

**PORTLAND  
POLICE  
BUREAU**



*2019*  
**ANNUAL REPORT**

**DRAFT**



**Charles Lovell** Chief of Police  
**Ted Wheeler** Mayor



**PORTLAND POLICE BUREAU  
2019 Annual Report**



**Table of Contents**

**Chiefs Letter** ..... 2

**Organizational Excellence**..... 3

**Chief’s Office** ..... 7

- Community Services Division ..... 10

**Operations Branch**

- Traffic Division ..... 12
- Youth Services Division ..... 13
- Precincts
  - Central ..... 16
  - East..... 17
  - North ..... 17

**Investigations Branch**

- Transit Division ..... 19
- Tactical Operations ..... 20
- Family Services Division ..... 31
- Forensic Evidence Division ..... 34
- Property Evidence Division..... 34
- Detective Division ..... 35

**Services Branch**.....

- Strategic Services Division ..... 40
- Business Services Group..... 41
- Training Division ..... 42
- Information Technology Division ..... 44
- Personnel Division..... 44
- Records Division ..... 45
- RegJIN ..... 45

**Organizational Chart**..... 48-49

**Yearly Group A Offense Statistics**..... 50

**Summary Statistics**..... 51



## CHIEF'S LETTER

We are pleased to present the 2019 Portland Police Bureau Annual Report.

As we write this in 2020, much has changed since 2019. A note to our readers that this information presented is what occurred in 2019 and will appear out of date reading it in today's reality.

When I was sworn in as Chief of Police on June 11, 2020, I committed to being a transformative and collaborative public servant.

I also remain committed to the Bureau's three goals: crime prevention and reduction; community engagement and inclusion; and organizational excellence. Information in this report directly relates to those three goals.

The Portland Police Bureau made some tremendous accomplishments in 2019. The men and women of this organization remain committed to continuing to make changes, enhancements and present creative solutions to our challenges.

We hope this report provides a clear understanding of the work performed in 2019 and the direction we were headed when we entered 2020.



A handwritten signature in black ink, appearing to read 'Charles Lovell'.

Chief Charles Lovell

## Organizational Excellence

**Department of Justice:** Continued to make progress on DOJ Settlement agreement. Additional policies and training have been implemented. Please see DOJ Compliance for the full list (Page 7).

**Equity:** The Bureau's Equity and Inclusion Team implemented inter-bureau training on "Leading with a Racial Equity Approach for Structural Transformation" led by nationally known expert Scott Winn. The Team also finalized the Bureau's Equity Lens and began the process of designing the initial trainings.

**Human Trafficking:** The Bureau made the decision to make a significant organizational change and move the Human Trafficking Unit to the Sex Trafficking Unit. These units are now housed under the Detective Division and will enhance the Bureau's citywide approach to human trafficking. In addition, the Portland Police Bureau received a grant which will allow it to hire three advocates who will work with the unit and the survivors to improve our ability to assist those who have been subject to these crimes.

**Inspector General:** The Inspector General position was created in 2019 and includes the Policy Development Team and the Inspector and Audit Team. This position is a direct report to the Chief and enhances the Bureau's internal accountability and auditing functions as well as assist the Bureau to more adequately meet the community and organization's needs.

**Internal Affairs Timelines:** The goal for case resolution is 180 days; in 2019, the percentage of full investigations closed and Administrative closures closed within 180 days was 90%. When Supervisory Investigations are included, the percentage of cases completed within the 180-day timeline increases to 93%. This was an improvement over 2018.

**Staffing:** PPB hired 60 additional officers. The Personnel Division implemented process efficiencies throughout the entire hiring process, resulting in successful applicants being hired as quickly as six months from date of application to swear-in. The Bureau began planning for projected large retirements in August 2020 and January 2021, realizing the Bureau could see 125 or more sworn members retire.

**Surveys:** The Bureau partnered with the National Police Foundation to establish a methodology for surveying recent crime victims. The survey gathered information about satisfaction with recent interactions with PPB.

**Technology:** Developed the internal data portal (Tableau server project), providing users easy access to statistics and analysis required for data-driven policing. The project also included automation of previously manually generated reports improving the accuracy and efficiency of analysis.

**Wellness:** Implemented a new wellness position to look for various ways to improve wellness for Bureau members, including establishing a new website and offering information to improve physical, mental and emotional health for members.

## Crime Prevention and Reduction

**Crime Statistics: Crime Statistics:** In 2019, overall NIBRS Group A reported crime slightly decreased when compared to the prior year (-2%). (For a full description of NIBRS Group A reported crimes, visit: [www.portlandoregon.gov/police/article/618535](http://www.portlandoregon.gov/police/article/618535))

Group A person crime increased for a fourth consecutive year but at a smaller rate than in 2018. The 4% increase in assault offenses contributed to the overall increase in person crime and meant there was an additional assault offense reported each day in 2019. Group A property crime decreased in 2019 when compared to 2018 (-3%). The property offenses of burglary (-3%), motor vehicle theft (-6%), arson (-7%) and robbery (-8%) decreased in 2019. Counterfeiting and forgery offenses increased 12% from the previous year. Group A society crime also decreased in 2019 (-4%) despite a 12% increase in weapon law violations when compared to 2018. Drug and narcotic offenses slightly decreased during 2019 (-3%).

**Data Driven Policing:** The Bureau continued to roll out Tableau software designed to assist precinct and division leadership in fulfilling the Chief’s expectation of using data to inform resource deployment and crime prevention and reduction strategies.

**Gun Violence Reduction Team:** Continued to review and revamp the way the Bureau responds to gun violence. GVRT began a biweekly shooting review that allowed PPB to ensure that it is comprehensively sharing information about suspected repeat shooters and victims with social service partners. The goal of the biweekly shooting review is to provide appropriate resources to prevent future shootings and divert at-risk individuals from a criminal lifestyle. In addition, in April 2019, the Bureau of Alcohol Tobacco and Firearms (ATF) approved the purchase and installation of a permanent BrassTrax machine in Tactical Operations/GVRT. For more on GVRT, see Page 26.

**Problem-Oriented Policing:** Each precinct was responsible for working on specific details and missions where chronic problems and illegal activity occurred. This included illegal street racing, Holladay Park missions, Old Town illegal drug missions, East Precinct retail theft and more. For more information about the work being done in the precincts, visit Page 16.

## Community Engagement and Inclusion

**Community Services Division:** A Community Services Division was created, which reports directly to the Chief. This Division includes: the Behavioral Health Unit; Community Engagement Officers; the Homeless Community Liaison. There was an identified need to restructure and create this division for the units that have a citywide approach.

**Expanding Communications:** The Strategic Communications Unit worked on a number of projects to better inform community members. Developed a monthly newsletter to better serve community members who may not have access to a computer or television. The Strategic Communications Unit also launched a podcast to provide information to community members directly from Bureau members. Expanding communications continues to improve

the Bureau's transparency and increase trust within the community to better explain the work of PPB members.

**Open Data Portal:** Continue to maintain and expand that data and analysis available to the community on the PPB's Open Data Portal: <https://www.portlandoregon.gov/police/71673>. The portal allows community members to view everything from crime statistics, to officer-involved shootings to traffic statistics, and helps increase transparency on the work of PPB members.

**Training:** Worked with a community group, Youth Educating Police (YEP), to create a training video for all sworn Bureau members that delivered curriculum created by YEP with the goal of improving interactions between police and youth within our community.

## Challenges

### Organizational Excellence

**Facilities:** The Bureau has aging facilities. Precincts struggle with appropriate space, including lockers. Central Precinct lacks a community room on the ground floor. The Justice Center has been reconfigured numerous times and is ineffective workspace in many areas. In many cases there is not room for all people in different units to be located together. Other units also have equipment and storage challenges. For example, the Metro Exposal Disposal Unit has storage and equipment located throughout the Portland Metro area because there is not enough room for all of MEDU's equipment at any given Bureau location. The Bomb Techs spend a good portion of their day driving to these various locations to conduct the unit's day to day work.

**Special events:** Special events (including unplanned and unpermitted events) took its toll on the Bureau's staffing levels. There were several confrontations between groups with opposing ideologies, including August 17<sup>th</sup>, which had the potential to attract people from all over the United States. To plan and staff for this event, cost millions of dollars and tremendous resources.

In addition, on weekends, the Entertainment District continued to be populated by thousands who traveled to a concentrated area to drink in local establishments. This utilized considerable police resources and money to rent lights and other equipment to better separate people and get them to disperse the area after the establishments closed. When crowds did not disperse, violence occurred between bar patrons.

**Staffing:** Staffing throughout the Bureau remains the number one challenge. Because responding to emergency calls for service remains the number one priority, specialty units continued to provide rotational support for patrol and that affected their workload as well. This included units such as the Traffic Division and the Family Services Division. This rotational requirement began to wind down toward the end of the year.

In addition to staffing, projected retirements means that a great deal of experience is also leaving. The Special Emergency Reaction Team, the Crisis Negotiation team and other units that provide and need a great deal of training will be losing a significant amount of experienced members, creating a bottleneck of needed training for new members.

**Use of Deadly Force:** The Portland Police Bureau understands the negative impact the six officer-involved shootings in 2019 (5 fatal and one that did not injure the individual involved) had on those involved as well as our community. The use of deadly force impacted the Bureau’s efforts to build and maintain trust in the community. As part of the use of force review process, the investigation of these was forwarded to the Multnomah County District Attorney’s Office for consideration to convene a Grand Jury. In addition, the Bureau conducted an internal administrative review of the incidents and the cases were scheduled to go before the Police Review Board (PRB), which is comprised of community members, Bureau members and representatives from the Independent Police Review. Lastly, the OIR Group, which is contracted by the City of Portland, will review these 2019 cases in the future. For more information on the 2018 cases, visit: <https://www.portlandoregon.gov/police/78417>

### **Crime Prevention and Reduction**

**Data Analysis** The Police Bureau continues to utilize data-informed policing. However, the biggest challenges for analysts remains the timeliness of some data. This was due to the backlog of reports processed by the Records Division, which struggled with a lack of adequate staffing.

**Traffic:** In 2019, 54 people died on Portland’s streets due to a traffic crash. These included drivers, pedestrians and bicyclists. Traffic crashes remain a deadly issue in the City. The Traffic Division continued to work closely with the Portland Bureau of Transportation (PBOT) on Vision Zero enforcement/education mission as well as advising on issues that may impact traffic crashes such as street design/engineering and lighting.

### **Community Engagement and Inclusion**

**Public Records Requests:** The Public Records Unit had a significant backlog of records requests, driven in part by an increasing number of complex requests by media, as well as the lack of a sufficient number of personnel. With that said, the Records Division received more public records requests than any other Bureau – nearly 23,000 public records requests, and processed nearly 26,000 public records requests (this included an additional 3,000 backlog requests).

# CHIEF'S OFFICE

Reporting directly to the Chief of Police is the Deputy Chief and three Assistant Chiefs (who oversee each of the Bureau's branches). Also reporting directly to the Chief is the Inspector General, the Professional Standards Division, the Criminal Intelligence Unit, the Strategic Communications Unit and the Community Services Division.

## Inspector General

The Office of Inspector General was created in July 2019 and includes an Inspector General, the Policy Development team and the Force Inspector and Audit team. Its purpose is to oversee the practices and policies of the Portland Police Bureau by conducting internal compliance reviews to ensure the ongoing integrity of PPB processes and operations. The Audit team conducted its first compliance review of Internal Affairs processes and made recommendations for system improvements.

## Force Inspector

The Force Inspector is a command position within the Office of Inspector General responsible for reviewing all uses of force and making recommendations regarding improvements to the systems of accountability in relation to force management. The Force Inspector supervises a team of professional staff who conduct audits and analysis of force used by the Portland Police Bureau.

In 2019, the Force Inspector and analysts provided data analysis for multiple audits and use, including: the Annual Force Audit Report; the Annual Force Summary Report, four Quarterly Force Summary Reports; Independent Review Board annual Data Request and more. For a complete list, visit: <https://www.portlandoregon.gov/police/annualreport>

## Policy Unit

The Policy Development Team is tasked with reviewing and revising, when appropriate, existing Bureau directives and creating new directives to ensure alignment with best practices and to promote accountability and excellence.

The team shepherded 24 directives through the entire enactment process in 2019. They worked on several dozen additional directives that were in various stages of executive reconciliation. For the quantity and content of comments on directives in the review process, visit: <https://www.portlandoregon.gov/police/59757>

## DOJ Compliance

An additional role of the Inspector General is to facilitate, monitor and report on the Bureau's compliance with the terms of the DOJ Settlement Agreement. One of the most significant accomplishments in this arena is that the Compliance Officer/Community Liaison found the City and Police Bureau in substantial compliance with all of the terms of the Department of Justice Settlement agreement. Although there is always room for improvement in areas outside of the agreement, this was a major accomplishment for 2019.

To learn more about the Settlement Agreement with the Department of Justice, visit: <https://www.portlandoregon.gov/police/62044>

## Professional Standards

### Employee Information System (EIS)

The Employee Information System (EIS) is an application that compiles information from the Police Bureau and other data sources to enable a comprehensive review of a sworn member's work performance. The use of EIS benefits the Bureau and sworn members alike by facilitating professional growth through a feedback process that reinforces the Bureau's management and accountability systems, standards and expectations.

#### Accomplishments

- Conducting sergeants in-service
- Completing the EIS Handbook
- Assisting with the Indecent Police Review Division (IPR) Audit
- Renew EIS Contract
- Update Directive 345.00 & PSD SOP 44
- Program improvements which fix SAP errors in relation to hours and over-time

#### Yearly Stats

- PSD Force Notifications–99.7% compliance for the year
- Performance Evaluations–99.3% compliance for the year
- Transfer Reviews –97.2% compliance for the year
- Total Compliance (116a + 116b) –98.4%
- 2 PSD Risk Assessment Alerts
- 184/1325 (13.9%) Commendation Alerts
- 182/1325 (13.7%) Complaint Alerts
- 616/1325 (46.5%) Force Alerts
- 327/1325 (24.7%) Traumatic Incident Alerts
- 834/1325 = 62.9% of alerts were sent to RU Managers for review

### Internal Affairs

The Internal Affairs Division is responsible for conducting administrative investigations into alleged policy violations by Portland Police Bureau members. Its goal is to complete investigations within 180 days, while producing a complete and thorough investigation to ensure procedural justice for both the community and Bureau members.

