

COMPLIANCE AND OUTCOME ASSESSMENT REPORT

**COMPLIANCE OFFICER/
COMMUNITY LIAISON (COCL)**

Quarter 1: January 1, 2020 to March 31, 2020

PCCEP Town Hall, April 28, 2020

The Maintenance Year

- Effective Jan. 10, 2020, DOJ Found the City in Substantial Compliance, Confirming COCL's Assessment
- The City is Required to Stay in Substantial Compliance for at Least One Year – “the Maintenance Year”
- To Remain in Substantial Compliance, Violations of the Agreement must be “minor or occasional and are not systemic.” (Par. 175(a)).
- COCL Assessment: Has the City Remained in Substantial Compliance? Are the Remedies Still in Place at the Same Level?

Report Coverage

Areas of Settlement Agreement:

- All Sections of the Agreement

Assessment Questions:

- Has PPB/City Sustained the Systems Needed for Reform?
- Has PPB/City Continued Data Collection and Analysis to Identify Problems and Trends and Provide Feedback?
- Has PPB/City Continued to Make Adjustments as Needed?

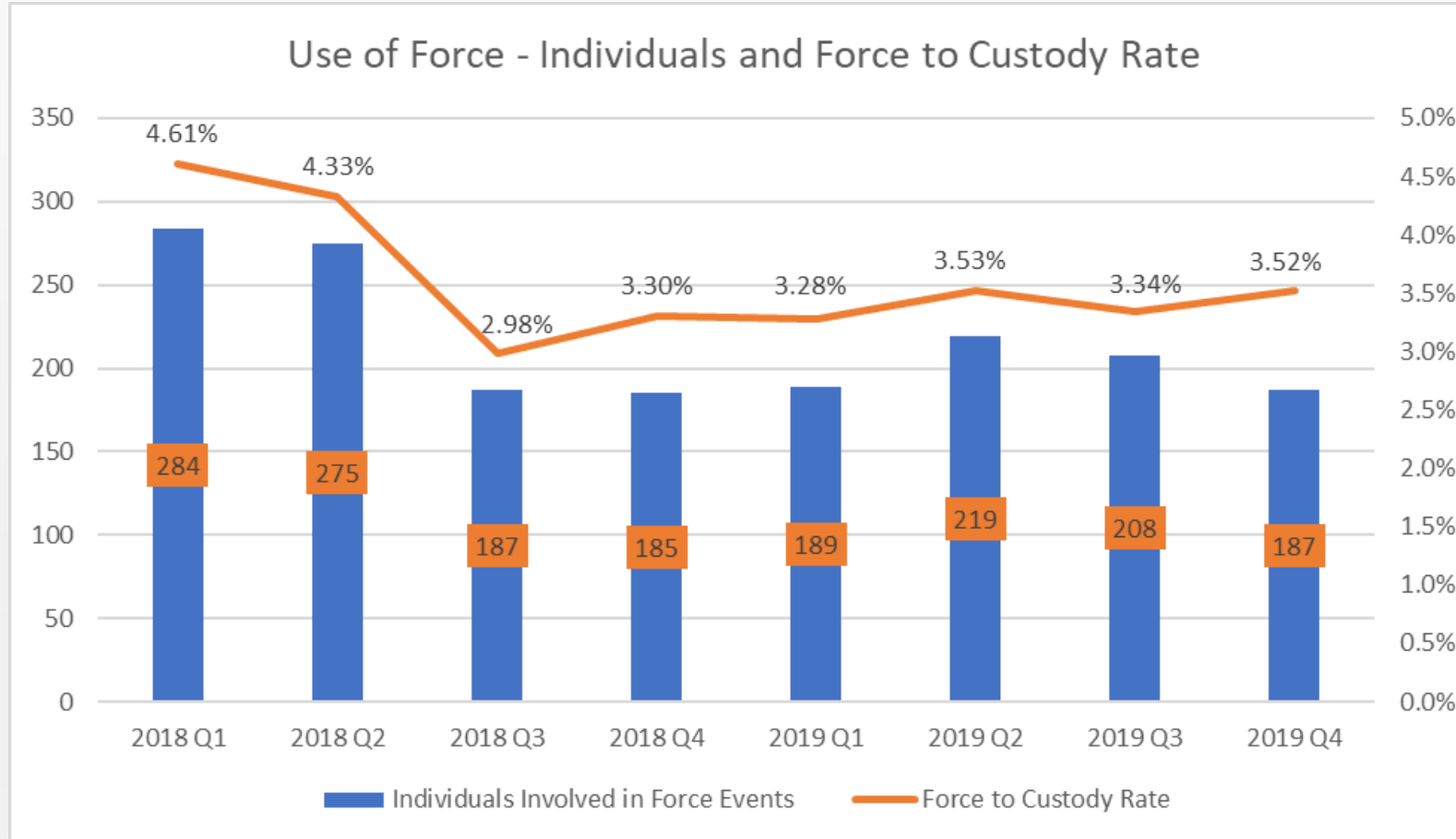
Section III: Use of Force

- Directives Remain in Effect
 - Legal Basis for Force
 - Post-Force Requirements
- Report Writing
 - Officers Consistently Providing Complete Force Reports (.22 Deficiencies per FDCR)
 - Sergeants Consistently Provide Complete Evaluations (.8 Deficiencies per AAR)
 - Command Staff Consistently Provide Complete Evaluations (1.5 Deficiencies per Review) – Includes all points of evaluation for officers and sergeants.

Section III: Use of Force

- Force Inspector Quarterly Meetings with RU Managers
 - Reporting Deficiency Trends
 - Individual Officers
 - Group Trends
 - Precinct Trends
 - RU Manager Required to Provide Formal Response to Each
- Force Inspector Review of Force Cases
 - Two Potential Training Issues sent to Training Division
 - One Referral to IA for Allegation of Excessive Force
