



Sellwood-Moreland-Brooklyn NET Operations & Communications Plan

Fire Management Area (FMA):	20
Fire Station	Fire Station #20 (SE Bybee & SE 22nd Ave) GPS: Lat: 45.4743079, Long: -122.6422638
Staging Area – Sellwood	SMILE Station (SE 13th Ave & SE Tenino) GPS: Lat 45.4634372, Long -122.6527764
Back-Up Staging Area - Sellwood	Sellwood Middle School parking lot - 8311 SE 15th Ave GPS: 45.4620989, Long: -122.6508546
Staging Area - Eastmoreland	Duniway School Field (Reed College Parkway & SE Lambert) GPS: Lat: 45.4676780, Long: -122.6290475
Back-Up Staging Area - Eastmoreland	Berkeley Park - entrance is at SE 36th Ave just north of SE Bybee Ave. GPS: Lat: 45.4728509, Long: -122.6261890
BEECN Cache - Sellwood	SE corner of Sellwood Field - Site 36 GPS: Lat: 45.4616143, Long: -122.6493244
BEECN Cache - Eastmoreland	7710 SE 35th Ave - Site 37, (To be relocated ASAP) GPS: Lat: 45.4678198, Long: -122.6269149
UHF Channel (BEECN):	Channel 1 for Sellwood and Duniway BEECN
Primary FRS/GMRS Channel Secondary Channel	FRS/GMRS Channel 6: 462.6875 MHz GMRS Ch.13: 462.6625 MHz; FRS Ch. 5: 462.6625 MHz
Team Meeting Location	SMILE Station (SE 13th & SE Tenino) GPS: Lat 45.4634372, Long -122.6527764

Note-as of now Sellwood NET has a local ham simplex frequency of 431.600 for communications amongst hams on our team. But-this may change upon further investigation.

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SECTION 1: Deployment Process

General Guidelines

The Sellwood-Moreland-Brooklyn NET team will follow the NET Communication Protocols as outlined in the PBEM [Neighborhood Emergency Team \(NET\) Guidelines](#) (800.70).

How Deployment Occurs

NET Guidelines covers several deployment scenarios that we may encounter:

- PBEM initiated deployment
- Self deployment
- Standing orders to deploy

PBEM-Initiated Deployment

The NET Team Guidelines make it clear that only PBEM can officially activate a NET. PBEM will use any means necessary to notify NET member of activation, also update a recorded message on the NET Emergency Activation hotline at 503-823-1410.

Self-Deployment

Self-deployment is only authorized if ALL of the following conditions are met:

- (1) A large citywide emergency is taking place,
- (2) Communication systems (such as landlines and cell phones) are inoperative, and
- (3) Members have not received instructions from PBEM and cannot reach the NET Emergency Activation recording: 503-823-1410.

SECTION 2: Communications Protocols

Immediately following a major disaster, it's safe to assume that major communications infrastructure will be limited, compromised or destroyed. If not completely out of service, it is likely to be overwhelmed and/or limited in its ability to allow users to reach beyond the immediate area.

Communications Matrix

Our communications priority matrix is as follows, in order of succession. If the top-most listed communications tool is not available or unreliable at reaching the team, go down the list until contact has been made.

- (1) Data (Email and SMS Text)
- (2) Radio
- (3) On Foot

Data Messaging

In the event of NET team activation, the team leadership will first attempt to notify team members via data messaging. This could include a combination of several methods:

- Sending an email to all team members
- Sending a text message to all team members

In some disaster situations, text message might work even if cellular voice does not. This is due to the ability for data to be sent over the control channel versus traffic channels. Texting can be done by phone, or if a computer with email internet access is available, using the following links:

- AT&T – mobilenumber@txt.att.net
- Sprint – mobilenumber @messaging.sprintpcs.com
- T-Mobile – mobilenumber @tmomail.net
- Verizon – mobilenumber @vtext.com

FRS/GMRS Radio

In the case of self deployment or PBEM deployment, all team members should tune their radio to **FRS/GMRS channel 6** and monitor the channel. Periodically try to make contact, saying, “This is Sellwood NET member [YOUR NAME] checking in from [YOUR LOCATION]. Over.” Keep in mind you may be the first person to check in, so be patient. Follow directions from the net control at the deployment site. Be prepared to change channels if the net control directs you to do so to coordinate with other nearby NET members and/or teams. Reserve channel 6 for contacting the deployment center if at all possible.