- Internal Affairs managed a total of 230 cases initiated in 2019, including 149 full investigations or administratively closed investigations and 81 Supervisory Investigations (does not included IPR investigations or IPR administrative closures).
- Internal Affairs saw the average case duration for cases closed in 2019 dropped to 96 days from 159 days 2018.
- Investigators averaged a case load of 15.6 for the year, on a 70-day timeline
- Completed 782 interviews, versus 1,004 interviews in 2018
- The goal for case resolution is 180 days; in 2019, the percentage of full investigations closed and Administrative closures closed within 180 days was 90%. When Supervisory Investigations are included, the percentage of cases completed within the 180 day timeline increases to 93%.

## Strategic Communications Unit

The mission of the Strategic Communications Unit is to provide strategic messaging and creative services and solutions to the community, media and Bureau members; increase transparency, trust and engagement through smart content, open data; and provide creative solutions and raise awareness by proactive messaging. The team uses traditional media, social media and a variety of other platforms to provide information and raise awareness about crime and traffic safety; as well as the organization and its members.

In 2019, the team was responsible for 24/7, 365-days a year emergency com-

munications and issued an average of 75 news releases a month and answered an average of 500 news inquiries a month. The team worked on a variety of other projects as well, including reports, presentations to City Council and officer-involved shootings. The Unit raised awareness on



a variety of subjects from distracted driving to domestic violence through monthly campaigns that crossed over all messaging platforms. It also handled high-profile events, such as Chief Outlaw's resignation and the appointment of Chief Jami Resch.

The Strategic Communications Unit also worked extensively with the Recruitment Team, and produced videos, podcasts, graphics and social media posts to support their mission of hiring police officers.

### Additional accomplishments include

- Formed a Joint Information Center (JIC) to respond to the August 17, 2019, planned protests. This JIC made a significant impact on the overall event by creating a network of Public Information Officers who disseminated information prior to, during and after the event. Because this demonstration was on the national stage, it attracted a widespread audience and needed a collaborative and thorough communications plan. The JIC was able to immediately address, rumors and provide thorough and timely information.
- Created and launched podcasts that gave community members an opportunity to hear about work being done in the Police Bureau by the people doing the work.
- Launched a monthly newsletter, NewsBeat, which went to social service

agencies, the Sunshine Division and more, to provide news in a different format for those who might not necessarily have access to social or traditional media.

- Due to the large volume of work, the Unit trained a new lieutenant PIO and three backup PIOs.
- Added a sergeant PIO position mid-year.
- Responded to the scene to assist the Water Bureau during a pipe break crisis that threatened a Northeast neighborhood.
- Responded to an incident involving a shotgun at a local school.
- Provided communications training to lieutenants to help them better manage their messages.
- Assisted with targeted campaigns, such as speed racing.
- Responsible for communications during multiple demonstrations.
- Responded to officer-involved shootings and other high-profile incidents.

### **Criminal Intelligence Unit**

The Criminal Intelligence Unit (CIU) provides investigative support for cases involving threats to commit acts of mass and/or targeted violence, violent extremism, domestic and international terrorism, organized crime, and special investigative projects. CIU has a working relationship with the Federal Bureau of Investigation's Joint Terrorism Task Force (JTTF), in accordance with Portland City Council Resolution Number 37424 as Amended.

Additionally, CIU conducts investigative threat assessments for major events, dignitary visits, and investigates threats to businesses, community groups, critical infrastructure, and individuals, including stalking behaviors, to members of the public, public officials and/or other high-profile individuals. CIU also works jointly with the Behavioral Health Unit on individual threat assessments of people exhibiting behavior that may be a public risk and may have a mental health component. CIU also monitors global events that may have a nexus to public safety in Portland.

Finally, CIU has increased its ability to conduct investigations into cyber-crime where, in part or in whole, the suspect use cyber-based tools to commit varying crimes such as but not limited to; theft, identity theft, extortion, and computer crime. These types of investigations include swatting; sim-swapping; cyber-based threats (i.e. bomb threats, threats of mass or targeted violence); social engineering (intrusion/penetration attempts on networks); and, unauthorized access to networks, programs, and/or data.

CIU complies with all federal and state laws regarding the collection, retention, and dissemination of intelligence information.

In 2019, CIU conducted 137 assessments and investigations on suspicious activity and threats of violence. 22 of those cases were referred to or referred from the FBI JTTF, in accordance with policy.

### **Community Services Division**

In July 2019, the Portland Police Bureau launched the Community Services Division. The Community Services Division includes the Behavioral Health

Unit, Homeless Community Liaison, Service Coordination Team, Community Engagement Office and the Sunshine Division. The Community Services Division houses some of the most outwardly-facing units that work closely with community partners.

In 2019, the Behavioral Health Unit received 1,076 referrals of individuals experiencing a mental health crisis. Of those, 528 of them were assigned to Behavioral Health Response Team members for follow-up, to try and connect them with mental services.

In August 2019, the Portland Police Bureau hired its first-ever Homeless Community Liaison. The role of the Homeless Community Liaison is to serve as a liaison to homeless advocacy groups, social service agencies and other government agencies.

During 2019, the Service Coordination Team graduated 30 individuals from their addiction recovery program.

This past June the Service Coordination Team worked with RegJIN to add “SCT Eligible” to the remarks section of the Report Management System for the purpose of identifying individuals who might meet criteria for entry into the Service Coordination Team Program., thus increasing the amount of referrals.

In 2019, Office of Community Engagement recorded attendance at 1,575 community engagement events

The Portland Police Sunshine Division is a separate nonprofit that provides emergency food and clothing locally. Portland Police Bureau members assist Sunshine frequently and in 2019, they did the following:

- Officers distributed approximately 1,000 holiday deli meals to social service partners in Multnomah, Washington, Clackamas, Clark and Skamania counties (SEI, NAYA, Latino Network, IRCO, SACOO, ISOS, etc.).
- PPB officers distributed 356 emergency food boxes.
- PPB personnel took almost 500 kids taken shopping.
- PPB’ six sports camps were supported with Sunshine food and drink donations.
- Liaison officer provided 20 classes and presentations to refugee community regarding police services and police/Sunshine Division partnership.
- Liaison officer attended than 100 community engagement events.



# OPERATIONS BRANCH

## Traffic Division

The Traffic Division is charged with: managing special events; providing educational instruction; testifying on legislative issues; investigating traffic collisions; prosecuting traffic crimes; analyzing fatal crashes; advising on road design; conducting commercial vehicle inspections; and enforcing traffic laws. The Traffic Division is also home to the Police Bureau Emergency Management Unit.



The Traffic Division's primary focus is supporting the City's Vision Zero commitment through traffic safety enforcement and education for the City Of Portland. In addition the Traffic Division is charged with: manag-

ing special events, providing educational instruction, testifying on legislative issues, investigating traffic collisions, analyzing fatal crashes, prosecuting traffic crimes, advising on road design, conducting commercial vehicle inspections and enforcing traffic laws. The Traffic Division is also home to the Police Bureau Emergency Management Unit, civilian volunteers of the Disabled Parking Unit and Community Radar Corps.

### 2019 Traffic Division Statistics

- 14,293 Traffic Unit response to calls
  - Crashes: 906
  - Traffic Stops: 13,194
  - DUII/Hazards: 193
- 64 Major Crash Team callouts
- 54 fatalities\*
  - 20 pedestrian fatalities
  - 2 bicycle fatalities
  - 9 motorcycle fatalities

23 motor vehicle fatalities

4 non-National Highway Traffic Safety Administration (NHTSA) Fatal  
(\*NHTSA excludes suicides, non-motor vehicles & deaths occurring  
more than 30 days after a crash)

- 6,961 Hit and Run offenses
  - Hit & Run Injury: 355
  - Hit & Run Property: 6,606
- 31,527 total traffic citations
- 149 Grant Funded Truck inspections
- Conducted Approximately 35 Vision Zero missions
- Held 186 photo enforcement classes, attended by 13,002 citizens
- Conducted operations for 70+ special events including Rose Festival
- Supported 10+ free speech/protest events
- Conducted annual Traffic Division Open House/Living History Event and participated in Shop with a Cop, Coffee with a Cop, Safe Routes to School, World Remembrance Day and many other community events.

#### Volunteers

- Disabled Parking Unit (DPU) issued 2,289 citations and 2,840 warnings for Disabled parking Violations
- Citizen Radar Unit conducted five school zone missions resulting in 119 awareness letters being sent out

#### Emergency Management Unit

- Managed 13 Emergency Operations Center Activations with 17 days of activation
- Assisted Portland Bureau of Emergency Management (PBEM) and Multnomah County Emergency Management (MCEM) with response to three hazardous environmental events
- Special Events processed/reviewed
  - 181 park use applications
  - 243 PBOT Street Use applications (static & moving)
  - 700 Block Party applications

The Traffic Division continued to work closely with the Portland Bureau of Transportation (PBOT) on Vision Zero enforcement/education mission as well as advising on issues that may impact traffic crashes such as street design/engineering and lighting.

## **Youth Services Division**

The Youth Services Division (YSD) works proactively to keep youth in school and out of the criminal justice system through both restorative justice practice and trauma-informed approaches. YSD consists of: the Crisis Response Team; the Runaway Juvenile Unit; School Resource Officer Unit (SROs); the Cadet Program; and a Multnomah County Juvenile Services Division Intervention and Resource Connection Specialist.

## Youth Services

The mission of the Portland Police Bureau's Youth Services Division (YSD) is to create a safe, inclusive and supportive environment that insures the success of all youth and their families. We believe in the intrinsic worth and potential of everyone in our community. YSD works proactively to keep youth in school and out of the criminal justice system through both Restorative Justice practice and trauma-informed approaches. We continually look for opportunities to build relationships with our youth and their families, as well as the broader school communities that we serve. Above all, the staff of YSD aspire to provide the best possible public safety services, walk our talk, mentor and lead, educate and serve.

## School Resource Officers

SRO completed a comprehensive mapping and site survey project for all metro schools. This resource will be used to assist in managing critical incidents on school campuses. This laborious task was completed quickly and with the help of SSD, school staff, and has been launched on all MDT.

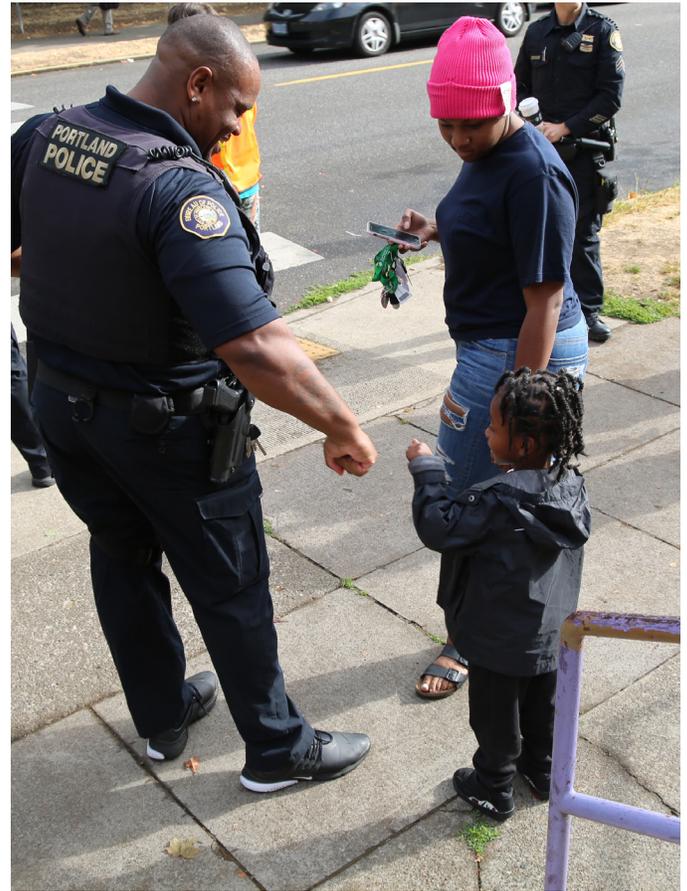
A CIT/Stop the Bleed training program was implemented for local education staff, providing critical incident training to hundreds of civilians who would be front line responders. This was completed in partnership with local emergency room doctors and PPS staff.

SRO have facilitated a new model for response to assisting student activism by embedding school administration with SRO to ensure student safety during free speech events.

The unit participated in 340 community engagement opportunities throughout the year.

## Runaway Unit

Created a system for tracking chronic runaways and leads our unit in community engagement events. In addition, 956 runaway cases were monitored with 184 being cleared.



## **Cadet Program**

There are currently 61 Cadets. A concerted effort has been made to increase diversity, the current demographic makeup includes 37 males, 24 females, and 30 who identify as people of color.

Cadets participated in 141 separate community engagement events, including Sunshine Division food box deliveries, the LPGA golf tournament, Winter Wonderland at Portland International Raceway, Z-man Foundation events, Rose Festival events, and Cinco de Mayo.

At the annual Law Enforcement Challenge, PPB cadets performed well, taking first prize in six events, second place in three, and third place in two.

A detached position was formed to further legitimize the effort. The program has also worked on trying to identify avenues for College credit for cadets as well as establishing a pipeline for Cadets into full time police officer positions.

