

# South Waterfront Neighborhood Emergency Team



North

## Operations Plan

Portland, Oregon

Amended August 3, 2017

*The South Waterfront Neighborhood Emergency Team (NET) is a trained volunteer arm of the Portland Bureau of Emergency Management (PBEM), responsible for providing emergency assistance to save lives and property in its assigned area when deployed by PBEM, until the arrival of professional responders.*

*South Waterfront NET covers the area from the Ross Island Bridge at the north to and including the south side of Bancroft on the South, and from Interstate 5 on the west to the Willamette River on the east.*

# South Waterfront NET Members

## Roster

**Team Leader:** Ed Parker

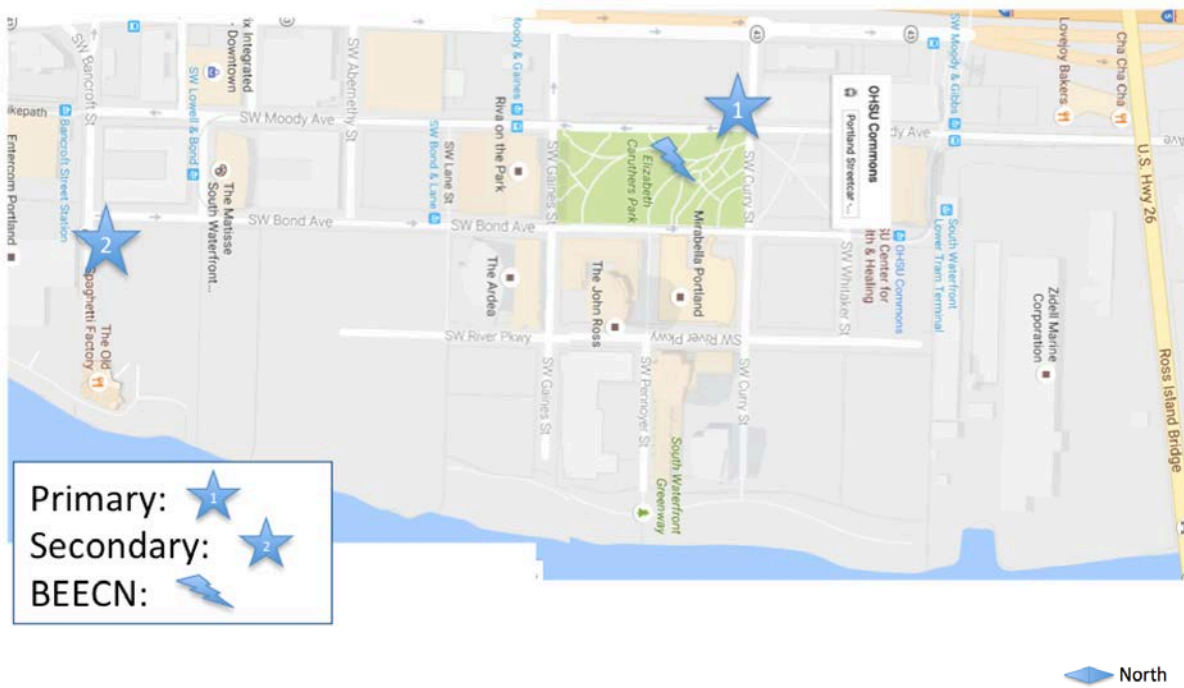
**Assistant Team Leader:** Laura McKinney