Location	Name	Frequency
1	GMRS01	462.5625
2	GMRS02	462.5875
3	GMRS03	462.6125
4	GMRS04	462.6375
5	GMRS05	462.6625
6	GMRS06	462.6875
7	GMRS07	462.7125
8	GMRS08	467.5625
9	GMRS09	467.5875

Location	Name	Frequency
12	GMRS12	467.6625
13	GMRS13	467.6875
14	GMRS14	467.7125
15	GMRS15	462.5500
16	GMRS16	462.5750
17	GMRS17	462.6000
18	GMRS18	462.6250
19	GMRS19	462.6500
20	GMRS20	462.6750

10	GMRS10	467.6125
11	GMRS11	467.6375

21	GMRS21	462.7000
22	GMRS22	462.7250

Amateur (Ham) Radio

Ham radio is the most reliable communications tool in a disaster situation.

If you are not able to check in on FRS/GMRS as you deploy, attempt contact on simplex UHF 461.600. This is the assigned team simplex frequency.

See *Appendix B, Team Roster*, for a list of licensed AROs on our team and their call signs.

Ham Radio Protocols During Deployment

In the event of a deployment, the official team AROs will be responsible for operating the radio using the frequencies found in the chart following this section.

1. Once the team is assembled at the NET Staging Area, the ARO will check in with Multnomah County Amateur Radio Emergency Service (ARES) Resource Net Controller on the Multnomah County Secondary Repeater MC-2. Checking in with MC-2, the ARO gives his or her FCC call sign and waits for acknowledgement from the net control operator. Once recognized, the ARO then provides the following information:
 - Name
 - Location (nearest major cross streets)
 - Available equipment, including communications and transportation resources
 - NET affiliation
 - Any other information deemed necessary by the ARO or requested by net control

The ARO then declares that she or he already has an assignment (which is to support the NET) and is switching to the PBEM tactical net.

2. If no contact is possible on the Multnomah County ARES Resource Net via the Multnomah County Secondary Repeater (MC-2), AROs should attempt to contact a Multnomah County ARES Net Controller via the following channels in this order:
 - a) Multnomah Secondary Simplex (MC-5)
 - b) Multnomah Primary Simplex (MC-4)
3. After checking in with the Resource Net Controller (or attempting to check in) the ARO switches over to the **tactical net reserved for PBEM at MC 8, followed by MC 9 if there is no answer at MC 8.** The ARO will check in with the PBEM Tactical Net Controller, sited at the ECC, and repeat the same information given for the Multnomah County Resource Net check in.
4. Regular radio traffic and monitoring commences. The NET Tactical Net Controller will contact each team periodically for status reports and issue deployment authorization

messages or assignments as necessary. AROs should use the NET Tactical Net also to request resources and information.

5. In the event of a deployment if you are an ARO or amateur licensee you may be called upon to assist the lead ARO with scribe duties and/or organizing and running a radio net for the FRS equipped teams in the field. In the case of multiple staging areas (i.e. Sellwood, Eastmoreland, Brooklyn, Westmoreland) you may need to direct field teams to switch to alternate FRS/GMRS channels to avoid interference. You may also be directed to be a liason via amateur radio to the other staging areas.
6. Team amateur radio ops should list their equipment resources with the lead ARO to allow assignment of resources as needed. This should include handheld, mobile and fixed radios; portable antennas and emergency power (batteries, generators, solar).
7. All team amateur ops should have the main emergency frequencies programmed into their radios to allow interoperability. (See below 'MC frequency chart').
8. As new amateur licensees join the team they are encouraged to familiarize themselves with basic amateur protocols and basic net procedures in order to facilitate stepping in to a net control position (amateur and/or FRS). Team AROs can assist and develop training to facilitate this goal.

Ham Radio Frequency List -

The table below shows the main VHF frequencies used by Portland NET. MC 2, MC 8, and MC 9 are the ones of primary interest for NET operations, but they should all be programmed in as repeaters go down and interference causes people to move around.