## **Threat Management**

The unit responded to and assessed well over 100 threat calls. The threat assessment need has doubled year over year. YSD partnered with CIU, DVRU, and BHU in helping pilot a threat management app. All officers in the unit have engaged with Association of Threat Assessment Professionals and are receiving regional and national training. YSD also partners with multi-disciplinary teams throughout the county to keep school environments safe and respond to threats.

## Precincts

### Central Precinct:

Central Precinct is situated in the hub of Portland’s business district, which also includes government facilities, entertainment district and social service sector. Additionally, Central Precinct has six secondary education facilities hosting thousands of students from around the world. Central Precinct is also the hub of Portland’s activist activities, where community members freely express their First Amendment. In fact, Central Precinct was the home of more than 250 free speech events in 2019.

In 2019, Central Precinct staffed more than 150 uniform police officers assigned to patrol operations, Street Crimes Unit, Neighborhood Response Team, Homeless Outreach Team, Portland Patrol Incorporated bicycle teams, and the Entertainment Detail. Together, these officers work to reduce criminal offenses in Central Precinct by responding to calls for service, proactively policing areas in response to data and community complaints, engaging with community groups and individuals, conducting proactive strategic investigations, and working collaboratively with other Portland Police Bureau units and outside agencies and groups.

### Accomplishments

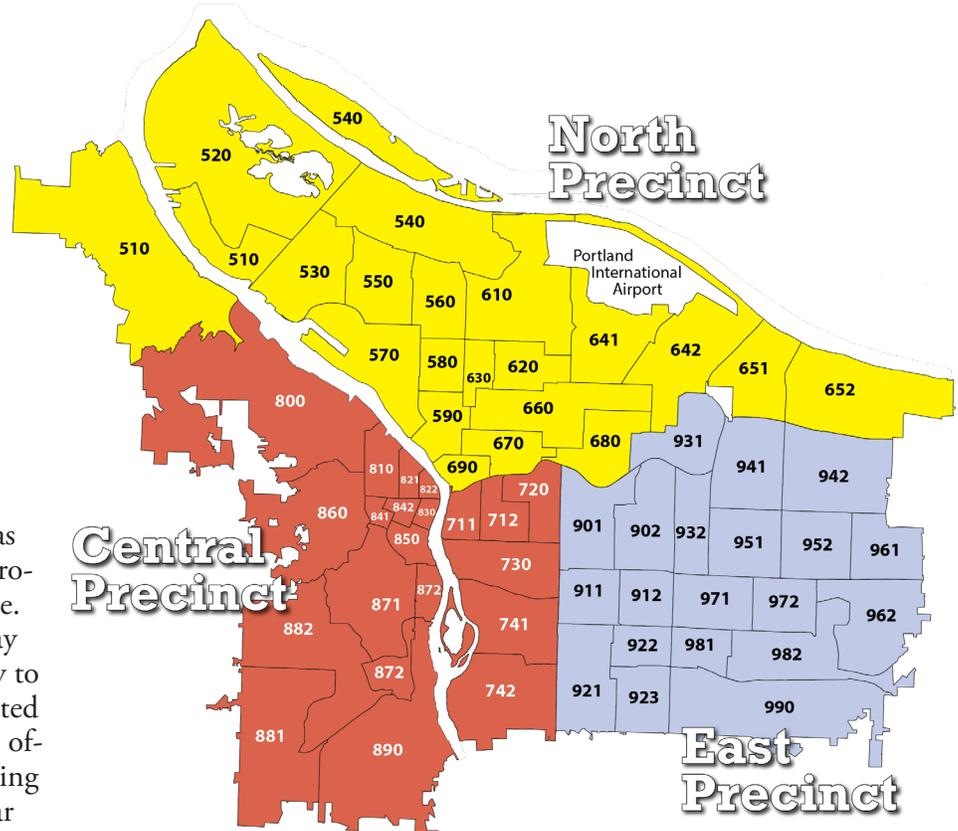
- Reduction of aggravated assaults in the general area of W. Burnside and SW 2nd Ave.
- Reduction of calls for service in the 5 block area surrounding SW 10th and SW Jefferson Street.
- Decrease in response time to priority emergency calls for service.
- Working with the influx of houseless individuals who travel to Portland in the early spring and summer to provide outreach if needed as well as expectations around criminal activity.
- Provide increased in foot patrols, bicycle patrols, ATV patrols and vehicle patrols to show an increased presence in core downtown neighborhoods and 11 high use parks during times of increased visitor activity and events during the spring and summer.
- Establish a detached Entertainment Detail team to provide support on Friday and Saturday nights between May and October to the downtown Entertainment District in an effort to reduce crimes of violence.
- Every district in Central Precinct received a data review by a sergeant and a team of officers to determine the highest areas where criminal offenses and calls for service were occurring, the team then developed strategies to address these issues and engage in Problem Orientated Policing (POP) in an effort to reduce these issues or solve them. This was a data-driven approach to identify ongoing community and neighborhood issues.

### East Precinct:

East Precinct provides services to a diverse population of more than 225,000 people. The area is largely residential with small, shopping centers, local businesses, and schools throughout. East Precinct currently has the following support units: Neighborhood Response Team (NRT) and the Street Crimes Unit (SCU).

Accomplishments

- In 2019 East Precinct created a Street Crimes Unit consisting of 4 officers and 1 sergeant. The primary function of this team was to focus on crime reduction. Over the course of 8 months, this team (with the help of NRT and patrol) made 268 arrests including federal fugitives, prolific auto thieves and prolific identity thieves. They recovered 19 firearms, 15 stolen vehicles, over \$32,000 cash, and 13.1 pounds of narcotics.
- The Neighborhood Response Team began 2019 focusing on retail theft and crime in the Gateway Shopping Center and Mall 205. In addition, they responded to numerous neighborhood complaints in different areas of East. NRT ran numerous missions with patrol, SCU, and other partners such as parole and probation, US Postal Inspector, HUCIRP and Rapid Response. They made 424 arrests and recovered 22 firearms, 33 stolen vehicles, more than \$12,000 in cash and 6.4 pounds of narcotics.
- As PPB continues to work through its staffing shortage, East Precinct patrol officers continually strive to respond to priority calls as quickly as possible and provide a high level of service. The number of day-to-day interactions are too many to list, but 2019 also presented unique calls where patrol officers acted heroically saving people from a burning car and a burning building as well as rescuing a kidnapped woman being held in the trunk of a car. In addition to the police work, officers took time to engage with the community in events such as coffee with a cop and shop with a cop.



**North Precinct**

In 2019, North Precinct established a Crime Reduction Unit (CRU). The unit was developed specifically to address commander’s intent missions, and focus on high crime locations. The CRU worked closely with its other existing support units, the Neighborhood Response Team (NRT); and the New Columbia Detail.

North Precinct had three major crime reduction projects in 2019:

Holliday Park Public Safety Plan

This plan focus on decreasing crime in the Lloyd District, an area consisting of NE Weidler to NE Holladay St., and from NE 6th Ave to NE 16th Ave. Historically, this area has had a high level of criminal activity, especially considering its small geographical foot print. By design, the Public Safety Plan focused on a community lead approach to fill spaces in the area with pro-social activities to help change behavior that was not necessarily criminal in nature, but was certainly inappropriate. North Precinct officers worked with the community members and focused its efforts on repeat criminal offenders, and on specific crimes that had been historically high in the area. At the end of the project, the following reductions in police calls for service included:

- |                              |                                 |
|------------------------------|---------------------------------|
| Theft Calls: -44%            | Disturbances Calls: -30%        |
| Unwanted Persons Calls: -22% | Suspicious Activity Calls: -29% |
| TriMet Calls: -41%           | Assaults Calls: -34%            |

Illegal street racing

North Precinct formalized its approach to addressing dangerous speed racing. In this effort, North personnel developed a street racing team, with a sergeant assigned as the supervisor. The team partnered with the Public Information Office to push out weekly information related to its street racing enforcement efforts and to present mugshots of subjects arrested who were engaging in street racing. Through these efforts, the street racing team stopped 295 vehicles associated to street racing activity, towed 22 cars and arrested 25 participants. The arrests made were for the crimes of Reckless Driving, DWS-Misd., Reckless Endangering, UUMV, and warrant arrests, Felony Elude, Trespassing and Disorderly Conduct II. Through these efforts, there was the largest decrease in Illegal Street racing in years, and are currently working to change the Oregon Laws that address Street Racing.

Organized retail theft in the Lloyd Center

This was a combined effort between the Neighborhood Response Team (NRT), the Crime Reduction Unit (CRU), the Detectives Division, the District Attorney’s office, the Lloyd Center Mall Management and several stores within the mall.

In partnership with Lloyd Center Mall security and individual store loss prevention personnel, NRT and CRU had the following charges, arrests and prevention of financial loss:

- |                      |                                   |
|----------------------|-----------------------------------|
| Theft 1: 1           | Theft 2: 6                        |
| Theft 3: 5           | Warrants: 6                       |
| PSMV/UUMV/UEMV w/: 2 | Recovered stolen vehicles: 2      |
| PCS Meth: 4          | PCS Heroin: 1                     |
| DWS-MISD: 1          | Total loss prevention: \$2,436.00 |

# INVESTIGATIONS BRANCH

## Transit Police Division

The Transit Police Division is part of the Portland Police Bureau that helps coordinate a series of Inter-governmental Agreements between TriMet and eleven other counties and municipalities. The Inter-governmental Agreements provide for payment from TriMet for officers and deputies dedicated to the Transit Police Division. This allows PPB and other law enforcement agencies to work together to address issues related to crime and TriMet code on the entire TriMet system. TriMet also hires several security agencies to address safety issues on the system (Portland Patrol Inc., G4S Security). The Transit Police Division sometimes works around PPI and G4S, but we do not oversee them or direct them.

Assigned across four “precincts,” the TPD staff takes the primary role on any call for service involving TriMet buses, trains or property. TPD is authorized 71 sworn staff.

### Accomplishments

- Handled more than 12,000 calls for service in the Portland/Gresham area alone in 2019.
- Arrested more than 2,100 people for criminal behavior.
- Improved tracking slips from paper, which required manual entry into a data base by professional staff members. The TPD now tracks officer/deputy activity through CAD, providing for more accurate data and addressing any concerns TriMet may have about officer/deputy activity.
- Carried out the 2019 Tree Lighting and Holiday Safety Mission during November and December, and worked just over 1,012 hours of high visibility patrol while riding MAX between downtown Portland and the Clackamas Town Center.
- In partnership with its Crime Analyst, TPD Officers utilized data-driven policing to identify areas of concern to conduct high visibility missions.
- The TPD K9 teams have deployed at more than 2,038.4 hours of public visibility and random explosives sweeps on the system in 2019.
- TPD assisted TriMet with a full-scale response scenario exercise for the Westside Express Service.
- Small Individual First Aid Kits (IFAK) equipped with a tourniquet, Z-fold gauze, a pressure dressing, and a pair of trauma shears were ordered. The kits allows officers or deputies to ride trains or buses and still have the equipment needed to treat emergency trauma.
- Moved away from fare enforcement giving officers/deputies more time to address behavior issues on the system, provided outreach services to vulnerable community, have more of a presence on the transit system and respond to calls for service.

### Challenges

- Staffing continues to be a challenge for TPD as partner agencies are struggling to provide officers or deputies.

- As more and more agencies leave RegJIN, TPD struggles to obtain timely police reports and data from our partner agencies. This makes evidence-based, data-driven policing more difficult outside of the Portland/Gresham area.

## **Tactical Operations Division (TOD)**

The mission of the Tactical Operations Division is to provide a broad range of support functions to the Operations Branch and Investigations Branch in furtherance of meeting the Bureau's overall mission and goals as determined by the Chief of Police. The units within TOD include the Air Support Unit, the Explosive Disposal Unit, the Special Emergency Reaction Team, the Rapid Response Team, the Crisis Negotiation Team, the Metro Gang Task Force, the Gun Violence Reduction Team, the Canine / K9 Unit, and the Narcotics and Organized Crime Unit (formerly known as the Drugs and Vice Division). The roles, functions, and missions of the individual units are described in their respective section.

### **Air Support Unit (ASU)**

The mission of the Portland Police Bureau Air Support Unit (ASU) is to provide aerial support and expertise for the City of Portland and the Police Bureau's patrol, investigative and administrative needs. The goal of the Air Support Unit is to enhance the safety of the community and police personnel through the strategic deployment of airborne technologies. The Unit strives to increase the safety of officers, as well as improve their effectiveness and efficiency through the timely use of properly equipped aircraft.

#### Accomplishments

- Handled 403 mission requests from 30 different agencies, units, divisions and bureaus for a total of 1228.7 hours flown.
- Crews flew 1063.1 hours of uniform patrol support covering 73,161 miles over the Portland Metro area.

Calls Taken: 1872

First Onscene: 570

Calls with Weapons: 155

Searches: 740

Area Checks: 505

Missing Persons: 9

ATL Suspects: 116

Perimeters: 110

Arrests/Cites: 225

Eludes: 132

#### Challenges

- Aircraft Maintenance: The increased operational tempo in 2019 brought with it an expected increase in planned and unplanned maintenance on our two aircraft and FLIR cameras. In addition, ASU had several very long avionics overhauls to both planes. As a result ASU has essentially operated with only one plane for much of the last two years. This causes higher stress on the aircraft, faster wear and tear on its components and more frequent

deferred maintenance and reduced flight training to enable priority missions to continue.

- **Camera Equipment:** The Police Bureau's two aircraft each have a sophisticated camera system on them. These camera systems are crucial in supporting uniform patrol operations, investigational support missions, and essential to provide live video downlink during critical incidents and search and rescue missions, at all hours of the day. These cameras were designed in the late 1990's and have reached the end of their service life. Maintenance has increased and the equipment needed major servicing this past year to remain operational. This has increased maintenance and service reduced the overall availability of ASU as an asset to the Bureau. ASU is currently seeking a replacement system.
- **Pilot and Tactical Flight Observer Training:** ASU mirrors the Police Bureau and remains short staffed as well. In 2019, ASU identified two new pilots and two new TFOs, however due to staffing and availability of aircraft, ASU was only able to provide training to one officer and one TFO.