 - Five Potential Administrative Violations sent to IA

Section III: Use of Force



Section IV: Training

Has PPB Continued to...

- (1) Identify Areas Where Officers Require Training and Develop a Training Plan? YES
- (2) Deliver High-Quality Training? YES
- (3) Implement Valid, Useful Systems of Evaluation? YES
- (4) Document and Report Training Delivered and Received? YES
- (5) Audit the Overall Training System? N/A

Impact of COVID-19 pandemic on Training

- In-service Training with Large Classes was Suspended in March
- PPB Moved to an Online Format – Videos and Virtual Interaction
- Skills Exercises Continued with Small Groups to Maintain Social Distance
- Range of Quality: In-Person → Virtual Interactive → Static Videos
- COCL will Continue to Monitor the Impact of COVID-19 on PPB's Training and other Functions

Section V: Community-Based Mental Health Services

- City/PPB Continues to Play Active Role
 - BHUAC
 - BHCT
 - Unity Transportation Work Group
 - Oregon Behavioral Health Collaborative
 - Legacy ED Community Outreach Group
- Unity Center
 - Operates in Accordance with Memphis Model Crisis Response System
 - Mitigates Potential for Criminalization and Reduces Resource Burden on PPB

Section VI: Crisis Intervention

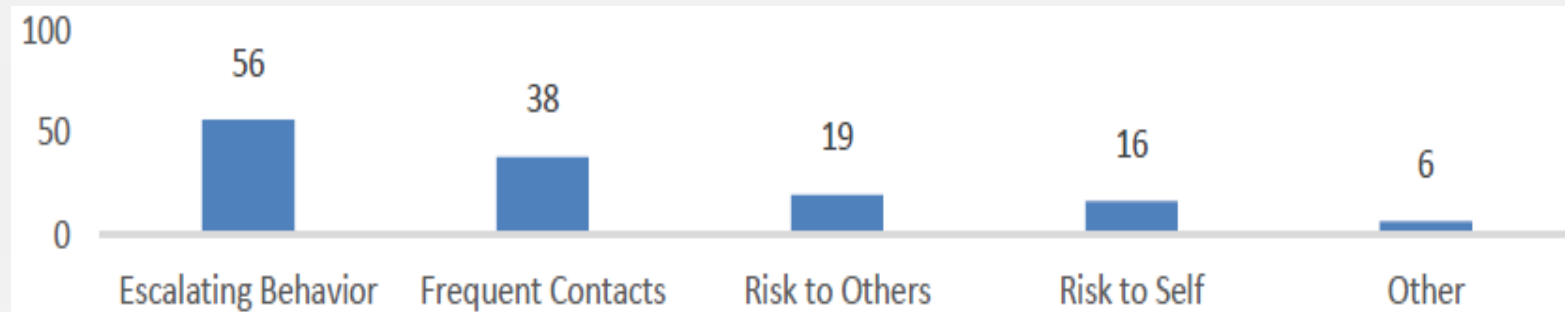
- BOEC
 - Policies Remain in Effect
 - 16-Hour CIT Training
 - In-Service Training
 - Ongoing Audits Find Correct Action Taken 97.1% of the Time
 - Ongoing Relationship with MCCL – Ability to Connect with Service Providers
- PPB (All Officers)
 - 40 Hours of CIT Received Prior to Graduating Advanced Academy
 - Annual In-Service

Section VI: Crisis Intervention

- ECIT Officers
 - 40 Additional Hours of Enhanced CIT
 - Retain Normal Patrol Duties
 - Selection/Retention Criteria
- Mental Health Template
 - Data Collection Tool
 - Used to Evaluate ECIT Program