Channel	Transmit Frequency	Offset/ PL	Description
MC 1	146.840		Primary Repeater
MC 2	147.280	+ 167.9	Secondary Repeater (Resource Net)
MC 3	146.940		Tertiary Repeater
MC 4	146.480		Primary Simplex
MC 5	146.460		Secondary Simplex
MC 6	147.040	+ 100,0	Delta Repeater
MC 7	147.560		Gresham Simplex
MC 8	147.580		NET Tac 1 PBEM
MC 9	147.540		NET Tac 2 PBEM
MC 11	146.840		Simplex
MC 12	147.280		Simplex
MC 13	146.940		Simplex
MC 14	147.040		Simplex

SECTION 3: Operations During Deployment

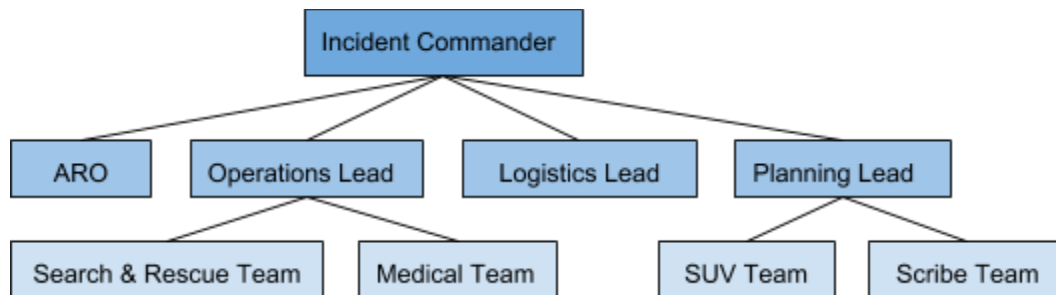
Initial Duties After Deployment

After receiving a deployment message or self-deploying, team members should:

1. Check themselves for injuries and ensure personal safety.
2. Check in with household members, ensure their safety, and treat any injuries.
3. Follow team communication protocols.
4. Put on personal protective equipment (PPE) and retrieve NET kit.
5. Proceed to the NET staging area.
6. On the way to the Staging Area, complete the [Damage Assessment Form \(Form 1\)](#).

On Arrival at Staging Area

1. The first person on-site becomes the **Incident Commander (IC)** until a pre-determined or more qualified leader arrives. This person needs to determine if the area will make a suitable command post or whether operations need to move to the back-up location.
2. As the next team members arrive, damage assessment forms are turned into the **IC**.
3. The **IC** will assign the first few team members to high-priority roles, including:
 - a. **Amateur Radio Operator (ARO)** (communicates with emergency personnel and NET coordinator. Must be ham radio licensed.)
 - b. **Planning Lead** (coordinates human resources and documentation; tracks volunteers; manages intake, briefing & assignment of SUVs; assigns scribes & organizes documentation.)
 - c. **Operations Lead** (coordinates all tactical operations – search and rescue, medical triage/treatment, etc.)
 - d. **Logistics Lead** (procures and manages supplies and facilities/shelters; coordinates food and medical support for team members.)



Team Roles Chart – Incident Command System

4. As intelligence is collected and assessed, the **IC** will work with the **Section Leads** to prioritize actions and deploy and reassign volunteers as needed. Assignments are tracked by the **Operations Lead** on the **Assignment Tracking Log (Form 3)**, and detailed instructions are written on the **Assignment Briefing Form (Form 4)**.
5. As resources are deployed, **Scribes** will complete the **Personnel Resources Check in Form (2b)** to track which volunteers are assigned where, and when they return. (**Team members** will always deploy to assignments in teams of 2 or more.)
6. Team Members who are deployed to the field will use the **Assignment Briefing Form (Form 4)** to log their actions. Once an assignment is completed, they will return to the NET Staging area to debrief and receive further instructions.
7. The **Operations Lead** will assign team members to a medical unit. **Medical team members** will establish an area for treatment, and a separate area for a morgue. They will use the **Victim Treatment Area Record (Form 5)** to track victims who enter the treatment area, their condition, and their status.
8. The **Logistics Lead** is responsible for checking out and checking in NET-managed equipment; all check-outs will be recorded on the **Equipment Inventory Log (Form 7)**.