### **Metro Explosive Disposal Unit (MEDU)**

The Portland Metropolitan Explosive Disposal Unit (MEDU) responds to calls related to explosives and other hazardous materials. The team covers approximately 7,000 square miles throughout the Portland Metro area and Southwest Washington.

MEDU is a small unit with 15 certified Bomb Technicians from seven different Law Enforcement agencies throughout the Portland metro region. The Portland Police Bureau (PPB) has 7 members on MEDU. One sergeant and 2 officers are full time, the other 4 are detached. All 7 are certified Bomb Technicians who make up the Police Bureau's Explosive Disposal Unit (EDU). PPB manages all MEDU members during call outs, training, and any other events related to the duties of a Bomb Technician.



#### Accomplishments:

In 2019, MEDU completed 380 missions, assisting approximately 115 different community partners and law enforcement agencies. This was a drop in calls from the year prior, but it is still above our historical average of a call a day. On average, a MEDU bomb tech assists either a patrol unit or a community member every day of the year. MEDU anticipates the call load will increase in 2020 with the increase in bomb sweeps due to being an election year.

**Type of Mission**

- Suspect IED: 44
- Suspicious Circumstances: 24
- General Disposal: 17
- Explosive Chemical Disposal: 5
- Ammunition & Gunpowder Disposal: 33
- Fireworks Disposal: 15
- Military Ordnance: 32
- Post Blast Investigations: 3
- Sweeps/K9/Dignitary: 90
- SERT/SWAT Assist: 60
- Search warrant assist: 8
- Community Presentations: 28
- Over Pressure Device: 1
- Other missions: 20

**Total: 380**

Challenges

MEDU has equipment and storage facilities located throughout the Portland Metro area because there is not enough room for all of MEDU’s equipment at any given Bureau location. The Bomb Techs spend a good portion of their day driving to these various locations to conduct the unit’s day to day work. The unit continues to lose productive working hours because their equipment is not collocated in one facility. The loss of working hours has gotten exponentially worse over the years due to the increase in city traffic.

MEDU lost a full time position due to overall Bureau staffing. This loss, the increase in requests for EDU along with the above stated challenge has made it challenging for EDU to keep up with the necessary maintenance of equipment and other administrative tasks.

**Special Emergency Reaction Team**

The mission of the Special Emergency Reaction Team (SERT) is the preservation of life and property during critical incidents and high-risk operations. SERT provides tactical response and expertise in support of all branches of the organization. The presence of highly trained, highly skilled police officers working in conjunction with a Crisis Negotiation Team and under the direction of a Critical Incident Commander has shown to substantially reduce the risk of injury or loss of life to citizens, police officers, and suspects; and recognizing that a well-managed response to critical incidents typically results in a successful and peaceful resolution.

SERT responds to incidents such as barricaded suspects, hostage events, active shooters, block searches for armed suspects, high-risk arrest or search warrants service, terrorist acts, and other events requiring resources beyond the capability of a typical patrol response. SERT also provides dignitary protection and plays an integral part in providing tactical and medical support to civil disturbance incidents. All team responses are tiered based on the level of tactical support required.

Accomplishments/Missions:

- In 2019, SERT completed 175 total missions in 21 different categories. Missions range from full team activations and search warrant services, to

limited deployment missions of investigative and patrol assists requiring only minimal resources.\*

- Activation for barricaded subject (Full team): 8
- Activation for barricaded subject (Limited team): 3
- Activation for hostage situation: 1
- Activation for block search: 2
- Activation for active shooter response: 1
- Activation for suicidal/ jumper subject (Limited team): 1
- On Duty SERT: 8
- Search warrant served/Contain and callout (Full team): 20
- Search warrant served/Entry (Full team): 1
- Search warrant served/S.O.P. warrant: 50
- Protective detail/Dignitary (Full team): 1
- Protective detail/Dignitary (Limited team): 4
- Protective detail/rescue team : 19
- Fugitive apprehension mission/ vehicle takedown (Limited team): 9
- Fugitive apprehension mission/ pedestrian takedown (Limited team): 4
- Patrol support mission: 3
- Investigative support mission: 4
- Community event: 14
- Outside Agency assist: 11
- Class Instruction: 10
- Site survey: 1

**Total: 175**

SERT Sergeant Consults: 57

\*SERT statistical data is entered into the missions log by the team sergeants, and is maintained in electronic form by the professional staff. In an effort to accurately reflect the totality of SERT's missions, a single activation could result in several missions. For example, SERT may conduct a high-risk subject apprehension and following this custody, re-group and serve a search warrant at an associated location. This would be considered two missions.

- SERT training in 2019 was designed around a quarterly model that prioritized and tracked skills training for the year. Bi-weekly training for all team members amounts to over 490 hours annually. This continuing training consists of a variety of tactical skills, decision making and firearms proficiency. Iteration training is closely supported by decision making scenarios and learning debriefs. This training ranges from rapidly evolving mini scenarios, to full complement scenarios including the crisis negotiation team, and critical incident commanders.



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- In 2019, SERT assisted the Training Division with Active Threat instruction at annual in service training.

Challenges:

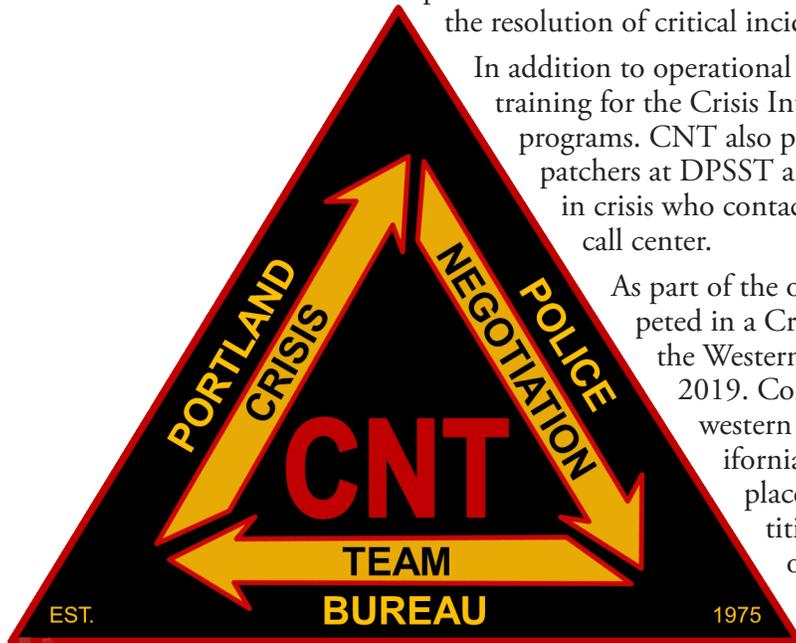
Over the next five years, ten officers and sergeants assigned to SERT will retire from the Police Bureau. This will have a significant impact on team leadership and operational experience. In anticipation of this, SERT has been given the opportunity to begin training three officers who will replace officers retiring in August. This will require additional training hours, while missions and training instructor requests continue to increase. In 2019, SERT has noticed training cycles often get interrupted with instructor requests, planning and missions. In 2019, several important team trainings were impacted or cancelled, this was challenging as SERT is committed to a high level of efficiency and readiness.

**Crisis Negotiation Team (CNT)**

Working in tandem with SERT is the Crisis Negotiations Team . CNT’s purpose is to utilize communication, intelligence and technology to facilitate the resolution of critical incidents in the most peaceful means possible.

In addition to operational needs, CNT also coordinates and facilitates training for the Crisis Intervention Team (CIT) and Enhanced CIT programs. CNT also provides communication training to dispatchers at DPSST and BOEC related to working with persons in crisis who contact a law enforcement/fire/medical dispatch/call center.

As part of the ongoing and annual training, CNT competed in a Crisis Negotiation competition facilitated by the Western States Hostage Negotiator’s Association in 2019. Competing in this competition are teams from western states to include Washington, Idaho, California, and Oregon. Portland CNT secured 1st place at this WSHNA Conference and Competition in Spokane, WA continuing a tradition of excellence in the field of crisis negotiation and de-escalation.



Challenges:

In 2019, CNT experienced significant turnover with 5 new negotiators. This high turnover, in combination with a reduction in training funds, challenged the team causing a redistribution of resources and personnel to fill the void created by this turnover.

CNT also experienced equipment issues, specifically around public address (PA) loud hailing equipment.

**Rapid Response Team (RRT)**

The Rapid Response Team is an all-hazard incident response team capable of quickly deploying members with specialized training to respond to incidents requiring higher levels of technical expertise including public assemblies, civil disturbances, and natural or man-made disasters.

All Rapid Response Team members are trained in advanced skills related

to crowd management and crowd control including crowd psychology and behavior, team formations and movements, the use of enhanced personal protective equipment, use of force and de-escalation.

In addition, the Rapid Response Team has specialty cadres within the team to include Instructors, Grenadiers (less lethal impact munitions and riot control agents), Field Force Extrication (defeating protester devices), Urban Search and Rescue, Communications (radio, cellular, and data networks), and CBR-NE (Chemical, Biological, Radiological, Nuclear, and Explosive hazards). These cadre members have received additional specialized training in the fields listed above to enhance their ability to respond to all-hazard incidents or to serve as subject matter experts to assist in Bureau operations following a large scale disaster.

#### Accomplishments:

- In 2019, the Rapid Response Team was deployed 14 times for public assemblies under the management of a Crowd Management Incident Commander, including the notable demonstrations that took place on August 17th, 2019.
- Being committed to be a learning organization and always seeking ways to provide better service to the community, RRT sent four leadership members to the Royal Canadian Mounted Police National Public Order conference in Ottawa, CA in November. The conference hosted keynote speakers that presented on civil disturbances in Baltimore, Paris, Hamburg, and Portland. RRT continues to research trends and social science studies on crowd management and crowd control and have presented at conferences or participate on committees (National Institute of Justice) related to this field. RRT leaders field calls from all over North America asking for information, advice, or recommendations related to crowd management. Finally, RRT's training and policies have all been reviewed and approved by the Department of Justice.

### **Metro Gang Task Force**

The mission of the Metro Gang Task Force (MGTF) is to disrupt and dismantle organized criminal street gangs by conducting federal level collaborative, interagency, intelligence-led investigations and prosecutions, against organizations involved in violent criminal street gang activity. The scope of these investigations includes, but is not limited to, gang related shootings, human trafficking, weapons trafficking and illegal drug distribution.

MGTF is supported by the Federal Bureau of Investigation (FBI), and the Safe Streets Initiative. The members of MGTF work hand in hand with the Police Bureau's Gun Violence Reduction Team and Gun Task Force as well as the Narcotics and Organized Crime Team, East Metro Gang Enforcement Team (EMGET) which consists of officers from the Gresham Police Department and the Multnomah County Sheriff's Office.

#### Accomplishments

In 2018, MGTF initiated a long term investigation focusing on a violent Criminal Street Gang operating in Portland. The team of investigators included members from the Metro Gang Task Force, the Portland Police Homicide Unit, Probation and Parole, Homeland Security, and the Multnomah County

Gang Unit. Partnering with the U.S. Attorney’s Office, the team was able to pursue a Racketeer Influenced And Corrupt Organizations Act (RICO) and Violent Crimes in Aid of Racketeering (VICAR) investigation targeting this group and it’s violent members. In 2019, the task force was able to secure numerous federal indictments, to include murder indictments, on members of this criminal gang. As of this writing this investigation has been successful in disrupting this criminal gang, and additional indictments are forthcoming.

Challenges

In mirroring overall Bureau trends, MGTF anticipates turnover with personnel in 2020 with promotions and transfers.

**Gun Violence Reduction Team (GVRT)**

The mission of GVRT is to reduce gun violence in the City of Portland through proactive intervention and prevention strategies as well as through investigative means. GVRT works alongside community partners such as the Mayor’s Office of Youth Violence Prevention (OYVP), Street Level Outreach, and Multnomah County Parole and Probation with an appreciation for the value of building relationships with all community members affected by gun violence. GVRT supports the City’s goal of ensuring a safe and peaceful community and the Police bureau’s commitment to crime reduction and prevention.

2019 concluded the first full year of the Gun Violence Reduction Team’s (GVRT) expanded mission as the lead investigatory unit for all shootings city-wide with the exception of homicides, robberies with shots fired, and domestic violence cases involving gunfire. In 2019, there were 426 known shooting related incidents in the City of Portland. The detectives and day shift officers assigned to the Gun Violence Reduction Team investigated 223 of these shootings related to criminal events. With the change to the expanded response criteria, this total figure cannot be accurately compared to previous year’s GVRT numbers making it impossible to determine if there was a net increase or reduction in city-wide gun violence for the year.

As part of the transition from only focusing on gang related investigations to the all shootings city-wide model in late 2018, GVRT took the lead on initiating a bi-weekly PPB shooting review. This effort strives to align all of the resources in the PPB in the shared goal to reduce city-wide shooting cases by sharing information and intelligently coordinating efforts. This bi-weekly review also allows PPB to ensure that we are comprehensively sharing information about suspected repeat shooters and victims with our social service partners in an effort to provide appropriate resources to prevent future shootings and divert at-risk individuals from a criminal lifestyle. GVRT continues to revise the process in which we conduct the review and anticipate additional improvements as we move into 2020.