Section VI: Crisis Intervention

- Behavioral Health Response Team (BHRT)
 - Five Teams Each Containing ECIT Officer and Mental Health Professional
 - Teams in Each Precinct
 - Team for Houseless Population; Team for Follow-Up with Prior BHRT Clients
 - Community Members Referred and Evaluated for BHRT Intervention
 - In 2019 Q4 – 249 Referrals, 135 Assigned to BHRT (54%)



Section VI: Crisis Intervention

- Service Coordination Team (SCT)
 - Facilitates Provision on Services to Persons who are Chronically Houseless, Suffer Chronic Addiction, and are Chronically Involved with Criminal Justice System
 - Positive Impact on Employment and Police Contacts
 - Lower Cost to County (Capstone Study Class)
- Behavioral Health Unit Advisory Committee
 - Advisory Body
 - Fourth Quarter Topics: BHU/BHRT Updates, ECIT Training, Portland Street Response Pilot Program, BHRT/ECIT Case Studies, Plan for Increasing Community Engagement

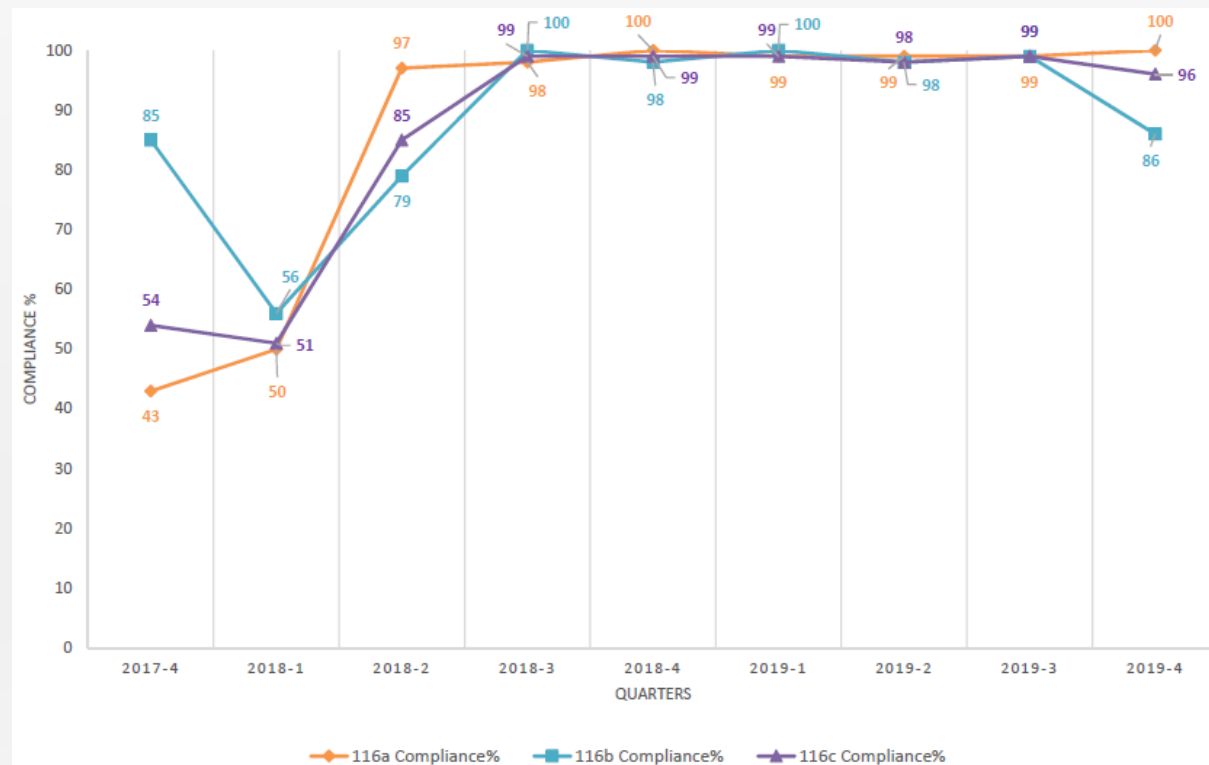
Section VIII: Employee Information System

- EIS Uploads Data From Force Events, Traumatic Incidents, Complaints, and Commendations Nightly – Automatically Creates Alerts
- Alerts Reviewed by EIS Administrators – Decision Made Whether to Forward to RU
- Getting Right Alerts to Supervisors

	2019 Q1	2019 Q2	2019 Q3	2019 Q4
Alerts Sent to RU	161	232	338	138
Alerts Sent to Supervisor	101 (62.7%)	116 (50%)	145 (42.9%)	54 (39.1%)
Interventions	71 (70.3%)	86 (74.1%)	122 (84.1%)	46 (85.2%)