NOTE: See Appendix A, *Forms Used During Deployment*, for a detailed description of the forms used in this process.

NET Self-Care

- Self-care — attending to your physical and emotional well-being — is the foundation of helping others. If you are not taking care of your needs, you will not be effective in helping others.
- Take care of fellow NETs by modeling and encouraging good self-care.
- Monitor and attend to your physical needs: hydration, food, and bathroom breaks.
- Take rest breaks; nap/sleep as needed.
- In a disaster or other stressful situation, feeling tense and stressed is to be expected. However, signs that you need a break or more support for yourself would include extreme anger, fear, sadness and/or confusion; exhaustion; hopelessness; or feeling numb/lack of feeling anything at all.
- If you see these signs in fellow NETs, respectfully but honestly share your observations and encourage them to stop and take a break.

Managing “SUVs”

Spontaneous, unassigned volunteers (SUVs) are likely to show up at the staging area or BEECN site. The **Planning Lead / SUV Manager** will intake them into our resource pool, identify their skills, provide safety briefings, and assign them to appropriate tasks, such as:

- Walk the neighborhood and do damage assessments.
- Knock on doors and check in with people.
- Collect blankets, first aid, or other supplies.
- Go directly to the homes of folks in the neighborhood that we've identified as medical
- Clear debris, clear evacuation routes.
- Put crime scene tape around dangerous areas.
- Escort walking wounded.

- Scribe or runner for team leads - only after appropriate briefing/training.

Responding to Community Needs

- When interacting with SUVs, neighbors, and victims, you may encounter those who are extremely frightened and upset. Sometimes, fear can lead to angry and aggressive behavior.
- Your safety and that of fellow NETs is paramount; don't confront or attempt to physically control someone who is behaving aggressively.
- As best you can, remain calm and clear. De-escalating those who are very angry and upset can be helped by speaking in a normal tone/at a normal volume.
- Be aware of physical cues and body language. Avoid standing too close or "over" someone (if you are taller than them, you may need to back up; if they are sitting you might kneel or sit); and use "open" body language (e.g. arms at your sides vs crossed across your chest; face relaxed vs frowning).
- Helping people feel heard often helps. Validate what they are saying ("I hear how upset you are"; "It makes complete sense that you are feeling that way").
- Be honest about what you do and don't know; try to instill hope but don't give false reassurances or promises you can't keep.

Tips

- You and your family come first. Do not attempt to help others until you have ensured that your household is safe.
- When in doubt about what to do, always remember "Do the most good for the greatest number of people in the least amount of time."
- Document, document, document! If the forms aren't working for you, use something else. Just write it down.

SECTION 4: Ending Deployment

Team members will continue working in shifts (up to 12 hours max) and documenting everything they do until they receive a stand down order from PBEM or other emergency response personnel.

Appendix A: Forms Used During Deployment

Documenting serves several purposes:

- The NET IC will know what is happening throughout the incident, and will have written information to pass on to the professional responders.
- The team will be able to show how many volunteer hours were provided to the City.
- Liability exposure will be documented.
- Communication will be improved between the functional areas and between shifts.

The information can be written down on the standard forms described below, OR it can be written down on a piece of paper. The important thing is to **WRITE IT DOWN!**

Standard Forms

There are nine standard forms used by NET teams. PBEM recommends printing copies to place in your NET kit. The forms can be found at:

<https://drive.google.com/open?id=0ByvleGey8zLgLXowWDVfbHQ3UUE>.

