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SECURITY - FREQUENTLY ASKED QUESTIONS

WHEN TO CALL 911

Call **9-1-1** when a prompt response is needed in the following emergencies:

- Saving a life
- Reporting a fire
- Stopping a crime

For more information, visit <http://www.portlandoregon.gov/911/article/4884>.

WHEN TO CALL POLICE NON-EMERGENCY

Call **503-823-3333** for non-emergencies including the following activities:

- Additional property information (for a previously filed report)
- Lost property
- Suspicious activity within the last day
- Theft (from a publicly accessible place)
- Theft from a vehicle
- Vandalism (excluding graffiti)
- Vandalism to a motor vehicle

To complete a police report online, visit <http://www.portlandoregon.gov/police/cor>.

WHEN TO CALL PP&R SECURITY (Park Rangers | Parks Customer Service Center)

- Report violations of park rules to **503-823-1637**
- Send an email for less urgent issues to RangerCallCenter@portlandoregon.gov
(Email is checked weekly)

Issues may include:

- Unpermitted events
- Dogs off leash violations
- Drinking or smoking violations
- Remote controlled vehicles
- Possession of weapons
- Additional title 20 PP&R rules - <http://www.portlandoregon.gov/citycode/28627>

PP&R has **11 to 13 rangers** on daily duty for 200+ parks. Due to limited ranger capacity, not all calls are responded to, but all calls are logged and reviewed. ***** Please DO NOT report maintenance issues such as trash, broken outlets, etc. to this number.**



WHERE TO REPORT CAMPING ON PARKS PROPERTY

- Email reportpdx@portlandoregon.gov
- [Desktop] Online at <https://portlandoregon.gov/campsite>
- [Mobile] Download PDX Reporter App for iPhone and Android:
<https://www.portlandoregon.gov/53613>
 - Android Download:
<https://play.google.com/store/apps/details?id=gis.cityreports.android>
 - iOS Download: <https://itunes.apple.com/us/app/pdx-reporter/id351455616?mt>
- Call the Park Rangers at **503-823-1637** to report camps, but only concurrent with the previous steps as applicable.
- Email rangercallcenter@portlandoregon.gov (email is checked weekly).

***Not all camping complaints will result in action by the City. There are low-level behaviors that will continue, as the City must marshal its resources strategically. For more information, visit the **Homelessness Toolkit**, <http://www.portlandoregon.gov/toolkit> — a single resource for information on City homelessness initiatives, to volunteer opportunities.

RESOURCE NUMBERS

Emergency Police, Fire, Medical (24-Hours)

9-1-1

Parking Patrol (Illegally-Parked Vehicles)

503-823-5195

Non-Emergency Police (24-Hours)

503-823-3333

Metro Regional Illegal Dumping Patrol

503-234-3000

City/County Information & Referral

503-823-4000

Multnomah County Aging, Disability, Veteran

Helpline (24-Hours)

503-988-3646

Mental Health Crisis Line (24-Hours)

503-988-4888

Multnomah County Animal Control (Abuse and

Neglect Investigations)

503-988-7387

Drug & Alcohol Helpline (24-Hours)

1-800-923-HELP (4357)

Health & Human Services Referral

2-1-1

Portland Women’s Crisis Line (24-Hours)

503-235-5333

Graffiti Abatement and Reporting Line

503-823-4TAG (4824)

Abuse Hotline (Multnomah County) (24-Hours)

503-731-3100

Public Alerts Registry (Emergency Alerts)

Publicalerts.org

Abandoned Vehicles on Public Property

503-823-7309