In April 2019, the Bureau of Alcohol Tobacco and Firearms (ATF) approved the purchase and installation of a permanent BrassTrax machine in Tactical Operations/GVRT. This represents a significant investment in the Police Bureau by ATF and validate the solid foundation that the Integrated Ballistics Identification System (IBIS) and the National Integrated Ballistic Information Network (NIBIN) program is built on. 2019 also saw the implementation of the revised property/evidence directive which now requires 100%

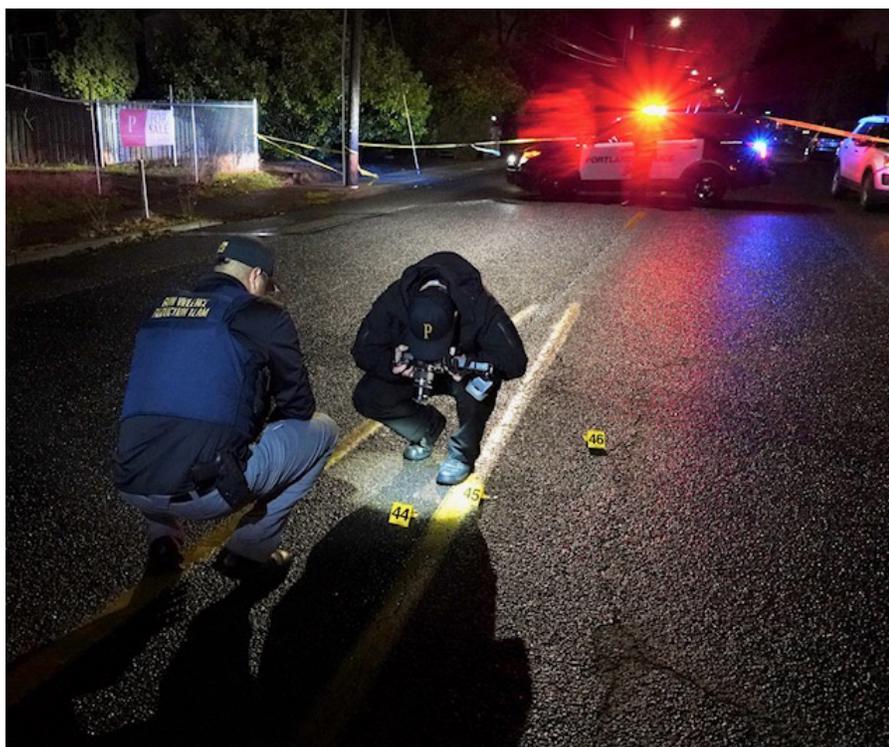
collection and 100% submission of all eligible cartridge casings and firearms into the IBIS/NIBIN network. The implementation and early success of the IBIS/NIBIN program garnered GVRT significant regional and national recognition from ATF which resulted in several members of GVRT being asked to help present at a number of large conferences in an effort to further encourage neighboring agencies (both locally and regionally) in emulating the Portland model.

In 2019, the Crisis Response Team (CRT) was embedded into GVRT. CRT is an officer coordinated, volunteer-based program that provides immediate on-site support to victims/families, officers and detectives during a traumatic incident. CRT's support continues by accompanying an injured person to emergency facilities, home visits, coordinating additional support services, notifications and funerals. CRT works with the DA's Victims Advocate to ensure smooth transition for the victim. CRT is also utilized as intervention partners during search warrants, high profile verdicts, cultural holidays, and other major events to dispel tension and rumors. CRT has four active teams:

African American, Asian/Pacific Islander, Hispanic and the Sexual Minorities Teams. CRT also has community contacts within the Muslim and African immigrant communities as well as the Russian and Slavic communities.

#### Accomplishments

- Total number of triaged casings (this number included test fired casings) = 3552
- Total acquisitions/entries into Brasstrax = 992
- Total number of test fired firearms = 595
- Investigative IBIS/NIBIN leads developed by NNCTC = 147
- 223 shooting investigations were assigned to GVRT; year end clearance rate - 26 %.
- Firearms seized 259
- Casings recovered 2362
- GVRT continues to be active in the community building relationships and legitimacy, the following is a snapshot of Community Engagement Events in which GVRT participated in multiple events, including the following: IRCO 3 on 3 Basketball Tournament; 1st Annual IRCO Flag Football; PC-CEP Community Meeting; Holladay Park BBQ - End of Summer; Word



is Bond; Bridging the Gap; Civilian Active Shooter Class; 2nd Annual Iftar Event; African American Advisory Council (AAAC) Christmas Party; Good in the Hood event; Back to school event at Fabian; Blazer Game with IRCO and No Hate Zone; The Hate U Give; Native American Rehabilitation Association Spring Break; 2019 Northwest Diversity Conference Volunteer Orientation; Seven Last Words at Bethal Church; Community Helpers Day - Presentation to second graders; Shop with a Cop; Concordia Basketball game; Gang Awareness; Muslim Advisory Council; Neighborhood Party – National Night Out; CPR presentation; Onecop; School open house; School visits; Starlight parade; Cinco De Mayo; Grit Week Football camp; Summer BBQ back to school event; Grand Floral Parade; Community Peace Collaborative (CPC); Lents Town Hall / Montavilla Town Hall; GIFT Meeting; Lifesavers Breakfast; City Fair; No Hate Zone

- Community events attended and entered into the OCE App: 61
- Community members indicated at event: 148,334

Challenges

GVRT recognizes in order to reduce gun violence in the city there needs to be a coordinated effort between the police, outreach and intervention, and the community. In 2019, the City Portland requested the California Partnership for Safe Communities (CPSC) and National Institute for Criminal Justice Reform (NICJ) to conduct an independent review into the actual cost of gun violence in the city and also provide technical assistance in implementing a holistic approach to gun violence. In 2020, the Police Bureau is anticipating this report and its recommendations.

Lack of cooperation in shooting investigations still continue to challenge the unit. GVRT and the Police Bureau will continue to build community trust and legitimacy within the community in hopes of increased cooperation in shooting investigations.

With the change in mission, GVRT started 2019 year fully staffed, however due to the overall personnel limitations in the Police Bureau, day shift officers were utilized in rotational support, reducing the overall availability of each officer by 25%.

Another challenge faced by investigators is the limitations and in-effective records managements system currently in use. To rectify this issue, the Strategic Services Division created the Shots Fired Incident Report APP, (SFIR). GVRT and SSD plan to fully implement SFIR in 2020 to assist with information sharing, incident linkage, and gun violence reduction strategies.

2019 was the first year of this new mission in GVRT, as with all new programs, GRVT is focused on improving services and reducing gun violence in the city. GVRT will be using data derived from 2019 to shape the unit moving forward in 2020.

**Canine Unit/K-9 Unit:**

The mission of the Portland Police Bureau Canine Unit is to provide specialized canine support to the Operations Branch and Investigations Branch of the Portland Police Bureau.

The goal of the Patrol Dog teams are to provide a resource to the officer and investigator on the street by utilizing the keen sense of smell and hearing of

the canine whose task is to assist in the apprehension of suspects, the searching of buildings, finding articles of evidence and protection of police officers and members of the community.

The K9 Unit has two overlapping details of 5 handler/canine teams that provide patrol support coverage 24/7. In addition, the Unit provides handler/canine teams to the US Marshals Fugitive Apprehension Taskforce. The K9 Unit also has four handler/canine teams trained to deploy with SERT on tactical apprehension missions.



#### Accomplishments

New K-9 camera systems: All 10

K-9 camera systems, to include monitor, dog mounted cameras, harnesses & recording equipment were replaced with top of the line equipment and modern technology. Previous camera systems were at the end of their working life and the 10-year-old technology was outdated.

Applications and Captures: Canine unit as a whole completed 818 applications with 273 captures for 2019. The Canine unit finished the year 6 captures ahead of 2018, making 2019 the most successful year for K-9 captures in the past decade. Canine unit maintained a very low K-9 bite use of force rate for the year (5.8% capture/bite, 1.95% application/bite). Canine Unit members covered and assisted on 3,264 calls for service.

Milestones: K-9 Utzi & K-9 Siggi reached 100 career captures, K-9 Jasko & K-9 Maverick each reached career capture number 150.

Awards: Spring 2019 Awards ceremony, Officer Ben Davidson was awarded the Police medal, Sgt. Troy Grundmeyer, Officer Shawn Gore & Officer Rob Wullbrandt were awarded the Lifesaving medal. Entire K-9 unit was awarded the Unit commendation with valor for overall work in 2018. Officer Lonny Sweeney and K-9 Maverick were awarded the Top Dog award at the Idaho Police Canine Association conference.

#### **Narcotics and Organized Crime (NOC; former Drugs and Vice Division)**

The Narcotics & Organized Crime unit (NOC) has the primary responsibility for the investigation of Drug Trafficking Organizations and Money Laundering Organizations operating in the City of Portland. NOC also investi-

**TOD** *con't. next page*

gates criminal activity associated with narcotics and violent behavior in the community. NOC supports uniform patrol with complex drug investigations, clandestine laboratories, and illegal marijuana grow operations. NOC also responds to assist uniform patrol with fatal overdose crime scene processing and investigations. NOC investigators utilize an “IMPACT” model, Investigative Methods Prioritized Against Community Threats, as part of their investigative strategy.

Within the Narcotics & Organized Crime unit there are (5) five details, Narcotics Investigations (Narc), HIDTA Interdiction Taskforce (HIT), Narcotics K9 (K9), Technical Operations (Tech), and Asset Forfeiture (AF).

In 2019, the Drugs and Vice Division underwent significant change as the unit was put under the command of the Tactical Operations Division. Along with this change in command came a change in name to the Narcotics & Organized Crime unit (NOC) to match the mission of this unit.

NOC continues to partner with the Multnomah County Health Department’s Harm Reduction Program, collaborating on strategies to reduce public harm caused by illegal drugs, specifically opiates and methamphetamine.

Accomplishments

NOC personnel are regularly recognized locally, nationally, and internationally as experts in their field. NOC members has provided instruction on Dark Net investigations internationally and nationally.

A NOC member was awarded the OPOA narcotic officer of the year award for work on Dark Net investigations and for training provided on Dark Net investigations.

- NOC was awarded the Outstanding Oregon- Idaho HIDTA/ONEA International-Interstate Investigative Effort for 2019 for an investigation targeting violent crime and opiate trafficking.

- 2019 seizures:

Cash: \$1,087,583.00

Firearms: 33

Cocaine/Powder (grams): 3,182.60

Cocaine/Crack (grams): 6.29

Heroin (grams): 29,815.30

Methamphetamine (grams): 133,106.40

Prescription Drugs (pills including counterfeit): 13,521

Other Drugs (grams): 56,049.50

Estimated Total Drug Value: \$25,946,329.90

Challenges

In 2019, NOC mirrored the Bureau’s personnel shortage. Two Investigators were promoted to Detective and one K9 Officer retired along with his K9. NOC replaced the K9 Handler and K9; however, the two Investigator vacancies have not been filled. NOC currently has 9 investigators, in 2015 NOC had 16 investigators, in this same period in time, overdose deaths continued to rise and workload has increased for investigators. With an increase

in workload, coinciding with reduced staffing, this has impacted the ability to open and close cases, it has limited surveillance missions, and prevented NOC from responding to tips from other agencies and community complaints.

Additionally, personnel cuts to the Tech Unit has caused an increase in overtime for the unit and substantial wait times for technical support for investigative and operational units.

## **Family Services Division**

The Family Services Division (FSD) is comprised of both sworn and professional staff whose goal and mission is focused to reduce crime, violence and victimization in families, especially concerning domestic relationships, children and the elderly, through criminal investigations, law enforcement, victim assistance and community partnerships. The Family Services Division includes the Special Victims Unit, the Child Abuse Team, and the Women-Strength/BoyStrength/GirlStrength programs.

### **Special Victims Unit (SVU)**

#### Accomplishments:

- 674 follow-up investigations to domestic violence cases referred from patrol operations and the Multnomah County Circuit Court, with 84 arrests and 113 additional cases referred to the DA's office.
- Members participated in community events on over 50 occasions.
- 100 firearms were recovered by the Gun Dispossession Program.

#### Challenges

The largest challenge has been staffing. In 2019, officers in SVU spent 25% of their work week providing rotational support to Central Precinct. Additionally, more than 30% of one SVU's officer's time was detached to the Tactical Operations Division and the Training Division. The reduced hours those officers worked at SVU impeded the amount of victims the unit was able to provide services and hold offenders accountable. Hundreds of assault and strangulation cases were unable to be investigated because there was no one to work them.

Additionally, SVU has been short one authorized detective position for over a year reducing the total number to three detectives. Forty percent of the SVU's detectives' caseload are sexual assault investigations involving survivors of domestic violence, the elderly, and the vulnerable adult population. These cases, along with having only one partial up-team for full-time on-call availability to patrol and the GVRT cases referred to SVU, have severely impacted the detectives' ability to investigate cases in a timely manner.

### **Child Abuse Team (CAT)**

CAT is one member of a Multi-Disciplinary Team (MDT) that includes the District Attorney's Office, Youth Services, Department of Human Services, Cares Northwest and others. Our goal is to lessen any negative impact of services to the child victim; to minimize the number of victim interviews; to prevent the abuse of other potential victims; to increase the effectiveness of

prosecution of both criminal and dependency cases; and to provide information to the involved agencies in a coordinated and efficient, manner.

Accomplishments:

- More than 100 warrants written/ served.
- 12,500 DHS Child Abuse reports reviewed.
- Over 375 cases assigned, 342 cases closed/cleared.
- Provided multiple trainings to community partners including YSD, DHS and PPS.

Challenges:

- Child Abuse Hotline and the District Attorney’s Office left Gateway Center and are no longer co-housed with CAT.
- Large influx of ICAC (Internet Crimes Against Children) Cyber tip cases assigned to CAT
- Large increase of school-aged children involved in “sexting” and “sextortion”
- Working with the Portland Public Schools to properly address crimes and or victims on school campuses

**GirlStrength Program**

The GirlStrength program was able to increase its numbers this year both in the number of volunteers donating their time and energy to our program and in the number of students we were able to serve. In 2019, 16 volunteers regularly donated their time to teaching GirlStrength classes and 5 more have signed up to become instructors in 2020. With this small increase in volunteers (up from 10 volunteers last year) we were able to teach almost 600 students (up from 525 last year) self-defense and violence prevention skills through the 41 programs, camps and workshops that we taught.