- The **Damage Assessment Form (#1)** is completed by NET members as they travel to the NET Staging area. The form is given to the NET Incident Commander (IC). The form provides a summary of overall hazards in selected areas. The information is used for prioritizing and formulating activities.
- The IC works with Incident Command Staff (Operations, Planning, and Logistics Leads, and ARO) to complete incident size-up and review and prioritize actions based on damage assessment and other intelligence .
- The NET IC and Operations Lead assembles teams and makes assignments based on the prioritized actions. The NET IC and Operations Lead associates each assignment with a tracking number recorded with other assignment details on the **Assignment Tracking Log (#3)**. This form is the most important tool for recording the activities of the functional teams and overall situation status.
- A member of the Planning Team (SUV Coordinator and/or Scribe) at the NET Staging area signs in each volunteer using the **Personnel Resources Intake Form (#2.a)** as they arrive, noting relevant skills and equipment. This information is passed on to the NET Planning Lead and the volunteer is put on standby until given an assignment.
- Once a volunteer is given an assignment, that volunteer is tracked through use of the **Personnel Resources Check-In Form (#2.b)**.
- The **Assignment Briefing (#4)** is shared by the NET IC and/or NET Operations Lead and a functional team. The NET IC / Operations Lead uses the front side of the form to communicate instructions about an incident such as address, incident type, and team objectives. The scribe of the functional team uses the back side (blank side) of the form to log team actions. The form is returned to the NET Staging area when the team checks in.

- The **Victim Treatment Area Record (#5)** is used to document each person brought into a treatment area and her or his condition.
- The **Communications Log (#6)** is used to log incoming and outgoing transmissions; it is typically kept by the radio operator (ARO).
- The **Equipment Inventory (#7)** is maintained by the Logistics Lead, and is kept in the area or vehicle in which equipment is stored.
- The **General Message form (#8)** is used for sending messages between any command levels and groups. The messages must be clear and concise.

Appendix B: Staging Areas and Equipment

Staging Areas

The Sellwood-Moreland-Brooklyn NET team may operate under *separate* staging areas: one in Sellwood (SMILE Center - SE 13th Ave & SE Tenino), and one in Eastmoreland (Duniway School - Reed College Parkway & SE Lambert). Additional staging areas located in the Brooklyn and Westmoreland neighborhoods will be evaluated as the need arises.

Follow the web link below and PRINT the neighborhood maps. Keep these maps with your copy of this Operations Plan.

<https://drive.google.com/file/d/1Gm67U8W0PQsc2Tz1wrs0y0fceEqHLUe0/view?usp=sharing>

BEECN Sites and Equipment Caches

A Basic Earthquake Emergency Communications Node (BEECN) is a place for citizens to go after a major earthquake to ask for emergency assistance or to report severe damage or injury.

Within 24-48 hours after an earthquake, city employees or NET members will proceed to one of BEECN sites spread throughout the city. NETs use the handheld UHF radio located in the casket (the large, silver storage unit) to talk with an amateur radio operator at the nearest fire station, who will relay those messages to the city's Emergency Coordination Center (ECC).

For more about the BEECN program, see the [Portland Basic Earthquake Communications Node \(BEECN\) Guidelines](#).

Equipment Caches

The Sellwood-Moreland-Brooklyn NET has an equipment cache stored in the basement of the SMILE Station. The structure is accessed with a key located in a lockbox whose code is known by our Team Leader, Assistant Team Leaders, and several other designated team members. If you are first at the staging area and need the lockbox code, call/text/radio the TL or ATs.

Equipment Cache Inventory - SMILE Station

- Whiteboards, dry erase markers, erasers
- Portable easels
- Post-it chart pads
- Clipboards
- Pens, Permanent Markers
- Lined Legal Notepads
- Paper Clips, Stapler, Staples, Rubber Bands, Post-it Notes, Tape, Scissors
- NET - ICS Forms
- NET - ICS Command Staff Binders
- Tables, Chairs (property of SMILE Center)

Personal Equipment

In addition to the equipment in the BEECN cache, each NET member is responsible for carrying their own backpack kit.

Each kit should contain, at a minimum:

- NET identification badge
- NET vest
- Personal protective equipment, including helmet, safety goggles, N95 mask, kneepads, and work gloves
- The Sellwood-Moreland-Brooklyn NET Operations Plan & Deployment Plan
- FRS/GMRS Radio
- Notepad and writing utensil
- ICS / NET Forms #1-8
- First aid kit
- Flashlight
- 4-in-1 utility shut-off tool
- Prybar
- Utility knife or multitool
- Duct tape and/or triage tape
- Nylon cord, rope, or webbing
- Whistle
- AM/FM radio
- Water
- High-calorie snacks

Appendix C: Neighborhood Maps

Print these maps, and keep with your Deployment Plan and this Operations Plan:

<https://drive.google.com/file/d/1Gm67U8W0PQsc2Tz1wrsoy0fceEqHLUe0/view?usp=sharing>

<https://drive.google.com/open?id=1mrF5Sq6TcDMgphIT5EOifhqmRBTUwCWn>

Appendix D: Map of High-Risk Areas

Insert maps that show primary areas of concerns – public buildings (schools, churches, etc.) high density buildings, hazmat sites, etc. (some of these are on the [Google map](#) but we would need to add labels to the map.)

