precinct Information. Call precincts for supervisors, the Neighborhood Response Team and district officers:

- Central Precinct 503-823-0097
West of the river, except for Linnton, and inner SE to 39th
- East Precinct..... 503-823-4800
East of SE 39th, south of I-84, plus Madison South
- North Precinct 503-823-5700
North and NE Portland north of I-84, plus Linnton
- Drug House Complaint Line 503-823-DRUG (3784)
- Gang Enforcement Team gangs@portlandoregon.gov ... 503-823-4106
- Copies of police reports..... 503-823-0043
- Bike Theft Task Force-submit tips to PPB btff@portlandoregon.gov
- Multnomah County District Attorney's Office 503-988-3162
..... mcdca.us
- Portland Police Bureau website..... portlandoregon.gov/police
- Crime statistics and mapping portlandoregon.gov/police/29795
- Crime Stoppers-tips about crimes 503-823-HELP (4357)
Text 823HELP + your tip to 274637..... crimestoppersoforegon.com
- Alarm program..... 503-823-0031
For questions about home and commercial alarms and preventing false alarms
- Trespass Enforcement Agreement Program
..... portlandoregon.gov/police/article/543498
Eligible businesses can authorize the Portland Police Bureau to trespass on their behalf, but are advised to read the eligibility criteria before applying

Neighborhood Safety & Livability Services

City of Portland's Graffiti Abatement Program:

- Graffiti Abatement and reporting line 503-823-4TAG (4824)
- PDX Reporter..... pdxreporter.org
Online reporting of graffiti, abandoned autos, street lighting & other livability issues
- Graffiti website portlandoregon.gov/oni/graffiti
- City's Noise Control Office (excessive amplified sound) ... 503-823-7350
noise@portlandoregon.gov portlandoregon.gov/oni/noise
- Resolutions NW neighborhood mediation 503-595-4890
Free mediation for neighbor-to-neighbor disputes
- Multnomah County Animal control..... 503-988-7387
..... multcopets.org
- Portland Parks security..... 503-823-1637
..... parkscanpdx.org
To report ongoing security & safety problems in public parks
- One Point of Contact Campsite reporting .. portlandoregon.gov/campsite
- Homelessness Toolkit..... portlandoregon.gov/toolkit
Resources and information about homelessness
- Code enforcement & neighborhood inspections .. 503-823-CODE (2633)
To report zoning code violations, dilapidated or dangerous building conditions, tall grass, trash in yard, cars parked on yard
- Metro Regional Illegal Dumping Patrol 503-234-3000
- NFM Cart Rescue for abandoned shopping carts 888-552-2787
- Vector control..... 503-988-3464
To report rodent infestations, mosquito breeding grounds

Traffic Safety & Livability Hotline503-823-SAFE (7233)
safe@portlandoregon.gov portlandoregon.gov/transportation
To report locations with chronic traffic safety problems

Online reporting and requests related to traffic, parking, walking and biking.....*portlandoregon.gov/transportation/47348*

Abandoned vehicles on public property..... 503-823-7309

Parking patrol (illegally parked vehicles) 503-823-5195

Street maintenance 503-823-1700

Street Light Outage Hotline 503-865-LAMP (5267)

Towing Information 503-823-0044

Liquor license establishments information and complaints. For concerns about existing liquor license establishments or pending applications for new ones, contact the resources below:

City of Portland's Liquor License Notification Program..... 503-823-4520
liquor@portlandoregon.gov portlandoregon.gov/oni/liquor

Oregon Liquor Control Commission (OLCC) 503-872-5000
olcc.dispatch@oregon.gov oregon.gov/olcc

OLCC's after-hours line for problem establishments503-872-5070

Medical Cannabis information and complaints. For concerns about existing medical cannabis dispensaries or pending applications for new locations, contact both resources below:

City of Portland's Cannabis Policy Program 503-823-9333
cannabis@portlandoregon.gov portlandoregon.gov/oni/marijuana

Oregon Health Authority Medical Marijuana Program 855-244-9580
medmj.dispensaries@state.or.us mmj.oregon.gov

Recreational Cannabis information and complaints. For concerns about existing recreational cannabis businesses or pending applications for new locations, contact both resources below:

City of Portland's Cannabis Policy Program 503-823-9333
cannabis@portlandoregon.gov portlandoregon.gov/oni/marijuana

OLCC Recreational Marijuana Program 503-872-6366
marijuana@oregon.gov marijuana.oregon.gov

Victim Services

OR Dept. of Justice Crime Victim's Services *doj.state.or.us/victims*
Includes information about victims' rights and crime victims compensation

Multnomah County Victim Services *multco.us/dcj/victims-services*

Domestic violence services *web.multco.us/dv*

Sexual Assault Resource Center *sarcoregon.org*

Not Alone: Together Against Sexual Assault..... *notalone.gov*
Info for survivors of sexual assault on college campuses, tips on how bystanders can help prevent assault, data, how friends can support survivors

Custody status of offenders..... *vinelink.com*

Multnomah County Sheriff's Online Booking Data *mcsso.us/paid*

Neighborhood Involvement

City's Office of Neighborhood Involvement *portlandoregon.gov/oni*

National Night Out *portlandoregon.gov/oni/nno*
Neighborhood public safety event in August to get to know your neighbors

Portland Maps-property and neighborhood info *Portlandmaps.com*

City of Portland's Crime Prevention Program

Our program provides prevention advice, organizes and trains Portland residents and businesses on crime issues. To connect with a Crime Prevention Program Coordinator in your Portland neighborhood:

- Call 503-823-4064
- Email onicpa@portlandoregon.gov

Request a training at www.portlandoregon.gov/oni/70447

District Coalition Offices support area volunteer-based neighborhood associations, community groups and individual community activists with transportation, land use, safety and other neighborhood issues:

- Central Northeast Neighbors 503-823-3156
NE Portland neighborhoods east of 42nd and west of I-205 plus Sunderland
- East Portland Neighborhood Office 503-823-4550
Portland neighborhoods east of I-205
- North Portland Neighborhood Services 503-823-4524
North Portland neighborhoods
- Northeast Coalition of Neighborhoods 503-388-5004
Inner NE Portland neighborhoods
- Neighbors West/Northwest 503-823-4288
NW Portland, Downtown, Old-Town China Town, Goose Hollow, Arlington Heights, Sylvan Highlands neighborhoods
- Southeast Uplift..... 503-232-0010
SE Portland neighborhoods south of I-84 and west of SE 82nd Ave
- Southwest Neighborhoods Inc..... 503-823-4592
SW Portland neighborhoods south of US-26

Other Prevention and Safety Resources

- Public Alerts Registry for emergency alerts..... publicalerts.org
Includes boil water notices, chemical leaks, dangerous police incidents in your area
- CARES NW-child abuse and safety resources ..caresnw.org/resources
- City's Office of Youth Violence Prevention 503-823-4180
..... portlandonline.com/safeyouth
Info about gang outreach and the Community Peace Collaborative
- Mental Health First Aid GetTrainedToHelp.com
Free, comprehensive trainings to help any community member identify, understand and respond to a person experiencing a mental health concern
- Stolen bike registries bikeindex.org and project529.com
Proactively register your bike serial number to improve chances of recovery
- City's Bike Theft Prevention website endbiketheft.org
- Better Business Bureau's Scam Tracker bbb.org/scamtracker/us
Maps out scams reported to BBB and includes prevention education
- State of Oregon Division of Financial Regulation oregondfcs.org
Protects consumers and regulates insurance, depository institutions, trust companies, securities, and consumer financial products and services
- Sex offender info web.multco.us/dcj-adult/sex-offender
- FBI Uniform Crime Report..... ucrdatatool.gov
- Bureau of Justice Statistics bjs.gov
- Bureau of Emergency Communications portlandoregon.gov/911
Dispatchers for police, medical and fire
- City's Landlord Training portlandoregon.gov/bds/landlordtraining
Free class offered in Spring and Fall that teaches landlords and property managers how to maintain safe properties and address problems
- Portland Fire Bureau's safety brochures.. portlandoregon.gov/fire/44467
- Portland Bureau of Emergency Management... portlandoregon.gov/pbem
Emergency preparedness info and Neighborhood Emergency Team training