GirlStrength generally encounters the same challenges each year and these have to do with volunteer recruitment, retention and background checking. As a program that operates during the school day, it can be difficult for folks to volunteer.

Accomplishments

- Taught more than 593 students self-defense and violence prevention skills in GirlStrength camps, classes and workshops
- Started a youth advisory board that meets monthly and advises the creation and evolution of the GirlStrength program and its curriculum; so far the board has 10 members ages 10-15
- Led 12 multi-week programs; 7 summer camps; 22 one time workshops
- 16 Volunteers spent 486 hours teaching GirlStrength curriculum

Challenges:

- Volunteer retention always poses a challenge.
- Getting volunteers through the PPB background check process – efficient, but potentially too thorough for our needs (federal requirements).

## BoyStrength Program

The BoyStrength program was able to increase our numbers this year in the number of volunteer instructors, BoyStrength participants and other organizational partnerships. In 2019, four PSU Criminal Justice interns completed more than 1,000 hours of their time teaching BoyStrength classes, camps and workshops. To present, two community members have signed up to become instructors in 2020.

BoyStrength generally encounters the same challenges each year and these have to do with volunteer recruitment, retention and background checking. As a program that operates during the school day, it can be difficult for folks to volunteer.

### Accomplishments

- Honored as Safeway Hometown Hero for the BoyStrength Program.
- Facilitated the Gender & Violence Senior Capstone at PSU to create a New Curriculum for BoyStrength titled “Strength in Diversity” for the LGBTQIA youth.
- Taught 40 co-ed Strength classes at Donald E. Long.
- Taught 63 BoyStrength classes.
- Taught 4 BoyStrength workshops.
- Facilitated 4 BoyStrength Parent meetings.
- Utilized Sunshine Division’s Thanksgiving Food boxes for 7 BoyStrength families.
- Utilized Sunshine Divisions Izzy Kids cards for 2 BoyStrength families.
- Started Survey Monkey to gain feedback of the BoyStrength program.
- Partnered with OHSU Youth Engaged in Science.
- Partnered with Portland Timbers.

### Challenges

- Unable to fulfil the influx of BoyStrength program request due to the low number of volunteer instructors.
- Volunteer retention.
- Getting volunteers through the PPB background check process – efficient, but potentially too thorough for our needs (federal requirements).

## WomenStrength Program

WomenStrength taught self-defense classes to more than 600 students, utilizing more than 1,000 volunteer hours. WomenStrength successes this year are offering a new workshop specific to women that offers personal safety and self-defense skills to any organized group. WomenStrength also offers workshops to women with disabilities. WomenStrength is also offering a class for the Queer community once a quarter.

### Accomplishments

- Taught more than 36 classes, teaching 600 students utilizing 1,000 volunteer hours
- Recruited and in the process of training 10 volunteers.

- Led more than 48 safety workshops that are co-ed, training more than 1,000 participants
- WomenStrength offers Intermediate classes once a quarter
- Offered a class for the LGBTQ Community once a quarter.
- Offered a safety and self-defense workshop for women with disabilities

#### Challenges

- Recruiting women of color to teach our classes
- Coming up against tight budget can be challenging.
- Getting volunteers through the PPB background check process – efficient, but potentially too thorough for our needs (federal requirements).

### **Forensic Evidence Division**

The Forensic Evidence Division is organized into three principle functions: sworn criminalists; nonsworn Identification Technicians and Nonsworn Photo Reproduction Specialists.

#### Accomplishments

- Through 2019 the Forensic Evidence Division continued to provide professional forensic investigative support services and fingerprinting services for the Police Bureau and the other law enforcement agencies that it supports.
- The division added to its responsibilities with the transfer of the Bureau’s computer forensic investigative unit from the Detective Division to FED in September 2019.
- The Digital Forensic Unit is now consolidated within FED and provides computer and mobile device forensic services for investigative units across the Bureau.
- FED logged 2460 calls for criminalist services, 4236 calls for phot lab services, added 28,855 evidence entries into DIMS, and booked/fingerprinted 29,913 individuals into MCDC.

### **Property Evidence Division**

The Property Evidence Division of the Portland Police Bureau is charged with maintaining the integrity and the chain of custody of all property and evidence submitted by Portland Police Officers, Portland State University Officers, and Oregon Health Sciences University Officers and in some cases federal agents. This requires the safe guarding of large quantities, and often very valuable items including narcotics, currency and firearms as well as other property and evidence to include motor vehicles, hazardous materials, DNA evidence, and other sensitive items. This division manages an average inventory of more than 300,000 individual items and receives an additional 4,500, each month. Each item must be maintained in a secure environment, consistent with nationwide best practices, while maintaining accurate chain of custody records and the ability to be retrieved on short notice.

#### Accomplishments

- Received 53,766 items of property and evidence.

- Disposed 96,660 items of property and evidence.
- Answered 7,931 calls from the public and other law enforcement agencies.
- Assisted 6,007 customers.
- Released 10,171 items. This includes items returned to owners, other agencies and the courts.
- Processed 209 recreational vehicles for the PBOT Abandoned Auto program and the PPB Community Caretaking efforts.
- Implementation of an additional satellite property room at the Transit Police Division with the purchase and installation of evidence lockers.
- Purchase and installation of 15 cameras and 7 speakers to enhance security around the lot storing the derelict RV's. Cameras are monitored after hours, weekends and holidays.
- Finalized the acquisition of extra warehouse space for archiving of old evidence.
- Hosted 4 interns throughout the year.
- Provided two PED employees to the Training Division to teach other bureau members in CPR.
- PED continued to donate bicycles to Alaffia's Bicycles for Education Project, which transports the bicycles to West Africa and gives them to youngsters needing transportation to school.
- PED staff taught seven Property and Evidence Handling/Packaging classes to new officers during their post academy training.
- Throughout the year PED hosted new police officers for orientation in property and evidence handling prior to them starting at the academy.
- PED continued to act as subject matter experts for the Bureau and similar police property operations throughout the region.



### Challenges

The Property Evidence Division had difficulty maintain staffing levels as several members got promoted or changed jobs and several staff members have been out on FMLA and/or military leave.

## Detective Division

The Detective Division investigates major crimes, officer-involved deadly force incidents, and internal criminal investigations. Units include: Homicide; Assault/Bias; Missing Persons; Cold Case Homicide; Arson; Robbery; Sex Crimes; Human Trafficking; Sex Offender Registration; Burglary White Collar Coordination Team (precinct detectives); Digital Forensics; Polygraph; Complaint Signer; Special Property Investigations. In 2019 there were 56 detectives assigned, with 5 newly trained detectives.

In 2019, the units completed the following:

### Homicide Unit

- Investigated 32 homicides; 2 were determined to be self defense
- 72% clearance rate

### *Also Investigated:*

- 6 PPB officer-involved shootings
- 1 non-PPB officer involved shooting
- 5 outside agency assists
- 1 infant death
- 6 kidnaps
- 1 murder for hire
- 3 assaults
- 14 suspicious deaths & suicides
- 1 use of force investigation
- 1 missing child

### Assault Unit/Bias Crimes

- Received 291 pages from patrol
- Responded after hours to 52 Measure 11 cases
- Assigned 166 cases
- Cleared 136 cases
- 110 cases reviewed by Bias Crimes Detectives
- 35 confirmed bias crimes
- 15 potential bias crimes were investigated
- 27 arrests, 15 included Intimidation charges
- 11 cases included indications of mental health issues

### Missing Persons

- Reviewed / Investigated 2264 missing persons reports (+22% from 2017)
- 907 runaways
- 675 missing persons
- 464 declined reports
- 119 determined to be civil or custody issues

- 99 suicides

#### Cold Case Unit

- Reviewed 29 of 250 cases
- Solved 1979 homicide using innovative familia DNA technology
- One detective assigned full time to extensive federal case

#### Sex Crimes Unit

Sets national standard for victim-centered approach to sexual assault investigations

- Maintained 100% case assignment
- Assigned 383 cases
- Although the backlog of 1754 previously untested sex assault kits was completed in 2018, in 2019 the SAKI team is now using serology testing to see if any additional evidence can be obtained from the previously tested kits
- Obtained a seventh criminal indictment from previously untested sex assault kits

#### Robbery Unit

- Reviewed 1075 new cases
- Assigned 409 cases
- Cleared 120 cases by arrest
- Responded after hours to 96 cases
- Assisted with 30 bank robberies, 17 of which were cleared by arrest
- Hosts monthly metro robbery meeting involving multiple local and federal agencies
- Coordinated with metro area police agencies in support of multi-jurisdictional investigation of serial robbers

#### Human Trafficking

- 59 cases reviewed
- 31 cases assigned
- 14 cases closed
- 58 preservation of evidence letters written
- 45 warrants written
- 13 trainings conducted with outside agencies
- 20 community events attended
- 6 missions conducted which targeted street level activity
- Member of the FBI Human Trafficking Task Force
- Conduct extensive and difficult investigations that cross state lines

During the months of March and April 2019 the Human Trafficking Unit went through a significant restructuring. The Chief's office decided to merge the Sex Trafficking Unit which had been historically housed at East Precinct with the Human Trafficking Detective Unit. There was both a new Lieu-

tenant and Sergeant that were assigned to lead this newly combined unit. One of the first tasks was to determine where the newly combined Human Trafficking unit would be housed. This took several weeks of assessment including exploring the possibility of re-model of the existing space at East Precinct. Ultimately it was decided that the best placement for the unit would be on the 13th floor of the Detective Division.

In late 2018 the PPB applied for and received a grant from the US Department of Justice Office of Victims of Crime. The grant was to fund three full time victim advocates that would be part of the PPB Human Trafficking Unit. PPB received over 100 applicants for this position. An eligibility list was compiled with 54 applicants. At the time the new HTU LT. and Sgt. were assigned to the unit, no interviews or evaluation of the 54 eligible candidates had taken place. The HTU Sgt. reviewed the 54 eligible applicants and narrowed it down to 14 highly qualified applicants. An interview panel was composed and conducted two days of interviews in May of 2019. To date the HTU has hired all three victim advocates with the third advocate being hired Jan. 14, 2020.

HTU experienced a high rate of transition during 2019. One officer went to a different unit, one officer re-signed from the bureau. Two highly qualified officers have been brought over to fill those vacancies. HTU also had three different detectives either come to the unit and or leave the unit during 2019.

#### Burglary Unit

- 4457 cases reviewed
- 216 cases assigned
- 36 patrol custody assists
- 253 cases solved
- Responded after hours to 27 cases

#### White Collar Crime Unit

- 742 cases reviewed
- 133 new cases assigned
- 56 cases referred to the DA's office
- 69 cases cleared by arrest
- 53 arrests
- Current staffing restricts investigations to losses exceeding \$15,000
- All detectives are Certified Forensic Examiner certified
- Coordinates the Intellectual Property Task Force
- Grant funded
- Local and federal partner agencies in Oregon and Washington
- Investigated 1 large scale check ring involving several local suspects and numerous victims will most likely result in local and federal charges
- Investigated another case involving over 40 local victims, resulting in a 92 count state indictment and a 24 count federal indictment from the IRS
- Conducted 2 shred/Rx turn in community events
- Taught classes at Portland State University and George Fox as part of MOU agreement

Detective Coordination Team

- 726 cases assigned
- 588 cases cleared
- 208 arrests
- 38 search warrants
- Surveillance missions totaling nearly 2200 personnel hours
- Responded after hours 226 times to assist patrol
- Respond to individual precinct needs
- Surveillance trained and supports multiple investigative units
- Numerous precinct level investigations involving organized retail theft
- Established effective mission parameters for online resale sites such as Offer Up

Digital Forensics Unit

This unit moved to the Forensic Evidence Division in 2019.

Arson Investigator

This detective works with the Portland Fire Bureau to coordinate investigations of arsons and suspicious fires.

- 332 cases
- 50 arrests
- 3 federal cases
- 5 forensic sketches

Polygraph Examiner

- 93 cases assigned
- Several quality control reviews of other examinations conducted at request of DA's Office
- Multiple outside agency assists and consultations
- Provides training for new detectives and deputy district attorneys
- Maintains state licensing and training
- Provides regional support for examination requests as only examiner in northern Oregon

Complaint Signer

This unit moved to the Records Division in 2019.

Special Property Investigations

- Compliance audits of pawn shops with legally mandated property tracking
- Assists patrol with property recovery from pawn shops
- Coordinates with RAPID pawn shop software administrator

Sex Offender Registry Detail

Facilitate sex offender registry for the Bureau

- Registered 3,873 sex offenders
- Investigate and audit offender compliance

# SERVICES BRANCH

## Strategic Services Division

### Analysis Unit

The Analysis Unit provides research, analysis, statistics and data to internal and external stakeholders to support law enforcement functions and the mission of the Portland Police Bureau.

#### Accomplishments

- Developed a model to provide data-informed recommendations for patrol staffing minimums. The model is designed to provide consistent levels of service across precincts and shifts while accounting for current staffing levels and officer safety concerns.
- Developed the internal data portal (Tableau server project) providing users easy access to statistics and analysis required for data-driven policing. The project also included automation of previously manually generated reports improving the accuracy and efficiency of analysis.
- Worked with the Tactical Operations Division and Info Technology Division to develop and launch the Shots Fired Incident Reporting tool. The tool is designed to enable efficient reporting on shooting incidents and increase the quality of analysis that is essential to reducing gun violence.
- Partnered with Youth Services Division to update critical incidents maps for 192 schools. Collaborated with Bureau of Emergency Communications to make the map files accessible to all first responders.
- Completed internal analysis of the 2018 stops data which was the first year of data collected using the new Stop Data Collection application developed to meet new State reporting requirements. SSD also reported PPB's stops data to the State for the independent analysis by the Criminal Justice Commission.
- Continue to maintain and expand that data and analysis available to the community on the PPB's Open Data Portal: <https://www.portlandoregon.gov/police/71673> This included the addition of Business District crime statistics developed at the request of Commissioner Fish's Office.
- Partnered with the National Police Foundation to establish a methodology for surveying recent crime victims. The survey gathered information about satisfaction with recent interactions with PPB.