Appendix E: Neighborhood Resources

Sellwood

Churches

- o St. Agatha Catholic Church – 1430 SE Nehalem St (At SE 15th)
 - o St. Antonious Coptic Orthodox Church – 1422 SE Tacoma St (at SE 15th)
 - o Christ Church, 1436 SE Spokane St (at SE 15th)
 - o Immanuel Lutheran Church – 7810 SE 15th Ave (at SE Lambert)
 - o Ukrainian Orthodox Church – 8014 SE 16th Ave (at SE Nehalem)
- [Does not include churches on SE 17th in Westmoreland.]

Emergency Response Sites

- o Portland Fire & Rescue Station 20 – 2235 SE Bybee Blvd

Gas Stations

- o None in Sellwood (see Westmoreland & Milwaukie)

Grocery/Food Stores

- o New Seasons Market, 1214 SE Tacoma St (at SE 13th)
- o QFC (Westmoreland) – SE Milwaukie Ave and SE Duke Street
- o Foster's Market & Deli, 8533 SE 17th Ave (at SE Clatsop)
- o 7-Eleven, 1715 SE Tacoma St (at SE 17th)

Hardware/Supplies Stores

- o ACE Hardware (Westmoreland) – SE Milwaukie Ave and SE Duke Street

Libraries

- o Sellwood-Moreland Library - 7860 SE 13th Ave

Medical Facilities

- o ZoomCare (Westmoreland) – SE Bybee Blvd and SE Milwaukie Ave

Mortuary Services

- Wilhelm Portland Memorial Funeral Home (Westmoreland) - SE 14th and SE Glenwood Ave

Neighborhood Organizations

- o SMILE – Sellwood Moreland Improvement League – 8210 SE 13th Ave – SMILE Station

Parks and Open Areas

- o Sellwood Middle School & field – 8300 SE 15th Ave (between SE Umatilla & Sherrett)

- o Sellwood Park, SE Miller & SE 17th
- o Sellwood Riverfront Park, 1221 SE Oaks Park Way
- o Westmoreland Park – SE 22nd Ave and Bybee

Pharmacies

- o Brooklyn Pharmacy (Brooklyn) - 3131 SE Milwaukie, south of Powell Blvd
- o New Era Pharmacy (Brooklyn) - 1286 SE Holgate Blvd., #, Ste. C2 between Milwaukie/McLoughlin

Schools

- o Sellwood Middle School – 8300 SE 15th Ave(between SE Umatilla & Sherrett)
- o St. Agatha Catholic School, 7960 SE 15th (at SE Nehalem)
- o Immanuel Preschool, 7810 SE 15th

Thrift Stores

- o Goodwill Superstore, 1740 SE Ochoco St, Milwaukie

Veterinary Facilities

- o Moreland Veterinary (Westmoreland) – SE Milwaukie Blvd and SE Ogden Street

Brooklyn

Assisted Living Facilities/Community Organizations

- o Sacred Heart Villa, Loaves & Fishes, Meals on Wheels - 3911 SE Milwaukie Ave at Center

Churches

- o Sacred Heart Catholic Church - 3910 SE 11th Ave (at Center)

Emergency Response Sites

- Portland Fire & Rescue Station 20 (Westmoreland) – 2235 SE Bybee Blvd

Gas Stations

- o Arco - 1110 SE Powell Blvd (at Milwaukie)
- o Union 76 - 4450 SE McLoughlin Blvd (at Holgate)

Grocery/Food Stores

- o See Arco Mini Mart under Gas Stations
- o Bob's Handy Pantry - 3354 SE Milwaukie Ave (at Pershing)
- o Warehouse Café/Know Thy Food - 3434 SE Milwaukie Ave (at Rhine)
- o Milwaukie Market - 4401 SE Milwaukie Ave (at Mall)
- o Plaid Pantry - 2110 SE Powell Blvd (at 21st)