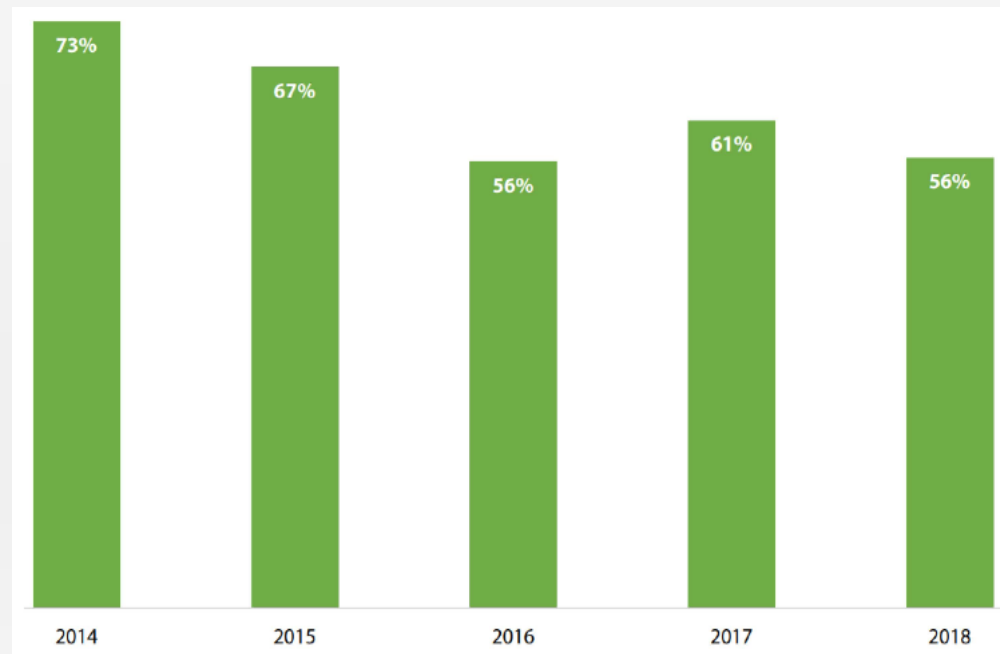
Section VIII: Employee Information System

- Supervisory Review of Employees Continues with Overall High Consistency



Section VIII: Accountability

- Access
 - Complaints Submitted to (or Initiated by) PPB and IPR
 - IPR Closures Declining



Section VIII: Accountability

- Transparency
 - Online Tracking of Cases
 - CRC Open to Public
 - PRB Summaries
 - IPR Website Contains Data (<https://www.portlandoregon.gov/ipr/76848>)
- Expediency
 - Ongoing Evaluations by IPR and PPB
 - Weekly Case Meetings
 - Trends Identified and Addressed

Section VIII: Accountability

- Consistency
 - Mirrored Policies
 - Joint Training
 - COCL Audit of Cases – 20 Cases Including Administrative Closures, Supervisory Investigations, Precinct Referrals, IPR Full Administrative Investigations, IPR Full Administrative Investigations
 - Discipline Guide
- Checks and Balances
 - IPR Review of RU Manager Findings
 - CRC
 - PRB

Section VIII: Accountability

- OIS Events
 - Separation of Witness/Involved Officers
 - Walk-Throughs and Interviews of Witnesses
 - Garrity-Protected Interviews of Involved
 - CROs
 - Grand Jury

Section IX: Community Engagement

PCCEP'S Role

- Held Regular PCCEP Meetings, Subcommittee Meetings, Town Halls, and Listening Sessions
- Provided Opportunities for Community and Government Input
- Supported by the Mayor and Chief of Police
- Maintained a Working Relationship with PPB and Non-City Groups
- Gathered Information on Police-Community Relations and Made Recommendations

Community Engagement

City/PPB's Role

- City Continued to Help PCCEP with Membership, Training, Staffing, Info Tech, and Legal Assistance
- Provided Data Collection, Analysis, and Reporting of Demographic Data
- Engaged with PCCEP and Continued Other Outreach Activities

PCCEP Challenges in First Quarter

- Resignations from Subcommittee for People with Mental Illness
 - Reconstituted as Behavioral Health Subcommittee
 - Good Engagement this Month – to be Reported in Q2
- PCCEP Turnover
 - Two Members Assigned in March, Including both Youth Seats
- COVID-19 - Cancellation of PCCEP Meeting in March; Moved Subcommittee Meetings to Teleconferences
- Judge Simon – Feb. 25 – Continued the Conditionally-Approved Designation of PCCEP
 - However, DOJ and COCL Have Given “Substantial Compliance” for Section IX

Thank You

Questions and Comments

Submit Feedback to COCL by

May 8th at 5:00 PM

Email to:

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