



## JOB AID

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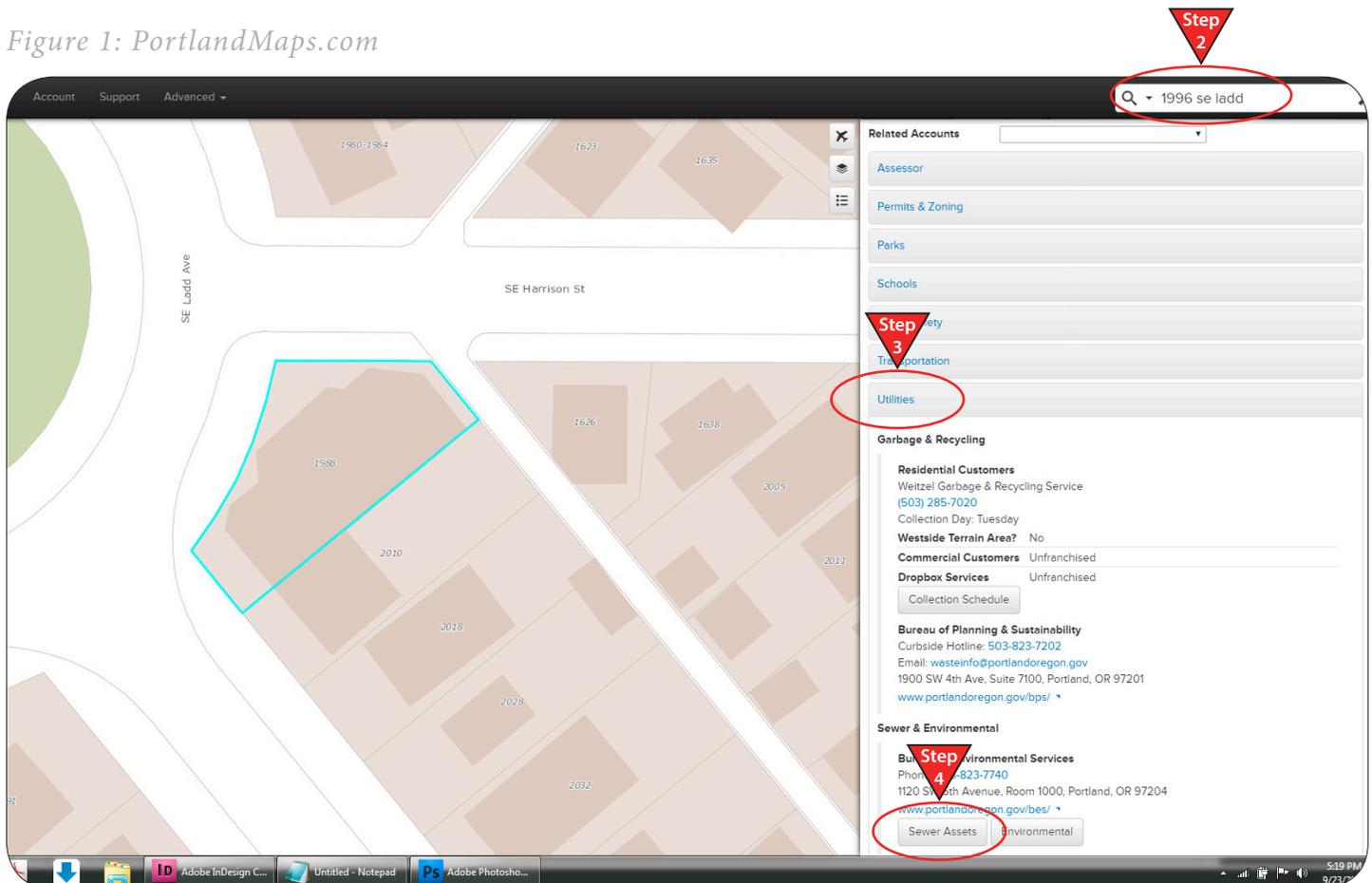
NAME: **STORM DRAIN CLEARANCE SQUAD**

## STORM DRAINS: HOW TO LOCATE THEM AND CLEAR THEM SAFELY

If a storm drain near you perennially clogs, you probably know where it is already. But if you need a more comprehensive assessment of where storm drains are installed to keep them clear before heavy rains hit, [PortlandMaps.com](https://www.portlandmaps.com) is an excellent resource.