Fire Stations

- o Fire Station 23 - 2915 SE 13TH PI (N of Powell) -

Hardware/Supplies Stores

- ACE Hardware (Westmoreland) – SE Milwaukie Ave and SE Duke Street

Libraries - none

Medical Facilities

- ZoomCare (Westmoreland) – SE Bybee Blvd and SE Milwaukie Ave

Mortuary Services

- Wilhelm Portland Memorial Funeral Home (Westmoreland) - SE 14th and SE Glenwood Ave

Neighborhood Organizations

- o Brooklyn Action Corps - chair[at]brooklyn-neighborhood.org, (971) 222-9454

Parks and Open Areas

- o Brooklyn City Park – SE Milwaukie Ave btwn Pershing and Haig
- o Brooklyn School Park – SE 16th Ave btwn Bush and Center

- o Powell Park - SE 26th Ave & Powell Blvd

Pharmacies

- o Brooklyn Pharmacy - 3131 SE Milwaukie, south of Powell Blvd
- o New Era Pharmacy - 1286 SE Holgate Blvd., #, Ste. C2 between Milwaukie/McLoughlin

Schools

- o Winterhaven School - 3830 SE 14th Ave (at Bush)
- o Kindercare Learning Center at Fred Meyer - 2215 SE Gladstone St (at 22nd)

Thrift Stores - none

Veterinary Facilities

- o Rose City Veterinary Hospital - 809 SE Powell Blvd (at 8th)

Westmoreland

Churches

- Moreland Presbyterian – SE Bybee Blvd and SE 18th Ave
- Tenth Church-Christ Scientist - SE 17th and SE Reedway Street
- Citizens Church - SE 17th and SE Ellis Street

Emergency Response Sites

- Portland Fire & Rescue Station 20 – 2235 SE Bybee Blvd

Gas Stations

- Space Age Fuel (Westmoreland) – SE 17th Ave and SE Knight Street

Grocery/Food Stores

- QFC – SE Milwaukie Ave and SE Duke Street
- Westmoreland Liquor Store - SE Milwaukie and SE Ogden Street
- Plaid Pantry - SE Milwaukie and SE Knapp Street

Hardware/Supplies Stores/Pet Stores

- Natural Pet Food Solutions - SE Milwaukie and SE Malden Street
- ACE Hardware – SE Milwaukie Ave and SE Duke Street
- FedEx Office and Print Center - SE Bybee and SE 16th Ave
- Bike Gallery - SE Milwaukie and SE Glenwood Street

Medical Facilities

- ZoomCare – SE Bybee Blvd and SE Milwaukie Ave
- Beeson Wellness Center - SE 13th ave and SE Knapp Street
- Moreland Vision Source - SE Claybourne and SE Milwaukie Ave
- Moreland Neighborhood Dental - SE Milwaukie and SE Carlton

Mortuary Services

- Wilhelm Portland Memorial Funeral Home - SE 14th and SE Glenwood Ave

Neighborhood Organizations - none

Parks and Open Areas

- Westmoreland Park – SE 22nd Ave and Bybee
- Oaks Bottom Wildlife Refuge - SE Milwaukie and SE Mitchell Street

Pharmacies

- o Brooklyn Pharmacy (Brooklyn) - 3131 SE Milwaukie, south of Powell Blvd

- o New Era Pharmacy (Brooklyn) - 1286 SE Holgate Blvd., #, Ste. C2 between Milwaukie/McLoughlin

Post Office

- USPS- SE Bybee and SE 16th Ave

Retirement Communities

- Union Manor - SE 23rd and SE Tolman Street

Schools

- Llewellyn Elementary School - SE Tolman and SE 14th Ave
- Creative Minds Learning Center - SE Milwaukie and SE Martins Street

Thrift Stores

- o Goodwill Superstore (Sellwood), 1740 SE Ochoco St, Milwaukie

Veterinary Facilities

- Powell Veterinary – SE Milwaukie Blvd and SE Henry Street
- Moreland Veterinary – SE Milwaukie Blvd and SE Ogden Street