**Amateur Radio Operators:** Will McKinney, Joseph Carter

**Spontaneous Unaffiliated Volunteer Coordinator:** Barbara Short

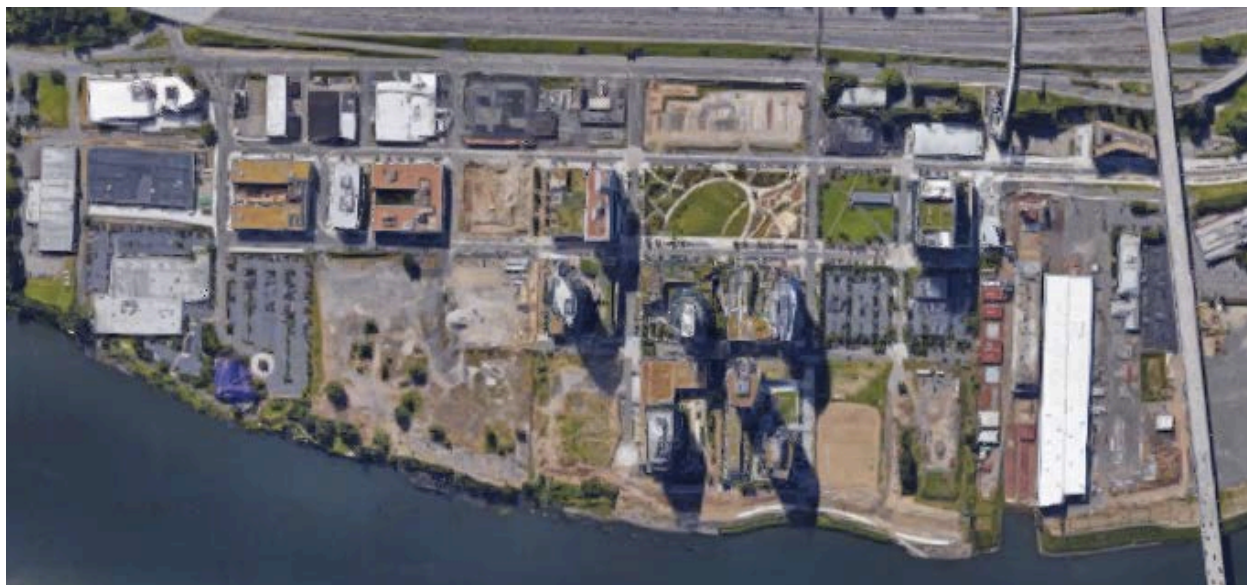
**All Active Team Members, as of 08/3/2017:**

## Critical Locations



- Primary Staging Area:** Gravel parking lot booth: SW corner of SW Curry & SW Moody
- Backup Staging Area:** Old Spaghetti Factory parking lot: SE corner at SW Bond & SW Bancroft
- Supply Cache:** South Waterfront BEECN
- Nearest Fire Station:** Fire Station 4: 511 SW College St.
- Nearest Police Station:** Central Precinct, 1111 SW 2<sup>nd</sup> Ave. 503-823-0097
- Radio Frequency:** Channel 5, with channel 6 as back-up.

# DEPLOYMENT AND OPERATIONS



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## Deployment Principles

While it is our mission to field a team and respond to an emergency in a timely manner, your decision to deploy or not is entirely a matter of your own discretion. Ensuring your personal safety is paramount.

NETs are a limited resource. When deployed to an emergency, volunteers must carefully and thoughtfully perform the tasks they are assigned. In the event of self-deployment or when only limited guidance is otherwise available, NET volunteers must prioritize where they respond, based on considerations of *their personal safety*, and determinations of *what will do the greatest good for the greatest number of people in the shortest possible time*.

NET team members must never undertake any task for which they have not received PBEM-approved training. NETs are not teams of professional first responders, but trained volunteers offering immediate help until professional services arrive. In providing those services, NET team members are expected and required to respect the chain of command, ensuring accountability and efficiency.

## Deployment

Team members should follow overall NET guidelines regarding deployment – ensuring the safety of themselves and their family/household members, and deploying only upon receiving a message from PBEM; or self-activating in the event of a major disaster and communications failure.

Team members should retrieve their NET gear and Personal Protective Equipment (PPE) and report to the primary staging area. Follow the Staging Area Protocol (below) to establish a staging area/command post at either the designated primary or backup location.

Once a staging area is established, establish incident command. If no Incident Commander has been designated, team members on-site must select one from those NET members present. The Incident Commander is to assign roles to team members.

## Deployment Protocol

When deploying, put on your NET equipment (helmet, vest, ID badge, appropriate personal protective gear and pack) and proceed to the staging area. As you make your way, note any damage in the neighborhood. If you can safely and rapidly render critical help, do so. Otherwise, *your main objective is to reach the staging area without delay.*

If you encounter people who want to help, but are unaffiliated with NET, bring them to the staging area to be processed by the SUV coordinator.

## Self-Deployment Protocol

You may self-deploy, only if all the following conditions exist:

1. A major, widespread disaster is occurring or has occurred.
2. Cell phones and landline telephones do not operate.
3. You have not had communication with PBEM or the NET Team Leader.

Assess the extent of local damage by gathering facts about the event. Listen to a radio for news, particularly whether the event has had major, citywide consequences.