#### Challenges

- Access to timely and accurate data continues to impact the efficiency of SSD's analysis.
- Limitations with the available licensing for the internal data portal has impacted deployment of some analysis to desired end users.

### Equity and Inclusion Office

EIO provides the Bureau with internal support around equity issues surrounding race, gender, and disability and is charged with overseeing the

completion of the Bureau's Racial Equity Plan.

#### Accomplishments

- Completed a series of focus groups centered on wellness to inform the development of a report to guide the work of the new Wellness team in the Training Division.
- Hosted an inter-bureau training on “Leading with a Racial Equity Approach for Structural Transformation” led by nationally known expert Scott Winn.
- Finalized the Bureau's Equity Lens and began the process of designing the initial trainings.

#### Challenges

- Changes in staffing both within the Equity and Inclusion Office and other key stakeholders within the Bureau delayed progress on the Racial Equity Plan and other initiatives.

## **Business Services Group**

The Business Services Group (formerly the Fiscal Services Division) provides financial and business leadership and expertise to enable compliance of fiscally-oriented legal and policy requirements and to support the Bureau in managing and accounting for all resources in an effective, efficient and transparent manner.

Business Services provides expert professional advice and assistance to Bureau management on a broad range of complex financing, budgeting, and policy and procedural matters, which enables Bureau command to make sound, data-driven decisions.

Business Services has direct oversight of the following areas: preparation and management of the Police Bureau budget; grant management and compliance; purchasing, including contract development and setup; ordinance preparation and filing; accounting; payroll; financial planning, analysis and reporting; alarms management; fleet management; facilities management; Quartermaster program management; and SAP change management.



#### Accomplishments

- Successfully transitioned the Police Bureau's Budget from 11 program offers to 28 program offers. The goal of program offer budgeting is to succinctly describe how the City's resources are allocated to deliver services back to the community – and to make budget decisions on which services to fund.

- Implemented FAST Entry timekeeping processes which has improved capacity for the team over time. This was a significant change in timekeeping practices as the timekeepers and is a significant win which is a huge testament to the team’s ability to adapt to a new model. This has resulted in one FTE savings.
- PPB Facilities successfully partnered with Office of Management and Finance to assume the Kelly Building space in FY 20-21. This has a number of benefits including increasing space capacity, alignment with the long-range facilities plan, and budget savings from moving out of a leased facility. This is the first step of the longer range facilities plan and will continue into 2020.
- The Alarms Administration Unit has undertaken a significant body of work to modernize and streamline the Unit’s processes. The online payment system has been live for over one year, and more than 50 percent of payments come through this portal. This is a significant time savings for the small two-person unit.
- The Grants Unit processed grant applications and awards that total approximately \$4.4 million.

Challenges

- The BHR class/comp study and its results had a negative impact on morale and productivity. The pay equity process was also a challenge to work through

**Training Division**



The Training Division provides training to members of the Police Bureau in many areas, including: In-service; Advanced Academy; Sergeant’s Academy; Leadership Training and more. It is also responsible for all recruits and their training during their 18-month probationary period. The Training Division compiles all of the lesson plans for the entire Bureau and places the training into the Learning Management System.

Accomplishments

- Training Division Field Training Program:
  - Managed the training for 60 new hires.

- Managed 139 probationary officers.
- 133 Field Training Officers (FTO) attended a 10 hour FTO in-service.
- A new Sergeant Mentorship Program was created to assist in the development of newly promoted sergeants in the Bureau. In 2019, 37 Sergeant Mentors were selected and trained.
- Advanced and Sergeant Academies:
  - Conducted 3 Advanced Academies.
  - Conducted 1 Sergeant Academy.
- In-Service:
  - Provided 30 hours of In-service training to all sworn members.
  - 10 hours of 2019 In-service included the Portland Fire Bureau, focusing on Active Violence events.
  - Trained approximately 900 city employees in civilian Active Violence Event response.
  - Created and delivered an additional 10-hour Investigator In-service to all sworn members assigned to investigative roles.
  - Provided 10 hours of Supervisor In-service to all Bureau members with the rank of Sergeant and above.
  - Created and delivered the first Professional Staff In-service. Which was a 10 hour In-service for all professional staff within the Bureau.
- Wellness:
  - The PPB Wellness program began in 2019.
  - An internal Wellness Website was created to offer Bureau members information on various aspects of wellness.
  - Outside instructors were hired to provide 1 hour of wellness training during 2019 In-service.
  - The Bureau's first Wellness Canine was "hired," and that new program is continuing to be developed.
  - Each RU in the Bureau created their own Wellness councils to develop wellness pilot projects that fit the needs of their individual RU's.
  - Nearly all RU's in the Bureau now have their sworn and professional staff members participating in physical fitness and various other wellness activities (mindfulness, yoga, stretching) while on duty.
  - Wellness Pilot Program evaluation mechanisms have been established, and the first program evaluation results will be available in 2020. Those results will evaluate the various pilot programs to determine the program with the greatest positive impact.
- Video Production:
  - Worked with a community group, Youth Educating Police (YEP), to create a training video for all sworn Bureau members that delivered curriculum created by YEP with the goal of improving interactions between police and youth within our community.
  - 41 training videos were created.
  - 17 photographer or design projects were completed.

## Information Technology Division

The Information Technology Division (ITD) provides technology services and support. ITD in the Police Bureau is under the Public Safety Technology Division in the Bureau of Technology Services (BTS). The Unit provides support of the technology including the 394 Mobile Desk Computers in the police vehicles, 975 desktops and 327 laptop computers in the offices. They support more 1,200 smart phones and various applications utilized on the mobile devices. The Unit provides support for critical applications for the Bureau such as RegJIN, CAD as well as administrative applications such as UDARS. The Public Safety Technology Division also supports the Public Radio system.

### Accomplishments

- Rolled out new Getac Mobile Data Computers
- Provided eCitation, Threat Assessment, Shots Fired apps and Radio access for the iPhone
- Development of the Statewide portal for Sexual Assault Victims
- Created the Priority and Pre-emption for all first responder mobile devices
- Developed UDAR 4 release with vacation scheduling
- Responsible for Mobile reporting upgrade
- Responsible for Justice Center network switch replacements
- Installed VOIP phones across the Bureau
- Upgraded Internal Investigations to the Web version of AIM
- Implemented Microsoft System Center Management(SCCM) to more efficiently manage computers
- Resolved 5,316 calls for service issues with desktops, laptops, MDC's and smart phones

## Personnel Division

The Personnel Division provides human resource-related service to the Police Bureau. Responsibilities of the division include: conducting background investigations for all positions within the Police Bureau, maintaining personnel records, coordinating FMLA/OFLA for employees, staffing the Operations Support Unit, implementing the sworn/non-sworn recruiting plan & overseeing the separation process of Police Bureau employees.

### Accomplishments

- Received 1,961 police officer applications; conducted 845 sworn background investigations; and hired 60 officers.
- Hired 29 new professional staff, including 13 Public Safety Support Specialists of which 3 became sworn police officers.
- The Personnel Division participated in more than 150 unique recruiting events, both locally and nationally to meet new applicants and work with current applicants.
- Continued to facilitate a community engagement program that provides

sworn applicants, district officers and community members opportunities to meet and talk about issues relevant to serving as a police officer in Portland.

- The Division implemented process efficiencies throughout the entire hiring process resulting in successful applicants being hired as quickly as 6 months from date of application to swear-in.

## Records Division

Records Division's mission is to process police records, requests and perform day-to-day operations promptly and accurately.

### Accomplishments

- Processed more than 109,000 police reports.
- Received nearly 23,000 public records requests and processed nearly 26,000 public records requests.
- Performed analyses to streamline and modernize workflows to increase workforce efficiency.



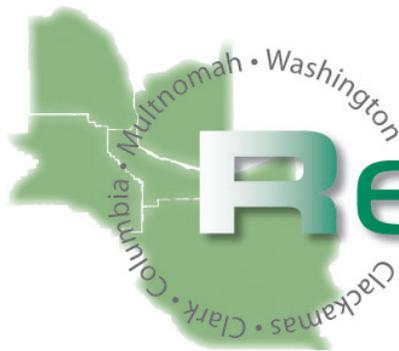
## RegJIN

The RegJIN team supports the regional records management system (RMS) and many of the peripheral software, hardware, and interfaces associated with this system.

### Accomplishments

- Built and tested multiple versions of the MRE to identify which one we would release to the users.
- Upgraded the MDT software to 7.6 and configured the profiles for PPB and non-Multnomah RegJIN partners.
- Initiated a paperless case envelope process. Using the RMS Release Tracking to replace paper envelopes produced by sworn members, saving the bureau \$2 million a year in paper, toner, and time completing paper envelopes, freeing up sworn members to answer more calls for service and investigations, and meeting the city's goals of sustainable work processes. Coordinated with the District Attorney's office, Records, and the Complaint signer to streamline the effort to save time and money. Updated training materials for direct entry users and provided training for all involved.

- Conducted RegJIN training during In-Service for Investigators and FTOs.
- Conducted new hire training for multiple agencies to include Port of Portland and St Helens Police.
- Replaced Traffic's aging electronic citation process with a phone application. Resolved issues with the RMS citation interface and Transcription process, and provided all Records training.
- Provided 24/7 support for RegJIN users (MDT, MRE, RMS & other network/pc related issues).
- Updated the RMS with 2019 NIBRS values (test and training). Added new codes that went into effect Jan 1, 2019. This project also included ensuring that the Bureau's extracts worked with the state submission. This involved coordination with state, RMS vendor, and agencies.
- Hosted Body Worn Camera community, city, and Bureau meetings. Presented the project to community groups and requested feedback and thoughts. Met with city leaders to discuss project budget, timeline, and community feedback. Shared the same information with Bureau members. Met with Western Oregon University to discuss researching the project progress and outcomes.
- Worked with the RMS Replacement consultants to collect data elements for RFP RMS needs. Met with Bureau members to collect feedback on those needs. Assist and review RFP construction and content.



# RegJIN

- Constructed a data sharing HUB to allowing sharing of records between previous

RegJIN partners. Built the test application and constructed model data to test features and navigation. Prepared the system for pilot testing.

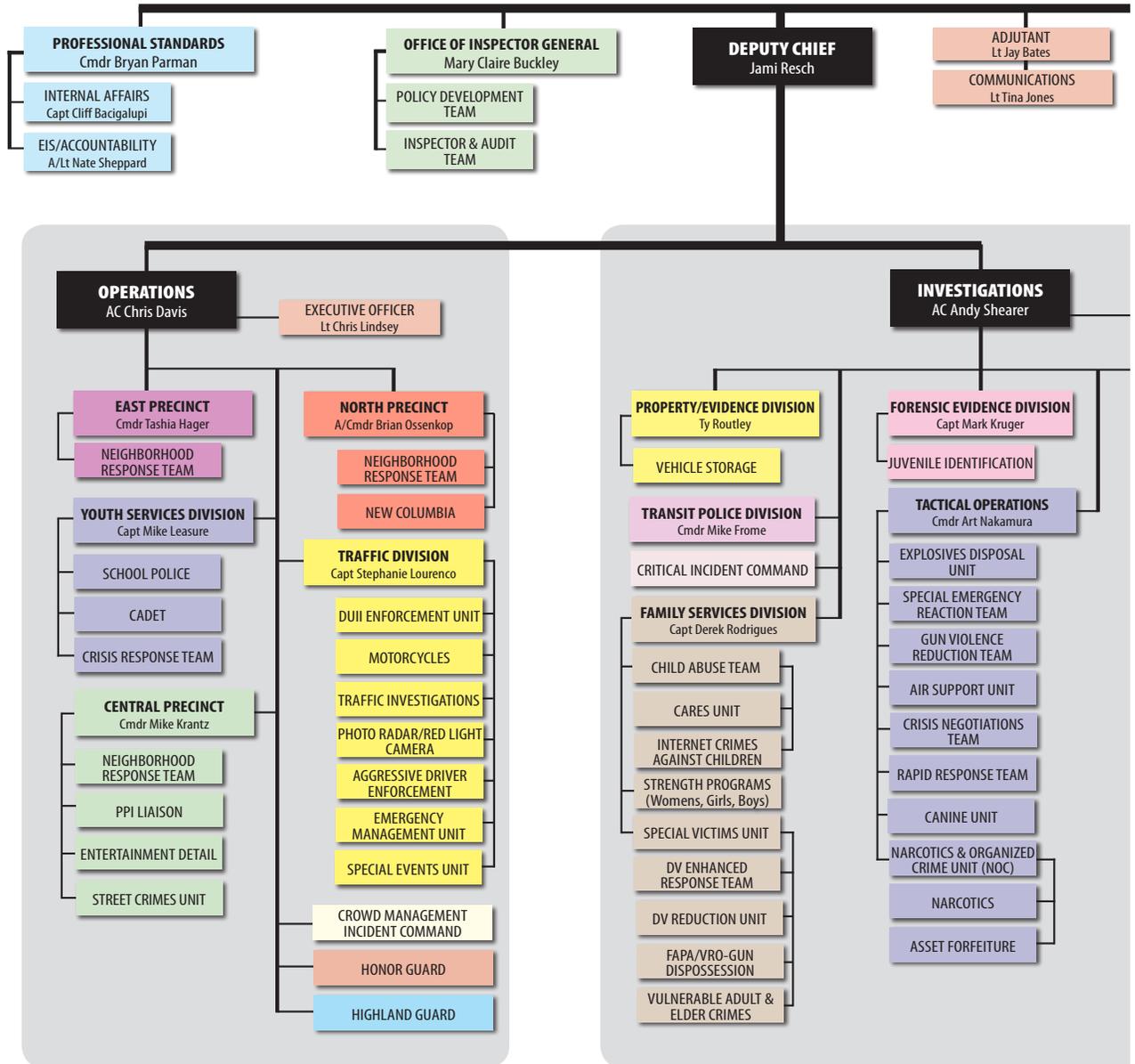
- Completed two address file updates for the RMS.
- Initiated a Coordination Team Housing Eligible Project. Using the RMS person entity remarks to flag houseless community members that are eligible for the Service Coordination Team housing project. RegJIN members receive a list from BHU and RegJIN (primarily myself) adds or removes the remarks from the MNI record of folks who are eligible or no longer eligible. Created the RegJIN & Records process for BHU and make all the RMS entries.
- Created a new simpler and less time consuming process for producing electronic case envelopes, primarily benefiting the District Attorney's office. Worked with ITD to enable the DA interface in the RMS, and enable the shared FTP site, and with the DA's office to create the DA process for retrieving these releases.
- Worked with Versaterm and Gov QA to create a Gov QA interface allowing speedy releases for the thousands of private requests for police reports
- Initiated a Project to help manage the growing number of jail refusals for claimed injury or drug ingestion. Worked with stakeholders to create an