Eastmoreland

Churches

- Holy Family Catholic Church – SE 37th Ave and SE Knapp Street
- All Saints Episcopal Church – SE Woodstock Blvd and SE 40th Ave
- Holy Trinity Lutheran Church – SE Cesar Chavez Blvd and SE Knapp Street
- Moreland Presbyterian – SE Bybee Blvd and SE 18th Ave

Emergency Response Sites

- Portland Fire & Rescue Station 20 – 2235 SE Bybee Blvd
- Portland Fire & Rescue Station 25 – 5211 SE Mall Street (SE 52nd north of Holgate)

Gas Stations

- Shell (Woodstock) – SE 42nd Ave and SE Woodstock Blvd
- Space Age Fuel (Brentwood-Darlington) – SE 52nd Ave and SE Duke Street
- Space Age Fuel (Westmoreland) – SE 17th Ave and SE Knight Street

Grocery/Food Stores

- Safeway (Woodstock) – SE 45th Ave and SE Woodstock Blvd
- Plaid Pantry (Woodstock) – SE 42nd Ave and SE Woodstock Blvd
- 7 Eleven (Reed) – SE 28th Ave and SE Steele Blvd
- QFC (Westmoreland) – SE Milwaukie Ave and SE Duke Street
- Berry Good Produce (Reed) – 5523 SE 28th Ave

Hardware/Supplies Stores

- ACE Hardware (Woodstock) – SE 44th Ave and SE Woodstock Blvd
- ACE Hardware (Westmoreland) – SE Milwaukie Ave and SE Duke Street
- 52nd Avenue Hardware and Building Supply – SE 52nd Ave and SE Rural Street
- BiMart (Woodstock) – SE 43rd Ave and SE Woodstock Blvd

Libraries

- Sellwood-Moreland Library - 7860 SE 13th Ave
- Woodstock Library - 6008 SE 49th Ave at Woodstock Blvd

Medical Facilities

- ZoomCare (Westmoreland) – SE Bybee Blvd and SE Milwaukie Ave
- ZoomCare (Woodstock) – SE 45th Ave and SE Woodstock Blvd

Mortuary Services

- Wilhelm Portland Memorial Funeral Home (Westmoreland) - SE 14th and SE Glenwood Ave

Neighborhood Organizations

- Eastmoreland Neighborhood Association (ENA) – Rod Merrick, President – (cell phone)
- ENA Emergency Preparedness Committee – Trish Kirchhoff, Chair – (cell phone)

Parks and Open Areas

- Duniway Elementary School Field – SE Reed College Place and SE Lambert Street
- Berkeley Park – SE Bybee Ave and SE 36th Ave/Cesar Chavez Ave
- Eastmoreland Golf Course – Crystal Springs Blvd
- Reed College Campus – Woodstock Blvd and Reed College Place
- Holy Family Field – SE 37th Ave and SE Henderson Street
- Westmoreland Park – SE 22nd Ave and Bybee

Pharmacies

- BiMart (Woodstock) – SE 43rd Ave and SE Woodstock Blvd
- Safeway (Woodstock) – SE 45th Ave and SE Woodstock Blvd
- Walgreens (Reed) – SE Cesar Chavez Blvd and SE Holgate Blvd

Post Office

- USPS (Westmoreland) - SE Bybee and SE 16th Ave

Schools

- Duniway Elementary School – 7700 SE Reed College Place bet. Rex and Lambert
- Lewis Elementary School (Woodstock) – 4401 SE Evergreen
- Holy Family Catholic School – 7425 SE Cesar Chavez Blvd
- Puddletown Montessori Elementary School – 7220 SE Cesar Chavez Blvd
- Reed College – 3203 SE Woodstock Blvd

Thrift Stores

- Goodwill (Woodstock) – SE 52nd Ave just south of SE Woodstock Blvd

Veterinary Facilities

- VCA Woodstock Animal Hospital – SE 49th Ave and SE Woodstock Blvd
- Powell Veterinary (Westmoreland) – SE Milwaukie Blvd and SE Henry Street
- Moreland Veterinary (Westmoreland) – SE Milwaukie Blvd and SE Ogden Street