## Staging Area Protocol

Ensure the staging area is safe to approach. Size-up the area for hazards such as downed power lines, gas leaks, fire, etc. If the site clearly is unsafe, proceed to the backup site.

Determine if you are the first to arrive. Check the designated marker location – if there are no markings, assume you are first. If a marking does exist and says “Site OK”, add your initials and the date and time. If a marking exists saying “Site BAD”, add your initials and the date and time, and go

to the backup staging area. If feasible, contact other team members by phone or other means and inform them of the site status.

In making that determination, assess the staging area for immediate and longer-term use. Check the integrity of any available shelters.

If you are the last to leave a staging area, leave enough marking information so that later-arriving members can know your status, location and likely time of return, if any.

Remember that team members may need to locate your markings in the dark, in the rain or similar difficult circumstances. Make sure they are visible and legible.

If at least one other member is present, proceed with ordinary operations.

## **On-Site Management Protocol**

When you arrive at an established staging area, or once there are two or more team members present, integrate into the existing chain of command.

Under most circumstances, the first to arrive assumes the role of Incident Commander, unless otherwise agreed upon by a majority of team members present. If a previously-designated Team Leader thereafter arrives, however, he or she likely will assume the Incident Commander role.

Report damage by submitting Damage Assessments to the Incident Commander.

Stand by until assigned a specific role within the chain of command.

## **Roles and Responsibilities**

Incident Commander:

1. Ascertains all on-site safety risks and determines the safest area in which to operate.
2. Commences and continues the checking in and out of NETs, using the Personnel Resources form.
3. Develops a basic mission sequence, by
  - a) Directing teams to make an initial assessment;
  - b) Ordering those teams to report back findings to the staging area/command post;
  - c) Developing a plan of action that considers all relevant damage, injuries and available personnel and material resources.
4. Executes that plan of action by assigning team members specific roles and tasks.

Assistant Team Leader(s): Support(s) the Incident Commander (IC) and takes responsibility for directing field teams.

Amateur Radio Operator: Establishes radio communications with the Emergency Coordination Center and the Incident Commander and prepares to relay messages between them. The ARO will be physically located at the NET staging area, or at a fire station, or at home with his/her own equipment, depending on an advance agreement with the Team Leader.

Spontaneous Unaffiliated Volunteer (SUV) Coordinator: Sets up a check-in area at the outer boundary of the NET staging area, and puts SUVs on standby. This team member will brief SUVs on safety, not interfering with emergency responders, and will interview them to find relevant skills. At the direction of the Incident Commander, the SUV Coordinator will assign individual SUVs to appropriate tasks.

Record Keeper: Maintains all paper records and ensures availability to the NET team members.

Team Members: Report to the staging area and undertake tasks as assigned.

## NEIGHBORHOOD RESOURCES

This section lists potential resources in the neighborhood that may be useful during NET operations. Unless otherwise noted, team member should *not* assume the team has any special access to these resources.

### Emergency Response Sites:

\*Portland Fire Station: There is no fire station located within the boundaries of this NET.

\*Portland Police Bureau: There is no police station within the boundaries of this NET.

\*Center for Health & Healing (OHSU): 3303 SW Bond Ave. 503-418-8008. Houses medical clinics for patients, most of whom are ambulatory, as well as a pharmacy. May have hazardous chemicals. "CHH 2" now under construction at SW Bond & SW Whitaker, is to house an Urgent Care center. Completion is expected June 2018.

### Parks, Open Areas, Sheltered Areas:

\*Caruthers Park, SW Bond/Moody/Curry St/Gaines St.