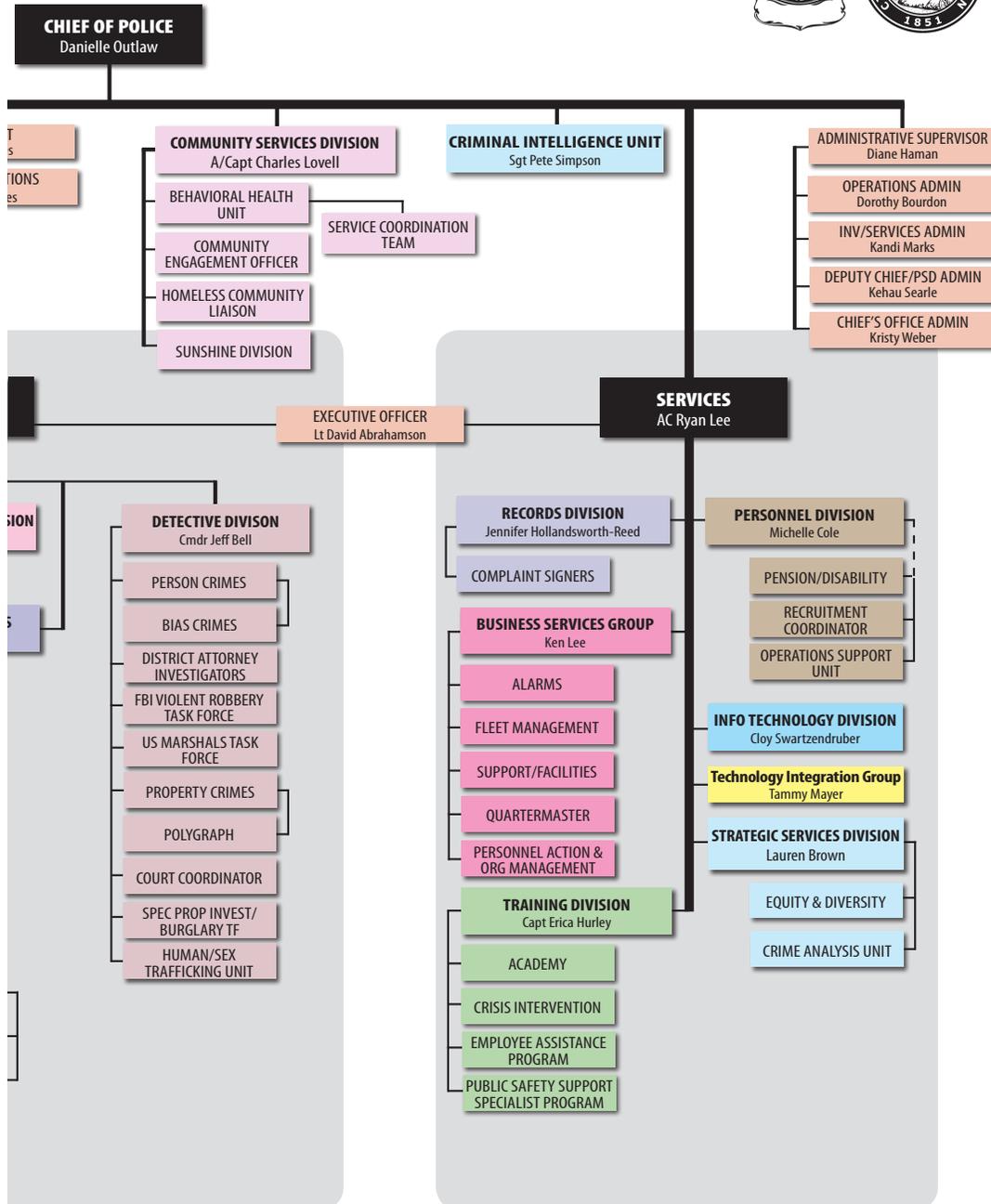
RMS process for tracking these cases. Gained permission for a jail refusal tracking code, created jail refusal work queue to identify repeat clients, and did troubleshooting on the Records process for getting these cases to court.

- Created/modified/archived more than 1,500 user accounts in the RMS.
- Managed more than 700 NCIC device IDs for PPB and Multnomah County partner agencies.
- Replaced 6 partner agency firewalls.
- Packaged and updated 7 upgrades for multiple systems across Versaterm, Maps, and Netmotion products.
- Resolved issues involving Getac's MDT crashing issues and MRE unable to send report issues. Spent countless hours working with the vendors to determine the causal issue and bring resolution.
- Updated all Training Lab computers to the new MDT and MRE software.

# Portland Police Bureau Organizational Chart

**CHIEF**  
Danie





Last updated: December 2019/Communications Unit-CHO

# Yearly Group A Offense Statistics

## Citywide Statistics

Crime Against	Offense Category	2019	2018	Yearly Change
Person	Assault Offenses	9,104	8,724	4%
	Homicide Offenses	35	26	35%
	Human Trafficking Offenses	25	19	32%
	Kidnapping/Abduction	47	83	-43%
	Sex Offenses	696	698	0%
	Sex Offenses, Nonforcible	25	22	14%
	<b>Total</b>	<b>9,932</b>	<b>9,572</b>	<b>4%</b>
Property	Arson	258	277	-7%
	Bribery	3	5	-40%
	Burglary	4,190	4,338	-3%
	Counterfeiting/Forgery	813	725	12%
	Embezzlement	160	161	-1%
	Extortion/Blackmail	30	25	20%
	Fraud Offenses	3,472	4,355	-20%
	Larceny Offenses	24,587	24,784	-1%
	Motor Vehicle Theft	6,555	7,010	-6%
	Robbery	995	1,076	-8%
	Stolen Property Offenses	97	70	39%
	Vandalism	6,288	6,205	1%
	<b>Total</b>	<b>47,448</b>	<b>49,031</b>	<b>-3%</b>
	Society	Animal Cruelty Offenses	32	32
Drug/Narcotic Offenses		1,725	1,770	-3%
Gambling Offenses		0	1	-100%
Pornography/Obscene Material		71	58	22%
Prostitution Offenses		48	191	-75%
Weapon Law Violations		669	598	12%
<b>Total</b>		<b>2,545</b>	<b>2,650</b>	<b>-4%</b>
<b>Total Group A Offenses</b>		59,925	61,253	2%
<b>Total Distinct Group A Incidents</b>		56,000	56,927	2%

- The total number of distinct Group A incidents is the count of all incidents with at least one Group A offense. Incidents may include multiple offenses.
- Statistics are based on date an offense was reported. Cases marked as "unfounded" are not included in crime statistics.
- Homicide counts are based on the date of the initial offense report and not when the incident was first ruled a homicide.
- Justifiable homicide is not included in Homicide totals. Reports are subject to change.

As of January 1, 2019, the FBI expanded the definition of negligent manslaughter to include traffic fatalities that result in an arrest for driving under the influence, distracted driving, or reckless driving. The change in definition impacts the 2019 homicide offenses statistic and the comparability of 2019 homicide statistics to prior years. Of the 35 reported homicides reported in 2019 statistics, 6 were traffic fatalities that fit the negligent manslaughter definition.

# Summary Statistics

Calls from service	Dispatched Calls	High Priority Dispatched Calls	Medium Priority Dispatched Calls	Low Priority Dispatched Calls	PPB Initiated Calls	Total Calls for Service
<b>2019</b>	<b>263,053</b>	<b>76,874</b>	<b>72,212</b>	<b>113,967</b>	<b>103,023</b>	<b>366,076</b>
2014	220,742	73,603	71,385	75,754	155,747	376,489
Change from 2014	42,311	3,271	827	38,213	-52,724	-10,413
% change from 2014	19%	4%	1%	50%	-34%	-3%

Notes: *Low priority calls are driving most the increase in dispatched calls. PPB initiated calls (self-dispatch and directed patrol) sharply decreased as officers spent more time on dispatched calls.*

Call types with most change	Unwanted Person	Welfare Check	Stolen Vehicle	Suspicious	Behavior Health
<b>2019</b>	<b>29,894</b>	<b>30,731</b>	<b>11,230</b>	<b>20,508</b>	<b>6,000</b>
2014	19,749	21,422	5,832	15,816	2,578
Change from 2014	10,145	9,309	5,398	4,692	3,422
% change from 2014	51%	43%	93%	30%	133%
Notes	<i>Increase mostly in low priority</i>	<i>Increase in all priority levels</i>	<i>97% low priority</i>	<i>Increase mostly in low priority</i>	<i>94% high priority (ECIT &amp; Suicide Calls)</i>

What we respond to the most:	2019 Calls	% Total Dispatches	Notes
High Priority Disturbances	21,170	8%	
Low Priority Thefts	16,131	6%	<i>Cold thefts</i>
Medium Priority Unwanted Persons	15,502	6%	
Medium Priority Welfare Checks	15,120	6%	
Low Priority Unwanted Persons	13,663	5%	
High Priority Welfare Checks	12,672	5%	
Low Priority Stolen Vehicles	10,728	4%	<i>Includes calls for stolen and recovered vehicles</i>
Low Priority Alarms	10,091	4%	<i>Over 90% are false alarms</i>
Medium Priority Suspicious	7,932	3%	<i>Suspicious subject, vehicle, or circumstances</i>
Low Priority Suspicious	7,552	3%	<i>Suspicious subject, vehicle, or circumstances</i>
<b>TOTAL OF TOP TEN</b>	<b>130,561</b>	<b>50%</b>	

Response Time	High Priority Dispatched Calls			Medium Priority Dispatched Calls			Low Priority Dispatched Calls		
	Wait Time (queue to dispatch)	Travel Time (dispatch to on-scene)	Total Response Time (queue to on-scene)	Wait Time (queue to dispatch)	Travel Time (dispatch to on-scene)	Total Response Time (queue to on-scene)	Wait Time (queue to dispatch)	Travel Time (dispatch to on-scene)	Total Response Time (queue to on-scene)
<b>2019</b>	<b>1.9</b>	<b>6.4</b>	<b>8.3</b>	<b>8.5</b>	<b>7.3</b>	<b>15.8</b>	<b>34.6</b>	<b>9.5</b>	<b>44.1</b>
2014	1.3	5.6	6.9	5.9	7.2	13.1	26.2	10.1	36.3
Change from 2014	0.6	0.9	1.4	2.6	0.0	2.7	8.4	-0.6	7.8
% change from 2014	45%	16%	21%	45%	1%	20%	32%	-6%	21%
Notes	<i>Waiting longer for available officer to take call and increase in drive time which is likely due to officers covering larger geographic areas</i>			<i>Waiting longer for available officer to take call</i>			<i>Waiting longer for available officer to take call</i>		

Reported NIBRS Crime	Person	Property	Society	Total Group A
<b>2019</b>	<b>9,925</b>	<b>47,433</b>	<b>2,533</b>	<b>59,891</b>
2016	8,244	46,983	2,559	57,786
Change from 2016	1,681	450	-26	2,105
% change from 2016	20%	1%	-1%	4%

Note: *92% of the NIBRS Group A Person Crime are assault offenses. Aggravated assault increased by 25% and simple assault/intimidation increased by 20%. Kidnapping was the only person offense to decrease. Just over 50% of the NIBRS Group A Property Crime are larceny offenses. These offenses remained stable. A change in the way the fraud offense of Identify Theft is coded is impacting the overall property crime statistics making 2019 not comparable to prior years. If you remove this offenses from the total property crime counts, property crime is actually up 6% in 2019.*

Reported Part 1 Crime	Part 1 Person	Part 1 Property	Aggravated Assault	Motor Vehicle Theft
<b>2019</b>	<b>3,721</b>	<b>34,765</b>	<b>2,279</b>	<b>6,279</b>
2014	2,920	32,232	1,716	3,453
Change from 2014	801	2,533	563	2,826
% change from 2014	27%	8%	33%	82%

*Murder, Rape, Robbery, Aggravated Assault*  
*Burglary, Larceny, Car Theft*

Traffic Statistics	DUI Arrests	Citations	Fatal Collisions	NHTSA Fatals	MCT Investigations
<b>2019</b>	<b>1,106</b>	<b>13,580</b>	<b>54</b>	<b>50</b>	<b>64</b>
2014	1,553	25,562	28	21	38
Change from 2014	-447	-11,982	26	29	26
% change from 2014	-29%	-47%	93%	138%	68%

Notes: *Issued by Traffic Division only* *Major Crash Team*







**PORTLAND POLICE BUREAU**

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