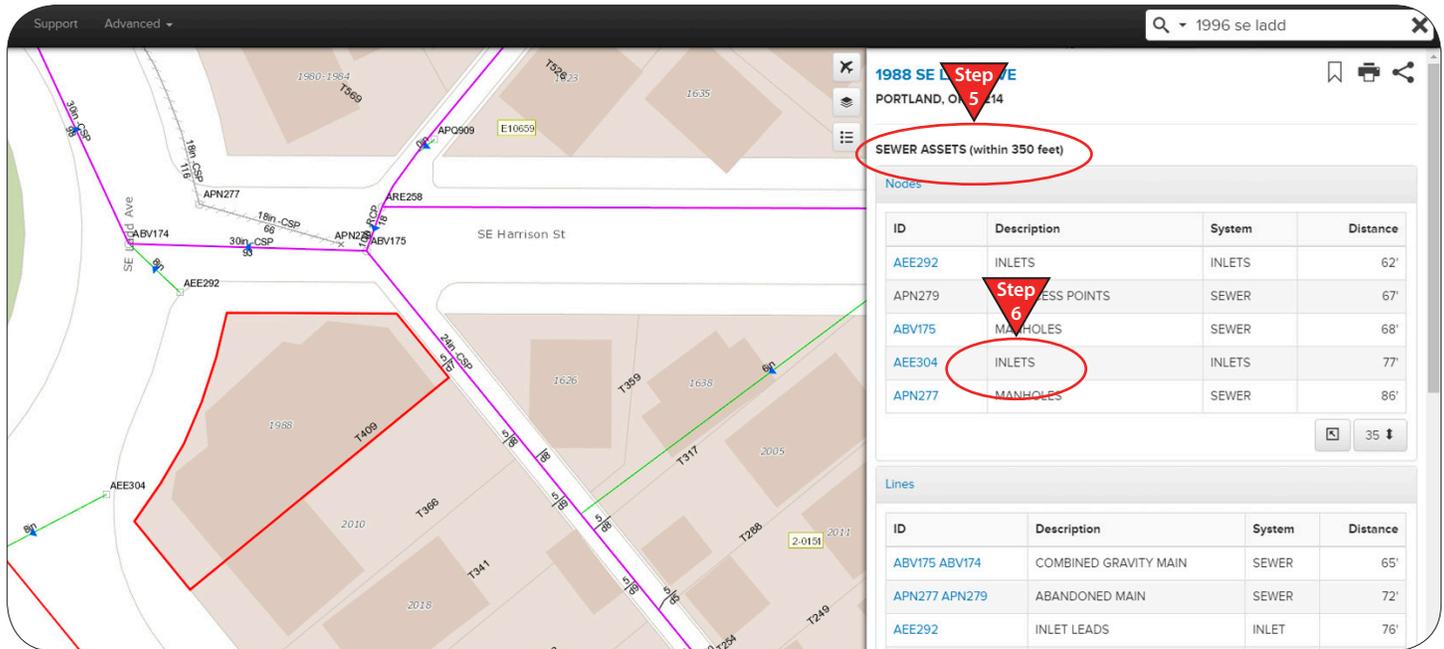
1. Navigate your internet browser to <https://www.portlandmaps.com/>.
2. In the upper right input box labeled *Enter an address...*, input your home address and press Enter on your keyboard.
3. The map will zoom to your home address and you will observe your property lot outlined in blue. To the right of the map window is a menu of property information. Scroll down in the menu until you see *Utilities*. Click *Utilities* to expand that subcategory.
4. With Utilities open, scroll down to the *Sewer & Environmental* subheading. Click the button labeled *Sewer Assets*.

Figure 1: PortlandMaps.com



- The **Sewer Assets** map opens in the left pane, depicting the location of all sewer infrastructure features within 360' of the address.
- Storm drains are labeled as **INLETS** in the right pane area. They have labels such as AEE292 and AEE304 (as in the example in figure 2). In fact, the labels themselves are often hyperlinks; if you click on one, it will provide details on that particular storm drain (such as pipe length, fabrication, last service date, and so on).

Figure 2: PortlandMaps.com sewer assets map



### Once located, please consider the following for keeping storm drains clear:

- If possible, clear the drain before it starts raining.
- Clear about 10 feet on both sides of the drain.
- Clear from the sidewalk, not the street. Wear reflective clothing so vehicles can see you.
- Always wear gloves and be careful of sharp objects!
- Use a rake, shovel, or broom - not your hands.
- Watch out for traffic. Don't clear drains that are in the middle of a street.
- Be careful of standing water to avoid slipping or stepping on sharp objects.
- If children are helping, make sure adults are supervising.
- Don't try to lift storm drain grates. They are very heavy.
- Let PBOT crews handle garbage or any hazards in the catch basin. Clear surface debris only.
- If the drain is still clogged after you've removed the surface debris, please call PBOT Maintenance Dispatchers at 503-823-1700 or email [pdxroads@portlandoregon.gov](mailto:pdxroads@portlandoregon.gov) to report it.