\*Greenway, along West banks of Willamette, between SW Lane St. & Zidell Marine

### Schools:

\*Montessori pre-school: 3636 SW Bond Ave. 503-360-1179

\*Southwest Charter School: 640 SW Bancroft St. 503-244-1697

\*Healthy Starts Children's Center: 3325 SW Moody Ave. 971-230-2342

### Food and Supplies:

\*Al Hawr Restaurant: 3500 SW River Pkwy. 971-254-9785

\*Bambuza Vietnam Bistro: 3682 SW Bond Ave. 503-206-6330

\*Blue Star Donuts: 0672 #2 SW Gaines St. 503-954-3672

\*Cha Cha Cha (Mexican Food): 3135 SW Moody Ave. 503-224-0100

\*Daily Café: at CHH, 3355 SW Bond Ave. 503-224-9691



- \*Ecrú Modern Stationer: 3139 SW Moody Ave. 503-477-4049
- \*Food Carts: SW Moody Ave. between SW Gaines St. and SW Bancroft St.
- \*Greenleaf Juicing Company: 3151 SW Moody Ave. 503-477-6406
- \*Heart Pizza: 0672 SW Gaines St. 503-954-1706
- \*Little Big Burger: 3704 SW Bond Ave. 503-265-8021
- \*Lovejoy Bakery & Pizzicato: 3159 SW Moody Ave. 503-715-5360
- \*Old Spaghetti Factory: 715 SW Bancroft St. 503-225-5375
- \*Rilassi Coffee House: 3580 SW River Pkwy. 503-467-7532
- \*Subway: 3626 SW Bond Ave. 503-295-1188
- \*The Gantry at Zidell Yards: Numerous carts in food cart pod 3289-3299 SW Moody Ave.
- \*The Growler Guys: 3739 SW Bond Ave. 503-208-2523
- \*Urbana Market: 3550 SW River Pkwy. 503-224-0101
- \*What's the Scoop?: 0664 SW Gaines St. 503-719-5308

## **KNOWN HAZARDS**

\***Ross Island Bridge:** In the event of a Cascadia Subduction Zone earthquake of predicted magnitude, there is every likelihood the Ross Island Bridge will fail, possibly collapsing and cutting off access to the neighborhood from the north.

\***Zidell Marine:** 3121 SW Moody Ave. 503-228-8691 The Ross Island Bridge bisects the 32-acre Zidell property. A bridge collapse endangers the office building and any operations within range of falling bridge components. Zidell builds seagoing barges, using heavy equipment that may topple and can be expected to store a certain amount of hazardous materials.

\***3030 Building:** The two-story brick building at 3030 SW Moody Ave. lies virtually under the Ross Island Bridge. Although it is mere feet outside this NET boundary, it is a hazard of which we should be aware.

\***Emery Apartments:** 3155 SW Moody Ave. 855-861-9457 The Emery is built on Zidell-owned property on the West side of SW Moody, with its northernmost wall practically touching the Ross Island Bridge. Damage to the bridge would imperil the Emery.

\***Portland Aerial Tram:** located at OHSU Commons at the northeast corner of the Center for Health & Healing. The tram links the South Waterfront with the OHSU complex high atop Marquam Hill. Damage to the aerial tram could imperil those below, including those on I-5, and strand hundreds of OHSU staff and patients, as well as other persons.

\***Former gas station** on SW Macadam, corner of Gaines St.: This property includes a parking area at the side and rear of the service bay, which is suspended over a sloping lot by several concrete pillars of indeterminate age. A seismic event may cause the pillars and thus the parking area to collapse onto SW Moody Ave.

\***La Grand Industrial Supply:** 3838 SW Macadam Ave. 503-241-9441. La Grand is a distributor of foundry supplies and abrasives. Hazardous materials likely.

\***Matrix Integrated Auto Repair:** 4000 SW Macadam Ave. 503-443-1141. Auto repair shop. Hazardous materials likely.

\***Liquefiable Soils:** Much of the neighborhood sits on a deposit of soils prone to liquefaction. While recently-constructed buildings should be able, with some damage, to withstand a substantial seismic event, the area is susceptible to failures of roads and utilities.

\***Old/Unreinforced Masonry Structures:** None identified.

\***Interstate 5:** The freeway is the Western boundary of this NET area. The freeway may not remain useable for some time after a major earthquake.

## KNOWN VULNERABLE POPULATION CENTERS

**Schools:** (also listed as “resources”, above)

\*Montessori pre-school: 3636 SW Bond Ave. 503-360-1179

\*Southwest Charter School: 640 SW Bancroft St. 503-244-1697

\*Healthy Starts Children’s Center: 3325 SW Moody Ave. 971-230-2342

## **Medical Patients:**

OHSU Center for Health & Healing (also listed as “resource”). It houses clinics which may be full during normal business hours.

Mirabella Portland: 3550 SW Bond Ave. 503-688-6400. A 30-story retirement community whose residents in “independent living” are mostly, but not exclusively, ambulatory. It houses an “assisted living” section, a Skilled Nursing Unit and a memory care unit. About 30 independent living residents are non-ambulatory, in addition to the assisted living, skilled nursing and memory care residents.

Gray’s Landing: 0650 SW Lowell St. Houses a substantial population of elderly, veterans, and people with intellectual and physical disabilities.